

# Health Home Implementation Webinars

Session #35– April 16, 2014

Program Updates



# Agenda

- DOH 5055 Consent and PSYCKES
- Health Home Portal Update

# The Psychiatric Services and Clinical Knowledge Enhancement System for Medicaid (PSYCKES)

- PSYCKES maintains certain protected health information (PHI) on individuals receiving behavioral health services.
- Health Homes have asked to have access to PSYCKES to assist with care management.
- The Health Home Information Sharing and Consent Form (DOH 5055) has been revised to allow Health Homes to access PSYCKES and share information with network partners.

# PSYCKES

- The New York State Department of Health (DOH) and Office of Mental Health (OMH) have a Memorandum of Understanding (MOU) through which PSYCKES can be accessed to obtain claims data for Medicaid enrollees with a mental health service, diagnosis, or psychotropic medication.
- This is in compliance with HIPAA and other regulations regarding PHI, which allows for release of data to support coordination of care.

# How To Access PSYCKES

- A Health Home must first be an authorized user of PSYCKES.
- The Health Home can establish authorization through the Security Management System (SMS) on the OMH website at:  
[http://www.omh.ny.gov/omhweb/psyckes\\_medicaid/about/](http://www.omh.ny.gov/omhweb/psyckes_medicaid/about/)
- The Health Home must obtain consent for the Medicaid recipient to access the recipient's Medicaid data in PSYCKES.

# Access To PSYCKES Data

- The current version (11/12) of the DOH 5055 does not allow the Health Home to use PSYCKES to obtain information on a Health Home member.
- In order to access information on a Health Home member, the Health Home must use the new version of the DOH 5055 (12/13) which allows the member to give consent for the Health Home to obtain their information.

# Sharing PSYCKES Data

- The revised DOH 5055 (version 12/13) allows Health Homes to share PSYCKES data with Health Home network partners approved by the member on page 3 of the consent form.
- Information obtained by the Health Home can be shared with network partners as part of a care plan, to assist in care management, or as part of quality improvement and monitoring of Health Home members.

# Sharing PSYCKES data

- The DOH 5055 does not allow network partners listed on page 3 of the Health Home consent to access data on the member from PSYCKES directly.
- In order for a network partner to access data directly , the network partner must be an authorized PSYCKES user and a separate OMH PSYCKES consent must be obtained from the Health Home member. The PSYCKES consent form can be accessed on the OMH website at: [http://www.omh.ny.gov/omhweb/psyckes\\_medicaid/about/consent\\_form.pdf](http://www.omh.ny.gov/omhweb/psyckes_medicaid/about/consent_form.pdf)



# Completing the DOH 5055

- A DOH numbered form such as the DOH 5055, may not be altered in any way, e.g., use of agency logo, changing original content, attaching forms/other pages, altering DOH form number or date, adding bar codes, etc.
- Consideration must be given to the member's level of understanding and comfort when completing and signing the DOH 5055.
- The list of network partners must be tailored to reflect the individual member's care network and preferences regarding information sharing.

# Completing the DOH 5055

- Health Homes and care management agencies can determine how page 3 will be tailored to the member.

Options include:

- Write in only the providers and others agreed upon by the member.
- List all Health Home downstream providers and use clearly defined check marks for the member to designate providers they agree to.
- List all downstream providers and have member cross out and initial those they do not want to have access to their information.

# Do All Health Home Members Need To Complete A Revised DOH 5055 ?

- The revised (12/13) consent will need to be completed and signed ONLY for members for whom accessing and sharing PSYCKES data is necessary.
- If a Health Home member needs to sign a new DOH 5055 consent in the future (e.g., change in Health Home) version 12/13 would be used.

# Health Home Portal Update “Jump Start”

# Health Home Portal Update

- A performance management system is needed to provide tools for the Health Home network to support providing care management for the Health Home population.
- A contract with a system integrator to implement system is in process.
- In interim – a small contract has been completed to get project started – Jump Start.
  - 10 week process.
  - April 14 through June 20<sup>th</sup>.
  - Demonstrate how portions of Member Tracking functionality can operate in new system.
  - Communication process includes status updates on project to workgroup.

# Jump Start Goals

- Get project started
- Establish processes/structure necessary for larger system release.
- Demonstrate new Curam portal environment.
- Get Health Home community excited about project.
- Engage pilot stakeholders throughout the process in order to meet their business need.
- Demonstrate how some of the pilot member tracking functionality will be replaced by the new system.
- Demonstrate some of the analytic/reporting functionality using Salient dashboard.
- Obtain feedback from Health Home community on Phase 1 functionality

# Jump Start Participation

- Engaged stakeholders critical to project success.
- Jump Start scope small – selected small group of Health Homes, Care Management Agencies and Managed Care Plans.
- Serve as the user community voice into the system and will participate in key activities of:
  - Requirements validation activities;
  - Review of system prototypes;
  - Participate in user acceptance testing;
  - Champions and promotes system-to-end-user community

# Jumpstart Participants

<b>Organization</b>	<b>Organization Type</b>
Catholic Charities Neighborhood Services Inc.	CMA OMH
Coordinated Behavioral Care, Inc.	Health Home
Community Health Care Network	Health Home
PSI	CMA COBRA
Visiting Nurse Service of Schenectady County	Health Home
Rehabilitation Support Services	CMA OMH
Healthplus Amerigroup	MC Plan
CDPHP	MC Plan
Fidelis	MC Plan





Questions?

# Useful Contact Information

- Visit the Health Home website:  
[http://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/](http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/)
- Get updates from the Health Homes listserv. To subscribe send an email to: [listserv@listserv.health.state.ny.us](mailto:listserv@listserv.health.state.ny.us) (In the body of the message, type SUBSCRIBE HHOMES-L YourFirstName YourLastName)
- To email Health Homes, visit the Health Home Website and click on the tab “Email Health Homes”  
[http://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/](http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/)
- Call the Health Home Provider Support Line: 518-473-5569