



Medicaid Update

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NYRx Pharmacy Benefit Transition Special Edition – Part Two



Effective April 1, 2023, New York State (NYS) Medicaid members enrolled in mainstream Medicaid Managed Care (MMC) Plans, Health and Recovery Plans (HARPs), and Human Immunodeficiency Virus-Special Needs Plans (HIV-SNPs) will receive their pharmacy benefits through the NYS Medicaid Pharmacy Program (NYRx) instead of through their MMC Plan. The pharmacy benefit transition to NYRx does not apply to NYS Medicaid members enrolled in Managed Long-Term Care (MLTC) Plans [e.g., MLTC, Programs of All-Inclusive Care for the Elderly (PACE), Medicaid Advantage Plus (MAP)], the Essential Plan (EP), or Child Health Plus (CHP). Transitioning the pharmacy benefit from MMC to NYRx will provide NYS with full visibility into prescription drug costs, allow centralization of the benefit, leverage negotiating power, and provide a uniform list of covered drugs with standardized utilization management protocols simplifying and streamlining the drug benefit for NYS Medicaid members and MMC enrollees. NYS Medicaid members have comprehensive drug coverage and equitable access to an extensive network of over 5,000 pharmacy providers. This guidance provides information in addition to what was provided in the October 2022 *NYRx Pharmacy Benefit Transition – Part One* Special Edition issue of the *Medicaid Update*, located at: https://www.health.ny.gov/health_care/medicaid/program/update/2022/docs/mu_no11_oct22_speced.pdf.

Information for Pharmacies

Effective April 1, 2023, pharmacies will need to bill NYRx using the Client Identification Number (CIN), which can be found on the NYS Medicaid Common Benefit Identification Card (CBIC) and on the MMC card of the enrollee. Each MMC Plan will implement point-of-service claim denial messaging that directs pharmacies to bill NYRx where applicable. In a future update, NYS Department of Health (DOH) will provide the claim denial messaging that will be used by MMC Plans, starting April 1, 2023.

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When submitting NYRx claims to NYS Medicaid via the National Council for Prescription Drug Program (NCPDP) D.0 format, the Bank Identification Number (BIN) and Processor Control Number (PCN) are required. Specific details can be found in the *October 2022 NYRx Pharmacy Benefit Transition - Part One* Special Edition issue of the *Medicaid Update*, located at: https://www.health.ny.gov/health_care/medicaid/program/update/2022/docs/mu_no11_oct22_speced.pdf. NYS Medicaid members may also contact the NYS Medicaid Consumer Helpline by calling (800) 541-2831 to obtain their CIN.

Member/Enrollee Identification Number – Client Identification Number

The MMC Plan Identification (ID) number card contains the Client Identification Number (CIN), which is unique to NYS Medicaid members and MMC enrollees and should be used to bill NYRx. The CIN is always represented in the following format: “**XX00000X**”, and in some cases, the CIN may be embedded in the MMC Plan ID Number of the enrollee. The CIN can be found on **both** the Plan ID Card and NYS Medicaid CBIC of the NYS Medicaid member and MMC enrollee.

The chart below indicates the CIN format for each MMC Plan ID card. Card samples which identify the CIN location on the MMC Plan ID card can be found on the New York State Medicaid Managed Care (MMC) Pharmacy Benefit Information Center website, located at: <https://mmcdruginformation.nysdoh.suny.edu/>.

MMC Plan ID Card Format:

Plan Name	Member/Enrollee Plan Identification (ID) Number: “Member Plan ID# is Client Identification Number (CIN)”, “Embedded in Plan ID#”, or “CIN Shown Separately on Plan Card”
Affinity by Molina Healthcare	CIN Shown Separately on Plan Card
Amida Care	Member Plan ID# is CIN
CDPHP	CIN Embedded in Member’s Plan ID#
Emblem Health	CIN Embedded in Member’s Plan ID#
Empire BCBS HealthPlus	Member Plan ID# is CIN
Excellus	CIN Shown Separately on Plan Card
Fidelis	CIN Shown Separately on Plan Card
Healthfirst	Member Plan ID# is CIN
Highmark BCBS of Western NY	CIN Shown Separately on Plan Card
Independent Health	CIN Embedded in Member’s Plan ID#
MetroPlus	Member Plan ID# is CIN
Molina Healthcare	Member Plan ID# is CIN
MVP Healthcare	CIN Shown Separately on Plan Card
United Healthcare	CIN Shown Separately on Plan Card
Univera Healthcare	CIN Shown Separately on Plan Card
VNS Health	CIN Shown Separately on Plan Card

Eligibility Determination

Pharmacists may conduct an eligibility check and/or obtain the CIN of the NYS Medicaid member and MMC enrollee, by using one of the methods in the chart below.

Methods to Check Eligibility or Obtain the CIN:

Method	Summary	Resources
E 1 Transaction	Eligibility Verification: Instructions to complete this transaction begin on page 10 of the resource document provided.	<i>New York State Department of Health (NYS DOH) Office of Health Insurance Programs (OHIP) Standard Companion Guide – Transaction Information</i> document, located at: https://www.emedny.org/hipaa/5010/transactions/NCPDP_D.0_Companion_Guide.pdf
electronic Provider Assisted Claim Entry System (ePACES)	Providers must have an ePACES account then have available and be prepared to enter the following information: Obtain Client Identification Number (CIN): <ul style="list-style-type: none"> • First and Last Name • Date of Birth (DOB) • Social Security Number (SSN) • Gender Eligibility Verification: <ul style="list-style-type: none"> • First and Last Name • DOB • SSN or CIN • Gender 	eMedNY ePACES Help/Log-in: https://epaces.emedny.org/ <i>ePACES - MEVS Eligibility Request</i> instructional document: https://www.emedny.org/HIPAA/QuickRefDocs/ePACES-Eligibility_Request.pdf
Touchtone Telephone Verification System	Eligibility Verification: Providers must have the following information: <ul style="list-style-type: none"> • CIN • Provider National Provider Identifier (NPI) or Medicaid Management Information System (MMIS) Number • Ordering Provider NPI (if applicable) 	<i>New York State Programs MEVS Instructions for Completing a Telephone Transaction</i> document: https://www.emedny.org/ProviderManuals/5010/MEVS%20Quick%20Reference%20Guides/5010_MEVS_Telephone_Quick_Reference_Guide.pdf

Identifying Transition Fills

As previously noted in the October 2022 *NYRx Pharmacy Benefit Transition – Part One* Special Edition issue of the *Medicaid Update*, located at: https://www.health.ny.gov/health_care/medicaid/program/update/2022/docs/mu_no11_oct22_speced.pdf, a one-time “transition fill” will be allowed for non-preferred drugs and diabetic supplies. Pharmacists may work with the patient and contact their prescriber to either change the prescription to another drug or supply or obtain a prior authorization (PA) following the transition fill.

Transition fills will be identified in the eMedNY claim response using **NCPDP field 548-6F**, *Approved Message Code*, with code **"005"** — *Claim paid under the plan's transition benefit period, otherwise claim would have rejected as PA is required.*

Vaccines Administered by Pharmacists

As indicated in the *Scope of Benefits* document, located at: https://www.health.ny.gov/health_care/medicaid/redesign/mrt2/pharmacy_transition/repository/docs/rx_scope_of_benefits.pdf, vaccines that are administered by pharmacists are subject to the benefit transition and should be billed to NYRx. Policy and billing guidance for vaccines can be found within the *New York State Medicaid Fee-for-Service Program Pharmacists as Immunizers Fact Sheet*, located at: https://www.health.ny.gov/health_care/medicaid/program/docs/phar_immun_fact.pdf.

Policy and billing instructions for the administration for Coronavirus Disease 2019 (COVID-19) vaccines can be found under the "Both Medical and Pharmacy" tab of the NYS DOH "COVID-19 Guidance for Medicaid Providers — Coverage and Billing Guidance" web page, located at: https://www.health.ny.gov/health_care/medicaid/covid19/guidance/index.htm.

Diabetic Supplies

The *Scope of Benefits* document, located at: https://www.health.ny.gov/health_care/medicaid/redesign/mrt2/pharmacy_transition/repository/docs/rx_scope_of_benefits.pdf, provides a summary of diabetic supply items that are subject to the benefit transition. Diabetic diagnostics, continuous glucose monitors (CGM), glucose testing supplies, insulin syringes, disposable insulin pumps (Omnipod), and infusion supplies, will be transitioned to NYRx. NYRx covers all of these items, some of which are part of the Preferred Diabetic Supply Program (PDSP), located on the Magellan Health, Inc. Rx Management, LLC "Preferred Diabetic Supply Program" web page, at: <https://newyork.fhsc.com/providers/diabeticsupplies.asp>. NYS DOH will allow a one-time transition fill from April 1, 2023, through June 30, 2023, for non-preferred diabetic supplies that are not part of the PDSP and will honor PAs already provided by the MMC Plans.

Please note: Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Coverage and Billing Guidance will be provided in a subsequent Medicaid Pharmacy Benefit Transition – Part Three Special Edition issue of the *Medicaid Update*.

Brand Less than Generic Program

The Brand Less than Generic (BLTG) program is an initiative that promotes the use of certain multi-source brand name drugs when the cost of the brand name drug is less expensive than the generic equivalent. For a current listing of brand name drugs included in the BLTG program, providers can refer to the most recent program update on the Magellan Health, Inc. Rx Management, LLC "Brand Less Than Generic Program" web page, located at: https://newyork.fhsc.com/providers/bltgp_about.asp.

Pharmacies will receive the following denial message when submitting claims for generic drugs in the BLTG program.

- NCPDP Response Code/Message: **"421"**, Dispense Brand Drug Instead of Generic Equivalent
- NCPDP Reject Code/Message: **"606"**, Brand Drug / Specific Labeler Code Required

Denials for generics can be avoided by dispensing the brand name products. A new prescription is **not** required.

Information for All Providers (Including Pharmacies)

Member Fact Sheet

Providers must use the *Member Fact Sheet*, found in *Appendix B: Member Fact Sheet* of this issue, to provide NYS Medicaid members and MMC enrollees with the resources and information they need regarding the benefit transition. A print-friendly version of the *Member Fact Sheet* is available on the NYS Member Dashboard homepage, located at: <https://member.emedny.org/>.

Prescription Limit Reminder— Duration and Refills

Prescriptions are valid and may be filled for up to one year from the date issued, with the exception of controlled substance prescription drugs. After the prescription expires, a new prescription will be required from the prescriber, even if refills remain on the original prescription.

Practitioner Administered Drugs

NYS DOH recognizes the need for certain drugs requiring administration by a practitioner to be available through the Medical and Pharmacy Benefit. Practitioner administered drugs (PADs) that are listed on the eMedNY “Medicaid Pharmacy List of Reimbursable Drugs” web page, located at: <https://www.emedny.org/info/formfile.aspx>, may be billed directly to the NYRx under the pharmacy benefit. PADs obtained by the practitioner, may be billed as a medical claim to the MMC Plan of the enrollee.

NYS DOH analyzed PADs that are provided as a Pharmacy Benefit through MMC Plans. As a result of this analysis, NYS DOH has added certain PADs to the NYRx formulary. **Please note:** PADs dispensed as a Pharmacy Benefit must be delivered by the pharmacy directly to the site of administration. Additional information regarding pharmacy dispensing of PADs and delivery requirements can be found in the *NYRx, The NY Medicaid Pharmacy Program – Pharmacy Manual Policy Guidelines*, located at: https://www.emedny.org/ProviderManuals/Pharmacy/PDFS/Pharmacy_Policy_Guidelines.pdf, under the following sections: “Pharmacy Dispensing of Drugs That Require Administration by a Practitioner” and “Delivery”. These requirements ensure proper storage and handling.

Over the Counter Drugs

There are some over the counter (OTC) drugs that may have been covered by MMC Plans that are not covered by NYRx; however, there are equivalent/comparable products available through NYRx. OTC drugs covered by the NYRx can be found on the eMedNY “Medicaid Pharmacy List of Reimbursable Drugs” web page, located at: <https://www.emedny.org/info/formfile.aspx>.

Provider Enrollment

Providers servicing NYS Medicaid members and MMC enrollees must be enrolled by April 1, 2023.

How to Check Provider Enrollment Status

Providers can check their enrollment status by utilizing the tools available on the NYS DOH “Medicaid Enrolled Provider Lookup” web page, located at: <https://health.data.ny.gov/Health/Medicaid-Enrolled-Provider-Lookup/ru78-uxr9>. Providers can search by entering their NYS Medicaid provider ID or their NPI. Providers can use the table provided below to determine their current enrollment status and the corresponding action necessary as required from the “Medicaid Type” provided in the lookup tool. Providers who have submitted enrollment applications may check the status of their application in the “Medicaid Pending Provider Listing,” which is updated weekly on the eMedNY “Medicaid Managed Care Network Provider Enrollment” web page, located at: <https://www.emedny.org/info/ProviderEnrollment/ManagedCareNetwork/index.aspx>.

Provider Type	“Medicaid Type”	Enrollment Status	Action Required
Pharmacy	Fee-for-service (FFS)	Enrolled (Qualified Billing Provider)	No action
	Managed Care Organization (MCO)	Not enrolled (MCO Credentialed as a non-billing provider)	Enroll with NYS Medicaid as a billing provider
	No result	Not enrolled	Enroll with NYS Medicaid as a billing provider
Practitioner/ Prescriber	FFS	Enrolled (Qualified Billing Provider)	No action
	MCO	Not enrolled (MCO Credentialed as a non-billing provider)	Enroll with NYS Medicaid as a billing or an OPRA provider
	Ordering, Prescribing, Referring, Attending (OPRA)	Enrolled (Qualified non-billing provider)	No action
	No result	Not enrolled	Enroll with NYS Medicaid as billing provider or if eligible as a OPRA provider

Providers

Providers who prescribe drugs and supplies for NYS Medicaid members and/or MMC enrollees must be enrolled in NYS Medicaid as either an “Individual Billing” provider or as an OPRA provider for NYS Medicaid to cover the products. NYRx will pay for covered products and services for MMC enrollees when their prescriber is enrolled in NYRx.

Physicians, Nurse Practitioners, Physician Assistants, Podiatrists, Dentists, Optometrists, Audiologists, and Certified Nurse Midwives

Providers who wish to **receive payment for covered NYS Medicaid services** should apply as an “Individual Billing Medicaid”. Information regarding how to enroll is available on the eMedNY “Provider Enrollment and Maintenance” web page, located at: <https://www.emedny.org/info/ProviderEnrollment/index.aspx>. Providers who wish to **enroll as an OPRA provider (non-billing)** should alternatively enroll as a OPRA provider on the eMedNY “Provider Enrollment and Maintenance” web page, located at: <https://www.emedny.org/info/ProviderEnrollment/index.aspx>.

Exceptions to the prescriber enrollment requirements for certain authorized prescribers are outlined in the *Reminder: Pharmacy Billing Guidance Exceptions for Non-Enrolled Prescribers* article published in the June 2022 issue of the *Medicaid Update*, located at: https://www.health.ny.gov/health_care/medicaid/program/update/2022/docs/mu_no7_jun22_pr.pdf.

Pharmacies

NYRx will pay for covered products and services for MMC enrollees when their pharmacy is enrolled in NYRx. NYS DOH has updated the pharmacy enrollment policy, found within the *NYRx, The NY Medicaid Pharmacy Program – Pharmacy Manual Policy Guidelines*, located at: https://www.emedny.org/ProviderManuals/Pharmacy/PDFS/Pharmacy_Policy_Guidelines.pdf, which now allows enrollment of community-based pharmacies located in NYS or in the bordering states (Connecticut, Massachusetts, New Jersey, Pennsylvania and Vermont). The policy also provides a pathway to enrollment for pharmacies servicing MMC enrollees that are located outside of NYS and outside of the bordering states, or those that dispense drugs by exclusive arrangement.

DMEPOS Providers

The updated DMEPOS provider enrollment policy can be found within the *New York State Medicaid Program Durable Medical Equipment, Prosthetic, Orthotic, and Supply Manual Policy Guidelines*, located at: https://www.emedny.org/ProviderManuals/DME/PDFS/DME_Policy_Section.pdf. DMEPOS providers that are located outside NYS may apply for enrollment if they meet the newly established guidelines. DMEPOS providers located in states bordering NYS may enroll if they support NYS Medicaid members in the common medical marketing area. Out-of-state DMEPOS manufacturers and mail order suppliers may also be considered on a case-by-case basis, as outlined in the *New York State Medicaid Program Durable Medical Equipment, Prosthetic, Orthotic, and Supply Manual Policy Guidelines*, located at: https://www.emedny.org/ProviderManuals/DME/PDFS/DME_Policy_Section.pdf.

Information about the Durable Medical Equipment (DME) supplier application process can be found on the eMedNY “Provider Enrollment and Maintenance” web page for DME, located at: <https://www.emedny.org/info/ProviderEnrollment/dme/index.aspx>.

Physician Dispensers

For the current NYRx policy regarding physician dispensers, providers can refer to the *Policy Clarification for Practitioner Dispensing* article in the July 2022 issue of the *Medicaid Update*, located at: https://www.health.ny.gov/health_care/medicaid/program/update/2022/docs/mu_no8_jul22_pr.pdf. Physicians who are already enrolled in NYS Medicaid as a *Physician - Individual Billing Medicaid (Category of Service 0460)* or *Practitioner Group (Category of Service 0046 or 0090)* may submit claims as described in the article above.

Appendix A: Resources

Resources			
Topic	Description	Contact Information	Website Links
Claims			
Claims Processing for Outpatient Pharmacy Benefits	Questions regarding billing and pharmacy claims processing, lost or stolen medications and remittances.	eMedNY Support: (800) 343-9000, Option 1	<ul style="list-style-type: none"> • General Information found on the eMedNY homepage: https://www.emedny.org/ • eMedNY Pharmacy Manual: https://www.emedny.org/ProvideManuals/Pharmacy/index.aspx • <i>New York State (NYS) Department of Health (DOH) Office of Health Insurance Programs (OHIP) NCPDP D.0 Standard Companion Guide – Transaction Information:</i> https://www.emedny.org/HIPAA/5010/transactions/NCPDP_D.0_Companion_Guide.pdf
NYRx, the New York Medicaid Pharmacy Program Prior Authorization (PA) criteria	Questions regarding PA or inquiries about quantity/age/day's supply and other edits or medication questions.	<ul style="list-style-type: none"> • Magellan Health, Inc. Clinical Call Center: (877) 309-9493 • <i>NYRx Medicaid Prior Authorization Request Form for Prescriptions:</i> https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PA_Fax_Standardized.pdf 	<ul style="list-style-type: none"> • Magellan Health, Inc. NYRx, the Medicaid Pharmacy Program: https://newyork.fhsc.com/ • Magellan Health, Inc. NYRx, the Medicaid Pharmacy Program Preferred Drug List (PDL) Listserv email notification sign-up: https://newyork.fhsc.com/providers/notify.asp
Preferred Diabetic Program	Questions regarding billing.	eMedNY Support: (800) 343-9000, Option 2	N/A
	PA requests	Magellan Health, Inc. Clinical Call Center: (877) 309-9493	N/A
	Preferred Diabetic Supply List (PDSL), etc.	N/A	NYRx, the Medicaid Pharmacy Program, Preferred Diabetic Supply Program: https://newyork.fhsc.com/providers/diabeticsupplies.asp

Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) (DME) Procedures and Supplies	Questions regarding DME PA criteria; frequency/quantity/durations limits, etc., and billing information.	<ul style="list-style-type: none"> OHIP DME: (800) 342-3005 ohipmedpa@health.ny.gov 	eMedNY DME Manual: https://www.emedny.org/ProviderManuals/DME/
Benefit Transition			
Pharmacy Information for Consumers, Pharmacies, and Providers	N/A	N/A	NYS DOH Medicaid Pharmacy Program (NYRx): http://www.health.ny.gov/health_care/medicaid/program/pharmacy.htm
Pharmacy Frequently Asked Questions (FAQs)	FAQs related to the benefit transition.	N/A	NYS DOH Transition of the Pharmacy Benefit from Managed Care (MC) to the Medicaid Pharmacy program, NYRx Frequently Asked Questions (FAQs): https://www.health.ny.gov/health_care/medicaid/redesign/mrt2/pharmacy_transition/pharmacy_transition_faq.htm
Pharmacy Scope of Benefits	N/A	N/A	Scope of Benefits charts: https://www.health.ny.gov/health_care/medicaid/redesign/mrt2/pharmacy_transition/repository/rx_scope_of_benefits.htm
Eligibility			
Eligibility Verification and ePACES	Questions related to ePACES or for assistance with billing and performing MEVS transactions.	<ul style="list-style-type: none"> Touchtone Telephone Verification System: (800) 997-1111 eMedNY Support: (800) 343-9000, Option 2 	<ul style="list-style-type: none"> ePACES Help/Log-in: https://www.emedny.org/epaces <i>NYS Programs MEVS Instructions for Completing a Telephone Transaction:</i> https://www.emedny.org/ProviderManuals/5010/MEVS%20Quick%20Reference%20Guides/5010_MEVS_Telephone_Quick_Reference_Guide.pdf
Member's Restricted Recipient Program	Providers should direct NYS Medicaid members and MMC enrollees to their eligibility location.	Office of the Medicaid Inspector General (OMIG): (518) 474-6866	<ul style="list-style-type: none"> Upstate residents (local district): https://www.health.ny.gov/health_care/medicaid/ldss.htm New York City (NYC) residents [Human Resources Administration (HRA)]: (212) 273-0062

Policy and Program Information			
NYRx PDL	The NYRx PDL contains a full listing of drugs/classes subject to NYRx.	Magellan Health, Inc. Clinical Call Center: (877) 309-9493	Magellan Health, Inc. NYS Medicaid Pharmacy Program: https://newyork.fhsc.com/
Medicaid List of Reimbursable Drugs (Formulary)	Providers may review the Medicaid Pharmacy List of Reimbursable Drugs for products covered.	NYRx@health.ny.gov	eMedNY's <i>Medicaid Pharmacy List of Reimbursable Drugs</i> : https://www.emedny.org/info/formfile.aspx
Medicaid Pharmacy Program, Policy and Coverage	For questions related to the Pharmacy program, 340B billing, drug pricing, lost or stolen medications, etc.	<ul style="list-style-type: none"> Pharmacy Bureau: (518) 486-3209 	NYS DOH Medicaid Pharmacy Program (NYRx): http://www.health.ny.gov/health_care/medicaid/program/pharmacy.htm
Provider Enrollment	Provider enrollment, revalidation and NPI termination questions.	<ul style="list-style-type: none"> eMedNY Support: (800) 343-9000, Option 2 providerenrollment@health.ny.gov 	eMedNY's Provider Enrollment and Maintenance: https://www.emedny.org/info/ProviderEnrollment/index.aspx
Provider Manuals (Physician, Pharmacy, DME, etc.) and Billing Guidelines	The Provider Manuals tab has billing and policy related guidance (e.g., billing guidelines, procedure codes, fee schedules, etc. for each provider type).	N/A	<ul style="list-style-type: none"> eMedNY's Provider Manuals: https://www.emedny.org/ProviderManuals/index.aspx eMedNY's General Billing Guidelines: https://www.emedny.org/ProviderManuals/AllProviders/index.aspx

Training			
Provider Outreach and Training	Providers may visit the training website to review eMedNY trainings available.	N/A	eMedNY's Provider Training: https://www.emedny.org/training

Appendix B: Member Fact Sheet

Member Fact Sheet

Providers must use the *Member Fact Sheet*, found in *Appendix B: Member Fact Sheet* of this issue, to provide NYS Medicaid members and MMC enrollees with the resources and information they need regarding the benefit transition. A print-friendly version of the *Member Fact Sheet* is available on the NYS Member Dashboard homepage, located at: <https://member.emedny.org/>.



Department of Health

Medicaid NYRx



Changes to Your NYS Medicaid Pharmacy Benefits take effect April 1, 2023.

Here is what you need to know:

- NYRx, the Medicaid pharmacy plan will begin covering your prescriptions on April 1.
- You will use your **Medicaid ID Card** or your **Health Plan Card** to fill your prescriptions starting **April 1**.
- Most pharmacies in New York take NYRx. Check health.ny.gov/NYRx to see if your pharmacy does.
- Most drugs and supplies, including diabetic test strips, are covered by NYRx. Check health.ny.gov/NYRx to see if your drugs and supplies are covered, or if they require approval from your doctor, before April 1.

This change is for those members enrolled in a Medicaid Managed Care Plan.

To find out if this change impacts you, check your mail for a letter from your health plan or call the **NYS Medicaid Helpline:**

(855) 648-1909
TTY 1-800-662-1220

or view a copy of the letter at health.ny.gov/NYRx.

You can also scan the QR code below

FAST FACTS

What is NYRx?

Through NYRx, NYS Medicaid covers your drugs and supplies by reimbursing the pharmacy directly, rather than paying your health plan.

Will I need a new health plan ID card?

No, you will not need a new ID card. The pharmacist can use your valid health plan or Medicaid ID card.

What if my pharmacy does not take NYRx?

If your current pharmacy **does not** take NYRx, you may:

- Ask your pharmacist to transfer a refill to a participating pharmacy.
- Ask your doctor to send your prescriptions to a participating pharmacy.

What if my drugs and/or supplies require approval from my doctor?

If your drugs and/or supplies require approval from your doctor, you should:

- Talk to your doctor about requesting approval; or
- Talk to your doctor or pharmacist about alternate drug and/or supplies that don't require approval.



Have questions or want to learn more?

Scan the QR code to the right.

Or contact the NYS Medicaid Helpline at: **(855) 648-1909**

Helpline Hours: Mon-Fri 8AM - 8PM, Sat 9AM-1PM, TTY 1-800-662-1220



XXXX

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Provider Directory

Office of the Medicaid Inspector General:

For suspected fraud, waste, or abuse complaints/allegations, please call 1-877-87FRAUD, (877) 873-7283, or visit the Office of Medicaid Inspector General (OMIG) web site at: www.omig.ny.gov.

Provider Manuals/Companion Guides, Enrollment Information/Forms/Training Schedules:

Please visit the eMedNY website at: www.emedny.org.

Providers wishing to listen to the current week's check/EFT amounts:

Please call (866) 307-5549 (available Thursday PM for one week for the current week's amount).

For questions about billing and performing MEVS transactions:

Please call the eMedNY Call Center at (800) 343-9000.

Provider Training:

Please enroll online for a provider seminar at: <https://www.emedny.org/training/index.aspx>. For individual training requests, please call (800) 343-9000.

Beneficiary Eligibility:

Please call the Touchtone Telephone Verification System at (800) 997-1111.

Medicaid Prescriber Education Program:

For current information on best practices in pharmacotherapy, please visit the following web sites:

- DOH Prescriber Education Program page: https://www.health.ny.gov/health_care/medicaid/program/prescriber_education/presc-educationprog.
- Prescriber Education Program in partnership with SUNY: <http://nypep.nysdoh.suny.edu/>.

eMedNY

For a number of services, including: change of address, updating an enrollment file due to an ownership change, enrolling another NPI, or revalidating an existing enrollment, please visit the eMedNY Provider Enrollment page at: <https://www.emedny.org/info/ProviderEnrollment/index.aspx>, and choose the appropriate link based on provider type.

Comments and Suggestions Regarding This Publication

Please contact the editor, Angela Lince, at medicaidupdate@health.ny.gov.