



**Department  
of Health**

**Medicaid  
Redesign Team**

# **MAPP HHTS**

## ***Weekly Webinar***

**January 17, 2017**

# Agenda

- BSD file Billing Entity Field Issue
- RE Code 95 & S1
- CANS-NY Assessment Fee Claim Issue
- Adult HML Assessment/Children's Questionnaire  
**ARE** required each month

# BSD file Billing Entity Field Issue

- In some situations, the Billing Entity field on the BSD file for service dates on or after 12/1/16 is populated with the member's MCP instead of the HH.
- **This is incorrect.** MCPs **cannot** bill for Health Home services provided on or after 12/1/16; HHs are responsible for submitting **ALL** Health Home claims for service dates on or after 12/1/16 for all members, except those members enrolled in an ACT program.
- There are two causes for this error:
  - One requires a simple MCP/HH relationship adjustment by DOH. These have all been fixed.
  - The other requires a system change to fix. DOH is working with IBM to better understand how long this system change will take. Once we have more information, we will let you know.
- Until further notice, **disregard** the **Billing Entity** field on the BSD for service dates on or after 12/1/16 when it indicates that the MCP is the responsible biller. In most cases, the HH is the appropriate biller for services provided on or after 12/1/16 (or the CMA is the responsible biller in *some* situations), but the **MCP is never the appropriate biller for services dates on or after 12/1/16.**

## RE Code 95 & S1

- The system now allows a provider to create a segment for a members with an RE 95 OR S1. This fix went in over the weekend.
- A member with RE code 95 can **ONLY** receive Health Home services **if they are not already receiving OPWDD Service Coordination**. It is the provider's responsibility to confirm that the member is not receiving OPWDD Service Coordination prior to creating a segment for a member with RE code 95.

## CANS-NY Assessment Fee Claim Issue

- The CANS-NY one time assessment fee is supposed to contain the date that the CANS-NY Assessment was complete.
- However, we recently learned that there is an error in the claiming system which requires these claims to have a *first of the month* date of service.
- We are working with the claims system to correct this. Once we confirm that this issue is fixed, we will notify the HH community.
- In the meantime, do not submit a claim for the CANS-NY one time assessment fee. DOH will release additional instructions soon.

# Adult HML Assessment/Children's Questionnaire ARE required each month

- Providers are **required** to complete the Adult HML Assessment/Children's Questionnaire for **each member each month** whether or not the member received services that month for qualifying outreach and enrollment segments in the MAPP HHTS, regardless of the member's age.

# Update to MAPP Gatekeeper Role Functionality

- An organization's Gatekeeper now has the ability to end a Gatekeeper role in MAPP HHTS.
- All MCP, HH and CMA Gatekeepers will still have the ability to create additional Gatekeepers for their organization. Each organization is encouraged to have two Gatekeepers.
- If a HH ends the MAPP HH Gatekeeper role of the person that is listed on their DEAA, they should contact the DOH privacy office to update the Gatekeepers listed on their DEAA. (Health Homes ONLY)
- DOH Privacy office can be reached at [doh.sm.Medicaid.Data.Exchange@health.ny.gov](mailto:doh.sm.Medicaid.Data.Exchange@health.ny.gov)

## Health Home Contact Information

- For MAPP HHTS issues, contact: MAPP Customer Care (518) 649-4335 or email [MAPP-CustomerCareCenter@cma.com](mailto:MAPP-CustomerCareCenter@cma.com)
- For HH policy questions, contact the DOH Health Home Provider Line (518) 473-5569 or submit an email using the HH email web form: [https://apps.health.ny.gov/pubdoh/health\\_care/medicaid/program/medicaid\\_health\\_homes/emailHealthHome.action](https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action)
- For MAPP HHTS Training Newsletters or MAPP HHTS presentations: [http://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/hh\\_mapp.htm](http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_mapp.htm)