

New York Health Homes Learning Collaborative

CHCS
Center for
Health Care Strategies, Inc.



MEETING #3 AGENDA

High Line Hotel
(formerly Desmond Tutu Conference Center)
180 10th Avenue (between 20th and 21st Street)
New York, NY 10011

May 30, 2013

9:00 a.m. **Breakfast Available**

10:00 **Welcome and Purpose of the Meeting**

CHCS will review the day's agenda, provide an update on learning collaborative activities, and describe the goals for the meeting.

Allison Hamblin,
CHCS

10:15 **Implementation Update**

Lana Earle from the Department of Health (DOH) will provide a brief update on recent developments related to health home implementation.

Lana Earle, DOH

10:30 **Debrief from NYC Health Homes and Supportive Housing Workgroup**

In addition to meetings like today's, the learning collaborative is designed to include smaller workgroups focused on discrete issues, where more hands-on collaboration and ongoing problem-solving can occur. This session will provide an update on the first of these workgroup meetings, held earlier this month and focused on health home-supportive housing partnerships in New York City. A panel of participants will share key outcomes from the discussion, plans for the months ahead, and opportunities for future workgroup involvement.

Dorit Margalit,
Institute for Family
Health

Virgilina Gonzalez,
Bronx Lebanon

Andrea Cohen,
Office of the Mayor,
NYC

11:00 **Breakout Session: Outreach and Engagement**

"If you build it, they will come." If only it were that easy! Participants will divide into two smaller groups to discuss critical issues related to finding and engaging health home assignees. Each group will seek to identify best practices worthy of replication, as well as training, technical assistance and other resources needed to address implementation challenges.

Group Discussions

12:30 p.m. **Lunch**

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1:15

Health Homes and Managed Care: Structuring Effective Partnerships

Effective partnerships with managed care organizations (MCOs) are critical to the long-term success of the health home model. Karen Smith-Hagman and Peggy Leonard will begin this discussion as panelists, describing: (1) how MCOs can ideally support health home networks; (2) good examples “in the field”; and (3) efforts to address remaining challenges. Participants will then break into two smaller discussion groups to share ideas on how to maximize MCO partnerships in each of their regions.

Karen Smith-Hagman, Emblem Health

Peggy Leonard, Hudson Valley Health Plan

Group Discussions

2:45

HEAL 22: Opportunities for Health Homes

In this final session, speakers will highlight opportunities for assistance through HEAL 22, which provides technical support to adopt and use health information technology and exchange for behavioral health providers in health homes.

Peter Jhon, NYC DOHMH

Tom Uttaro, NYeC

Eric Weiskopf, OHITT

3:15

Wrap-Up

CHCS

3:30

Adjourn