



**Department  
of Health**

**Medicaid  
Redesign Team**

# **MAPP HHTS**

## ***Weekly Webinar***

**November 29, 2016**

# Agenda

- MAPP HHTS Extended Implementation Blackout Period
- Ending Active Enrollment Segments for Members under 21 as of segment begin date
- New MAPP HHTS Weekly Webinar links

# MAPP HHTS Extended Implementation Blackout Period

- To facilitate the enrollment of children in Health Home beginning in December and other improvements to the HHTS, ***the MAPP Health Home Tracking System (HHTS) will enter into a Blackout period on Wednesday, November 30, 2016 at 5:00 PM. The MAPP HHTS will come back on line on December 8, 2016.***
- This three day delay from the current December 5, 2016 launch date for enrolling Children in Health Home will accommodate time required to make manual modifications to the MAPP HHTS system to reflect the status of Administrative Services Agreements (ASAs) between Health Homes and Managed Care Plans, and to implement system changes required for individuals who are under 21 and now enrolled in Health Home.

# Health Homes Currently Serving Children

- Health Homes that are currently serving children **MUST** close their active **enrollment** segments with an end date of 11/30/16 by 11/30/16. **Outreach segments DO NOT need to be end dated.**
- If these segments are not closed by 11/30/16, DOH will manually close all segments for members under 21 with an open segment on 12/1/16 with an end date of 11/30/16. DOH will contact each HH that did not end their own segments to discuss which HH MMIS Provider ID the member will re-enroll under.
- On 12/8/16, Health Homes must re-enroll their members.
- This applies to children under 21 as of the begin date of the segment.

# Ending Current Enrollment Segments for Members under 21- Pre November 30<sup>th</sup> Steps

- IBM/DOH created a list for each HH containing all members that were under 21 as of the start date of the segment. This file will contain the following fields: Member ID, Date of Birth, Gender, Begin Date, End Date, O/E Code, HH MMIS ID, and CMA MMIS ID. IBM sent this list to HHs in the past 2 weeks.
- To request your HH's list, someone with the worker role from your HH must submit a ticket to MAPP CCC requesting this list.
- Use this information to create a tracking segment file upload using the Modify (M) record type, end date of 11/30/2016, end date reason code of '99' (Other) and put 'Phase 2 transition' in as the corresponding comment.
- If the member will be re-enrolled into the same HH MMIS Provider ID, then respond 'No' to the "End HH Assignment" question
- If the member will be re-enrolled into a different HH MMIS Provider ID, then respond 'Yes' to the "End HH Assignment" question. **You must immediately contact Laura Moretti ([Laura.Moretti@health.ny.gov](mailto:Laura.Moretti@health.ny.gov)) to discuss which HH MMIS Provider ID these members will move to. DOH will need to assign those members to the correct HH, so you can re-enroll the members using a file on 12/5/16.**

# New MAPP HHTS Weekly Webinar links

- The current MAPP HHTS Weekly Webinar series is scheduled through December 6, 2016
- We have scheduled two new MAPP HHTS Weekly Webinars for December 2016 using Webex Event Center (links below). If we like using the new webinar tool, then we will set up the 2017 MAPP HHTS Weekly Webinar using Webex Event Center.
  - 12/6/16 (existing link) - <https://attendee.gotowebinar.com/register/9215514202416082692>
  - 12/13/16 - <https://meetny.webex.com/meetny/onstage/g.php?MTID=ec4fa3ca2b28b313d61c93258b211a6ca>
  - 12/20/16 - <https://meetny.webex.com/meetny/onstage/g.php?MTID=e268b8ddb494cb5415c323b4f81c0fdc3>
  - 12/27/16 – No Webinar
- The current **MAPP HHTS Webinar Schedule** posted to the MAPP section of the Health Home website will be updated soon with these new links.

# Health Home Contact Information

- For MAPP HHTS issues, contact: MAPP Customer Care (518) 649-4335 or email [MAPP-CustomerCareCenter@cma.com](mailto:MAPP-CustomerCareCenter@cma.com)
- For HH policy questions, contact the DOH Health Home Provider Line (518) 473-5569 or submit an email using the HH email web form: [https://apps.health.ny.gov/pubdoh/health\\_care/medicaid/program/medicaid\\_health\\_homes/emailHealthHome.action](https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action)
- For MAPP HHTS Training Newsletters or MAPP HHTS presentations: [http://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/hh\\_mapp.htm](http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_mapp.htm)