

AMAZING  
THINGS  
ARE  
HAPPENING  
HERE

# NewYork-Presbyterian Performing Provider System

*PAOP Update – January 22, 2016*

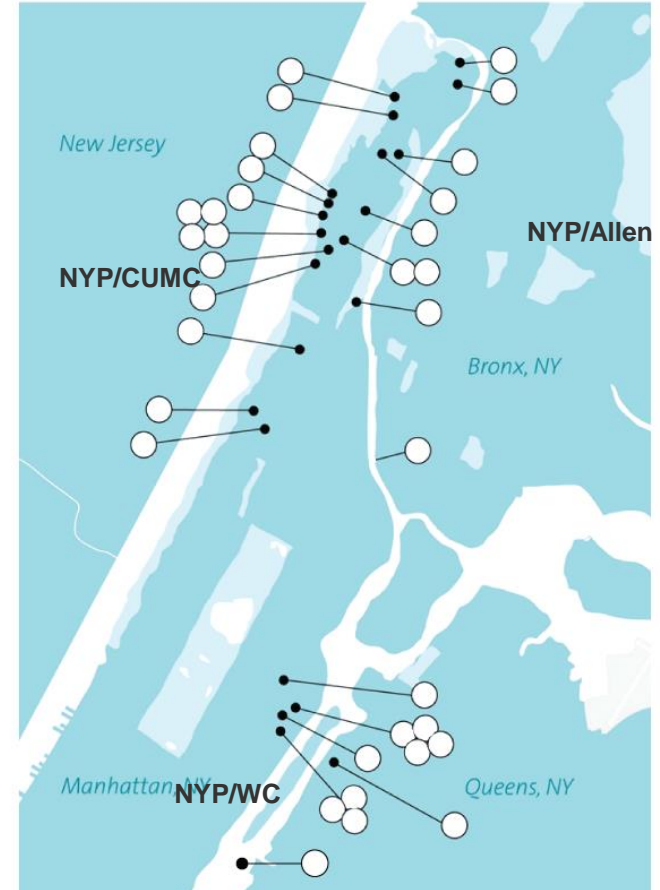
# NewYork-Presbyterian Hospital: PPS Lead Applicant

## Division of Community & Population Health

- Ambulatory Care Network
- Community Programs and Initiatives
- Delivery System Reform Incentive Payment (DSRIP) Program

**NewYork Quality Care™**

The ACO of NewYork-Presbyterian • Columbia • Weill Cornell



# NYP PPS: Overview

*~89,000 Attributed Lives (performance)*

*97 Collaborators*

*~\$97M over 5 years*

*Integrated  
Delivery  
System*

*Ambulatory  
ICU*

*ED Care  
Triage*

*30-Day Care  
Transitions*

*BH – Primary  
Care  
Integration*

*BH Crisis  
Stabilization*

*HIV Center of  
Excellence*

*Palliative  
Care in  
PCMHs*

*Tobacco  
Cessation*

*Reduce HIV  
Morbidity*

# NYP PPS: Network Composition

*19 Provider  
Groups*

*24 Post-Acute  
Providers*

*11 Pharmacies*

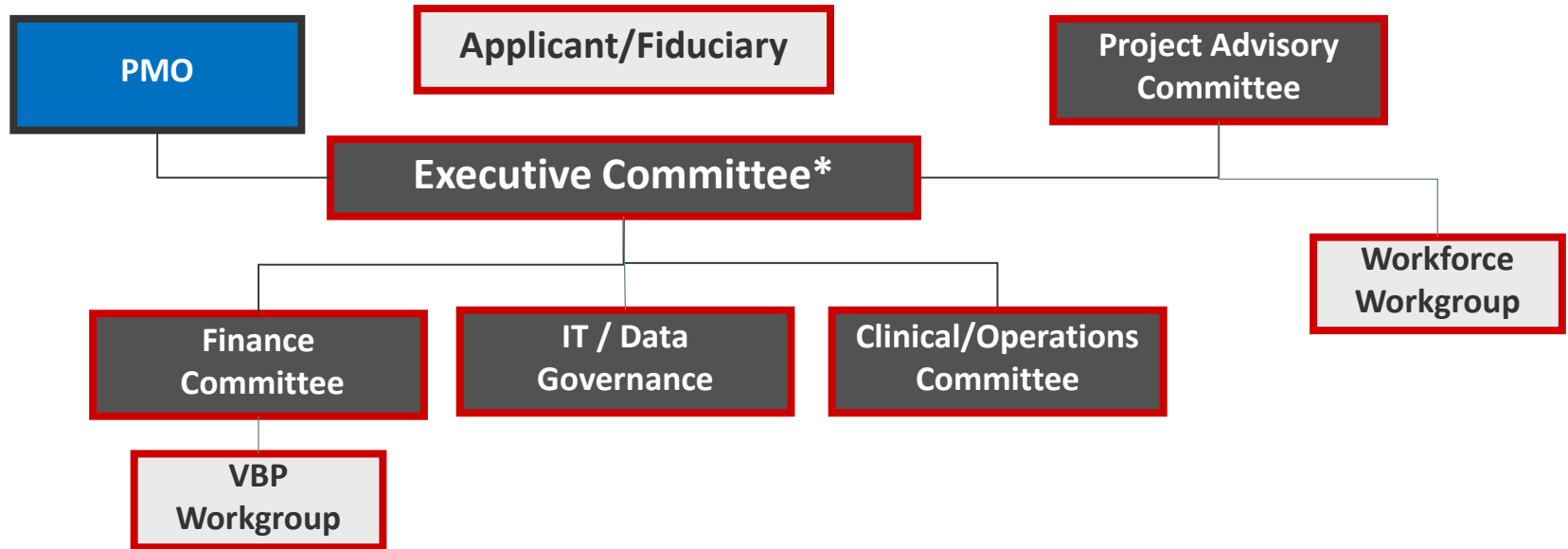
*28 Community-  
Based  
Organization*

*12 Mental Health  
/ Substance Use  
Providers*

*6 Hospital Sites*

***97 Distinct Members Organizations***

# NYP PPS: Governance Structure



11 Members; 1 NYP Co-Chair, 1 Collaborator Co-Chair

Ad-Hoc Membership

*\*Also responsible for Audit/Compliance*

# NYP PPS: Workforce

- Project budgets ~ 133 FTEs
  - 59 Clinical
  - 35 Community Based
  - 21 Project management
  - 19 IT/Analytics Staff
- 67 FTEs recruited to-date
- ~30 FTEs at CBOs
  - 11 contracts out



# NYP PPS: Collaborator Engagement

## ■ Collaborator Symposium

- 40 Collaborator Attendees
- 20 Project Leads
- Focused on actionable improvements to warm handoffs

## ■ Collaborator 1:1s

- Design specific workflows
- Prioritize improvements

## ■ Project Steering Committees



# NYP PPS: Peer/CHW Training Institute

- Three-way joint venture
- Single training location
- Builds on long history of embedding CHWs and Peers in community-based and provider organizations





# Peer / CHW Impact

## Peer Navigation

Patient Navigators are part of care coordination teams providing individualized services including:

- Appointment reminder phone calls
- Follow-Up on missed appointments, rescheduling
- Accompaniment
- Navigation to specialty care
- Home visits
- Motivational interviewing
- Communication with care team

## Impact

In 2014, ASCNYC incorporated Peer Navigators into Health Home Care Management teams resulting in linkage to care and increased viral suppression:

- 91% HH care managed clients were consistently engaged in care
- 54% were virally suppressed at intake
- 70% were virally suppressed at 6-month follow-up

## Peer / CHW Impact (continued)



### For Peers:

- Enhanced skills
- Self-esteem
- Peer placement
- Marketability (employment)
- Support network



### For Organizations:

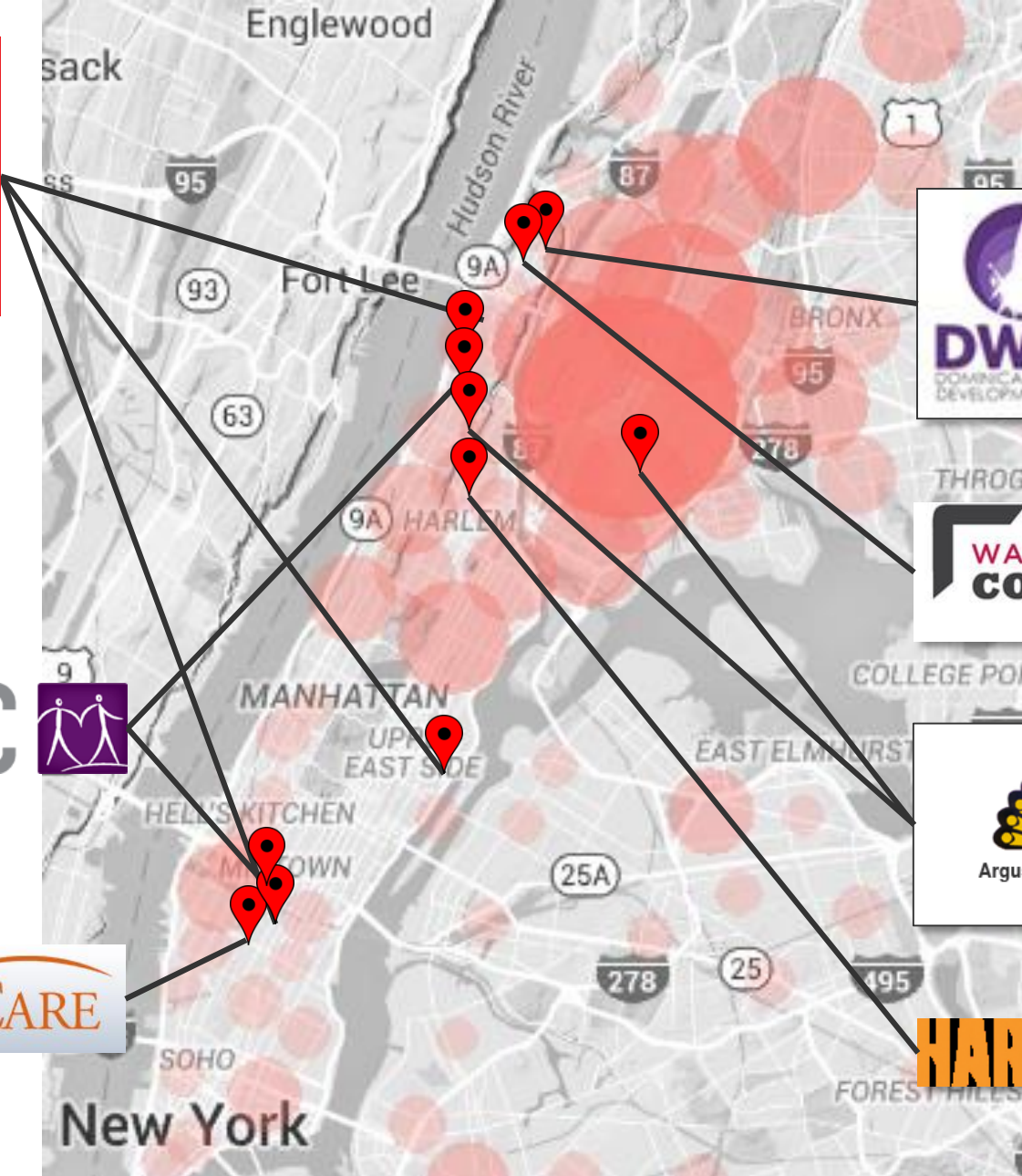
- Credentialed training
- Credibility w/in community
- Increased services resources (for outreach, enrollment, and navigation)
- Low-cost strategy
- Role models

# NYP PPS: Project Overview (HIV)

- Improving early identification, connection, and retention in care
- Broad network of HIV and community-based providers engaged in Steering Committee
- Aligned with NYS & NYC End the Epidemic (EtE) Initiatives
- Integration clinical and behavioral health services

**3.E.1**  
***HIV Center of Excellence***

**4.C.1**  
***Reducing HIV Morbidity***



**End the AIDS Epidemic**

St. Luke's Presbyterian  
Caring Provider System

# NYP PPS: Integration with Independent MDs

- Independent community physicians in Washington Heights-Inwood area
- Long history of collaboration
- Contracting with PCDC for PCMH Level-3 Recognition
- All providers will be connected to Healthix



# NYP PPS: Network Interconnectivity

- **ALL collaborators will be connected to Healthix**
  - Currently conducting HIE readiness survey
  - Daily engagement with Healthix team
- **“Highly-Connected” collaborators will be connected to Healthix AND Allscripts Care Director**
  - Co-Management of patients
  - Joint documentation

*Healthix Health  
Information Exchange*

*Allscripts Care Director  
Platform*

# NYP PPS: Collaborator Funds Flow

- **Maximum Reward: \$97M**
- **Budgeted Value: \$80M; \$16M per Year**
- **Potential Bonus Funds (if P4P achieved): \$17M**
  
- **Collaborator Flows (\$3.5M / year):**
  - **CBO-Hosted CHWs and Peers**
  - **6 Independent MDs transition to PCMH/MU**
  - **97 Collaborators on Healthix**
  - **Highly-Connected collaborators on Allscripts Care Director**

# NYP PPS: Next Steps

- **Continue project implementation**
  - Complete recruitment and contracting with CBOs
  - Plan/implement Healthix, Allscripts Care Director rollout
- **Support Governance committees in achieving organizational milestones**
- **Develop and open the Peer/CHW Training Institute**
- **Maintain MAX Series participation and plan next Collaborator Symposia**
- **Explore opportunities for cross-PPS collaboration**
- **Coordinate capital awards(?)**