Example of Caregiver Actions to meet resident needs using EDGE Caregiver Goals on the Symbolic Level:

Symbolic Level of BASICS Need		
What else is there for him/her to achieve; some level of self-fulfillment, peacefulness		
(religious, hope, acceptance o	f disengagement, comfort with dying)?	
	1. Help to attend religious services.	
Examples of Action to Meet Symbolic Needs	 2. Provide consistency and respect for resident's beliefs in care giving approach. 3. Maintain a hopeful attitude about the resident's ability to have a satisfying life. 4. Provide experiences that seem to help him/her to reach some level of peace. 	

EDGE Caregiver Goal Questions	Examples Of Action To Provide Quality Care
How can we:	When supporting the resident's spiritual beliefs during worship services of his/her choice.
1. help the resident feel safe?	1. Have trusted person accompany resident to services.
2. help the resident feel physically comfortable?	2. Pad chair to resident's preference.
3. help the resident experience a sense of control?	3. Provide experiences that seem to help him/her to reach some level of peace.
4. help the resident feel valued as a person?	4. Show respect for the resident's beliefs by asking about the worship service and listening attentively when (s)he talks about it.
5. help the resident experience optimal stimulation?	5. Support resident to take part in the worship service to whatever extent (s)he is able, and, wishes to.
6. help the resident experience pleasure?	6. Help the resident pick out an appropriate outfit, and, help with grooming according to resident and family's preference to attend service.

Document "Quality Moments" under Symbolic level of BASICS: (Those times when you witnessed that "spark of life" in the resident)

For example: Rose's face ''lit-up'' when she talked about going to the Worship Service with her family Sunday. She said it reminded her of when they all went to services together at home.

Meeting the care goal that Rose will attend Worship services of her choice 1x week x 4weeks.

What other level of BASICS Needs were met for Rose through Worship Services?

EDGE Interventions to	Worship Services
Meet Symbolic Needs	