

**New York State Department of Health  
Office of Health Insurance Programs  
Medicaid Transportation Management  
Long Island Region and Western NY Region  
RFP #17965**

**AMENDMENT #5  
August 20, 2019**

The following are official modifications, which are hereby incorporated into the New York State Department of Health, Office of Health Insurance Programs, Medicaid Transportation Management, Long Island Region and Western NY Region Request for Proposals (RFP) #17965, issued May 23, 2019. The information contained in this amendment prevails over the original RFP language, Amendment 1, Amendment 2, Amendment 3 and Amendment 4. For all amendments below, deleted language appears in strikethrough (“~~xxx~~”) and added language appears in underline (“xxx”).

- 1. ATTACHMENT H has been deleted in its entirety and replaced with Revised ATTACHMENT H, dated August 20, 2019.**

**Additionally, ATTACHMENT N and ATTACHMENT O are added as follows:**

The following document attachments are included in this RFP and are available under RFP #17965 at: <https://www.health.ny.gov/funding/>

- C. Definitions
- D. Travel Reimbursement Policy Manual
- E. Transportation Management Law
- F. Title 18 of the New York code of Rules and Regulation (NYCRR) §505.10
- G. Medicaid Fair Hearing Rights
- ~~H. Medicaid Transportation Data~~
- H. Revised Medicaid Transportation Data, dated August 20, 2019
- I. 92 ADM-21, Transportation for Medical Care and Services: 18 NYCRR 505.10
- J. Medical Provider Transportation Ordering Guidelines Manual
- K. Form-2015
- L. Call Center Telephone Compliance Report
- N. Long Island Call Volume Data
- O. Western New York Call Volume Data

- 2. Amendment #2, Item 3. Attachment H, Tables 4a, 4b, 5a and 5b have been deleted in their entirety.**

All other terms and conditions remain the same.