

Important Medicaid Update

June 2012

Provider Name
Address Line #1
County, State, Zip Code

Dear [Provider Name]

As a key provider to Medicaid clients, you should know about a new Medicaid requirement for your patients who receive Long Term Care services. Most Medicaid and Medicare eligible consumers who are 21 years of age or older and currently receive home care, adult day health care and other long term care services must now enroll in a Managed Long Term Care Plan within 60 days of receiving an enrollment packet from *New York Medicaid Choice*. Once federal approval is received, this requirement will also apply to those new to service.

New York Medicaid Choice has been serving as the Enrollment Broker for the State of New York since 1998, assisting Medicaid clients to make informed health care decisions including the selection of a Plan.

We are reaching out to providers to let them know about this important change. On the back of this letter please find a list of key points and program highlights. *New York Medicaid Choice* representatives are available to provide you and your staff with additional information. To request written program materials or a meeting, please contact:

Luz Martinez, Outreach Manager
646-274-5330
luzmartinez@maximus.com

Massiel Triana, Outreach Supervisor
917-228-5698
massiel triana@maximus.com

It is important that your clients understand this change to avoid an interruption in their ongoing care.

Thank you.

This change is subject to approval by the federal Centers for Medicare and Medicaid Services (CMS)

MEDICAID MANAGED LONG TERM CARE MANDATORY PROGRAM

As of July 2012, Medicaid consumers who are over 21, eligible for Medicare and receive long term care services will be required to join a Medicaid Managed Long Term Care Plan. Once federal approval is received, this requirement will also apply to those new to service. Below you will find some important program key points.

What is a Medicaid Managed Long Term Care plan?

MLTC plans provide services and support to people with a chronic condition or disability.

Who must join a plan?

Consumers who receive long term care and:

- ✓ Have both Medicaid and Medicare
- ✓ Need home care, adult day health care or other long term care for more than 120 days
- ✓ Are 21 years of age or older

Some consumers will remain exempt or excluded. For a detailed list, please contact *New York Medicaid Choice*.

Will Medicaid consumers lose their existing benefits?

No, Medicaid consumers will not lose any benefits.

What are the benefits of joining a Plan?

Through a Care Manager a plan will:

- ✓ Develop a plan of care
- ✓ Arrange and coordinate services in or outside the consumers home
- ✓ Arrange and pay for specific health and long term care services

What types of plans are available?

There are three types of plans:

- ✓ MLTC Medicaid Plan
- ✓ Medicaid Advantage Plus
- ✓ PACE (Program for All-Inclusive Care for the Elderly)

When will Medicaid consumers have to join?

Consumers who are currently receiving long term care services will receive a packet from *New York Medicaid Choice* informing about the 60 days to enroll.

Where can Medicaid consumers call for assistance?

Consumers can contact *New York Medicaid Choice*

1-888-401-6582

TTY: 1-888-329-1541

Monday to Friday:

8:30 a.m. – 8:00 p.m.

Saturdays:

10:00 a.m. – 6:00 p.m.