

(NOTE TO BE REMOVED: Day 2, 11:15am plenary session)

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Harvey Rosenthal New York Association of Psychiatric Rehabilitation Services

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NYAPRS

- A 35 year old statewide coalition that has brought together New Yorkers with psychiatric disabilities and community recovery providers to advance policies and programs that advance recovery, rehabilitation, rights and community inclusion through:
 - State and national advocacy
 - Training and technical assistance programs
 - Creating models of peer support

NYAPRS

- Service on Medicaid Redesign Team, Behavioral Health Work Group, Value-Based Payment Steering Committee, Most Integrated Community Setting Council
- Recovery-focused training and technical assistance to behavioral health and healthcare providers, including health home care coordinators and a PPS
- Created the nationally replicated peer bridger transitions model that has worked with 2 health plans to help reduce avoidable inpatient use

The Community Recovery Sector

- Decades of experience in serving New Yorkers with serious behavioral health conditions
 - Outreach and engagement
 - Crisis stabilization and service planning
 - Health and wellness promotion
 - Relapse prevention and crisis diversion and management
 - Community integration

The Community Recovery Sector

- Clinics, care management, rehabilitation and recovery centers, mobile treatment, crisis services, housing supports
- Addressing the social determinants of health: housing, employment and economic selfsufficiency, social, peer and family support, culturally and linguistically competent care
- Peer run services: crisis warm lines, respite houses, peer bridger and wellness coaching, mobile recovery supports, peer supported employment and housing



Lara Kassel, Coalition Coordinator Medicaid Matters NY

New York DSRIP 2016 Statewide Learning Symposium September 21st, 2016

Medicaid Matters NY

- Statewide coalition of over 140 organizations representing the interests of New Yorkers served by the Medicaid program
- Established in 2003 in response to threats to Medicaid at the state and federal levels
- Systems advocacy on behalf of Medicaid beneficiaries is crucially important because of the many competing interests in Albany

Advocates' perspective on reform

- Medicaid consumer education and awareness
- Applaud the level of transparency and accountability built in, but must be attentive to overwhelming nature of information
- Must always include consumer and community perspectives in every aspect of reform
- Cultural competency; reaching people where they are (not just geography)
- Role and resources of CBOs and safety-net providers
- Social determinants of health
- Reform as a culture shift



DSRIP community engagement: key themes

- Tremendous leeway = a double-edged sword
- DSRIP is hospital-centric
 - Lack of understanding of community (despite needs assessments)
 - Recreating the work of CBOs inside hospital walls
- CBO capacity to participate
 - Participation with little or no compensation
 - Lack of staff capacity
 - "Initiative fatigue"
- DSRIP sustainability
 - Where is this all going?
 - What is going to stick?



Thank you!

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What is MCTAC?

MCTAC is a training, consultation, and educational resource center that offers resources to all mental health and substance use disorder providers in New York State.

MCTAC's Goal

Provide training and intensive support on quality improvement strategies, including business, organizational and clinical

Role of CBOs in DSRIP

- CBOs are incredibly diverse
 - Size
 - Population served
 - Infrastructure
 - Services Offered
 - Connection to the Community

CBO Primary Areas of Need

- Infrastructure Support
 - -IT
 - Data Collection & Analysis
 - Compliance
 - Billing & Finance
- Partnership Building
 - Connections with the larger healthcare system
 - Building partnerships across CBOs

Questions and Discussion

Please send questions to: mctac.info@nyu.edu

Logistical questions usually receive a response in 1 business day or less.

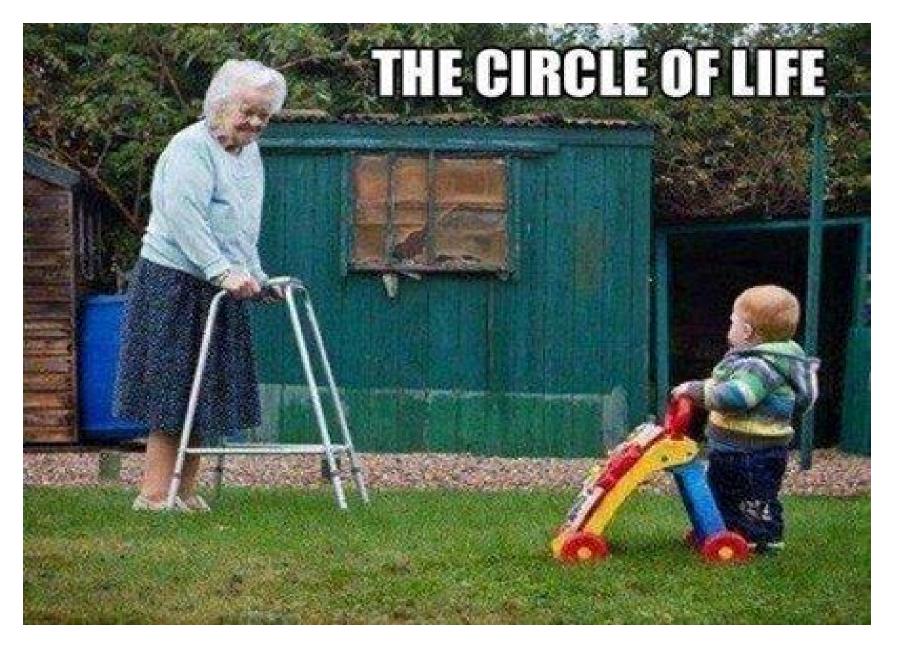
Longer & more complicated questions can take longer.

We appreciate your interest and patience!



Visit <u>www.ctacny.org</u> to view past trainings, sign-up for updates and event announcements, and access resources

Ann F. Monroe
NY DSRIP 2016 Statewide Learning Symposium
September 21, 2016
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Program Goals

- Assist organizations to understand, and define their value proposition(s)
- Assist organizations to recognize/respond to business opportunities using their value proposition(s), and
- Help organizations strengthen their internal infrastructure in governance, program and operations.
- Inform the field on effective capacity building interventions.

Program Components

- 2-year relationship with organizational consultant and specialized assistance as needed (e.g. data analytics, communication tools, board and staff development)
- Organizational cross-section team (Board, leadership, staff)
- SAGA (Self-assessment and Gap Analysis) conducted at start and repeated periodically
- Development of a capacity-building plan
- Targeted resources for plan implementation
- Learning community with other GetSET organizations
- Progress checks and overall evaluation

Program Long-term Outcomes

- Business models that are more financially viable, adaptable and sustainable
- Measurable improvements in efficiency, quality and outcomes of services.

Q&A