

NYS Office of Mental Health Crisis Intervention Project: Transformation Transfer Initiative

PSYCKES Adaptations

Optimize PSYCKES for mobile devices	Increase usability for providers who interact with recipients in the community and are using mobile devices. Adaptations would be made to PSYCKES to be compatible with those devices.
New crisis-related alerts	Integrate data from additional OMH databases including the NYS Incident Management and Reporting System (NIMRS), and the Children and Adult Integrated Reporting System (CAIRS) to provide recipient history of critical incidents, homelessness/housing services, risk behaviors, employment/education status, criminal justice history, and outcomes for high-risk individuals.
Expand PSYCKES access	Additional providers will need access to PSYCKES to support the developing Crisis Intervention System, including mobile crisis teams, Health Home care managers, Assertive Community Treatment (ACT) Teams, and others.
Add person-centered crisis tools to MyPSYCKES	Add information to PSYCKES such as safety plans, relapse prevention plans, psychiatric advanced directives, and preferred collateral contact information. This would allow these documents to be accessed by providers and recipients, in any setting, to inform patient-centered crisis response and follow-up.
New clinical and recipient-oriented measures related to crisis evaluation	Including risk assessments, as well as self-reported functional and symptomatic status. This data will inform and improve assessment and crisis intervention planning.
Add post-crisis functionality	Interactive check-in queries, text/email notifications and reminders for appointments, medications, and resources such as warm lines.