

PPS Provider Appeals – DY1 Q3

**PPS Provider Name:** [Millennium Collaborative Care Appeal 1 of 1](#)

**Conclusion: -**

Provider unsuccessfully appealed the Independent Assessor’s findings relative to ***Cultural Competency and Health Literacy Milestone 1***. -

Independent Assessor initially failed the PPS Provider for Cultural Competency and Health Literacy - Milestone 1 which required the PPS to submit a Cultural Competency and Health Literacy Strategy - approved by the PPS board. The PPS failed to submit evidence of board approval during the initial - Quarterly Report submission and during remediation. -

Upon appeal, the PPS presented narratives explaining that various groups including a workgroup, task - force, and sub-committee reviewed and approved the strategy. The PPS failed to submit evidence that - the PPS reviewed and approved the strategy and as a result the IA upheld its initial determination. -