



**Department
of Health**

**Medicaid
Redesign Team**

MAPP Health Home Tracking System Release 2.8 System Changes & Enhancements

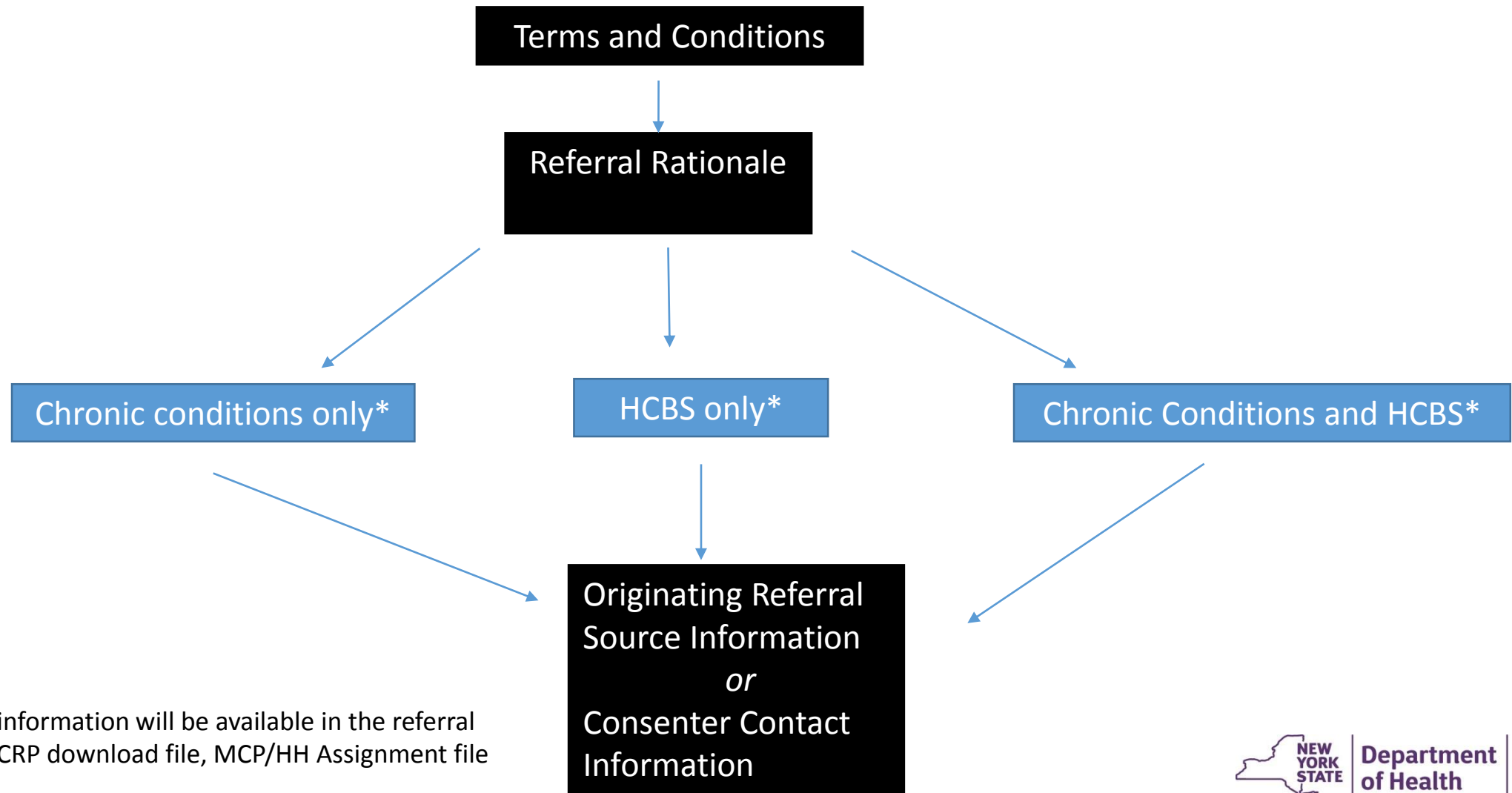
December 12th 2018

Updates to MAPP HHTS Effective 1/10/2019

Release 2.8 will be deployed to the MAPP Health Home Tracking System in on January 10th 2019 and include the following changes:

1. HCBS related changes
 - a) Changes to the Children's Referral Portal (CRP)
 - b) HCBS flag added to the Enrollment Download file
 - c) HCBS assessment information displayed
 - d) New File
2. Ability to Suggest Providers in CRP
3. Changes to Billing Questionnaires
 - a. Additional Chronic Condition selections (adult and child)
 - b. Additional Question in HML

HCBS Changes to the CRP: New Flow



* Newly collected information will be available in the referral PDF, CRP info tab, CRP download file, MCP/HH Assignment file

HCBS changes to the Children's Referral Portal (CRP) – “Referral Rationale” Screen

- After agreeing to the Terms and Conditions the CRP will now display a “Referral Rationale” screen
- On this screen the referrer must select if the child is being referred for ‘Chronic Conditions Only’, ‘HCBS Only’ or ‘Chronic Conditions and HCBS’
- The user’s response will dictate what screen is displayed next

The screenshot shows a web browser window titled "Children's Health Home Referral Portal". The page content includes a "Referral Rationale" section with a "Print" button in the top right. Below the title, there is a instruction: "Please indicate which of the following you believe makes the child you are referring eligible for Health Home care management services. (Select One)". There are three radio button options:

- Chronic Conditions Only**
In your best informed judgement, you believe the child meets HH eligibility based upon meeting chronic conditions and appropriateness criteria (outlined on next screen)
- HCBS Only**
In your best informed judgement, you believe the child meets HH HCBS eligibility based upon meeting the child's risk of placement, institutionalization, hospitalization
- Chronic Conditions and HCBS**
In your best-informed judgment, you believe the child meets HH eligibility based upon meeting chronic conditions and appropriateness criteria (outlined on next screen) AND is HCBS eligible

At the bottom of the page, there are three buttons: "Exit" on the left, and "Back" and "Next" on the right.

HCBS changes to the CRP “Chronic Conditions Only”

- If the user selected ‘Chronic Conditions Only’ on the “Referral Rationale” screen they will be taken to this screen
- On this screen the user must select:
 - Two or more chronic conditions
 - or
 - A single qualifying condition
 - and
 - Appropriateness criteria

Children's Health Home Referral Portal

Chronic Conditions Only

Member

Please indicate the chronic conditions which, in your best informed judgment, you believe make the child you are referring eligible for Health Home care management services. Please check all that apply:

Two or more chronic conditions

(examples include: substance use disorder, asthma, diabetes, obesity, cerebral palsy, sickle cell anemia, cystic fibrosis, epilepsy, spina bifida, congenital heart problems, etc. http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/docs/09-23-2014_eligibility_criteria_hh_services.pdf)

OR

Serious Emotional Disturbance (single qualifying chronic condition):

Serious Emotional Disturbance (SED) is a single qualifying chronic condition for Health Home and is defined as a child or adolescent (under the age of 21) that has a designated mental illness diagnosis in the following Diagnostic and Statistical Manual (DSM) categories (Schizophrenia Spectrum and Other Psychotic Disorders, Bipolar and Related Disorders, Depressive Disorders, Anxiety Disorders, Obsessive-Compulsive and Related Disorders, Trauma and Stressor-Related Disorders, Dissociative Disorders, Somatic Symptom and Related Disorders, Feeding and Eating Disorders, Gender Dysphoria, Disruptive, Impulse-Control, and Conduct Disorders, Personality Disorders, Paraphilic Disorders, and Neurodevelopmental Disorders- only ADHD (as explained below)) as defined by the most recent version of the DSM of Mental Health Disorders AND has experienced the following functional limitations due to emotional disturbance over the past 12 months (from the date of assessment) on a continuous or intermittent basis.

ADHD for children who have utilized any of the following services in the past three years:

- Psychiatric inpatient
- Residential Treatment Facility
- Day treatment
- Community residence
- Mental Health HCBS & OCF's EDH Waiver
- ODM Targeted Case Management

To meet definition of SED for Health Home the child must have experienced the following functional limitations due to emotional disturbance over the past 12 months (from the date of assessment) on a continuous or intermittent basis:

- Ability to care for self (e.g. personal hygiene; obtaining and eating food; dressing; avoiding injuries); or
- Family life (e.g. capacity to live in a family or family like environment, relationships with parents or substitute parents, siblings and other relatives; behavior in family setting); or
- Social relationships (e.g. establishing and maintaining friendships; interpersonal interactions with peers, neighbors and other adults; social skills; compliance with social norms; play and self-direction/self-control (e.g. ability to sustain focused attention for a long enough period of time to permit completion of age-appropriate tasks; behavioral self-control, appropriate judgment and value systems, decision-making ability); or
- Ability to learn (e.g. school achievement and attendance; receptive and expressive language; relationships with teachers; behavior in school).

OR

Complex Trauma (single qualifying chronic condition):

1. Definition of Complex Trauma

a. The term complex trauma incorporates at least:

- i. infants/children/or adolescents' exposure to multiple traumatic events, often of an invasive, interpersonal nature, and
- ii. the wide-ranging, long-term impact of this exposure.

b. Nature of the traumatic events:

- i. often is severe and pervasive, such as abuse or profound neglect;
- ii. usually begins early in life;
- iii. can be disruptive of the child's development and the formation of a healthy sense of self (with self-regulatory, executive functioning, self-perceptions, etc.);
- iv. often occur in the context of the child's relationship with a caregiver; and
- v. can interfere with the child's ability to form a secure attachment bond, which is considered a prerequisite for healthy social-emotional functioning.

c. Many aspects of a child's healthy physical and mental development rely on this secure attachment, a primary source of safety and stability:

- i. physiological responses and related neurodevelopment,
- ii. emotional responses,
- iii. cognitive processes including the ability to think, learn, and concentrate,
- iv. impulse control and other self-regulating behavior,
- v. self-image, and relationships with others.

OR

HIV/AIDS (single qualifying chronic condition):

AND

Appropriateness Criteria

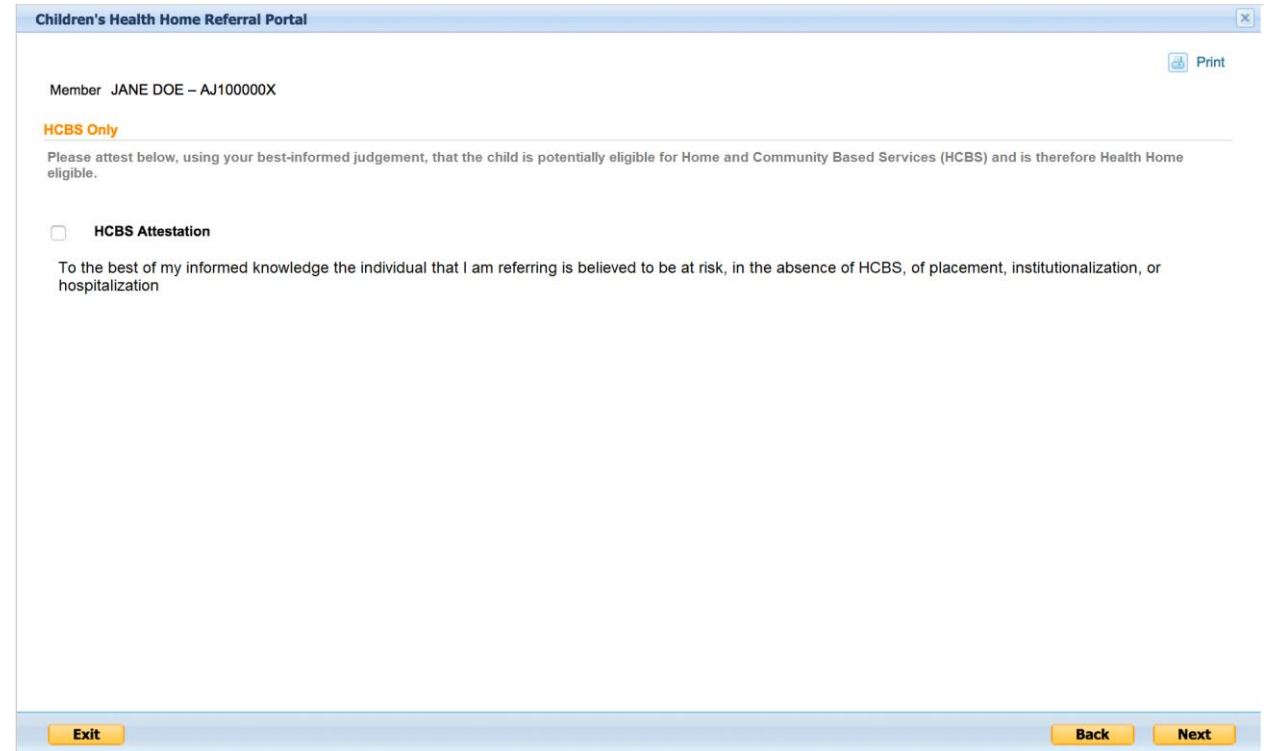
Individuals meeting the Health Home eligibility criteria must be appropriate for Health Home care management. Assessing whether an individual is appropriate for Health Homes includes determining if the person is:

- o At risk for an adverse event (e.g., death, disability, inpatient or nursing home admission, mandated preventive services, or out of home placement)
- o Has inadequate social/family/housing support, or serious disruptions in family relationships;
- o Has inadequate connectivity with healthcare system;
- o Does not adhere to treatments or has difficulty managing medications;
- o Has recently been released from incarceration, placement, detention, or psychiatric hospitalization;
- o Has deficits in activities of daily living, learning or cognition issues, or
- o Is concurrently eligible or enrolled, along with either their child or caregiver, in a Health Home

Exit Back Next

HCBS changes to the CRP “HCBS Only”

- If the user selected ‘HCBS Only’ on the “Referral Rationale” screen they will be taken to this screen
- On this screen the user must select:
 - HCBS Attestation



Children's Health Home Referral Portal

Member JANE DOE – AJ100000X Print

HCBS Only

Please attest below, using your best-informed judgement, that the child is potentially eligible for Home and Community Based Services (HCBS) and is therefore Health Home eligible.

HCBS Attestation

To the best of my informed knowledge the individual that I am referring is believed to be at risk, in the absence of HCBS, of placement, institutionalization, or hospitalization

Exit Back Next

HCBS changes to the CRP “Chronic Conditions and HBCS”

- If the user selected ‘Chronic Conditions and HCBS’ on the “Referral Rationale” screen they will be taken to this screen
- On this screen the user must select:
 - HCBS Attestation
 - and
 - Two or more chronic conditions
 - or
 - One single qualifying condition
 - and
 - Appropriateness Criteria

Children's Health Home Referral Portal

Member JANE DOE - AJ100002X

HCBS

HCBS Attestation
Using my best informed knowledge, I attest that the individual that I am referring is believed to be at risk, in the absence of HCBS, of placement, institutionalization, or hospitalization.

Chronic Conditions

Two or more chronic conditions
(examples include: substance use disorder, asthma, diabetes, obesity, cerebral palsy, sickle cell anemia, cystic fibrosis, epilepsy, spina bifida, congenital heart problems, etc. http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/docs/09-23-2014_eligibility_criteria_ph_services.pdf)

OR

Serious Emotional Disturbance (single qualifying chronic condition):
Serious Emotional Disturbance: SED is a single qualifying chronic condition for Health Home and is defined as a child or adolescent (under the age of 21) that has a designated mental illness diagnosis in the following Diagnostic and Statistical Manual (DSM) categories (Schizophrenia Spectrum and Other Psychotic Disorders, Bipolar and Related Disorders, Depressive Disorders, Anxiety Disorders, Obsessive-Compulsive and Related Disorders, Trauma and Stressor-Related Disorders, Dissociative Disorders, Somatic Symptom and Related Disorders, Feeding and Eating Disorders, Gender Dysphoria, Disruptive, Impulse-Control, and Conduct Disorders, Personality Disorders, Paraphilic Disorders, and Neurodevelopmental Disorders- only ADHD (as explained below)) as defined by the most recent version of the DSM of Mental Health Disorders AND has experienced the following functional limitations due to emotional disturbance over the past 12 months (from the date of assessment) on a continuous or intermittent basis.

ADHD for children who have utilized any of the following services in the past three years:

- Psychiatric inpatient
- Residential Treatment Facility
- Day treatment
- Community residence
- Mental Health HCBS & OCFS B2H Waiver
- OMH Targeted Case Management

To meet definition of SED for Health Home the child must have experienced the following functional limitations due to emotional disturbance over the past 12 months (from the date of assessment) on a continuous or intermittent basis:

- Ability to care for self (e.g. personal hygiene, obtaining and eating food; dressing; avoiding injuries); or
- Family life (e.g. capacity to live in a family or family like environment; relationships with parents or substitute parents, siblings and other relatives; behavior in family setting); or
- Social relationships (e.g. establishing and maintaining friendships; interpersonal interactions with peers, neighbors and other adults; social skills; compliance with social norms; play and appropriate use of leisure time); or
- Self-direction/self-control (e.g. ability to sustain focused attention for a long enough period of time to permit completion of age-appropriate tasks; behavioral self-control; appropriate judgment and value systems; decision-making ability); or
- Ability to learn (e.g. school achievement and attendance; receptive and expressive language; relationships with teachers; behavior in school).

OR

Complex Trauma (single qualifying chronic condition):

1. Definition of Complex Trauma

a. The term complex trauma incorporates at least:

- infants/children/adolescents' exposure to multiple traumatic events, often of an invasive, interpersonal nature, and
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b. Nature of the traumatic events:

- often is severe and pervasive, such as abuse or profound neglect;
- usually begins early in life;
- can be disruptive of the child's development and the formation of a healthy sense of self (with self-regulatory, executive functioning, self-perceptions, etc.);
- often occur in the context of the child's relationship with a caregiver; and
- can interfere with the child's ability to form a secure attachment bond, which is considered a prerequisite for healthy social-emotional functioning.

c. Many aspects of a child's healthy physical and mental development rely on this secure attachment, a primary source of safety and stability.

d. Wide-ranging, long-term adverse effects can include impairments in:

- physiological responses and related neurodevelopment,
- emotional responses,
- cognitive processes including the ability to think, learn, and concentrate,
- impulse control and other self-regulating behavior,
- self-image, and relationships with others.

OR

HIV/AIDS (single qualifying chronic condition):

AND

Appropriateness Criteria

Individuals meeting the Health Home eligibility criteria must be appropriate for Health Home care management. Assessing whether an individual is appropriate for Health Homes includes determining if the person is:

- At risk for an adverse event (e.g., death, disability, inpatient or nursing home admission, mandated preventive services, or out of home placement)
- Has inadequate social/family/housing support, or serious disruptions in family relationships;
- Has inadequate connectivity with healthcare system;
- Does not adhere to treatments or has difficulty managing medications;
- Has recently been released from incarceration, placement, detention, or psychiatric hospitalization;
- Has deficits in activities of daily living, learning or cognition issues, or
- Is concurrently eligible or enrolled, along with either their child or caregiver, in a Health Home

Exit Back Next

HCBS fields added to files

File Name	New Field Name	Possible Values	Data Source
CRP Download	HCBS	HCBS None	CRP referral
MCP/HH Assignment	Child HCBS Flag	O – HCBS Only H – Chronic Conditions and HCBS N – Chronic Conditions Only	CRP referral
Enrollment Download File	Child HCBS Flag	Y – HCBS N – not HCBS	R/E codes in ePACES

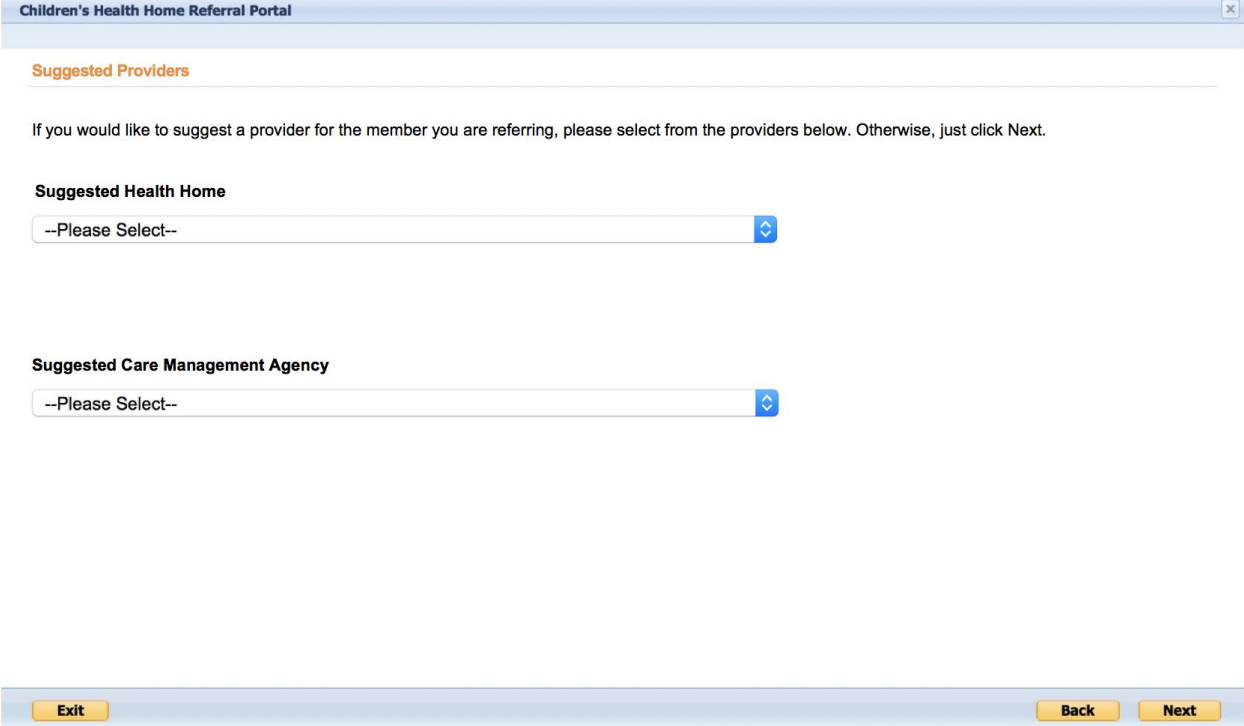
Assessment Download File

- This new file will be available for download by MCPs, HHs and CMA users
 - MCPs will see members that had a signed and finalized assessment during plan enrollment timeframes
 - HHs/CMAs will see members that had an enrollment segment during, or in the 12 months prior to, the signed and finalized date
- The file contains both CANs-NY and Children’s HCBS outcomes
 - CANs-NY
 - H – high acuity
 - M – medium acuity
 - L – low acuity
 - HCBS (will not be included until April 2019)
 - C - LOC
 - N – not LOC

Assessment Download File				
Field	Start Pos	Length	End Pos	Format
Member ID	1	8	8	Alphanumeric
Member First Name	9	30	38	Alpha
Member Last Name	39	30	68	Alpha
Assessment Type	69	1	69	Alpha (HCBS/CANs)
Assessment Outcome	70	1	70	Alpha (C/N/H/M/L)
Finalized Date	71	8	78	Numeric (MMDDYYYY)
Assessor Organization Name	79	40	118	Alpha
Assessor Organization MMIS ID	119	8	126	Numeric
Health Home Name	127	40	166	Alpha
Health Home MMIS ID	167	8	174	Numeric
Target Population	175	1	175	Numeric (0/1/2/3)

Ability to Suggest Providers in the CRP

- Users making a straight referral (not entering a child directly into a segment) will now have the option to suggest a HH and/or CMA
- After completing the “Consenter Contact Information” screen the “Suggested Providers” screen will display
- The user can select a HH and/or a CMA or simply click Next to bypass the screen
- All HHs and CMAs current in the system will display in the dropdowns



The screenshot shows a web browser window titled "Children's Health Home Referral Portal". The main heading is "Suggested Providers". Below the heading is a message: "If you would like to suggest a provider for the member you are referring, please select from the providers below. Otherwise, just click Next." There are two dropdown menus: "Suggested Health Home" and "Suggested Care Management Agency", both currently showing "--Please Select--". At the bottom of the page, there are three buttons: "Exit", "Back", and "Next".

Ability to Suggest Providers in the CRP Continued

- If a suggested HH or CMA was selected it will display on the Assignment download files, CRP download files, referral PDF, and CRP info tab

File	Fields	Data Source
CRP Download	Suggested Health Home Name Suggested HH MMIS ID Suggested CMA Name Suggested CMA MMIS ID	CRP
Assignment Files	Suggested Health Home Name Suggested HH MMIS ID Suggested CMA Name Suggested CMA MMIS ID	CRP

Updates to Adult HML questions – Chronic Conditions

- The “Please select the health home qualifying condition most applicable to the member” has been updated to included ‘Adult HCBS and other conditions’
- If a user selections this response they must select at least one additional chronic condition
- On the BSD/BSU this is code as 28

The screenshot displays the 'HML Assessment' form. The 'Clinical Indicators' section includes a 'Base Acuity Risk' question: 'Does the member meet the HARP criteria based on claims and encounters?' with a 'No' response. Below this is a text field for 'What is the member's Diagnosis/ Diagnoses?'. A selection prompt asks to choose health home qualifying conditions, with a limit of eight. The selected conditions are: Adult HCBS and other conditions, Mental Health, Substance Abuse, and Diabetes. Other unselected conditions include SED/SMI, Asthma, One or more DD conditions, Heart Disease, Overweight, HIV/AIDS, and Complex Trauma (under 21 years of age). An 'Other' checkbox is also present. The 'Functional Indicators' section contains three dropdown questions, all with 'No' selected: 'Is the member HIV positive?', 'Is the member homeless?', and 'Did the member meet the HUD1 definition of homelessness within the past 6 months?'. A fourth question, 'Was the member incarcerated within the past year?', is partially visible. The form footer has 'Cancel', 'Save & Exit', and 'Next' buttons.

Updates to Adult HML questions - UAS Complexity

- A new question will appear in the Functional Indicators section on the screen (field #35 on the BSU) asking “Did the member complete the UAS Complexity High Risk Assessment?” Possible responses are Yes, No, Unknown (Y/N/U on file)
- This question will be required on full (month 1) HMLs
- This question refers to the nursing functional level of care assessment and is specific for individuals who have been assessed for MLTC. It has been added to track a small subset of HH eligible members. If you do not know if the members you serve have had this assessment it is appropriate to respond ‘unknown’.
- Due to these two changes a full month 1 HML should be completed for 1/1/2019 DOS
- **No HMLs should be completed prior to the release date of 1/10/19. Any HMLs completed before this will be voided by DOH prior to Go-Live and will need to be re-added**

Updates to Children's Enrollment Questionnaire

- The “Please select the health home qualifying conditions most applicable to the member” question has been updated to include ‘Children’s HCBS and other conditions’ and ‘Children’s HCBS Only’
- On the BSD/BSU this is coded as
 - 24 – Children’s HCBS only
 - 26 – Children’s HCBS and other conditions
- **No HMLs should be completed prior to the release date of 1/10/19. Any HMLs completed before this will be voided by DOH prior to Go-Live and will need to be re-added**

The screenshot shows a web-based form titled "Children's Billing Questionnaire". At the top, there is a header with a green pie chart icon and a "Print" button. Below the header, the form contains several sections:

- Base Acuity** and **Risk** labels.
- A text input field for "What is the member's Diagnosis/ Diagnoses?".
- A section titled "Please select the health home qualifying conditions most applicable to the member. Selections should not exceed eight conditions." containing two columns of checkboxes:
 - Left column: Children's HCBS only, Children's HCBS and other conditions, SED/SMI, Mental Health, Substance Abuse, Asthma.
 - Right column: One or more DD conditions, Diabetes, Heart Disease, Overweight, HIV/AIDS, Complex Trauma (under 21 years of age).
- An "Other" checkbox.
- Two dropdown menus: "Was a core health service provided this month?*" and "Has the child been in Foster Care at any time this month?*", both with "--Please Select--" as the current selection.
- At the bottom, there are three buttons: "Cancel", "Save & Exit", and "Next".

Children's HCBS RE codes

- The following RE codes will be used to indicate that a child is in HCBS: 23, 62, 63, 64, 65, 72, 73, 74, KK, K1, K2, K3, K4, K5, K6, K7, K8, K9
- As of 1/1/19 any previous HCBS RE code will be allowed in the system

Updated File Specification Information

- Information relating to the new fields and files can be found on the MAPP HHTS portion of the Health Home website under Tracking System File Formats and is entitled 'MAPP HHTS File Specifications v6.0'
 - https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/mapp/index.htm
- The full file specifications document will be updated in the near future

2019 MAPP HHTS Release Schedule

- DOH is planning three additional MAPP HHTS releases in 2019.
- The next release (3.0) should occur in late March and will include a MAPP HHTS Specifications Document “clean up.”
- A more detailed DRAFT schedule of releases will be posted to the website and distributed to the Health Home listserv soon.
- This schedule includes dates when the following items will be released:
 - Broad outline of proposed changes
 - Webinar to discuss release
 - Updated MAPP HHTS Specifications Document

Health Home Contact Information

- For Questions regarding billing of transitioning Children's HCBS services contact the children's team at HHSC@health.ny.gov
- For MAPP HHTS issues, contact: MAPP Customer Care (518) 649-4335 or email MAPP-CustomerCareCenter@cma.com
- For HH policy questions, contact the DOH Health Home Provider Line (518) 473-5569 or submit an email using the HH email web form: https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action
- For MAPP HHTS Training Newsletters or MAPP HHTS presentations: http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_mapp.htm