

## ATTENTION: PROVIDERS AND PHARMACIES

Please assist us in notifying beneficiaries of this upcoming program change by displaying this poster and Frequently Asked Questions (FAQs) document in your practice. Feel free to copy and distribute.

**EFFECTIVE OCTOBER 1, 2011**

# MEDICAID MANAGED CARE AND FAMILY HEALTH PLUS BENEFICIARIES

***THIS NOTICE PROVIDES INFORMATION ABOUT UPCOMING CHANGES TO YOUR MANAGED CARE BENEFIT.***



- ▶ You must use your health plan card to receive your prescriptions, not your Medicaid benefit card, effective October 1, 2011.
- ▶ During August 2011, your health plan sent you information about your pharmacy benefit and what drugs are included under your health plan. If you have any questions, please contact your health plan directly.
- ▶ Health plans each have their own list of drugs. If a drug is not on your health plan's list, you or your pharmacist may need to talk to your doctor about changing to a drug on your health plan's list, or your doctor can ask the plan to let you continue taking the same drug. Information regarding what drugs are on your health plan's list were sent to you by your health plan at the end of August.
- ▶ If you are taking a drug that is not on your plan's list and you are unable to contact your doctor to change to a covered drug, your health plan will allow a one-time only fill of your medication.
- ▶ You must use a pharmacy that takes your health plan. If your pharmacy does not take your health plan, you may need to obtain new prescriptions from your doctor to bring to a plan pharmacy. More information regarding your plan's participating pharmacies will be sent to you at the end of August.
- ▶ Your co-payments for drugs will not change.

**Effective October 1, 2011, your pharmacy benefits will be provided by your health plan. Contact your health care plan if you have any questions about this change.**