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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

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| Module 3.a.i.1 211 Module 3.a.i.2 212 Module 3.a.i.3 214 Module 3.a.i.4 218 Module 3.a.i.5 239 Project 3.a.iii 240 Module 3.a.iii.1 240 Module 3.a.iii.2 240 Module 3.a.iii.2 240 Module 3.a.iii.2 240 Module 3.a.iii.3 240 Module 3.a.iii.3 240 Module 3.a.iii.4 241 Module 3.a.iii.5 242 Module 3.a.iii.4 242 Module 3.a.iii.5 240 Module 3.a.iii.4 242 Module 3.a.iii.5 240 Module 3.a.iii.4 242 Module 3.a.iii.5 240 Module 3.a.iii.4 248 Module 3.a.iii.5 249 Module 3.a.iii.5 240 Module 3.a.iii.5 240 Module 3.a.iii.6 240 Module 3.a.iii.6 240 Module 3.a.iii.7 240 Module 3.a.iii.8 240 Module 3.b.i.1 250 <t< td=""><td>Module 2.c.i.5</td><td></td></t<> | Module 2.c.i.5 | |
| Module 3.a.i.2 212 Module 3.a.i.3 214 Module 3.a.i.3 238 Module 3.a.i.4 238 Module 3.a.i.5 239 Project 3.a.iii. 240 Module 3.a.iii.1 240 Module 3.a.iii.2 240 Module 3.a.iii.2 241 Module 3.a.iii.2 240 Module 3.a.iii.2 241 Module 3.a.iii.3 242 Module 3.a.iii.3 242 Module 3.a.iii.4 242 Module 3.a.iii.5 249 Project 3.b.i. 250 Module 3.b.i.1 250 Module 3.b.i.2 250 | Project 3.a.i | |
| Module 3.a.i.3. 214 Module 3.a.i.4. 238 Module 3.a.i.5. 239 Project 3.a.iii. 240 Module 3.a.iii.1 240 Module 3.a.iii.2 240 Module 3.a.iii.2 241 Module 3.a.iii.3 241 Module 3.a.iii.4 242 Module 3.a.iii.5 242 Module 3.a.iii.4 242 Module 3.a.iii.5 249 Project 3.b.i 249 Project 3.b.i 250 Module 3.b.i.1 250 Module 3.b.i.2 252 | | |
| Module 3.a.i.4 | Module 3.a.i.2 | |
| Module 3.a.i.4 | Module 3.a.i.3 | |
| Module 3.a.i.5. 239 Project 3.a.iii. 240 Module 3.a.iii.1 240 Module 3.a.iii.2 241 Module 3.a.iii.3 242 Module 3.a.iii.4 248 Module 3.a.iii.5 249 Project 3.b.i. 250 Module 3.b.i.1 250 Module 3.b.i.2 252 | Module 3.a.i.4 | |
| Project 3.a.iii. 240 Module 3.a.iii.1 240 Module 3.a.iii.2 241 Module 3.a.iii.3 242 Module 3.a.iii.4 248 Module 3.a.iii.5 249 Project 3.b.i 250 Module 3.b.i.1 250 Module 3.b.i.2 252 | Module 3.a.i.5 | |
| Module 3.a.iii.2 241 Module 3.a.iii.3 242 Module 3.a.iii.4 248 Module 3.a.iii.5 249 Project 3.b.i. 250 Module 3.b.i.1 250 Module 3.b.i.2 252 | | |
| Module 3.a.iii.3. 242 Module 3.a.iii.4. 248 Module 3.a.iii.5. 249 Project 3.b.i. 250 Module 3.b.i.1. 250 Module 3.b.i.2. 252 | Module 3.a.iii.1 | |
| Module 3.a.iii.4 | Module 3.a.iii.2 | |
| Module 3.a.iii.5 | Module 3.a.iii.3 | |
| Project 3.b.i | Module 3.a.iii.4 | |
| | Module 3.a.iii.5 | |
| Module 3.b.i.2 | Project 3.b.i | |
| | | |
| | Module 3.b.i.2 | |
| | | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Module 3.b.i.4.... .276 Project 3.c.i.... .278 Module 3.c.i.1.... .278 Module 3.c.i.2.... .279 Module 3.c.i.3.... .280 Module 3.c.i.5.... .292 Project 4.b.ii..... .293 Module 4.b.ii.1.... .293 Module 4.b.ii.2.... .294 Module 4.b.ij.3.... .302 Project 4.c.ii.... .303 Module 4.c.ii.2. .304 Attestation .309 Status Log..... ..310 Module Status..... .312 Projects Module Status..... ..316 Review Status..... .318 Project Module / Milestone..... .321



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Quarterly Report - Implementation Plan for Mount Sinai PPS, LLC

Year and Quarter: DY1, Q4

Quarterly Report Status:
Ø Adjudicated

Status By Section

| Section | Description | Status |
|------------|---------------------------------------|-----------|
| Section 01 | Budget | Sompleted |
| Section 02 | Governance | Completed |
| Section 03 | Financial Stability | Completed |
| Section 04 | Cultural Competency & Health Literacy | Completed |
| Section 05 | IT Systems and Processes | Completed |
| Section 06 | Performance Reporting | Completed |
| Section 07 | Practitioner Engagement | Completed |
| Section 08 | Population Health Management | Completed |
| Section 09 | Clinical Integration | Completed |
| Section 10 | General Project Reporting | Completed |
| Section 11 | Workforce | Completed |

Status By Project

| Project ID | Project Title | Status |
|----------------|---|-----------|
| <u>2.a.i</u> | Create Integrated Delivery Systems that are focused on Evidence-Based Medicine / Population Health Management | Completed |
| <u>2.b.iv</u> | Care transitions intervention model to reduce 30 day readmissions for chronic health conditions | Completed |
| 2.b.viii | Hospital-Home Care Collaboration Solutions | Completed |
| <u>2.c.i</u> | Development of community-based health navigation services | Completed |
| <u>3.a.i</u> | Integration of primary care and behavioral health services | Completed |
| <u>3.a.iii</u> | Implementation of evidence-based medication adherence programs (MAP) in community based sites for behavioral health medication compliance | Completed |
| <u>3.b.i</u> | Evidence-based strategies for disease management in high risk/affected populations (adult only) | Completed |
| <u>3.c.i</u> | Evidence-based strategies for disease management in high risk/affected populations (adults only) | Completed |
| <u>4.b.ii</u> | Increase Access to High Quality Chronic Disease Preventive Care and Management in Both Clinical and Community Settings (Note: This project targets chronic diseases that are not included in domain 3, such as cancer | Completed |
| <u>4.c.ii</u> | Increase early access to, and retention in, HIV care | Completed |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Section 01 – Budget

IPQR Module 1.1 - PPS Budget Report (Baseline) - READ ONLY

Instructions :

READ ONLY - The Baseline Budget table was left for ease of reference during reporting.

| Budget Items | DY1 (\$) | DY2 (\$) | DY3 (\$) | DY4 (\$) | DY5 (\$) | Total (\$) |
|---|------------|------------|------------|------------|------------|-------------|
| Waiver Revenue | 21,977,753 | 23,421,061 | 37,874,795 | 33,537,986 | 21,977,753 | 138,789,348 |
| Cost of Project Implementation & Administration | 13,190,540 | 5,856,910 | 9,468,903 | 8,382,877 | 5,492,588 | 42,391,818 |
| Implementation | 0 | 0 | 0 | 0 | 0 | 0 |
| Administration | 0 | 0 | 0 | 0 | 0 | 0 |
| Revenue Loss | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal PPS Provider Bonus Payments | 0 | 0 | 0 | 0 | 0 | 0 |
| Cost of non-covered services | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 8,793,693 | 17,570,731 | 28,406,711 | 25,148,629 | 16,477,766 | 96,397,530 |
| Sustainability Fund | 0 | 4,685,528 | 7,575,123 | 6,706,301 | 4,394,071 | 23,361,023 |
| Contingency Fund | 5,496,058 | 2,342,764 | 3,787,561 | 3,353,151 | 2,197,035 | 17,176,569 |
| Performance-Based Payments | 2,857,950 | 8,199,675 | 13,256,465 | 11,736,027 | 7,689,624 | 43,739,741 |
| Safety Net and CBO Funds | 439,685 | 1,171,382 | 1,893,781 | 1,676,575 | 1,098,518 | 6,279,941 |
| Bonus Funds | 0 | 1,171,382 | 1,893,781 | 1,676,575 | 1,098,518 | 5,840,256 |
| Total Expenditures | 21,984,233 | 23,427,641 | 37,875,614 | 33,531,506 | 21,970,354 | 138,789,348 |
| Undistributed Revenue | 0 | 0 | 0 | 6,480 | 7,399 | 0 |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|-----------|-----------|------------------|-------------|
|---------|-----------|-----------|------------------|-------------|

No Records Found

Narrative Text :

All budgeted dollars were done according to State guidance and rounded four digits from the decimal. For instance, DY1: 0.1584 DY2: 0.1688 DY3: 0.2729 DY4: 0.2416 and DY5: 0.1583. As a result, waiver revenue calculations may differ with total expenditures.



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Module Review Status

| Review Status | IA Formal Comments |
|-----------------|--------------------|
| Pass & Complete | |

NYS Confidentiality – High



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 1.2 - PPS Budget Report (Quarterly)

Instructions :

Please include updates on budget items for this quarterly reporting period. Reported actual spending will be compared to baseline projections and deviations will be evaluated. Any explanations regarding deviations from baseline projections must be included within the textbox, not as narrative within uploaded documentation.

| | Bench | marks | |
|-----------------------|-------------------------|------------------------------|--------------------------------|
| Waiver Revenue DY1 | Total Waiver Revenue | Undistributed Revenue YTD | Undistributed Revenue Total |
| 21,977,753 | 138,789,348 | 14,077,753 | 130,889,348 |

| Budget Items | DY1 Q4 Quarterly Amount - Update | Cumulative Spending to Date (DY1 - DY5) | Remaining Balance in Current DY | Percent Remaining in Current DY | Cumulative Remaining Balance | Percent Remaining of Cumulative Balance |
|---|-------------------------------------|---|---------------------------------------|---------------------------------------|------------------------------------|---|
| Cost of Project Implementation & Administration | 0 | 7,900,000 | 5,290,540 | 40.11% | 34,491,818 | 81.36% |
| Implementation | 0 | | | | | |
| Administration | 0 | | | | | |
| Revenue Loss | 0 | 0 | 0 | | 0 | |
| Internal PPS Provider Bonus Payments | 0 | 0 | 0 | | 0 | |
| Cost of non-covered services | 0 | 0 | 0 | | 0 | |
| Other | 0 | 0 | 8,793,693 | 100.00% | 96,397,530 | 100.00% |
| Sustainability Fund | 0 | | | | | |
| Contingency Fund | 0 | | | | | |
| Performance-Based Payments | 0 | | | | | |
| Safety Net and CBO Funds | 0 | | | | | |
| Bonus Funds | 0 | | | | | |
| Total Expenditures | 0 | 7,900,000 | | | | |

Current File Uploads

| User ID File Type File Name File Description Upload Date |
|--|
|--|

No Records Found



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

Module Review Status

| Review Status | IA Formal Comments |
|----------------|--------------------|
| Pass & Ongoing | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 1.3 - PPS Flow of Funds (Baseline) - READ ONLY

Instructions :

READ ONLY - The Baseline Funds Flow table was left for ease of reference during reporting.

| Funds Flow Items | DY1 (\$) | DY2 (\$) | DY3 (\$) | DY4 (\$) | DY5 (\$) | Total (\$) |
|--|------------|------------|------------|------------|------------|-------------|
| Waiver Revenue | 21,977,753 | 23,421,061 | 37,874,795 | 33,537,986 | 21,977,753 | 138,789,348 |
| Practitioner - Primary Care Provider (PCP) | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Practitioner - Non-Primary Care Provider (PCP) | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Hospital | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Clinic | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Case Management / Health Home | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Mental Health | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Substance Abuse | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Nursing Home | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Pharmacy | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Hospice | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| Community Based Organizations | 1,007,314 | 1,073,465 | 1,735,928 | 1,537,158 | 1,007,314 | 6,361,179 |
| All Other | 10,897,299 | 11,612,946 | 18,779,587 | 16,629,248 | 10,897,299 | 68,816,379 |
| PPS PMO | 0 | 0 | 0 | 0 | 0 | 0 |
| Uncategorized | | | | | | 0 |
| Total Funds Distributed | 21,977,753 | 23,421,061 | 37,874,795 | 33,537,986 | 21,977,753 | 138,789,348 |
| Undistributed Revenue | 0 | 0 | 0 | 0 | 0 | 0 |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|-----------|-----------|------------------|-------------|
| | | | | |

No Records Found

Narrative Text :

Placeholder figures have been included as required by the implementation template; however the criteria for evaluating funds flow are in development based on provider roles and responsibilities in PPS-wide projects which is a work in progress. MS PPS is not comfortable with submitting formal projections at this time and committing to future payment allocations per type as we will be continuously refining provider incentives to ensure appropriate transition of DSRIP projects into sustainable outcomes. We would also note that according to the implementation plan, we are not required to finalize this work until DY1 Q3, and the list of project participants is now due to DOH in October 2015, which is a huge



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

determinant of funds flow.

Module Review Status

| Review Status | IA Formal Comments |
|-----------------|--------------------|
| Pass & Complete | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 1.4 - PPS Flow of Funds (Ongoing) - DEFUNCT MODULE - READ ONLY

Instructions :

Defunct Module - Please refer to the 'DY1 Q4 Module 1.4 Ongoing Funds Flow PIT Report' on the Reports page under the PPS Reports tab to view your quarterly flow of funds reporting based on your PIT file.

| Benchmarks | | | | | | |
|-----------------------|-------------------------|------------------------------|--------------------------------|--|--|--|
| Waiver Revenue DY1 | Total Waiver Revenue | Undistributed Revenue YTD | Undistributed Revenue Total | | | |
| 21,977,753 | 138,789,348 | 21,977,753 | 138,789,348 | | | |

| Funds Flow Items | DY1 Q4 Quarterly | Total Amount | Percent Spent By Project | DY Adjusted | Cumulative | |
|-------------------------|---------------------|---------------------------|--------------------------|--------------------------|------------|------------|
| | Amount - Update | Amount - Update Disbursed | Disbursed | Projects Selected By PPS | Difference | Difference |
| Total Funds Distributed | 0 | 0 | | | | |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|-----------|--|---|---------------------|
| dlumbao | Uner | 34_MDL0118_1_4_20160614160331_PPS_Attestation_to_Flow_of_Funds_reported_DSRI P_Year_1_Signed.docx | PPS Attestation to Flow of Funds reported DSRIP Year 1 Signed | 06/14/2016 04:04 PM |

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

Budget Module 1.4

IA Feedback: "The PPS must complete and return the DY1Q4 Funds Flow Attestation. The PPS must also update their PIT report and Module 1.8

Report as detailed in the DY1Q4 PIT Remediation List."

The PPS has completed the Funds Flow Attestation and updated the PIT report as requested.

Module Review Status

| Review Status | IA Formal Comments |
|----------------|--------------------|
| Pass & Ongoing | |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

☑ IPQR Module 1.5 - Prescribed Milestones

Instructions :

Please provide updates to baseline target dates and work breakdown tasks with target dates for required milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement. Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-----------|---|------------------------|----------------------|------------|------------|---------------------|---|-----|
| Milestone #1 Complete funds flow budget and distribution plan and communicate with network | Completed | Funds Flow Budget and Distribution Plan, signed off by your Finance Committee, including details of your approach to funds flow on a whole-PPS and project-by-project basis; evidence of involvement of provider network in developing funds flow methodology. | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | YES |
| Task Step 1. Finalize funds flow and distribution plan. Includes feedback from PPS providers who participate in various multi-disciplinary workgroups and committees. | Completed | Finance workgroup is responsible for assembling the final funds flow after receiving resource requirements from PPS work groups. The executive leadership group has been developing a number of options for funding distribution methodologies to PPS partners. It has been established that the funds will be distributed through performance-based contracts and will be strictly based on partner performance in completing defined milestones and meeting metrics. The finance workgroup is currently in process of narrowing down funding distribution options and data sources for identifying provider award per provider. The next step in the process is for the finance workgroup to review the available options and provide recommendations. | 07/15/2015 | 09/30/2015 | 07/15/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 2. Governance approval of funds flow, criteria for distribution of funds from each budget category and distribution plan | On Hold | Finance Committee and Board of Managers Approval. On Hold as it requires completion of previous step | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |
| Task Step 3. Communication of approved Funds Flow and Distribution Plan to PPS providers | On Hold | Funds Flow and Distribution Communication Packet. On Hold as it requires completion of previous step | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IA Instructions / Quarterly Update

| Milestone Name | IA Instructions | Quarterly Update Description |
|----------------|-----------------|------------------------------|
|----------------|-----------------|------------------------------|

No Records Found

Prescribed Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|--|---------|------------------------------|---|---|---------------------|
| | dlumbao | Documentation/Certific ation | 34_MDL0103_1_4_20160614115326_Documentati on_of_Communication_of_Funds_Flow_Plan_6.13. 16.pdf | Documentation of Communication of Funds Flow Plan_6.13.16 | 06/14/2016 11:53 AM |
| | dlumbao | Meeting Materials | 34_MDL0103_1_4_20160614115232_Meeting_Sc heduleFinance_Committee_2016Q4.xlsx | Meeting Schedule - Finance Committee 2016Q4 | 06/14/2016 11:52 AM |
| Complete funds flow budget and distribution plan and communicate with network | dlumbao | Meeting Materials | 34_MDL0103_1_4_20160614115211_Finance_Co mmittee_Minutes_160316.docx | Finance Committee Minutes 160316 | 06/14/2016 11:52 AM |
| | dlumbao | Meeting Materials | 34_MDL0103_1_4_20160614115137_Finance_Co mmittee_Minutes_160217.docx | Finance Committee Minutes 160217 | 06/14/2016 11:51 AM |
| | dlumbao | Meeting Materials | 34_MDL0103_1_4_20160614115022_Finance_Co mmittee_Minutes_160120.docx | Finance Committee Minutes 160120 | 06/14/2016 11:50 AM |
| | dlumbao | Documentation/Certific ation | 34_MDL0103_1_4_20160427083252_Budget_Mile stone_#1_Reporting_Documentation.pdf | Documentation for milestone completion (Complete funds flow budget and distribution plan and communicate with network.) | 04/27/2016 08:32 AM |

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|--|
| | DY1 Q4 IA Feedback: "The documentation provided in the funds flow and distribution plan does not articulate the steps or action it will take for the following: |
| | 1)The PPS did not show funds distribution by individual project by project basis |
| | 2) The IA is unable to determine if funds flow plan has been communicated to provider network |
| | 3) The PPS did not provide sufficient documentation in submitting the "Meeting Schedule Template" or equivalent, therefore the IA has requested all meetings |
| | relating to the completion of this milestone." |
| Complete funds flow budget and distribution plan and | |
| communicate with network | Our comments for Remediation of DY1Q4: |
| | Each of three items is addressed below: |
| | 1) Mount Sinai PPS has chosen not to allocate funds on a project by project basis. Since the PPS is focused on incentivizing broader population health |
| | transformation as it prepares for VBP models, the PPS's funds flow model does not focus on defining partner payments or fund allocations by project. In the |
| | contracting model utilized by our PPS, partner allocations (performance payments) are based on: 1. Project participation, 2. Partner attribution (A4P), and 3. |
| | Clinical impact on projects (scale of 1-4) as defined by clinical leadership. Partners are then issued a contract with corresponding metrics, each with assigned |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|----------------|---|
| | dollar values. This strategy was selected as metrics for projects cut across projects and there are additional activities not defined within project requirements/milestones that the PPS wishes to incentivize, therefore associating funds flow by projects was not found to be effective. 2) The funds flow plan has been communicated to the entire network through various channels including committee meetings, town halls, required webinars, and newsletter communications. Supporting documentation shows the dates of these communications, the audience, and the content. (uploaded 6.14.16) |
| | 3) The "Meeting Schedule Template" was mistakenly absent from the submission. The template has been included for IA review along with minutes from relevant meetings. (uploaded 6.14.16) |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|-----------------|--------------------|
| Milestone #1 | Pass & Complete | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 1.6 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Status Description | Original Origina Start Date End Dat | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|--|------------|----------|---------------------|---|
|--|--|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|-------------------|---------|-----------|-----------|-------------|-------------|
| No Deserves Found | | | | | |

No Records Found

PPS Defined Milestones Narrative Text

| Milestone Name Narrative Text |
|-------------------------------|
|-------------------------------|

No Records Found



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 1.7 - IA Monitoring

Instructions :



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Section 02 – Governance

IPQR Module 2.1 - Prescribed Milestones

Instructions :

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Note some milestones include minimum expected completion dates.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-----------|---|------------------------|----------------------|------------|------------|---------------------|---|-----|
| Milestone #1 Finalize governance structure and sub- committee structure | Completed | This milestone must be completed by 9/30/2015. Governance and committee structure, signed off by PPS Board. | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | YES |
| TaskStep 1. Identify the size and number of standingcommittees | Completed | Step 1. Identify the size and number of standing committees | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| TaskStep 2. Confirm composition and membership of various committees. | Completed | Step 2. Confirm composition and membership of various committees | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| TaskStep 3. Installation of committee co-chairs, andmembers of the five standing committees(Finance, Clinical, IT, Leadership, Workforce) | Completed | Step 3. Installation of committee co-chairs, and members of the five standing committees (Finance, Clinical, IT, Leadership, Workforce) | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| Task Step 4. Establish a MSPPS LLC | Completed | Step 4. Establish a MSPPS LLC | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| Task Step 5. LLC formally adopts existing Leadership committee as its board | Completed | Step 5. LLC formally adopts existing Leadership committee as its board | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| TaskStep 6. LLC adopts existing committee structureincluding Finance, Workforce, Clinical,Compliance and IT | Completed | Step 6. LLC adopts existing committee structure including Finance, Workforce, Clinical, Compliance and IT | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| Task Step 7. Complete by-laws/operating agreement of LLC | Completed | Step 7. Complete by-laws/operating agreement of LLC | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| Task | Completed | Step 8. Establish Compliance Committee and install members | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-----------|--|------------------------|----------------------|------------|------------|---------------------|---|-----|
| Step 8. Establish Compliance Committee and install members | | | | | | | | | |
| Task Step 9. Installment of Compliance Officer and Compliance Lead | Completed | Step 9. Installment of Compliance Officer and Compliance Lead | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| Milestone #2 Establish a clinical governance structure, including clinical quality committees for each DSRIP project | Completed | This milestone must be completed by 12/31/2015. Clinical Quality Committee charter and committee structure chart | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | YES |
| Task Step 1. Appoint leadership for clinical committee | Completed | Step 1. Appoint leadership for clinical committee | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| Task Step 2. Recruit partners for Project Working Group membership for 10 MSPPS project-level sub-committees | Completed | Step 2. Recruit partners for Project Working Group membership for 10 MSPPS project-level sub-committees | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| TaskStep 3. Develop regular meeting schedules forCommittee and Sub-commitees | Completed | Step 3. Develop regular meeting schedules for Committee and Sub-commitees | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| Task Step 4. Draft and adopt project working group under clinical committee direction | Completed | Step 4. Draft and adopt project working group under clinical committee direction | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| TaskStep 5. Establish guidelines and protocols andclinical excellence for implementation | Completed | Step 5. Establish guidelines and protocols and clinical excellence for implementation | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task Step 6. Collaborate with MSO to select and develop metrics for tracking performance | Completed | Step 6. Collaborate with MSO to select and develop metrics for tracking performance | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 7. Establish a Program Management Officefor operational support and project management | Completed | Step 7. Establish a Program Management Office for operational support and project management | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 8. Develop PMO structure, operationalpolicies across partners with installation of allmembers | Completed | Step 8. Develop PMO structure, operational policies across partners with installation of all members | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task | Completed | Step 9. Establish PMO relationship with Management | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-----------|--|------------------------|----------------------|------------|------------|---------------------|---|-----|
| Step 9. Establish PMO relationship with Management Services Organization (MSO) to provide operational support and management support with clinical integration and population health management | | Services Organization (MSO) to provide operational support and management support with clinical integration and population health management | | | | | | | |
| Milestone #3 Finalize bylaws and policies or Committee Guidelines where applicable | Completed | This milestone must be completed by 9/30/2015. Upload of bylaws and policies document or committee guidelines. | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | YES |
| Task Step 1. Draft and adopt charter for each Committee | Completed | Step 1. Draft and adopt charter for each Committee | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 2. Develop draft for governing charter | Completed | Step 2. Develop draft for governing charter | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 3. Adopt Charter standards and objectives | Completed | Step 3. Adopt Charter standards and objectives | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 4. Adopt MSPPS bylaws | Completed | Step 4. Adopt MSPPS bylaws | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 5. Draft and adopt dispute resolution policies and procedures | Completed | Step 5. Draft and adopt dispute resolution policies and procedures | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 6. Draft and adopt partnership agreements and data sharing | Completed | Step 6. Draft and adopt partnership agreements and data sharing | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| TaskStep 7. Develop service contracts andagreements for the PPS, as needed | Completed | Step 7. Develop service contracts and agreements for the PPS, as needed | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| TaskStep 8. Establish approval process for contractsand agreements for the PPS | Completed | Step 8. Establish approval process for contracts and agreements for the PPS | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 9. Establish approval process of DSRIP reporting to the state and CMS | Completed | Step 9. Establish approval process of DSRIP reporting to the state and CMS | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 10. Develop and adopt Compliance policies and procedures | Completed | Step 10. Develop and adopt Compliance policies and procedures | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Milestone #4 Establish governance structure reporting and | Completed | This milestone must be completed by 12/31/2015. | 07/20/2015 | 12/31/2015 | 07/20/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | YES |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-----------|--|------------------------|----------------------|------------|------------|---------------------|---|----|
| monitoring processes | | Governance and committee structure document, including description of two-way reporting processes and governance monitoring processes. | | | | | | | |
| Task Step 1: Develop a process for tracking progress of governance structure and monitoring process. | Completed | Step 1: Develop a process for tracking progress of governance structure and monitoring process. | 07/20/2015 | 12/31/2015 | 07/20/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task Step 2. Leadership committee receives reports from IT, Clinical, Workforce, Finance and Compliance at each meeting and reports up on deliverables and risks needing mitigation | Completed | Step 2. Leadership committee receives reports from IT, Clinical, Workforce, Finance and Compliance at each meeting and reports up on deliverables and risks needing mitigation | 07/20/2015 | 12/31/2015 | 07/20/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task Step 3. MS PPS PMO along with DSRIP Management Team (DMT) with direction from Clinical Committee and Clinical Executive Committee provides operational oversight and monitoring of quality care, then reporting to appropriate committees | Completed | Step 3. MS PPS PMO along with DSRIP Management Team (DMT) provides operational oversight and monitoring of quality care, then reporting to appropriate committees | 07/20/2015 | 12/31/2015 | 07/20/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 4. DMT and PMO identify key programmetrics to assess work stream progress infinancial management, clinical management,workforce management and IT management | Completed | Step 4. Identify key program metrics to assess workstream progress in financial management, clinical management, workforce management and IT management | 08/01/2015 | 12/31/2015 | 08/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 5. Develop and adopt compliancemonitoring process and ensure mitigation of anyrisks flagged. | Completed | Step 5. Develop and adopt compliance monitoring process and ensure mitigation of any risks flagged. | 08/01/2015 | 12/31/2015 | 08/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 6. Develop tools for collection and reportingdata from all participating providers | Completed | Step 6. Develop tools for collection and reporting data from all participating providers | 08/01/2015 | 12/31/2015 | 08/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 7. Deploy protocols and tools to allparticipating providers through MS PMO | Completed | Step 7. Deploy protocols and tools to all participating providers through MS PMO | 08/01/2015 | 12/31/2015 | 08/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task Step 8: Train all stakeholders involved including | Completed | Step 8: Train all stakeholders involved including MS PPS PMO and DMT on mointoring and tracking of processes. | 08/01/2015 | 12/31/2015 | 08/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| MS PPS PMO, DMT and clinical on monitoring and tracking of processes. | | | | | | | | | |
| TaskStep 9: All committees and stakeholders willcomplete reporting tool and submit to MS PPSPMO for review and to DMT for approval forpresentation to governing committees. | Completed | Step 9: All committees and stakeholders will complete reporting tool and submit to MS PPS PMO for review and to DMT for approval for presentation to governing committees. | 08/01/2015 | 12/31/2015 | 08/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Milestone #5 Finalize community engagement plan, including communications with the public and non-provider organizations (e.g. schools, churches, homeless services, housing providers, law enforcement) | In Progress | Community engagement plan, including plans for two-way communication with stakeholders. | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | NO |
| TaskStep 1. Identify community resources andorganizations participating in activities impactingpopulation health | In Progress | The PPS has identified over 73 partners that are also community-based organizations and represent the full spectrum of clinical and social services that are critical in supporting the Medicaid beneficiary population. | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 2. Recruit participants from PPS who can support community engagement focusing on CBOs, MH, OASAS and BH | In Progress | As noted above, Mount Sinai has recruited a robust membership for its cross-cutting Stakeholder Engagement Workgroup. 73 community-based organizations were invited to participate with 27 responding interest to join the committee. The first workgroup meeting will take place in August/September 2015 | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 3. Create a clear strategic community engagement plan | In Progress | The Mount Sinai PPS, in conjunction with the Stakeholder Engagement Workgroup, is establishing a community engagement plan that will include, among other elements, the expectations for partner participation as DSRIP implementation continues, an internal plan for ongoing communications and regular opportunities for engagement with the PPS, clear roles and responsibilities for stakeholders and for the PPS, and a set of goals and milestones that will be achieved through the engagement process. It is our commitment that the PPS cannot be successful in achieving delivery system transformation without the robust participation and buy-in of our partners and stakeholders. | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 4. Community Engagement Plan developedwith input and representation of continuum of | In Progress | The Stakeholder Engagement Workgroup will meet monthly to collaborate and work on key pieces of the community | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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DSRIP Implementation Plan Project

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|----|
| care and geographic representation of stakeholders comprising the PPS | | engagement plan to ensure comprehensive representation and robust participation. | | | | | | | |
| Task Step 5. Leadership committee to approve community engagement plan | In Progress | Once developed, the community engagement plan will be presented to the Stakeholder Engagement Workgroup for review and approval and then forwarded on as a resolution for approval by the Mount Sinai PPS Board of Managers. | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 6. Distribute communications and events to community organizations (i.e. CBOs, MH, BH, OASAS, etc) | In Progress | Communication materials are regularly distributed via PPS Newsletters, PPS Update email communications and monthly Town Hall meetings. These communications will continue and will be augmented as additional implementation milestones approach. | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 7. Recruit community resources, with ongoing outreach and participation | In Progress | In addition to the Stakeholder Engagement Workgroup, the PPS will benefit from advice and feedback from the Project Advisory Committee (PAC) through quarterly meetings and regular email communications. | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Milestone #6 Finalize partnership agreements or contracts with CBOs | Completed | Signed CBO partnership agreements or contracts. | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | NO |
| Task Step 1. Draft partnership and vendor agreements with CBOs | Completed | Partnership agreements finalized (June 2015) | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| TaskStep 2. Finalize partnership and vendoragreements with CBOs for review | Completed | Partnership agreement with CBOs finalized; confirmation emails distributed (June 2015); additional contracting arrangements to be determined. | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 | |
| Task Step 3. Identify appropriate committees for CBO representation, including finance | Completed | Cross-functional Stakeholder Engagement Workgroup being established and first meeting to take place in August/September. Committee will be comprised of CBO partners and representation from Finance Committee and Workforce Committee to ensure cross functional efforts are incorporated. | 07/01/2015 | 09/30/2015 | 07/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 4. Contract are distributed, signed and implemented | Completed | PPS "Partner Profiles" are under development and will be distributed to all PPS partners for confirmation of signed agreements and to confirm interest in individual DSRIP project participation and to identify additional IT and contracting needs. Provider relations team will engage all PPS partners individually to identify and meet IT and other | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| | | implementation needs for successful DSRIP implementation. | | | | | | | |
| Milestone #7 Finalize agency coordination plan aimed at engaging appropriate public sector agencies at state and local levels (e.g. local departments of health and mental hygiene, Social Services, Corrections, etc.) | In Progress | Agency Coordination Plan. | 04/01/2015 | 09/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | NO |
| Task Step 1. Identify appropriate public sector agencies to engage in service area | Completed | The Mount Sinai PPS will work with its Stakeholder Engagement Workgroup to identify the appropriate agencies for engagement with our PPS And begin development of an agency coordination plan in the fall of 2015. | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 2. Engage selected agencies by recruitmentin coordination with municipal authorities | In Progress | Implement a monthly subgroup meeting of representatives from the PPS, the Stakeholder Engagement Work group and public sector agencies to ensure robust communication and adequate policy interactions. | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 3: Collaborate with agencies at state and local level in development of coordination plan | In Progress | Work with public sector agencies at state and local levels in design of the plan | 04/01/2015 | 09/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 4. Develop action plan for coordinatingagency activities for discussion, review andadoption with Municipal authorities and agencies | In Progress | Under development and will be presented for Stakeholder Engagement Workgroup review in August/September | 04/01/2015 | 09/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Milestone #8 Finalize workforce communication and engagement plan | In Progress | Workforce communication & engagement plan, including plans for two-way communication with all levels of the workforce, signed off by PPS workforce governance body (e.g. workforce transformation committee). | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | NO |
| Task Step 1. Outline objectives, principles, and milestones that must be communicated with the MSPPS workforce. | In Progress | Step 1. Outline objectives, principles, and milestones that must be communicated with the MSPPS workforce. | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 2. Assessment of workforce needs by partner and evaluate value and interest level, level of commitment | In Progress | Step 2. Assessment of workforce needs by partner and evaluate value and interest level, level of commitment | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| TaskStep 3. Perform Audience and VehicleAnalyses: Define the communication needs andrequired key messages by audience group, aswell as the available communication channelsthat can be utilized for stakeholder engagement | In Progress | Step 3. Perform Audience and Vehicle Analyses: Define the communication needs and required key messages by audience group, as well as the available communication channels that can be utilized for stakeholder engagement | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 4. Create workforce communication andengagement strategy which accomplishes goalsidentified in Sept 1. | On Hold | Step 4. Create workforce communication and engagement strategy which accomplishes goals identified in Sept 1. | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |
| TaskStep 5. Approval of communication engagementstrategy by MSPPS governance. | On Hold | Step 5. Approval of communication engagement strategy by MSPPS governance. | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |
| Task Step 6. Finalize/Implement workforce communication and engagement strategy. | In Progress | Step 6. Finalize/Implement workforce communication and engagement strategy. | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Milestone #9 Inclusion of CBOs in PPS Implementation. | In Progress | Explain your plans for contracting with CBOs and their continuing role as your PPS develops over time; detail how many CBOs you will be contracting with and by when; explain how they will be included in project delivery and in the development of your PPS network. | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | NO |
| TaskStep 1: Using the partner network list, identifyCBOs to contract within projects. | Completed | Step 1: Using the partner network list, identify CBOs to contract within projects and in the PPS. | 09/01/2015 | 03/31/2016 | 09/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| Task Step 2: Working with CBOs, assess regularly continuing role in projects and PPS. | Completed | Step 2: Working with CBOs, assess regularly continuing role in projects. | 09/01/2015 | 03/31/2016 | 09/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| TaskStep 3: Collaborate with stakeholders such asCBOs, Finance Committee and Clinicalcommittee in detailing and finalizing contractsrelated to CBO role in project and PPSengagement. | In Progress | Step 3: Collaborate with stakeholders such as CBOs, Finance Committee and Clinical committee in detailing and finalizing contracts related to CBO role in project delivery and PPS engagement. | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 4: CBOs are involved in PPSimplementation. | In Progress | Step 4: CBOs are involved in PPS implementation. | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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Mount Sinai PPS, LLC (PPS ID:34)

IA Instructions / Quarterly Update

| Milestone Name | IA Instructions | Quarterly Update Description |
|---|---|--|
| Finalize governance structure and sub-committee structure | If there have been changes, please describe those changes and upload any supporting documentation as necessary. | Please state if there have been any changes during this reporting quarter. Please state yes or no in the corresponding narrative box. |
| Finalize bylaws and policies or Committee Guidelines where applicable | If there have been changes, please describe those changes and upload any supporting documentation as necessary. | Please state if there have been any changes during this reporting quarter. Please state yes or no in the corresponding narrative box. |

Prescribed Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|---|----------|------------------------------|---|---|---------------------|
| Finalize governance structure and sub-committee | dlumbao | Templates | 34_MDL0203_1_4_20160428011330_MS_PPS_M eeting_Schedule_Template_M1_Qtrly_update _M1.xlsx | Minimum Standards of Supporting Documentation to Substantiate Ongoing Quarterly Report Updates: The PPS must provide updates to the governing body and subcommittees | 04/28/2016 01:13 AM |
| structure | dlumbao | Documentation/Certific ation | 34_MDL0203_1_4_20160428011236_PPS_Gover nance_StructureM1_updated.pptx | Minimum Standards of Supporting Documentation to Substantiate Ongoing Quarterly Report Updates: The PPS must provide updates to the governing body and subcommittees | 04/28/2016 01:12 AM |
| Establish a clinical governance structure, including clinical quality committees for each DSRIP project | dlumbao | Templates | 34_MDL0203_1_4_20160428012009_Clinical_Qua lity_Committee_Meeting_ScheduleM2_(1).xlsx | Documentation to Substantiate Ongoing Quarterly Report Updates. | 04/28/2016 01:20 AM |
| Establish governance structure reporting and monitoring processes | jh609205 | Other | 34_MDL0203_1_4_20160428180412_Quarterly_C ommittee_Reporting_Monitoring_Tool _Gov_M4_Qtrly_updates_4.28.16.xlsx | Gov M4 - Quarterly Committee Reporting Monitoring Tool_updated for DY1 Q4 | 04/28/2016 06:04 PM |
| Finalize partnership agreements or contracts with | dlumbao | Documentation/Certific ation | 34_MDL0203_1_4_20160427235401_Community_ Based_Organizations_TemplateM6_(1).xlsx | A list of CBOs with which the PPS has established a relationship. | 04/27/2016 11:54 PM |
| CBOs | dlumbao | Documentation/Certific ation | 34_MDL0203_1_4_20160427235135_SE_Meeting _ScheduleM6.xlsx | Evidence of meeting agendas, attendance/sign-in sheets, and meeting minutes. | 04/27/2016 11:51 PM |

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|----------------|
| Finalize governance structure and sub-committee structure | |
| Establish a clinical governance structure, including clinical quality committees for each DSRIP project | |
| Finalize bylaws and policies or Committee Guidelines where applicable | |



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Mount Sinai PPS, LLC (PPS ID:34)

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|---|
| Establish governance structure reporting and monitoring processes | |
| Finalize community engagement plan, including communications with the public and non-provider organizations (e.g. schools, churches, homeless services, housing providers, law enforcement) | |
| Finalize partnership agreements or contracts with CBOs | Documentation for completion of milestone #6: Finalize partnership agreements or contracts with CBOs. |
| Finalize agency coordination plan aimed at engaging appropriate public sector agencies at state and local levels (e.g. local departments of health and mental hygiene, Social Services, Corrections, etc.) | |
| Finalize workforce communication and engagement plan | Steps 1-3: Pushed back to 6/30/16 to match Milestone due date |
| Inclusion of CBOs in PPS Implementation. | |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|-----------------|--------------------|
| Milestone #1 | Pass & Complete | |
| Milestone #2 | Pass & Complete | |
| Milestone #3 | Pass & Complete | |
| Milestone #4 | Pass & Complete | |
| Milestone #5 | Pass & Ongoing | |
| Milestone #6 | Pass & Complete | |
| Milestone #7 | Pass & Ongoing | |
| Milestone #8 | Pass & Ongoing | |
| Milestone #9 | Pass & Ongoing | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 2.2 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Status Description | Original Original Start Date End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|--|------------|----------|---------------------|---|
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No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|------------------|---------|-----------|-----------|-------------|-------------|
| No Records Found | | | | | |

PPS Defined Milestones Narrative Text

| Milestone Name | Narrative Text |
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No Records Found



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Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 2.3 - Major Risks to Implementation & Risk Mitigation Strategies

Instructions :

Please describe the key challenges or risks that you foresee in implementing your governance structure and processes and achieving the milestones described above, as well as potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

Current risks to achieving the above milestones include: financial fragility of many participating providers; the culture of competition rather than cooperation that exists among similar agencies and providers; the ability of the PPS to attain project goals within the proposed budget; the ability of partners to provide up front capital and investments to implement projects; potentially low distribution of DSRIP dollars at the individual provider level; and the lack of understanding DSRIP and impact of payment reform among provider participants. Other risks include ability to develop and share data in a meaningful way to support care coordination, the availability of HIE services by SHIN-NY, availability of capital dollars (including impact of the CRFP awards), and the ability of partners to participate in the planning process (many smaller partners have cited their lack of resources and ability to participate in multiple committees and work groups). The impact of these risk may result in provider partners dropping out of the PPS, not enough capital to launch projects at the partner level that may result in the need to find additional partners, and delaying the PPS's ability to meet DSRIP goals.

IPQR Module 2.4 - Major Dependencies on Organizational Workstreams

Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

Major dependencies include the ability to complete participating partner contracting, establishing the working relationships between the PPS and provider partners, ability of partners to launch projects and engage in project work groups, availability of HIE services by SHIN-NY to ensure data sharing infrastructure can be established, and the ability/authority of the PPS to implement monitoring and compliance programs and partner's response to those efforts. We anticipate the need for significant partner education and outreach, particularly at the individual community provider level. The primary interdependency is the participating provider contract that will link providers to the PPS and establish the working relationship between the PPS and its provider network. Integral to that network is an IT platform that is available to all PPS participants and establishes a framework for data exchange and management as well as reporting. The Workforce plan will be a key component of transformation for many providers as they move away from traditional facility based activities into community based activities. The PPS will need to have a plan and program in place to retrain a sufficient number of providers to work in community based settings providing case management and care coordination. Additionally, a robust PMO will be necessary to manage the data and report on the activities of each of the projects and the PPS as a whole.



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☑ IPQR Module 2.5 - Roles and Responsibilities

Instructions :

Please list and elaborate upon the key people/organizations responsible for the development of your governance structure and processes and describe what their responsibilities involve.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|--|---|---|
| Lead Applicant Entity | Arthur Gianelli, Mount Sinai PPS LLC | By law and policy development, funding and staffing resources |
| PPS Governance and organization | Jill Huck/MS PPS LLC PMO Director | Establish LLC, PMO contract, provider participation agreements/contracts, compliance program |
| Financial Management and oversight | Finance Committee under co-chairs: Don Scanlon, Mount Sinai PPS LLC and Mark Pancirer, Amsterdam Nursing Home | Financial structure, and management of PPS, treasury and accounting, financial oversight of PPS participating providers |
| IT Development, information sharing and Implementation | IT Committee under co-chairs: Kumar Chatani, Mount Sinai PPS LLC and Barbara Hood, Ryan Center | IT platform, interconnectivity with PPS partners, data base management, performance reporting management |
| Clinical Quality | Clinical Committee under co-chairs: Theresa Soriano, Edwidge Thomas -Mount Sinai PPS LLC and Matthew Weissman, Community Healthcare Network NYC | Finalize metrics and milestones for each project, monitor quality of projects, review and approve all quality reports |
| Workforce Development | Workforce Committee under co-chairs: Jane Maksoud, Mount Sinai PPS LLC Health System and | Develop workforce strategy |
| Physician Organizations and large practices | All Med IPA | Board and Committee members |
| Key Advisors, Counselors, attorneys and consultants | Mount Sinai Attorneys, Harbage Consulting, PS PPS LLC PMO staff and COPE | Drafts governance documents, provider agreements, policies and procedures, etc. |
| Audit and Compliance Committee | Mount Sinai and Partners Compliance members | Oversee compliance to NYSDOH reulations and policies |
| Edwidge Thomas | Clinical Director of the MS PPS PMO | Oversees clinical quality, monitoring and reporting of all DSRIP Projects. |



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Module 2.6 - IPQR Module 2.6 - Key Stakeholders

Instructions :

Please identify the key stakeholders involved, both within and outside the PPS with regard to your governance structure and processes.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|---|--|--|
| Internal Stakeholders | | |
| Mount Sinai Hospital Group; Art Gianelli; Arthur Klein; Brad Beckstrom; Caryn Scwab; Don Scanlon; Ed Lucy; Frank Cino; Gary Burke; Jane Maksoud; Kelly Cassano; Sabina Lim; Theresa Soriano; Berthe Erisnor | Lead Applicant, Leadership contributor | Funding, leadership, personnel, committee chairs |
| External Stakeholders | | |
| Affinity Health Plan; Ajhezza Gonzalez 1199 SEIU; | Leadership, participant | Leadership, committee members |
| Saily Cabral Amerigroup; David Ackman | Leadership, participant | Leadership, committee members |
| The Brooklyn Hospital Center; Joan Clark-Carney | Leadership, participant | Leadership, committee members |
| ArchCare; Scott La Rue | Leadership, participant | leadership, committee members |
| VNSNY; Hany Abdelaal | Leadership, participant | Leadership, committee members |
| William Ryan Center Brian Mcindoe | Leadership, participant | Leadership, committee members |
| CBC and SUS/Palladia | Leadership, participant | Leadership, committee members |



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| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|--|--|---|
| Donna Colonna | | |
| NYSNA James Ferris | Leadership, participant | Leadership, committee members |
| Metropolitan Jewish Health System Jay Gormley | Leadership, participant | Leadership, committee members |
| Amsterdam House Jim Davis | Leadership, participant | Leadership, committee members |
| Settlement Health (CBO) Mali Trilla | Leadership, participant | Leadership, committee members |
| CityMd Richard Park | Leadership, participant | Leadership, committee members |
| Aids Service Center (Substance abuse) Sharen Duke | Leadership, participant | Leadership, committee members |
| AllMed IPA Rizwan Hameed | Leadership, participant | Leadership, committee members |
| Phoenix House (Behavioral Health) Peter Scaminaci | Leadership, participant | Leadership, committee members |
| Settlement Health Mali Trilla | Community Based Organization, Leadership Participant | Involved in CBO engagement and leadership committee |
| AIDs Service Center Sharen Duke | Leadership Participant, | Involved in leadership committee |
| Institute Family Health; Neil Calman | Leadership Participant, | Involved in leadership committee |
| Healthfirst; Tom Meixner | Leadership Participant, | Involved in leadership committee |
| NYC Mayor's Office; Sarah Samis | Leadership Participant, | Involved in leadership committee |



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IPQR Module 2.7 - IT Expectations

Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream and your ability to achieve the milestones described above.

The shared IT infrastructure is key to the development of an integrated delivery system, the foundation of the PPS transformation. Development of the IT infrastructure and the process of linking providers to that system will be a major indicator of the success of the PPS in creating an integrated delivery system.

A crucial functionality of the overall IT strategy will be identifying risks. To do that, the PPS will use dashboards to monitor multiple dimensions of program performance and the ability to gauge progress against milestones for the appropriate allocation of financial and operational resources.

As such, the MS PPS IT infrastructure will allow for PPS-wide data sharing across all provider types through a combination of integration via the RHIO, a user portal for providers, or directly into the MS PPS HIE. The infrastructure to enable data sharing will allow the Board and committees the ability to query key performance indicators for the PPS, by partner type, project and key metrics, both defined by DSRIP and those defined as critical to performance management by each committee. The performance management capability will enable committee members to define key indicators, thresholds (goal charts) and frequency of data collection to monitor partner performance and stability. With relation to DSRIP performance, the MS PPS Rapid Cycle Evaluation (RCE) process will be driven by the data collected and informed by input from the committees and project leads, to ensure timely process improvement initiatives can be put into place to address areas of risk. While performance reporting will be largely informed by claims data, real time or near real-time data will be accessed and utilized for RCE activities and utilization management. This will enable timely feedback loops and course corrections so that improvements aren't limited to quarterly data feeds or otherwise historical data.

CBOs will also be able to engage and connect into the MS PPS IT platforms to share information and report on their performance. MS PPS will implement a data normalization service to consume non-standard data produced by existing CBO systems. CBOs will be able to connect into the care coordination and referrals management platforms between them and partnering organizations, as well as access to other IT services through the MS PPS user portal.

Additionally, the IT workstream overlaps with the work of the Governance workstream. Successful execution of IT policy and process tasks will inform the development of a comprehensive governance framework for the PPS that includes robust data governance components such as data access, data security, and other IT-related policy elements.

Finally, the successful realization of these deliverables will require the shared IT infrastructure to support specific governance milestones such as posting of minutes and agendas on provider and public portals, and soliciting feedback from stakeholders on PPS activities and decisions. These tools will allow the PPS to provide information and technical assistance across its network and service area, thus meeting governance-specific deliverables. In addition, a robust and shared IT infrastructure will minimized the risk for DSRIP under-performance and provide the PPS governing body with data and informatics required to support effective, strategic decision-making.



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Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 2.8 - Progress Reporting

Instructions :

Please describe how you will measure the success of this organizational workstream.

The governance workstream will be successful when the PPS governance structure is fully stood up with timely achievement and establishment of the governance structures. Leadership Committee is operating as the governing board of the PPS and has transitioned to be the Board Of Managers (BoM) in which they will function to approve budgets, distribute funds, contract for services with the PMO, oversee and monitor quality and compliance and foster outreach to providers and beneficiaries. The Leadership committee has transitioned to become the Board of Managers of the MS PPS LLC where the nomination and voting in of the BoM, development and adoption of the bylaws, policies and procedures for all the committees and sub committees along with the development and completion of partner agreements will assist in the operation of the MS PPS. Success will also be determined by the execution of the performance management systems including the data collection, analyses and reporting to support the decision making by the BoM. Having performance management systems ready to collect data and determine the status of each partner in the network will be important for monitoring and reporting of the deliverables set by the PPS.

IPQR Module 2.9 - IA Monitoring

Instructions :



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Mount Sinai PPS, LLC (PPS ID:34)

Section 03 – Financial Stability

IPQR Module 3.1 - Prescribed Milestones

Instructions :

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Note some milestones include minimum expected completion dates.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-----------|---|------------------------|----------------------|------------|------------|---------------------|---|-----|
| Milestone #1 Finalize PPS finance structure, including reporting structure | Completed | This milestone must be completed by 12/31/2015. PPS finance structure chart / document, signed off by PPS Board. | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | YES |
| TaskStep 1. Establish process for nominating and electing finance committee members, to ensure representation from different provider types so that different views and perspectives are considered. | Completed | Finance committee has been formed and includes representation for different provider types across PPS's geographic region. Finance committee members are represent hospitals, primary care practices, community health centers, long-term care centers, home health agencies | 06/01/2015 | 09/30/2015 | 06/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 2. Establish Finance Work group to review and assimilate funds flow and other financing policies, procedures and issues. | Completed | Finance work group has been established to include representation from the partner organizations engaged in DSRIP efforts, Mt. Sinai Health System and the Project Management Office. Supported by a consulting team, below are the names of the finance workgroup members to date: Joe Gurracnio, Pat Semenza, Mark Pancirer, Brian McIndoe, Glenn Tolchin, Mike Bruno, Brendan Loughlin, Rachel Amalfitano, Frank Cino, Darrick Fuller, Peter R. Epps, Steve Maggio, Nina Bastian | 06/01/2015 | 07/01/2015 | 06/01/2015 | 07/01/2015 | 09/30/2015 | DY1 Q2 | |
| TaskStep 3. Finalize accounting GL structure forrecognizing revenues and expenses and forcompleting DSRIP budgets. | Completed | Mt. Sinai Health System has elected two individuals to lead the accounting structure for DSRIP including budgeting and other functions. | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 4. Determine the finance function staffingand support services including accounting,financial reporting, budgeting, accounts payable, | Completed | The MS PPS team has identified staffing needs and costs in relation to carrying out the finance functions for DSRIP. The PMO office staff has also been identified as contributors to the centralized DSRIP efforts. | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-----------|--|------------------------|----------------------|------------|------------|---------------------|---|-----|
| and cash management. | | | | | | | | | |
| Task Step 5. Establish Funds Flow process that includes a mechanism for review and approval of payments to providers per the funds flow plan by the governance committees. | Completed | A model of funds flow has been developed that looks at performance payment to partners. The current work being conducted revolves around finalizing project participation per partner, partner list with appropriate service types. The model will be going through finance committee approval process once the input data are finalized. Meanwhile the committee will be approving the principles and thought process behind the funds flow mechanism. | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 6. Develop guiding principles for fundsallocation to establish budget categories. | Completed | Step 6. Develop guiding principles for funds allocation to establish budget categories. | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Milestone #2 Perform network financial health current state assessment and develop financial sustainability strategy to address key issues. | Completed | This milestone must be completed by 3/31/2016. Network financial health current state assessment (to be performed at least annually). The PPS must: - identify those providers in their network that are financially fragile, including those that have qualified as IAAF providers; define their approach for monitoring those financially fragile providers, which must include an analysis of provider performance on the following financial indicators: days cash on hand, debt ratio, operating margin and current ratio; include any additional financial indicators that they deem necessary for monitoring the financial sustainability of their network providers | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | YES |
| Task Step 1. Develop criteria for assessing financial health of PPS partners. | Completed | The finance work group has developed a draft process and guidelines for the next steps in assessing the financial health of PPS partners. A tentative timeline of all current PPS assessments has been designed to determine the best time frame during which the assessments will be disseminated out to the PPS and Financial Health Assessment is likely to be distributed during DY1 Q2 to allow enough time for completion. | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task Step 2. Develop a process for quarterly submission of financial data/ratios by PPS providers that will require PPS providers to | Completed | A drat process has been drafted by the finance team to allow for quarterly submision of financial ratio data including definitions of ratios, examples and identifying technical support resources for questions and concerns by partners. | | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-----------|--|------------------------|----------------------|------------|------------|---------------------|---|-----|
| submit and attest to data accuracy and financial condition. | | The Internal PMO team has been identified for carrying out data collection and analysis process and the finance workgroup will assess data accuracy. | | | | | | | |
| Task Step 3. Reestablish financial baseline with updated roster of MS PPS partners | Completed | Step 3. Re-establish financial baseline with updated roster of MSPPS partners | 01/01/2016 | 03/31/2016 | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| Task Step 4. Initiate quarterly financial monitoring and analysis of MS PPS partners | Completed | Step 4. Initiate quarterly financial monitoring and analysis of MSPSS partners | 01/01/2016 | 03/31/2016 | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| TaskStep 5. Develop Corrective Action Plan forproviders that are deemed fragile. | Completed | Step 5. Develop Corrective Action Plan for providers that are deemed fragile. | 01/01/2016 | 03/31/2016 | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| Task Step 6. Finance Committee to develop a process for PPS members to request the use of contingency funds. | Completed | Step 6. Finance Committee to develop a process for PPS members to request the use of contingency funds. | 01/01/2016 | 03/31/2016 | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| Milestone #3 Finalize Compliance Plan consistent with New York State Social Services Law 363-d | Completed | This milestone must be completed by 12/31/2015. Finalized Compliance Plan (for PPS Lead). | 05/01/2015 | 12/31/2015 | 05/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | YES |
| TaskStep 1. Complete review of NY Social ServicesLaw 363-d, determine scope and requirements ofcompliance program and plan based upon theDSRIP related requirements that are within thescope of responsibilities of the PPS Lead. | Completed | Step 1. Complete review of NY Social Services Law 363-d, determine scope and requirements of compliance program and plan based upon the DSRIP related requirements that are within the scope of responsibilities of the PPS Lead. | 05/01/2015 | 08/01/2015 | 05/01/2015 | 08/01/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 2. Develop written policies and procedures that define and implement the code of conduct and other required elements of the PPS Lead compliance plan that are within the scope of responsibilities of the PPS Lead. | Completed | Step 2. Develop written policies and procedures that define and implement the code of conduct and other required elements of the PPS Lead compliance plan that are within the scope of responsibilities of the PPS Lead. | 06/01/2015 | 08/01/2015 | 06/01/2015 | 08/01/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 3. Obtain confirmation from PPS network providers that they have implemented a compliance plan consistent with the NY State Social Services Law 363-d. | Completed | Step 3. Obtain confirmation from PPS network providers that they have implemented a compliance plan consistent with the NY State Social Services Law 363-d. | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task | Completed | Step 4. Develop requirements to be included in the PPS | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|-----|
| Step 4. Develop requirements to be included in the PPS Provider Operating Agreement that the network providers will maintain a current compliance plan to meet NY State requirements for a provider. | | Provider Operating Agreement that the network providers will maintain a current compliance plan to meet NY State requirements for a provider. | | | | | | | |
| Task Step 5. Obtain Executive Body approval of the Compliance Plan (for the PPS Lead) and Implement | Completed | Step 5. Obtain Executive Body approval of the Compliance Plan (for the PPS Lead) and Implement | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Milestone #4 Develop detailed baseline assessment of revenue linked to value-based payment, preferred compensation modalities for different provider-types and functions, and MCO strategy. | In Progress | This milestone must be completed by 09/30/2016. Value- based payment plan, signed off by PPS board. | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | YES |
| TaskStep 1. Develop value-based contractingprinciples and objectives. | In Progress | Step 1. Develop value-based contracting principles and objectives. | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 2. Obtain from the providers and stakeholders the following input: Identify services linked to value-based and FFS payments from providers, revenue from value- based contracts, current understanding of value- based care delivery | In Progress | Step 2. Obtain from the providers and stakeholders the following input: Identify services linked to value-based and FFS payments from providers, revenue from value-based contracts, current understanding of value-based care delivery | 11/01/2015 | 03/31/2016 | 11/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 3. Conduct initial meetings with selectMCOs to evaluate current and future options inline with requirements for value-basedcontracting with providers. | In Progress | Step 3. Conduct initial meetings with select MCOs to evaluate current and future options in line with requirements for value-based contracting with providers. | 11/01/2015 | 03/31/2016 | 11/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 4. Identify provider performance metrics toincentivize appropriate behaviors to achievequality, patient satisfaction and financial goals. | In Progress | In collaboration with select MCOs develop materials to educate partnership on various types of value-based payments and State's goals with MCO contracts | 01/01/2016 | 03/31/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 5. Develop metrics for evaluating success under a risk-based contracts. | In Progress | Hold information sessions with stakeholders, providers and | | 09/30/2016 | DY2 Q2 | | | | |



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| Milestone/Task Name | Status | Description Ori Star | | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|--|------------|----------------------|------------|------------|---------------------|---|-----|
| TaskStep 6. Develop a contract matrix for catalogingall DSRIP contracts. | In Progress | Information request from partners and MCOs via electronic submission and key informant interviews to evaluate plans and potential strategies toward value-based arrangements | 01/01/2016 | 03/31/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 7. Complete baseline assessment report and develop value-based purchasing strategies. | In Progress | Using results from information requests, educational session and interviews with stakeholders develop a baseline assessment report to include current value-based revenue for the PPS, likely changes in the revenue from both MCO and provider perspective and future potential arrangements that will drive the shift toward value-based payment mechanisms | 01/01/2016 | 03/31/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 8. Develop and conduct an education session with providers and other stakeholders on VBP. | In Progress | Socialize baseline assessment report with partnership and key MCOs in the PPS providers for review and feedback Obtain approval of Board of Managers on the final baseline assessment of revenue linked to value-based payments, preferences for development | 01/01/2016 | 03/31/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Milestone #5 Finalize a plan towards achieving 90% value- based payments across network by year 5 of the waiver at the latest | In Progress | This milestone must be completed by 3/31/2017. Value-based payment plan, signed off by PPS board. | 04/01/2016 | 12/31/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 | YES |
| Task Step 1. Update services linked to value-based payments and FFS services and collaborate with providers in the network to determine the best approach to contracting with MCOs. | In Progress | Identify services linked to value-based payments and FFS services for feedback by MCOs and providers | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 2. Finalize metrics for evaluating successunder a risk-based contract. | In Progress | Identify appropriate metrics required to evaluate success under risk-based contracts using baseline assessment results | 07/01/2016 | 09/30/2016 | 07/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 3. Discuss PPS value-based payment planwith MCOs within the framework of NY DOHValue-Based Payment Roadmap | In Progress | Conduct a series of meetings with MCOs to finalize value- based metrics and pringiples for value-based contracts with PPS Providers | 07/01/2016 | 09/30/2016 | 07/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 4. Socialize MCO meeting results with PPS for comments and feedback | In Progress | Step 4. Socialize MCO meeting results with PPS for comments and feedback | 10/01/2016 | 12/31/2016 | 10/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |
| TaskStep 5. Develop a final plan for achieving 90%value-based payments to include goals for futuremeeting with MCOs stakeholder engagement | In Progress | Step 5. Develop a final plan for achieving 90% value-based payments to include goals for future meeting with MCOs stakeholder engagement schedule and communication plan, MCO contracting arrangements for the providers in the PPS | 10/01/2016 | 12/31/2016 | 10/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|-----|
| schedule and communication plan, MCO contracting arrangements for the providers in the PPS network | | network | | | | | | | |
| Milestone #6 Put in place Level 1 VBP arrangement for PCMH/APC care and one other care bundle or subpopulation | Not Started | | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 | YES |
| Milestone #7 Contract 50% of care-costs through Level 1 VBPs, and >= 30% of these costs through Level 2 VBPs or higher | Not Started | | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 | YES |
| Milestone #8 >=90% of total MCO-PPS payments (in terms of total dollars) captured in at least Level 1 VBPs, and >= 70% of total costs captured in VBPs has to be in Level 2 VBPs or higher | Not Started | | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 | YES |

IA Instructions / Quarterly Update

| Milestone Name | IA Instructions | Quarterly Update Description |
|---|--|--|
| Finalize PPS finance structure, including reporting structure | If there have been changes, please describe those changes and upload any | Please state if there have been any changes during this reporting quarter. |
| | supporting documentation as necessary. | Please state yes or no in the corresponding narrative box. |

Prescribed Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|--|---------|------------------------------|--|--|---------------------|
| Perform network financial health current state assessment and develop financial sustainability strategy to address key issues. | dlumbao | Documentation/Certific ation | 34_MDL0303_1_4_20160427083536_Finance_Mil estone_#2_Reporting_Documentation.pdf | Documentation for milestone completion. (Perform network financial health current state assessment and develop financial sustainability strategy to address key issues.) | 04/27/2016 08:35 AM |



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Mount Sinai PPS, LLC (PPS ID:34)

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|---|
| Finalize PPS finance structure, including reporting structure | |
| Perform network financial health current state assessment and develop financial sustainability strategy to address key issues. | |
| Finalize Compliance Plan consistent with New York State Social Services Law 363-d | |
| Develop detailed baseline assessment of revenue linked to value-based payment, preferred compensation modalities for different provider-types and functions, and MCO strategy. | Previous communications from the state confirms a change in date for Financial Sustainability Milestone 4: The prescribed deadline for this milestone has been extended from DY1, Q4 to DY2, Q2 (9/30/2016) as guidance is forthcoming. |
| Finalize a plan towards achieving 90% value-based payments across network by year 5 of the waiver at the latest | |
| Put in place Level 1 VBP arrangement for PCMH/APC care and one other care bundle or subpopulation | |
| Contract 50% of care-costs through Level 1 VBPs, and >= 30% of these costs through Level 2 VBPs or higher | |
| >=90% of total MCO-PPS payments (in terms of total dollars) captured in at least Level 1 VBPs, and >= 70% of total costs captured in VBPs has to be in Level 2 VBPs or higher | |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|-----------------|--------------------|
| Milestone #1 | Pass & Complete | |
| Milestone #2 | Pass & Complete | |
| Milestone #3 | Pass & Complete | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |
| Milestone #6 | Pass & Ongoing | |
| Milestone #7 | Pass & Ongoing | |
| Milestone #8 | Pass & Ongoing | |



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IPQR Module 3.2 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Status Description | Original Original Start Date End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|--|------------|----------|---------------------|---|
|--|--|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|------------------|---------|-----------|-----------|-------------|-------------|
| No Records Found | | | | | |

PPS Defined Milestones Narrative Text

| Milestone Name | Narrative Text |
|----------------|----------------|
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IPQR Module 3.3 - Major Risks to Implementation & Risk Mitigation Strategies

Instructions :

Please describe the key challenges or risks that you foresee in implementing these cross-cutting organizational strategies, including potential impacts on specific projects and, crucially, any risks that will undermine your ability to achieve outcome measure targets.

"There may be challenges and risks in 5 key areas:
1) Risk/challenge: Being able to reliably receive quarterly results from providers to monitor financial health. There will be a large volume of materials coming in to review and MSPPS will need to create a standardized submission and review process.
a. Mitigation: Process must include conversations with, and obtain buy-in from, providers to understand why financials may be trending one way or

another. There may be unique seasonality at a provider or changes to financial statements may be due to something other than DSRIP. Consider contract terms that permit penalties or sanctions for non-performing providers.

2) Risk/challenge: If a provider is experiencing revenue loss due to DSRIP project implementation, there exists a challenge to evaluate loss due to DSRIP quantified vs. loss due to other reasons and the level of due diligence necessary by MSPPS in evaluating requests for funding to cover revenue loss.

a. Mitigation: Develop a mechanism in evaluating budget vs. actual spending on DSRIP related work as part of assessing overall financial health of PPS partners.

3) Risk/Challenge: There is a need to establish confident estimates of future awards when making financial decisions such as adding PMO staff and setting annual budgets.

a. Mitigation: Work closely with MSPPS IT and Business Intelligence capabilities to continually assess progress against goals for estimating potential awards and progress.

4) Risk/Challenge: Ability to contract with MCOs and get 90% of payments under value-based payment methodologies.

a. Mitigation: Work in close collaboration with the State in incentivizing MCOs to negotiate and work with MSPPS.

5) Risk/Challenge: Performance is hard to define or isn't available initially so payments are based on missing or inaccurate data. In addition, accurate data is required for project attribution for initial valuation of provider commitments.

a. Mitigation: Evaluation mechanism to ensure speed and scale commitments are realistic and achievable) and accurate performance data with provider attribution so that performance can be measured efficiently and fairly.

IPQR Module 3.4 - Major Dependencies on Organizational Workstreams

Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

"IT Systems: As part of developing data reporting mechanism to manage the provider data base and performance and process reporting, the finance team would need to ensure the appropriate measures are captured as part of the reporting process and appropriate analytics are built in



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over time to allow for real-time dashboard reporting.

Workforce: As part of the workforce strategy budget, the finance workstream would need to consider the impact on the PPS and potential mitigation strategies (i.e. tapping into reserve funds to ensure this workstream is successful).

Governance: Finance Committee is part of the formal governance structure. A number of elements requiring integration are CBO contracting and evolving governance model.

Cultural Competency and Health Literacy: As part of the training or change management programs that the PPS sets out to achieve, integration around cost of those services and monitoring of them brings an essential collaborative opportunity between the two workstreams.

Performance Reporting: Financial health reporting protocols will need to be standard across the PPS in order for the lead organization to be able to make accurate assessment of the overall PPS health. The development of strategies to establish the appropriate reporting structure will be approved by the Finance Committee before being finalized.

Population Health Management: As part of performing provider contracts, outcome measures will drive the majority of the incentive payments earned in the last years of DSRIP. The strategy for population health management and roadmap development must align with the performance contracting process and principles.

Practitioner Engagement: as part of performing provider contracts, provider engagement early in the contracting process and throughout DSRIP period is key to ensure the contractual obligations are met."



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☑ IPQR Module 3.5 - Roles and Responsibilities

Instructions :

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|-------------------|---|---|
| Finance Committee | Don Scanlon, Chair, Co-Chair Mark Pancirer, Co-Chair | Approve policies and procedures; maintain oversight of management of DSRIP funds; monitor financial performance of MSPPS and all partners; review capital and operating budgets |



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| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|---|--|---|
| | | |
| | | |
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| | | |
| Finance Workgroup | DDS Mambara | Develop guiding principles, define financial performance metrics, |
| Finance Workgroup | PPS Members | accounting processes; define reporting standards and requirements; and develop ongoing partner assessment processes |
| Compliance Committee | Frank Cino, Chair; PPS Members | Draft a compliance program and monitor performance |
| Accounting and Treasury Management Services | Mike Bruno, SVP Finance, Mount Sinai | Setup accounting services, GL chart of accounts, and treasury |
| | | management services for the PPS |
| Consultants | COPE Health Solutions | Drive Finance Committee deliverables through proven DSRIP |
| | | experience and project management support |



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IPQR Module 3.6 - Key Stakeholders

Instructions :

Please identify the key stakeholders involved, both within and outside the PPS.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|--|---|---|
| Internal Stakeholders | | · |
| Art Gianelli | St. Lukes Roosevelt, President | Executive leader of Mount Sinai PPS |
| РМО | Obtain input regarding resource requirements, DSRIP operating plans, and work force requirements | Feedback and request for resources |
| Finance Leads | Obtain input regarding funds flow, financial sustainability requirements and MCO / risk based contracting strategy. | Feedback on allocation and request for resources |
| External Stakeholders | | |
| Skilled Nursing/Housing/Rehabilitation | Rachel Amalfitano, CFO, Village Care | Participate in appropriate committees and provide generalized PPS feedback through townhall forum |
| Skilled Nursing/Nursing Home | Mark Pancirer, CFO, Amsterdam House | Participate in appropriate committees and provide generalized PPS feedback through townhall forum |
| Home Care | Glenn Tolchin, CFO, VNSNY | Participate in appropriate committees and provide generalized PPS feedback through townhall forum |
| Hospital | Joseph Guarracino, CFO, Brooklyn Hospital Center | Participate in appropriate committees and provide generalized PPS feedback through townhall forum |
| FQHC | Jose Virella, CFO, Ryan Center Health Network | Participate in appropriate committees and provide generalized PPS feedback through townhall forum |



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IPQR Module 3.7 - IT Expectations

Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream.

At its core, IT services will provide the clinical integration and pop health backbone for the PPS, enabling enhanced care coordination, utilization management and provider integration. This infrastructure design will inherently enable management of PPS and DSRIP project performance across the entire PPS and multiple partners. The partners will be able to collect and submit financial reports directly to the PPS Finance team using an electronic platform. These reports and data will enable PPS leadership and appropriate committees the ability to understand how DSRIP projects are impacting overall utilization, associated Medicaid payments and overhead costs; allowing for the identification of appropriate business and utilization management strategies to minimize any unintended consequences. While it is expected that some providers will experience decreased volume, the intent is to achieve this in an incremental and controlled manner, which will allow providers to adapt over time during DSRIP, adjust to new volumes and financial incentives, and re-align operating models.

MS PPS is also working to establish a customer-relations management tool in order to track all reporting functions of the PPS and all contracts. This will include the reporting of financial metrics on a quarterly basis. The data will be self-reported through easy-to use portal system. The PPS data warehouse containing information from RHIO, providers and payers will serve an essential purpose in evaluating value-based payment options as the PPS matures.

The design of centralized IT services' ultimate goal is to enable more cost-effective health care delivery and minimize duplication and waste through reduced variability in clinical processes and decision-making, ongoing process improvement, reduced avoidable acute care utilization and other high-cost services and expenses. This more cost-effective delivery model will decrease total per patient spending, increase tangible value to patients, providers and payers and ultimately enable the network to engage in shared savings and/or value-based payment models. These new payment models will better incentivize health care transformation and maintenance of cost-effective care delivery across the continuum of care. Decreased per patient costs will in turn generate sufficient operating revenue for partners to further invest in infrastructure development and population health initiatives.

IPQR Module 3.8 - Progress Reporting

Instructions :

Please describe how you will measure the success of this organizational workstream.

Once implementation plan is complete, the plan and progress against its milestones will be reviewed by Finance Committee every 3 months. Success will be measured by tracking results of each commitment in the plan.



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The success of Financial Sustainability Plan will be achieved through a number of key elements:

• Creating the funds flow principles, processes, and budgets for distribution of DSRIP funds to support implementation of the Financial Sustainability Plan.

• Evolving Governance structure and participation of key stakeholders and providers in the PPS service area.

• Focused integration of IT information and systems in order to enable accurate and timely information flow across PPS providers necessary for

proactive performance monitoring. This information flow will include value-based payment measures.

• Regular review of the implementation plan milestones and progress towards meeting the requirements with a report out to the committee on

identified areas of risk and potential mitigation strategies to address them.

• Strong PMO structure to facilitate effective implementation of the DSRIP projects.

IPQR Module 3.9 - IA Monitoring

Instructions :



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Section 04 – Cultural Competency & Health Literacy

IPQR Module 4.1 - Prescribed Milestones

Instructions :

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement. Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Note some milestones include minimum expected completion dates.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-----------|---|------------------------|----------------------|------------|------------|---------------------|---|-----|
| Milestone #1 Finalize cultural competency / health literacy strategy. | Completed | This milestone must be completed by 12/31/2015. Cultural competency / health literacy strategy signed off by PPS Board. The strategy should: Identify priority groups experiencing health disparities (based on your CNA and other analyses); Identify key factors to improve access to quality primary, behavioral health, and preventive health care Define plans for two-way communication with the population and community groups through specific community forums Identify assessments and tools to assist patients with self- management of conditions (considering cultural, linguistic and literacy factors); and Identify community-based interventions to reduce health disparities and improve outcomes. | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | YES |
| TaskStep 1: Identify PPS partners with CulturalCompetence / Health Literacy expertise andestablish work-group. | Completed | Step 1: Identify PPS partners with Cultural Competence / Health Literacy expertise and establish work-group. | 06/01/2015 | 09/30/2015 | 06/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| establish work-group.TaskStep 2: Building on the CNA, conduct a gap analysis of cultural competency at the partner and PPS level to: 1) identify populations and practices with greatest health disparities and/or poor patient experience, 2) identify key factors and barriers to improve access to primary, | | Step 2: Building on the CNA, conduct a gap analysis of cultural competency at the partner and PPS level to: 1) identify populations and practices with greatest health disparities and/or poor patient experience, 2) identify key factors and barriers to improve access to primary, behavioral health and preventive care, and 3) define role/capabilities of | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-----------|--|------------------------|----------------------|------------|------------|---------------------|---|-----|
| behavioral health and preventive care, and 3) define role/capabilities of CBOs in our network to provide supportive services. This analysis will be used to identify key targets and goals for the PPS. | | CBOs in our network to provide supportive services. This analysis will be used to identify key targets and goals for the PPS. | | | | | | | |
| Task Step 3: Inventory best practices, existing resources for training staff and delivering CC/HL - sensitive services. Using this information, establish PPS-wide definition of CC/HL, and standards for culturally and linguistically appropriate services and care. | Completed | Step 3: Inventory best practices, existing resources for training staff and delivering CC/HL - sensitive services. Using this information, establish PPS-wide definition of CC/HL, and standards for culturally and linguistically appropriate services and care. | 06/01/2015 | 09/30/2015 | 06/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| TaskStep 4: CC/HL work-group develops andcollaborates with the Workforce Committee topresent CC/HL Strategy to appropriatecommittees for approval, including plans forpatient-related education and materials (includingverbal scripts, print, media, online) with Clinicaland Patient Advisory Board. Meet with partnersand community groups to get buy-in and support.Collaborate with IT and Finance Committees tooutline and finalize financial and IT needsnecessary to implement training strategy. | Completed | Step 4: CC/HL work-group develops and collaborates with the Workforce Committee to present CC/HL Strategy to appropriate committees for approval, including plans for patient-related education and materials (including verbal scripts, print, media, online) with Clinical and Patient Advisory Board. Meet with partners and community groups to get buy- in and support. Collaborate with IT and Finance Committees to outline and finalize financial and IT needs necessary to implement training strategy. | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task Step 5: Develop communications and engagement approach designed to get partner and patient buy-in. | Completed | Step 5: Develop communications and engagement approach designed to get partner and patient buy-in. | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task Step 6: Develop metrics to evaluate and monitor ongoing impact of CC/HL initiatives. | Completed | Step 6: Develop metrics to evaluate and monitor ongoing impact of CC/HL initiatives. | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Milestone #2 Develop a training strategy focused on addressing the drivers of health disparities (beyond the availability of language-appropriate material). | | This milestone must be completed by 6/30/2016. Cultural competency training strategy, signed off by PPS Board. The strategy should include: Training plans for clinicians, focused on available evidence-based research addressing health disparities for particular groups identified in your cultural competency strategy | 06/01/2015 | 06/30/2016 | 06/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | YES |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| | | Training plans for other segments of your workforce (and others as appropriate) regarding specific population needs and effective patient engagement approaches | | | | | | | |
| TaskStep 1: The CC/HL work-group and PMO willcreate an inventory among network partners inPPS to identify existing training practices. | Completed | Step 1: The CC/HL work-group and PMO will create an inventory among network partners in PPS to identify existing training practices. | 06/01/2015 | 03/31/2016 | 06/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| TaskStep 1.a: Prioritize and finalize training needsand programs with Workforce Committee andother stakeholders. | In Progress | Step 1.a: Prioritize and finalize training needs and programs with Workforce Committee and other stakeholders. | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 2: Develop and test a uniform training and education platform that blends e-learning, self- assessment, and in-person review. This platform will educate both clinicians and non-clinicians on health literacy and cultural competency. The format and delivery of trainings will be consistent for clinicians and non-clinicians, however; content will vary for clinicians and non-clinicians to ensure relevance. | In Progress | Step 2: Develop and test a uniform training and education platform that blends e-learning, self-assessment, and in- person review. This platform will educate both clinicians and non-clinicians on health literacy and cultural competency. The format and delivery of trainings will be consistent for clinicians and non-clinicians, however; content will vary for clinicians and non-clinicians to ensure relevance. | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 2.a: Identify CC "champions" within each partner and establish corresponding points of contact with CBOs. | Completed | Step 2.a: Identify CC "champions" within each partner and establish corresponding points of contact with CBOs. | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task Step 3: Collaborate with IT Committee to create web-enabled training. | In Progress | Step 3: Collaborate with IT Committee to create web-enabled training. | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 4: Develop tracking mechanism andevaluation mechanism to receive feedback fromstaff on trainings and possible steps to improve.This may include conducting focus groups withsupervisors in open forums. | In Progress | Step 4: Develop tracking mechanism and evaluation mechanism to receive feedback from staff on trainings and possible steps to improve. This may include conducting focus groups with supervisors in open forums. | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 5: PPS governance will prioritize training and roll out for the following three priority areas, | On Hold | Step 5: PPS governance will prioritize training and roll out for the following three priority areas, using CNA and PPS-led meetings above [see Milestone 1],with the goal of maximizing | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|--------|--|------------------------|----------------------|------------|----------|---------------------|---|----|
| using CNA and PPS-led meetings above [see Milestone 1],with the goal of maximizing the potential number of patients benefitted by the enhanced training: 1. Primary care sites and providers with identified patients having high specific cultural needs and low health literacy levels. 2. Sites/providers with the largest workforce numbers requiring CC/HL training. 3. Sites/providers/practitioners that have the largest number of patients serviced by the PPS projects. | | the potential number of patients benefitted by the enhanced training: Primary care sites and providers with identified patients having high specific cultural needs and low health literacy levels. Sites/providers with the largest workforce numbers requiring CC/HL training. Sites/providers/practitioners that have the largest number of patients serviced by the PPS projects. | | | | | | | |

IA Instructions / Quarterly Update

| Milestone Name | IA Instructions | Quarterly Update Description |
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Prescribed Milestones Current File Uploads

| | Milestone Name | User ID | File Type | File Name | Description | Upload Date | |
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Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|--|
| Finalize cultural competency / health literacy strategy. | |
| Develop a training strategy focused on addressing the drivers of health disparities (beyond the availability of language- appropriate material). | Step 1.a: Pushed due date back from 3/31/16 to 6/30/16 |



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Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|-----------------|--------------------|
| Milestone #1 | Pass & Complete | |
| Milestone #2 | Pass & Ongoing | |



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IPQR Module 4.2 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Sta | Description | Original Original Start Date End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|-------------------------|-------------|--|------------|----------|---------------------|---|
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PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description Upload | |
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| | | PPS De | fined Milestones Narrative Text | | |
| Milestone Name Narrative Text | | | | | |

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IPQR Module 4.3 - Major Risks to Implementation & Risk Mitigation Strategies

Instructions :

Please describe the key challenges or risks that you foresee in implementing your cultural competency / health literacy strategy and addressing the specific health disparities you are targeting (based on your CNA), and achieving the milestones described above - including potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

Risk 1: Timeliness of retraining and redeploying the workforce. Mitigation: assess needs of individual providers and provide support to assist provider in meeting project timeline. Determine ability of provider and where in the roll out process they would be. Risk 2: Do organizations have adequate coverage to pull employees into additional training? Mitigation: work closely with union, identify funding for providers, and develop a broad base workforce via Workforce Committee strategies. Risk 3: Employee engagement. Mitigation: assess providers internal activity of employee engagement. Develop resources and programs for PPS providers to assist them with their programs. Risk 4: Needs of the community exceed the ability of the current workforce. Mitigation: Identify recruitment strategy for each project. Determine ability of providers to redeploy staff to different communities based on CC and HL. Risk 5: There is a strong co-dependency between the Clinical and Workforce Committees. The work task that the Clinical Committee creates must dictate the work structure the Workforce Committee supports in order for implementation to be successful. It is a potential risk, that with such a large undertaking, the work may become siloed within functional groups. Mitigation: the MSPPS will coordinate cross-functional work-groups to ensure collaboration. This will also serve to make estimates more realistic, as workforce will not examine each clinical project in isolation, but rather as part of a larger system change. Risk 6: The future state analysis of the workforce is similarly dependent on the outcomes of the Clinical Committee work. Mitigation: Workforce and Clinical leadership will work together to ensure necessary information is provided to the committees in order to achieve milestones. Risk 7: The MSPPS anticipates significant competition for talent in certain roles with other PPSs as the DSRIP initiative moves forward. Mitigation: The MSPPS plans on collaborating with other PPSs as well as key stakeholders and educational institutions to reduce potential difficulties. Risk 8: The MSPPS clinical work will need to scale faster than the training initiatives can support. Once training needs have been identified, curriculum may need to be developed, and the training itself may take time to be done effectively. Mitigation: The MSPPS will work with training providers to ensure we can scale appropriately, as well as collaborate internally to address clinical needs with the resources available. Risk 9: Each partner and employees at each partner will join the PPS at differing levels of education, experience, and baseline knowledge. Mitigation: The training strategy will take into account these different levels in designing training initiatives and timeline. Risk 10: Preliminary discussions with some of our community-based providers suggest that there may be regulatory issues that impact staffing, roles, and capacity of their work forces. Mitigation: The PPS will work with its partners and NYS to identify and implement solutions to such issues. Risk 11: The MSPPS may also face a risk of exposing confidential information as a result of sharing data across the various partners. Mitigation: There will be strict controls put in place as part of the assessment steps of implementation plan so as to minimize this risk.



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IPQR Module 4.4 - Major Dependencies on Organizational Workstreams

Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

Successful planning and implementation of a cultural competency and health literacy strategy and a meaningful training program rests on several closely tied work streams with the PPS leadership, members and other technical committees. Clinical and Workforce committees, in collaboration with stakeholder unions and community advisers must assess existing curricula and develop one standardized training curriculum for multiple disciplines and workforce levels endorsed by the PPS provider organizations. Excellent provider and partner engagement to educate them about the strong linkage between poor cultural competency/health literacy and health outcomes, and the effectiveness of "universal precautions" (Step 1a – milestone 1) will be necessary to achieve buy-in for the importance of training of workforce and modification of current verbal and written communication. Adequate funds must be allocated to the development of these curricular programs and to the creation of different modes of training and evaluation depending on level or workforce and roles. This necessitates working with the IT committee to plan feasible curricular activities and develop a common training platform or alternate strategy that can be tracked within the individual organizations and by PPS leadership.



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☑ IPQR Module 4.5 - Roles and Responsibilities

Instructions :

Please list and elaborate upon the key people/organizations responsible for this workstream and describe what their responsibilities involve.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|---|---|--|
| Clinical Committee Co-Chair | Theresa Soriano, Mount Sinai Health System | Provide input to shape policies and procedures. |
| Clinical Committee Co-Chair | Matt Weissman, Community Healthcare Network | Provide input to shape policies and procedures. |
| Clinical Director | Edwidge Thomas, Mount Sinai PPS | Provide input to shape policies and procedures. |
| IT Committee Co-Chair | Kumar Chatani, Mount Sinai Health System | Provide input to shape policies and procedures. |
| IT Committee Co-Chair | Barbara Hood, Ryan Center | Provide input to shape policies and procedures. |
| Workforce Committee Co-Chair | Jane Maksoud, Mount Sinai Health System | Approve policies and procedures; lead and maintain oversight of committee activities and projects. |
| Workforce Committee Co-Chair Cultural Competence / Health Literacy Workgroup Co-Chair | Linda Reid, VNSNY | Approve policies and procedures; lead and maintain oversight of committee activities and projects. |
| Workforce and Clinical Committees | PPS Members | Assess and define the current and future states of the workforce; conduct a gap and benefits/compensation analysis; create a transition roadmap and training strategy. |
| Workforce Project Team | Workforce Committee representative members, including partner and union representation | Complete implementation plan steps; make recommendations to the committee for review and approval. |
| Workforce Project Management | Daniel Liss, Mount Sinai Health System; MSPPS PMO Members | Drive completion of Implementation Plan deliverables; manage community and stakeholder engagement. |
| Consultants | Undetermined | Help prepare workforce and training analyses and materials. |
| Cultural Competence / Health Literacy Workgroup Co-Chair | ence / Health Literacy Workgroup Emma Sollars, Mount Sinai Health System Approve policies and procedures; le committee activities and projects. | |



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IPQR Module 4.6 - Key Stakeholders

Instructions :

Please identify the key stakeholders involved, both within and outside the PPS.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|--|--|---|
| Internal Stakeholders | | |
| Mount Sinai Health System | Lead Applicant | Leadership; operation of centralized functions. |
| Clinical, Finance, and IT Committees | Key partners in developing workforce goals | Collaborate with Workforce Committee to determine needs, funding, and reporting mechanisms. |
| Mount Sinai Department of Social Work Services | Cultural Competence and Health Literacy Workgroup Co-Chair - Emma Sollars, Program Coordinator, Training and Education | Leadership. |
| External Stakeholders | | |
| VNSNY | Workforce Committee Co-chair Partner / Cultural Competence and Health Literacy Workgroup Co-Chair - Linda Reid, Director, Workforce Planning & Diversity | Leadership. |
| Other MSPPS Partners | Partners in PPS | Participate in Workforce Committee. |
| Labor Management Project (1199) | Partners in PPS - Michael Shay, Labor Management Consultant | Participate in Workforce Committee; will play prominent role in the coordination of training and other workforce efforts. |
| NYSNA - TBD as needs are determined. | Partners in PPS | Participate in Workforce Committee |
| Community Healthcare Network (CHN) | Partners in PPS - Emily Briglia, Health Literacy Program Manager | Provide input and expertise in strategy including training. |
| City Health Works | Partners in PPS - Jamillah Hoy-Rosas, Director of Health Coaching and Clinical Partnerships | Provide input and expertise in strategy including training and patient education. |
| NYCDOHMH | Local Collaborator TBD as needs are determined. | Provide input and expertise in strategy including training. |
| NY Legal Assistance Group | Partners in PPS - Beth Breslin, Policy Associate | Provide input and expertise in strategy including patients rights and training. |
| Other, non-MSPPS, organizations and PPSs | External Stakeholder - TBD as needs are determined. | Potentially collaborate with Workforce Committee and MSPPS on joint activities. |
| Managed Care Organizations and other Payers | Partners in PPS and external stakeholders - TBD as needs are determined. | Provide input and expertise in strategy including training. |



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IPQR Module 4.7 - IT Expectations

Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support the development and implementation of your cultural competency / health literacy strategy and the achievement of the milestones described above.

The development of a shared IT infrastructure will support the implementation of the MS PPS cultural competency/health literacy strategy by providing a means for the distribution of consistent, culturally competent materials and training for patients and providers, and by establishing Health Information Exchange (HIE) between the health system and culturally competent Community Based Organizations (CBOs).

A central component of the MS PPS strategic plan, as it relates to cultural competency, is the provision of a myriad of training activities, including foundational instruction on the relationship between culture, stigma and health for the frontline and patient-interacting workforce. This training will be implemented via a core function of the MS PPS IT infrastructure- the Learning Management System (LMS). LMS will allow the PPS to deliver and track cultural competence training across all participating PPS providers and monitor both deficits and improvements, over time.

Simultaneously, the PPS will use elements of its shared IT infrastructure to develop and deliver culturally appropriate information and education to its patient population, taking into account patient health literacy. The IT tool which supports this charge is the Patient Portal, which includes virtual support to assist in completing referrals for clinical and non-clinical services, after-hours care (triage)/warm-line and general PPS-level customer services.

Finally, the IT infrastructure will include flat file/CBO data conversion implementation that will allow culturally competent CBOs participating in the PPS to exchange data and track outcomes, particularly around the provision of services impacting the social determinants of health.

IPQR Module 4.8 - Progress Reporting

Instructions :

Please describe how you will measure the success of this organizational workstream.

Staff Training: 1. Percentage of staff members that complete training modules within identified time period. 2. Percentage of staff members that score within target % range (to be identified) on post training competency evaluation. 3. Percentage of staff that receive meets or exceeds expectations on performance appraisals in these topic areas.

Patient Population: 1. Percentage of identified patients that have improved compliance (identify target %) with attending medical appointments (primary care, specialty). 2. Percentage of identified patients that have improved adherence with medication regimen (identify target %). 3. Percentage of identified patients that have reduced unnecessary medical utilization (emergency department visits and hospitalizations).

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NYS Confidentiality – High



IPQR Module 4.9 - IA Monitoring

Instructions :

New York State Department Of Health Delivery System Reform Incentive Payment Project

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Mount Sinai PPS, LLC (PPS ID:34)

Section 05 – IT Systems and Processes

IPQR Module 5.1 - Prescribed Milestones

Instructions :

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| Milestone #1 Perform current state assessment of IT capabilities across network, identifying any critical gaps, including readiness for data sharing and the implementation of interoperable IT platform(s). | In Progress | Detailed IT current state assessment. Relevant QEs (RHIOs/HIEs) should be involved in performing this assessment. | 07/01/2015 | 03/31/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | NO |
| TaskStep 1. Develop current state assessment plan to determine the current landscape of EHR deployments, state of implemented interoperability between these systems, and levels of functional data sharing in the MS PPS provider network, including a list of PPS participant organizations to be queried | Completed | Current state assessment planning has begun. We are currently working with other workstreams to coordinate the assessment process and finalize the list of PPS partners | 07/01/2015 | 09/30/2015 | 07/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 2. Develop current state assessment plan to determine the current landscape for PPS lead entity to support project and reporting requirements. | Completed | Step 2. Develop current state assessment plan to determine the current landscape for PPS lead entity to support project and reporting requirements. | 07/01/2015 | 09/30/2015 | 07/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| TaskStep 3. Conduct data collection (survey ofpartners) for assessment utilizing tools such asemail, phone, and in person assessments. | Completed | Step 3. Conduct data collection (survey of partners) for assessment utilizing tools such as email, phone, and in person assessments. | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 4. Validation of survey responses frompartners | Completed | Step 4. Validation of survey responses from partners | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task | In Progress | Step 5. Leverage the assessment data collected to conduct | 01/01/2016 | 03/31/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| Step 5. Leverage the assessment data collected to conduct an IT gap analysis pertaining to Mount Sinai PPS partner organizations | | an IT gap analysis pertaining to Mount Sinai PPS partner organizations | | | | | | | |
| Task Step 6. Leverage the assessment data collected to conduct an IT gap analysis on internal PPS IT infrastructure | In Progress | Step 6. Leverage the assessment data collected to conduct an IT gap analysis on internal PPS IT infrastructure | 01/01/2016 | 03/31/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 7. Review and approval of initial findingsand gap analyses by PPS leadership | In Progress | Step 7. Review and approval of initial findings and gap analyses by PPS leadership | 01/01/2016 | 03/31/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Milestone #2 Develop an IT Change Management Strategy. | In Progress | IT change management strategy, signed off by PPS Board. The strategy should include: Your approach to governance of the change process; A communication plan to manage communication and involvement of all stakeholders, including users; An education and training plan; An impact / risk assessment for the entire IT change process; and Defined workflows for authorizing and implementing IT changes | 04/01/2015 | 03/31/2016 | 04/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | NO |
| Task Step 1. Develop IT governance strategy and framework for centralized PPS | In Progress | Step 1. Develop IT governance strategy and framework for centralized PPS | 04/01/2015 | 03/31/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 2. Develop the IT governance strategy and framework for PPS partners | In Progress | Step 2. Develop the IT governance strategy and framework for PPS partners | 07/01/2015 | 03/31/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 3. Develop IT Change Management Strategy including approach to governance, communication, education and training, IT change management reporting by providers, risk management, and workflows | In Progress | Step 3. Develop IT Change Management Strategy including approach to governance, communication, education and training, IT change management reporting by providers, risk management, and workflows | 07/01/2015 | 03/31/2016 | 07/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |
| Task Step 4. Review and approval by PPS leadership | In Progress | Step 4. Review and approval by PPS leadership | 04/01/2015 | 03/31/2016 | 04/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |
| Milestone #3 Develop roadmap to achieving clinical data sharing and interoperable systems across PPS network | In Progress | Roadmap document, including current state assessment and workplan to achieve effective clinical data sharing and interoperable systems where required. The roadmap should include: | 07/01/2015 | 06/30/2016 | 07/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | NO |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| | | A governance framework with overarching rules of the road for interoperability and clinical data sharing; A training plan to support the successful implementation of new platforms and processes; and Technical standards and implementation guidance for sharing and using a common clinical data set Detailed plans for establishing data exchange agreements between all providers within the PPS, including care management records (completed subcontractor DEAAs with all Medicaid providers within the PPS; contracts with all relevant CBOs including a BAA documenting the level of PHI to be shared and the purpose of this sharing). | | | | | | | |
| TaskStep 1. Develop framework for data sharing andinteroperability roadmap, including resourcesresponsible for key components | Completed | The data sharing strategy is currently in development and in the process of refinement and approval with the IT Committee | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 2. Develop draft plan for IT standards andinfrastructure, including training | In Progress | Draft timelines and project plans are in development for all IT centralized services for the PPS. | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 3. Develop draft governance and policy framework for data sharing and shared IT infrastructure, including data exchange agreements | In Progress | Step 3. Develop draft governance and policy framework for data sharing and shared IT infrastructure, including data exchange agreements | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 4. Solicit stakeholder input on plan for ITstandards and infrastructure, including from localRHIOs, and revise as needed | In Progress | Step 4. Solicit stakeholder input on plan for IT standards and infrastructure, including from local RHIOs, and revise as needed | 01/01/2016 | 06/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 5. Solicit stakeholder input on draftgovernance and policy framework, including dataexchange agreements, and revise as needed | In Progress | Step 5. Solicit stakeholder input on draft governance and policy framework, including data exchange agreements, and revise as needed | 01/01/2016 | 06/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 6. Map IT standards and infrastructure planto finalized IT Current State Assessment | In Progress | Step 6. Map IT standards and infrastructure plan to finalized IT Current State Assessment | 01/01/2016 | 06/30/2016 | 01/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |
| TaskStep 7. Review and approval by PPS leadershipof roadmap, including governance and policy | In Progress | Step 7. Review and approval by PPS leadership of roadmap, including governance and policy framework, plan for IT standards and infrastructure, and guidance to participants | 04/01/2016 | 06/30/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| framework, plan for IT standards and infrastructure, and guidance to participants | | | | | | | | | |
| Milestone #4 Develop a specific plan for engaging attributed members in Qualifying Entities | In Progress | PPS plan for engaging attributed members in Qualifying Entities, signed off by PPS Board. The plan should include your approach to outreach into culturally and linguistically isolated communities. | 07/01/2015 | 06/30/2016 | 07/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | NO |
| Task Step 1. Perform environmental scan as part of assessments of partners to understand if they have access to the HIE/RHIO and status of MU attestation | Completed | Step 1. Perform environmental scan as part of assessments of partners to understand if they have access to the HIE/RHIO and status of MU attestation | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 2. Develop draft engagement plan forproviders in partnership with the QEs | In Progress | Step 2. Develop draft engagement plan for providers in partnership with the QEs | 07/01/2015 | 03/31/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 3. Refine draft plan based on stakeholderinput and findings in IT Current StateAssessment, including assessment ofengagement methodologies that will be mosteffective in facilitating stakeholder outreach | In Progress | Step 3. Refine draft plan based on stakeholder input and findings in IT Current State Assessment, including assessment of engagement methodologies that will be most effective in facilitating stakeholder outreach | | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 4. Develop plan for patient engagement | In Progress | Step 4. Develop plan for patient engagement | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 5. Review and approval by PPS leadership, including review of cultural competency guidelines developed by the Cultural Competency and Health Literacy workstream | In Progress | Step 5. Review and approval by PPS leadership, including review of cultural competency guidelines developed by the Cultural Competency and Health Literacy workstream | 04/01/2016 | 06/30/2016 | 04/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Milestone #5 Develop a data security and confidentiality plan. | In Progress | Data security and confidentiality plan, signed off by PPS Board, including: Analysis of information security risks and design of controls to mitigate risks Plans for ongoing security testing and controls to be rolled out throughout network. | | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | NO |
| Task Step 1. Define data security and confidentiality guiding principles | On Hold | We are currently working on developing the information security strategy required for the PPS. | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |
| Task Step 2. Incorporate data security guiding | On Hold | Step 2. Incorporate data security guiding principles into draft governance and policy framework and draft IT standards and | 07/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| principles into draft governance and policy framework and draft IT standards and infrastructure plan | | infrastructure plan | | | | | | | |
| Task Step 3. Conduct analysis of information security risks of the technical and policy components fo the IT Data Sharing and Interoperability Roadmap | On Hold | Step 3. Conduct analysis of information security risks of the technical and policy components fo the IT Data Sharing and Interoperability Roadmap | 10/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |
| TaskStep 4. Develop plan for risk mitigation andongoing security testing and controls | On Hold | Step 4. Develop plan for risk mitigation and ongoing security testing and controls | 10/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |
| Task Step 5. Review and approval of data security and confidentiality plan by PPS leadership and assignment of responsibility for maintaining adherence across the PPS network | On Hold | Step 5. Review and approval of data security and confidentiality plan by PPS leadership and assignment of responsibility for maintaining adherence across the PPS network | 04/01/2016 | 06/30/2016 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 | |
| Task Step 6. Create and submit security workbooks for System Security Plan Overview, Access Controls (AC), Configuration Management (CM), Identification and Authorization (IA), System and Communications Protection (SC). | Completed | Step 6. Create and submit security workbooks for System Security Plan Overview, Access Controls (AC), Configuration Management (CM), Identification and Authorization (IA), System and Communications Protection (SC). | | | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| Task Step 7. Create and submit security workbooks for Awareness and Training (AT), Audit and Accountability (AU), Incident Response (IR), Physical and Environmental Protection (PE), Personnel Security (PS) | Completed | Step 7. Create and submit security workbooks for Awareness and Training (AT), Audit and Accountability (AU), Incident Response (IR), Physical and Environmental Protection (PE), Personnel Security (PS) | | | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| Task Step 8. Create and submit security workbooks for Security Assessment and Authorization (CA), Risk Assessment (RA), System and Information Integrity (SI), Media Protection (MP) | Completed | Step 8. Create and submit security workbooks for Security Assessment and Authorization (CA), Risk Assessment (RA), System and Information Integrity (SI), Media Protection (MP) | | | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| TaskStep 9. Create and submit security workbooks forPlanning (PL), Program Management (PM),System and Services Acquisition (SA),Contingency Planning (CP), Maintenance (MA) | In Progress | Step 9. Create and submit security workbooks for Planning (PL), Program Management (PM), System and Services Acquisition (SA), Contingency Planning (CP), Maintenance (MA) | | | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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IA Instructions / Quarterly Update

| Milestone Name | IA Instructions | Quarterly Update Description |
|----------------|-----------------|------------------------------|

No Records Found

Prescribed Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|---|---------|------------------------------|---|---|---------------------|
| | tomfitz | Documentation/Certific ation | 34_MDL0503_1_4_20160610162913_WIP- OHIP_DOS_System_Security_Plan_(SSP)_Moder ate_Plus_Workbook_(SI_Family)- _Remediation_Response.docx | New version of SSP Workbook, SI Family, remediation response to IA comments | 06/10/2016 04:29 PM |
| | tomfitz | Contracts and Agreements | 34_MDL0503_1_4_20160610133442_WIP OHIP_DOS_System_Security_Plan_(SSP)_Moder ate_Plus_Workbook_(RA_Family) _Remediation_Response.docx | New version of SSP Workbook, RA Family, remediation response to IA comments | 06/10/2016 01:34 PM |
| | tomfitz | Documentation/Certific ation | 34_MDL0503_1_4_20160610133355_WIP _OHIP_DOS_System_Security_Plan_(SSP)_Mode rate_Plus_Workbook_(MP_Family) _Remediation_Response.docx | New version of SSP Workbook, MP Family, remediation response to IA comments | 06/10/2016 01:33 PM |
| Develop a data security and confidentiality plan. | tomfitz | Documentation/Certific ation | 34_MDL0503_1_4_20160610133026_WIP _OHIP_DOS_System_Security_Plan_(SSP)_Mode rate_Plus_Workbook_(CA_Family) _Remediation_Response.docx | New version of SSP Workbook, CA Family, remediation response to IA comments | 06/10/2016 01:30 PM |
| | tomfitz | Documentation/Certific ation | 34_MDL0503_1_4_20160426112103_WIP- OHIP_DOS_System_Security_Plan_(SSP)_Moder ate_Plus_Workbook_(SI_Family)Final.docx | SSP Workbook, SI Family, System and Information Integrity | 04/26/2016 11:21 AM |
| | tomfitz | Documentation/Certific ation | 34_MDL0503_1_4_20160426111844_WIP OHIP_DOS_System_Security_Plan_(SSP)_Moder ate_Plus_Workbook_(RA_Family)Final.docx | SSP Workbook, RA Family, Risk Assessment | 04/26/2016 11:18 AM |
| | tomfitz | Documentation/Certific ation | 34_MDL0503_1_4_20160426111528_WIP _OHIP_DOS_System_Security_Plan_(SSP)_Mode rate_Plus_Workbook_(MP_Family)Final.docx | SSP Workbook, MP Family, Media Protection | 04/26/2016 11:15 AM |
| | tomfitz | Documentation/Certific ation | 34_MDL0503_1_4_20160426111202_WIP _OHIP_DOS_System_Security_Plan_(SSP)_Mode rate_Plus_Workbook_(CA_Family)Final.docx | SSP Workbook, CA Family, Security Assessment and Authorization | 04/26/2016 11:12 AM |



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Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|---|
| Perform current state assessment of IT capabilities across network, identifying any critical gaps, including readiness for data sharing and the implementation of interoperable IT platform(s). | DY1, Q4 Report: The PPS has conducted an assessment with partners in December of 2015, however, the security component of this assessment is currently being developed. We anticipate rolling out this assessment over the next several months as we close out the security workbooks and have a better understanding of our partner network. This milestone will be complete once we complete the security assessment. |
| Develop an IT Change Management Strategy. | DY1, Q2 Report: This strategy is still being developed and discussed at the leadership and stakeholder level. Much of this strategy will need to be informed by the IT Assessment and understanding of the partner network, as well as IT requirements to support DSRIP project operations. We are currently in the process of gathering IT requirements and completing Assessment efforts. |
| Develop roadmap to achieving clinical data sharing and interoperable systems across PPS network | DY1, Q4 Report: The PPS is continuing to learn more about DSRIP implementation requirements and needs from the clinical/business teams which has required the IT team to evolve and continue efforts to develop and finalize the interoperability strategy. This mutual learning process has prolonged the planning process and our ability to complete this milestone by the previously stated date. |
| Develop a specific plan for engaging attributed members in Qualifying Entities | DY1, Q4 Report: The PPS is still continuing to understand the partner network, build stronger collaborations with the local RHIO, Healthix, and collaborate with internal workstreams, such as cultural competency teams. We anticipate this milestone will be completed towards the end of this year as we continue our planning efforts in DY2. |
| Develop a data security and confidentiality plan. | DY1, Q4 Report: The data security and confidentiality plan is being fully mapped out and articulated in the System Security Plan (SSP) Workbooks. Consequently the PPS has put the originally defined tasks of this milestone "On Hold" (tasks 1-5) and replaced them with steps describing the completion of the SSP Workbooks (steps 6-9). |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |



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IPQR Module 5.2 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|----------------------------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|----------------------------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date | | | | | |
|---------------------------------------|---------|-----------|----------------|-------------|-------------|--|--|--|--|--|
| No Records Found | | | | | | | | | | |
| PPS Defined Milestones Narrative Text | | | | | | | | | | |
| Milestone Name | | | Narrative Text | | | | | | | |

No Records Found



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IPQR Module 5.3 - Major Risks to Implementation & Risk Mitigation Strategies

Instructions :

Please describe the key challenges or risks that you foresee in creating and implementing your IT governance structure, your plans for data sharing across your network, your approach to data security and confidentiality, and the achievement of the milestones described above, including the potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

Risk 1: PPS partners not fully comprehending the IT requirements Mitigation Strategy: Engage in comprehensive community-based partner education through workshops, web-based learning tools and 1:1 interaction at partner sites; development of education materials by provider type to clearly state expectations and requirements. Risk 2: Partners inability to achieve meaningful adoption of IT capabilities to connect to centralized IT services and engage in data sharing Mitigation Strategy: PPS has planned for provision of technical assistance with relation to EHR adoption and PCMH certification. PPS will establish incremental IT adoption milestones and site visits to ensure progress towards defined requirements and performance objectives. Financial incentives will be put into place to encourage IT adoption by partners with DSRIP dollars. Risk 3: Breadth of EHRs and electronic platforms currently in use may pose significant barrier and/or cost for development of interfaces by vendors for HIE connectivity Mitigation Strategy: PPS IT committee will conduct a deeper assessment to better understand vendors within PPS, work to negotiate interfaces for top volume platforms first; as well as work with partners without IT platforms to adopt software from a select set of vendors. Risk 4: Consent process may inhibit ability to access and share pertinent patient data Mitigation Strategy: Continue to coordinate with GNYHA, other PPSs, RHIOs and stakeholders to drive policy change and consent education for patients through providers to continually improve level of consent and mitigate policy barriers. Risk 5: As with any collaborative, stakeholders may not reach consensus on strategic, business or governance decisions in a timely manner Mitigation Strategy: Implementation plan will carefully map out deliverable/decision points and risks of indecision will be raised immediately to PPS leadership for arbitration; PPS will leverage State guidance on key business and technical decisions where appropriate. Risk 6: RHIO and SHIN NY implementation and upgrade timelines may be delayed or may experience unforeseen barriers, which may cause any intended functionality to be implemented by the PPS that depends on these core infrastructure components to be delayed. Mitigation Strategy: MS PPS will work closely with RHIO partners and with NYSDOH to continuously gauge performance benchmarks as set by SHIN NY for RHIO system upgrades, and by NYSDOH for core functionality components of the MAPP. The PPS will be specifically including a RHIO gap analysis as part of the current state IT assessment in DY1 to help mitigate this risk. Additionally, MS PPS and RHIO will have overlap with Boards of both organizations to promote alignment. Risk 7: Funding challenge to attain resources to help realize IT strategy and investments Mitigation Strategy: MS PPS has already submitted a capital request to help fund the IT needs for the PPS. Partners have also been encouraged to apply for a capital request, which many have done. Additionally, the PPS is providing information for alternative funding sources, such as PCIP, for partners to connect with. Risk 8: Assure data security is upheld across all partners Mitigation Strategy: MS PPS will develop data security protocols and policies that will be vetted through compliance to ensure patient data remains

protected while data sharing is promoted to help us achieve DSRIP milestones.

IPQR Module 5.4 - Major Dependencies on Organizational Workstreams



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

The IT Systems and Processes developed by the MS PPS are are highly interdependent with other organizational workstreams: Workforce: The proposed IT infrastructure will support workforce transformation through the inclusion of a Learning Management System that will allow the PPS to deploy and track workforce training and understanding of PPS-developed project-driven protocols. Governance and Financial Sustainability: The proposed IT infrastructure will support PPS governance and financial sustainability by providing the governing board with timely access to clinical, financial and provider-related information, that they might make informed and accurate decisions. Cultural Competence and Health Literacy: The proposed IT infrastructure will support cultural competence and health literacy by providing a means for the distribution of consistent, culturally competent materials and training for patients and providers, and by establishing Health Information Exchange (HIE) between the health system and culturally competent Community Based Organizations (CBOs).

Performance Reporting: The proposed IT infrastructure will put in place the IT systems necessary to gather, store and analyze information across all PPS providers to facilitate efficient and valid performance reporting.

Practitioner Engagement: The proposed IT infrastructure will support practitioner engagement through implementation of the MS PPS User Portal, offering wide-spread access to the MS PPS data warehouse, including analytic functionality, dashboards, care management tools, Learning Management System modules and DSRIP performance reporting support.

Population Health Management: The proposed IT infrastructure will support population health management through the deployment of a centralized data warehouse and associated analytic platforms that will include critical functions, such as clinical decision support, population health metrics, predictive analytics, reporting and registries for care management, and utilization management

Clinical Integration: The proposed IT infrastructure will support clinical integration through the wide-spread achievement of data exchange and interoperability.

Financial Sustainability: Capability to monitor and track PPS partner performance metrics will depend on the financial sustainability of the PPS overall, in order to provide the needed centralized infrastructure for performance reporting.

Funds Flow: The availability of DSRIP funds to support the centralized infrastructure that will be necessary in order to support all DSRIP projects and the ability to achieve metrics and milestones.



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Mount Sinai PPS, LLC (PPS ID:34)

☑ IPQR Module 5.5 - Roles and Responsibilities

Instructions :

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|---|--|---|
| Provision of centralized IT services to fulfill 2.a.i and other project core IT requirements | Kumar Chatani, CIO, Mount Sinai Health System and IT Committee: Greg Fortin, Isabella Nursing Home; Richard Pineda, Amsterdam Nursing Home; Warria Esmond, Settlement Health; Kate Nixon, Visiting Nurse Service of New York; Mitze Amoroso, ArchCare; Miguel Mendez, Housing Works; Daniel Lowy, Argus Community, Inc.; Bill Moran, The Brooklyn Hospital Center; Richard Clarkson, Callen-Lorde Community Health Center; Ricardo Santiago, Village Center for Care d/b/a VillageCare; Vivek Sawhney, YAI; Kathy Cresswell, Institute of Family Health; Patricia Marthone, 1199 SEIU UHWE; Michael Buckner, Bailey House; Barbara Hood, William F. Ryan Community Health Network; Crystal Jordan, Harlem United; Deborah Witham, VIP Community Services; Edwin Young, MD, Mount Sinai; Kash Patel, Sr. Director of Innovation & Analytics, Mount Sinai | Design, plan and implementation of IT infrastructure to achieve: bidirectional data sharing, HIE connectivity, alerts, messaging, care coordination, PCMH level III and adoption of MU II eligible EHRs |
| Inform clinical requirements and data needs for UM, performance management and RCE | Theresa Soriano, MD, MPH, Mount Sinai, Matthew Weissman, MD, MBA, FAAP, Community Health Network, and CMO Edwidge Thomas, Clinical Director of DSRIP PMO, Mount Sinai | Coordinate with IT committee to ensure clinical data needs for reporting, RCE, UM and quality management are understood and included within IT strategy and proposed solutions; including RHIO data capture. Inform workflow needs and how data integration will impact care delivery and coordination. |
| Ensure alignment of strategy with long-term vision, business priorities and DSRIP objectives | Jill Huck, Director and Edwidge Thomas, Clinical Director of Mount Sinai DSRIP PMO and the MS PPS Board of Managers : Art Gianelli*, MS Health System; Arthur Klein, MS Health System; Brad Beckstrom, MS Health System; Brian Mcindoe, William Ryan Center; Caryn Scwab, MS Health System; | Strategic oversight and alignment across workstreams, PPS and DSRIP projects Arbitrate priorities for strategic success and resource allocations (in coordination with recommendations and guidance of CFO and Finance committee) |



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| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|--|---|--|
| | Don Scanlon, MS Health System; Donna Colonna, CBC and SUS/Palladia; Ed Lucy, MS Health System; Frank Cino, MS Health System; Gary Burke, MS Health System; Hany Abdelaal, VNS of New York; James Ferris, NYSNA; Jane Maksoud, MS Health System; Jay Gormley, Metropolitan Jewish Health System; Jim Davis, Amsterdam House ; Joan Clark-Carney, Brooklyn Hospital Center; Kelly Cassano, MS Health System; Kumar Chatani, MS; Mali Trilla*, Settlement Health; Neil Calman, IFH; Peter Scaminaci, Phoenix House New York; Richard Park, City MD; Rizwan Hameed, All Medical IPA; Roy Cohen, MS; Sabina Lim, MS Health System; Saily Cabral, SEIU 1199; Scott La Rue, Arch Care; Sharen Duke, AIDS Service Center; Theresa Soriano, MS | |
| Provision of IT and data governance for PPS partners, RHIOs and coordination with State entities and MCOs for data exchange, analytics, reporting, etc. | CIO Kumar Chatani, CIO, Mount Sinai Health System and IT Committee (see names above) | Data governance model and data use agreement(s) by provider type Minimum Data Set requirements by provider type HIPAA and IS compliance policies, training and infrastructure Data and user access management & audits Vendor selection and management |
| Provide feedback on overall IT strategy in its ability to meet DSRIP and PPS requirements for data sharing and project requirement. | IT Committee (see names above) | Feedback on IT strategy from partner organizations to ensure that the strategy takes all partner, DSRIP, and PPS needs into consideration to ensure that requirements and milestones can be met in a timely manner. Partners will also provide feedback throughout the implementation phase to ensure all issues and challenges are addressed to minimize risks/impact. |
| Provide consistent, impartial and balanced leadership for PPS IT strategy and infrastructure needs | Kumar Chatani, CIO, Mount Sinai Health System and IT Committee (see names above) | IT leadership on behalf of MS PPS partners to ensure IT strategy, investments and services/ infrastructure meet the needs of the PPS, address critical gaps and enable ongoing rapid cycle evaluation and performance management |



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| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|---|--|--|
| Operational leadership and Performance management oversight | MS PPS, LLC: Board of Directors; CIO (TBD) | Development of performance management and reporting tools Development of dashboards as needed by PPS leadership, committees and providers IT implementation plan management; daily oversight of project teams and vendors Lead development of technical assistance and resources with vendors, project teams, etc. |



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Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 5.6 - Key Stakeholders

Instructions :

Please identify the key stakeholders involved, both within and outside the PPS.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|---|---|---|
| Internal Stakeholders | | |
| Barbara Hood, CIO, William F. Ryan Community Health Network & Kumar Chatani, CIO, Mount Sinai Health System | Responsible for representation of PPS partner interests/needs | Ongoing coordination and strategy alignment across PPS to ensure data sharing and care coordination for significant proportion of PPS members; Responsible for development of implementation plan with in put from committee members |
| MS PPS Committees and workgroups | PPS partner representation and project managers/ leads | Coordination with IT committee and representation of PPS partners to inform IT needs for projects and network performance; ensure IT strategy reflects and address the collective partner needs and will enable improve care delivery to address CNA |
| External Stakeholders | | |
| MS PPS IT Committee members: Greg Fortin, Isabella Nursing Home; Richard Pineda, Amsterdam Nursing Home; Warria Esmond, Settlement Health; Kate Nixon, VNS of New York; Mitze Amoroso, ArchCare; Miguel Mendez, Housing Works; Daniel Lowy, Argus Community, Inc.; Bill Moran, The Brooklyn Hospital Center; Richard Clarkson, Callen-Lorde Community Health Center; Ricardo Santiago, Village Center for Care d/b/a VillageCare; Vivek Sawhney, YAI; Kathy Cresswell, Institute of Family Health; et al. | Representation of PPS provider types | Represent various partner types for 2ai and PPS to ensure diversity of partner needs, roles and capabilities are represented in planning, governance and implementation |
| Local RHIOs Leadership: Tom Check and Jason Thaw of Healthix; additionally, Interboro RHIO and Bronx RHIO. | RHIO leadership within region | Responsible for coordination with MS PPS IT leadership for deployment of IT strategy; delivery of HIE connectivity, and select functionality (e.g. DIRECT messaging); ensuring cross-RHIO/PPS connectivity via SHIN-NY; provision of consent management and integration with statewide MPI and data sharing initiatives |
| PPS Parnters: (In first wave) Greg Fortin, Isabella | Performing partners and coordinating providers | Responsible for informing IT needs of PPS, being responsive to |



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| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|--|--|--|
| Nursing Home; | | |
| Warria Esmond, Settlement Health; | | assessment and planning requests, investing in basic IT |
| Mitze Amoroso, ArchCare;Bill Moran, The | | infrastructure per DSRIP project and IT strategy requirements; |
| Brooklyn Hospital Center; | | adopting standards and protocols defined by PPS leadership; |
| Kathy Cresswell, Institute of Family Health; | | ongoing engagement in reporting and process improvement |
| Barbara Hood, William F. Ryan Community Health | | activities |
| Network | | |



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Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 5.7 - Progress Reporting

Instructions :

Please describe how you will measure the success of this organizational workstream.

The IT work stream leadership will develop a comprehensive implementation plan, supplemented by GANTT chart outlining quarterly milestones based on performance requirements (DSRIP) and implementation milestones for the PPS IT strategy. The implementation plan will provide a measurable guide for progress that will be regularly shared with Leadership and collaborating committees to ensure provision of deliverables, services and functionality in line with PPS scale and speed, and overall PPS IT requirements. The IT team will also work to identify a set of internal metrics that will define success beyond meeting the milestones required by the state to ensure high quality of service that meets the PPSs DSRIP needs. In addition to IT implementation progress tracking and management, the committee will engage in PPS partner feedback requests through surveys and discussion forums to ensure solutions and services continually meet partner needs, expectations and deliver value.

IPQR Module 5.8 - IA Monitoring

Instructions :

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Section 06 – Performance Reporting

IPQR Module 6.1 - Prescribed Milestones

Instructions :

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| Milestone #1 Establish reporting structure for PPS-wide performance reporting and communication. | In Progress | Performance reporting and communications strategy, signed off by PPS Board. This should include: The identification of individuals responsible for clinical and financial outcomes of specific patient pathways; Your plans for the creation and use of clinical quality & performance dashboards Your approach to Rapid Cycle Evaluation | 04/01/2015 | 03/31/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | NO |
| Task Step 2. Develop Interim reporting solutions to begin reporting on requirements and milestones, including those in Speed and Scale, identified for DY1. | Completed | We are currently finalizing the interim reporting strategy for DY1 reporting needs. | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 3. Define metrics to track and report on processes and outcomes in collaboration with local stakeholders and NYSDOH, including any PPS metrics beyond NYSDOH requirements. | In Progress | Step 3. Define metrics to track and report on processes and outcomes in collaboration with local stakeholders and NYSDOH, including any PPS metrics beyond NYSDOH requirements. | 04/01/2015 | 03/31/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 4. Define dashboard technologies that will be used by staff and participants to monitor outcomes and guide targeted quality improvement interventions, taking into account functionality elements provided by NYSDOH via the MAPP. | In Progress | Step 4. Define dashboard technologies that will be used by staff and participants to monitor outcomes and guide targeted quality improvement interventions, taking into account functionality elements provided by NYSDOH via the MAPP. | 04/01/2015 | 03/31/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 5. Establish framework for facilitating rapidcycle improvement informed by continuous | In Progress | Step 5. Establish framework for facilitating rapid cycle improvement informed by continuous outcomes monitoring. | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| outcomes monitoring. | | | | | | | | | |
| Task Step 6. Establish a committee with project manager lead and Director of Provider Relations from the PMO, including Clinical committee leads and IT committee leads to design PPS wide performance monitoring and communication. | Completed | Step 1.: Establish a committee with project manager lead and Director of Provider Relations from the PMO, including Clinical committee leads and IT committee leads to design PPS wide performance monitoring and communication. | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Milestone #2 Develop training program for organizations and individuals throughout the network, focused on clinical quality and performance reporting. | In Progress | Finalized performance reporting training program. | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | NO |
| TaskStep 1. Develop PPS-wide training program forclinical quality and performance reporting. | In Progress | Performance Reporting committee will work with provider relations team and Stakeholder engagement Cross-functional working group to design overall PPS plan. | 09/01/2015 | 03/31/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 2. Establish draft training program forreview by multidisciplinary team of partners. | In Progress | Performance reporting committee will request review by various stakeholders to comment on draft plan. | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 3. Finalize training program for execution. | In Progress | Step 3. Finalize training program for execution. | 01/01/2016 | 03/31/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 4. Review and approval by MS PPS leadership. | In Progress | Step 4. Review and approval by MS PPS leadership. | 01/01/2016 | 03/31/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 5: Deliver training program to PPSpartners. | In Progress | Need to solicit partners for training of performance reporting and clinical quality. | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |

IA Instructions / Quarterly Update

| Milestone Name IA Instructions | Quarterly Update Description |
|--------------------------------|------------------------------|
|--------------------------------|------------------------------|

No Records Found

Prescribed Milestones Current File Uploads

| Milestone Name User ID | e Type File Name | File Type | Description | Upload Date |
|------------------------|------------------|-----------|-------------|-------------|
|------------------------|------------------|-----------|-------------|-------------|

No Records Found



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Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|---|
| Establish reporting structure for PPS-wide performance reporting and communication. | The PPS is continuing to build stronger collaborations with the local RHIO, Healthix, and to fully define IT requirements to support clinical project operations. The PPS will be providing Healthix with a gap analysis during DY2Q1 and work with Healthix to expand reporting capabilities to meet the needs of the PPS. While some work on dashboards is currently underway, the definition of metrics for tracking outcomes and guiding quality improvement must be developed in conjunction with our clinical project operational data and the PPS's HIE capabilities. The PPS has begun examining MAPP and Salient data functionality that can be leveraged until a more robust internal data warehouse is deployed. |
| Develop training program for organizations and individuals throughout the network, focused on clinical quality and performance reporting. | |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |



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IPQR Module 6.2 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Stat | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--------------------------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|--------------------------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date | | | | | |
|---------------------------------------|---------|-----------|-----------|-------------|-------------|--|--|--|--|--|
| No Records Found | | | | | | | | | | |
| | | | | | | | | | | |
| PPS Defined Milestones Narrative Text | | | | | | | | | | |
| | | | | | | | | | | |

Milestone Name Narrative Text

No Records Found



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Solution 2 IPQR Module 6.3 - Major Risks to Implementation & Risk Mitigation Strategies

Instructions :

Please describe the key challenges or risks that you foresee in implementing performance reporting structures and processes and effective performance management within your network, including potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

Risk 1: There is currently lack of definition on the performance monitoring and reporting infrastructure that will be provided by NYSDOH via the MAPP relative to what will be provided by PPSs themselves. Mitigation Strategy: Close collaboration and transparency with NYSDOH, including participation in DSRIP CIO forum. Risk 2: Defining performance metrics in multi-stakeholder environments often takes significant time and effort. Mitigation: Develop initial set of measures with input from NYSDOH and experts in the field, with stakeholder input throughout the process. Risk 3: Some MS PPS members may not want their performance outcomes to be evaluated or compared with their competitors' performance. Mitigation: Develop a communications strategy to address these concerns. Risk 4: Risks resulting from the integration of a broad network of providers into a new network with contracting dollars linked to performance, including some competing provider organizations and others with no experience in collaborative care models. Mitigation: Implement transparent governance and oversight of performance monitoring and outcomes-based payment processes. Define processes and expectations well in advance of implementing collaborative care practices and the underlying IT infrastructure. Risk 5: Risk that technology vendors will not deliver services enabling the detailed performance and financial monitoring demanded by the PPS. Mitigation: Engage in a thorough and standardized procurement process for IT vendors, beginning with detailed definition of requirements. Include detailed requirements in procurement documents, and provide training to proposal evaluation committees so that they fully understand requirement details to optimize their decision-making process. Apply vendor contracting and management best practices. Risk 6: Workforce(s) inexperienced in performance management and reporting systems. Mitigation: staff to required level at the PPS, including education and training staff; provide "high-touch" education and training to PPS participants; develop accessible resources and toolkits; elicit participant concerns early and often, listen to them in a sincere manner, and address them with respect without deviating from the overall goals of the program. Risk 7: Operating in multiple markets within NYC exposes the PPS to several performance monitoring and reporting risks. Mitigation: Because our attributed patient population will cut across market segments, our analytic tools will enable tracking of outcomes and performance among specific cohorts that the PPS and PPS members can define according to multiple such as geography, health condition, provider affiliation, RHIO affiliation, etc. While we will pursue broad outcome improvement initiatives across the PPS, we will utilize more granular segmentation of patients for interventions appropriate to specific market segments and populations. Risk 8: partners who are participating in multiple PPSs Mitigation: The PPS will collaborate with multiple PPSs to develop reporting measures, roll-out plan, and implementation to reduce risk of duplication and conflicting reporting processes Risk 9: Partners may experience constraints on resources and conflicting reporting requirements from participation in multiple programs Mitigation: The PPS will develop reporting structure in alignment with existing program requirements where ever possible. For instance, the PPS will develop reporting tools for MU in alignment with MU requirements to reduce duplication of reports. Additionally, the PPS will consolidate reports where ever possible to reduce resource constraints and work with other reporting distribution channels to align communications on those measures.



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IPQR Module 6.4 - Major Dependencies on Organizational Workstreams

Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

Performance reporting will require close coordination with other committees and leadership to ensure all key metrics and indicators are effectively tracked, captured, reported and maintained in a central data repository. Each respective committee, e.g. workforce, finance, IT, etc. will define key indicators, thresholds for performance (e.g. max and min) for performance monitoring. Monitoring and reporting will support PPS governance, rapid cycle evaluation and partner funds flow distribution in alignment with performance-based contract requirements and expectations. Careful coordination will be required with project leads and committees to determine these indicators are the best, most efficient means for standardized, consistent data collection and reporting. Additionally, the PPS will have to carefully communicate with other committees and partners to ensure performance reporting plan, requirements, and training are consistent and efficient. Successful PPS reporting will require the development of a CRM tool that will enable easy tracking of partner performance and deployment of PPS governance and provider dashboards. In addition, the Performance reporting will coordinate with NYSDOH to ensure alignment and fulfillment of reporting requirements.



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☑ IPQR Module 6.5 - Roles and Responsibilities

Instructions :

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|---|---|---|
| Oversight and accountability for delivery of performance reporting capability. | MS PPS Leadership; CIO; IT Committee | Performance reporting infrastructure (design, planning and implementation). Coordination with NYDOH, PPS partners and other sources for data collection. Development of dashboards to enable performance management and rapid cycle evaluation. Management and oversight of performance reporting and data collection staff and project leads, including engagement of committees and governance leads to inform process. |
| Responsible for informing development of performance tools, monitoring performance of partners and PPS, informing process improvement and corrective action. | Leadership, Finance Committee, IT Committee, Clinical Committee | Inform identification of key indicators and operational, clinical, financial, quality and other performance metrics. Responsible for informing development of dashboards, performance thresholds, reviewing data/reports and making recommendations to Governing Board on necessary actions. |
| Responsible for determining appropriate actions to ensure PPS performance based on available information. | Governing Board | Responsible for reviewing dashboards and performance recommendations from leadership and committees and making decisions for PPS to ensure necessary process improvements, corrective actions, etc. |



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IPQR Module 6.6 - Key Stakeholders

Instructions :

Please identify the key stakeholders involved, both within and outside the PPS.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|--|---|---|
| Internal Stakeholders | | |
| PPS Partners | Submit data and review dashboards. | Based on reports and data, adapt DSRIP performance, strategies and initiatives to achieve metrics/milestones and/or bridge gaps to goal measures; provide timely reporting and submission of data in specified manner/format. |
| РМО | Project Management office for the Mount Sinai PPS. | Tracks and reports performance and data throughout the PPS and to the state. Executes projects from implementation plan to ensure the success of DSRIP. |
| IT Committee | Design and build of performance reporting infrastructure. | Design and build infrastructure for performance reporting including the capacity to capture and store critical data, connectivity with partners and any necessary analytics support |
| Clinical Committee | Governance of performance reporting and partner engagement. | Develop and implement governance structure for reporting, monitoring projects from implementation plan to ensure the success of DSRIP. |
| MSHP | Collaborate with IT committee on performance reporting. | Will support IT in developing performance reporting platforms and dashboards. |
| External Stakeholders | • | |
| NYSDOH | Provision of statewide/PPS dashboards and performance data | Provide data, including claims data, consolidated reports and web- based dashboards for PPSs for performance management; provide templates for DSRIP performance reporting; provide common operational definitions for metrics and milestones and reporting requirements; provide guidance on performance improvement opportunities and evidence-based guidance and PPS benchmark data. |
| Patients, Advocates and Caregivers (consumers) | Member Satisfaction and loyalty | Provide direct and indirect feedback to FLPPS. Direct feedback through patient satisfaction surveys, HCAHPS, CAHPS, etc. as well as indirect feedback through utilization patterns - preferred providers will have higher demand. Planning process will include engagement of consumer input in design of services, user engagement/activation tools and marketing, outreach and education. |



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| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|------------------|---|---|
| MCOS | Provision of claims data, benchmark data and support in development of population health analytic tools | Coordinate with PPS in provision of claims data and benchmark data to support performance management; potential for contract negotiation based on improved total cost management. |



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IPQR Module 6.7 - IT Expectations

Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support your approach to performance reporting.

The MS PPS data infrastructure will enable performance monitoring and reporting in several ways: (1) Interoperability between systems including RHIO infrastructure will create a robust pool of data for analysis and reporting; (2) the MS PPS data analytics platform will enable performance tracking from the provider to the PPS level, and tracking of outcomes for specific population cohorts; (3) care management teams will proactively engage prioritized patient cohorts; and (4) reporting tools and dashboards informed by DSRIP metrics will produce reports for internal stakeholders, NYSDOH, and external stakeholders.

IPQR Module 6.8 - Progress Reporting

Instructions :

Please describe how you will measure the success of this organizational workstream.

Success will be defined by developing a set of measures that will consider the progress in planning, design and deployment of the performance reporting processes, tools and centralized dashboard with user access. Performance reporting will likely begin as a more manual process, with increasing automation, queries, user features and data points over time. The IT Committee, in coordination with other Committees such as Clinical, PMO, Provider Relations Team and PPS leadership will define the requirements and milestones for performance reporting capabilities and timeline, in line with State provided reporting tools, data and timelines. In addition, the PMO will track the number of engaged partners in the training program for performance monitoring and clinical quality by partners. It will be critical to have a high success rate of partner participation by those who adhere to the training protocol and report improvement in their practice. The PPS will continue to develop a robust system to track the set of metrics during Rapid Cycle evaluation with our partners.

IPQR Module 6.9 - IA Monitoring

Instructions :



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Section 07 – Practitioner Engagement

IPQR Module 7.1 - Prescribed Milestones

Instructions :

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| Milestone #1 Develop Practitioners communication and engagement plan. | In Progress | Practitioner communication and engagement plan. This should include: Your plans for creating PPS-wide professional groups / communities and their role in the PPS structure The development of standard performance reports to professional groups The identification of profession / peer-group representatives for relevant governing bodies, including (but not limited to) Clinical Quality Committee | 09/01/2015 | 09/30/2016 | 09/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | NO |
| TaskStep 1. Identify models of provider engagementthat work best within multiple settings, and howengagement may need to vary geographically orby project participation. | In Progress | Draft provider engagement list of best practices. | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 2. Assess with our partners their challengesin engaging with practitioners. | In Progress | Stakeholder engagement meeting minutes. | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 3. Develop effective messages for practitioners, such as describing discrete financial gains from achieving patient care objectives as described by PPS and ensure leadership adherence to foster provider trust. | In Progress | Draft provider/stakeholder engagement print and media educational materials; meeting minutes | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 4. Develop a draft physician communicationand engagement plan which: 1) Reflectsidentified provider engagement models and best | In Progress | Draft provider/stakeholder engagement print and media educational materials; meeting minutes | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| practices; 2) Leverages early adopters and leaders as potential PPS "champions"; 3) Reflects physician feedback to the PPS regarding information needs and preferred methods of communication and engagement; 4) Establishes channels for two-way information flow between the PPS/PMO and physicians; 5) Facilitates peer-to-peer learning for participating providers; 6) Engages the clinical committee and project committees, as appropriate. | | | | | | | | | |
| Task Step 5. Assess availability of key practitioner stakeholders to hold positions of leadership within the PPS. | In Progress | Stakeholder engagement meeting minutes and attendance lists | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 6. Identify early adopters within the provider network. | In Progress | Stakeholder engagement meeting minutes and attendance lists | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 7. Identify potential conflicts in values andbeliefs between providers in the PPS and withPPS leadership. | In Progress | Stakeholder engagement meeting minutes and attendance lists | 09/01/2015 | 07/31/2016 | 09/01/2015 | 07/31/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 8. Finalize provider communication and engagement plan which reflects stakeholder input. | In Progress | Board-approved provider communication and engagement plan | 09/01/2015 | 07/31/2016 | 09/01/2015 | 07/31/2016 | 09/30/2016 | DY2 Q2 | |
| Milestone #2 Develop training / education plan targeting practioners and other professional groups, designed to educate them about the DSRIP program and your PPS-specific quality improvement agenda. | In Progress | Practitioner training / education plan. | 09/01/2015 | 10/31/2016 | 09/01/2015 | 10/31/2016 | 12/31/2016 | DY2 Q3 | NO |
| TaskStep 1. Assess communication tools to be usedby practitioners within the PPS. | In Progress | Stakeholder Engagment Committee meeting minutes detailing discussion of communication tools | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 2. Design training/education plan for | In Progress | PPS traning/education plan | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|----|
| practitioners that includes materials and strategies for targeting: 1) large practitioner organizations in each of the Domains; 2) smaller practitioner organizations, particularly those needing additional support around IT; and 3) different provider types and practice levels. | | | | | | | | | |
| Task Step 3: Develop plan to define metrics to track and measure success of trainings for each group above (Step 2) | In Progress | PPS training/education plan with metrics for success of each group | 11/30/2015 | 09/30/2016 | 11/30/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 4. Solicit practitioner feedback to improve and refine training, educational plans, materials, and metrics to track. | In Progress | Summary report of practitioner feedback | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 5. Develop toolkit materials to educate practitioners about the DSRIP program and PPS projects, as well as outreach and education plan to reach practitioners. Materials will be targeted at types of practitioners and by DSRIP project topics. For example, educational materials on evidence-based goals for at home patient care will be distributed to non-physician dominated groups to ensure home agencies are aligned with goals of patient care. | In Progress | PPS practitioner education/training toolkit | 12/01/2015 | 09/30/2016 | 12/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 6. Develop formal provider retention policies that are standardized with discrete goals, and which can be supported by the training programs. | In Progress | Board-approved practitioner retention policies | 12/01/2015 | 09/30/2016 | 12/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |

IA Instructions / Quarterly Update

| Milestone Name | IA Instructions | Quarterly Update Description |
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Prescribed Milestones Current File Uploads

| Milestone Name User ID File Type File Name | Description | Upload Date |
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Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text | | | | |
|--|----------------|--|--|--|--|
| Develop Practitioners communication and engagement plan. | | | | | |
| Develop training / education plan targeting practioners and other professional groups, designed to educate them about the DSRIP program and your PPS-specific quality improvement agenda. | | | | | |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |



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Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 7.2 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
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PPS Defined Milestones Current File Uploads

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Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 7.3 - Major Risks to Implementation & Risk Mitigation Strategies

Instructions :

Please describe the current level of engagement of your physician community in the DSRIP program and describe the key challenges or risks that you foresee in implementing your plans for physician engagement and achieving the milestones described above. Describe any potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

Major risks include the availability of funding to carry out the major changes associated with DSRIP and the Mt. Sinai PPS. Each provider needs an assessment as to the information technology, workforce, and data reporting capabilities to ensure smaller providers are not left behind in achieving goals. This assessment should start using key early adopters, who can serve as role models and champions for the PPS, but will need expansion. The ease of use of the IT selected software package will have a large impact on the ability to aggregate data and share findings with individual groups of providers. Each domain's educational goals and performance improvement benchmarks will require identifying the large stakeholders for the initial round of education. Survey utilization can confirm the education progress and alignment of goals.

IPQR Module 7.4 - Major Dependencies on Organizational Workstreams

Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

IT, Clinical Integration, and Workforce will be critical for practitioner engagement. Many practitioners will need significant support from the PPS in implementing standardized IT systems to allow for communication and data flow across the PPS, as well as workforce development and deployment to support the DSRIP transformation initiatives as well as data collection. The better the PPS can clearly communicate to practitioners about all relevant aspects of PPS implementation, the more effectively practitioners can be engaged in the process.



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☑ IPQR Module 7.5 - Roles and Responsibilities

Instructions :

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|--|--|--|
| Director of PMO | Jill Huck, MS | General oversight & management |
| Head of Network Development | Arthur Klein, MS | Strategic oversight and input |
| Network Development & Strategy | Ben Kornitzer, MS | Strategic oversight and input, provider engagement |
| Network Development & Strategy | Brent Stackhouse | Strategic oversight and input, provider engagement |
| IPA Management | Ed Lucy | Strategic oversight and input, IPA engagement |
| Head of Population Health & MSO Development | Niyum Gandhi | Strategic oversight and input, population health and MSO support |
| MSO Operations | Theresa Dolan | MSO operations & support |
| Clinical Committee Co-chair | Theresa Soriano | Clinical operations oversight and strategy |
| Clinical Committee Co-chair | Matt Weissman, Community Healthcare Network | Clinical operations oversight and strategy |
| Behavioral Health Expert, Leadership Committee | Sabina Lim | Behavioral health specific strategy |
| PMO Medical Director | Edwidge Thomas | Clinical operations oversight and strategy |
| Community Affiars Director | Brad Beckstrom | Community Affairs |



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IPQR Module 7.6 - Key Stakeholders

Instructions :

Please identify the key stakeholders involved, both within and outside the PPS.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities | | | |
|--|---|--|--|--|--|
| Internal Stakeholders | | | | | |
| Network Practitioners | Target of engagement activities | Attend training sessions; report to relevant Practitioner Champions | | | |
| Workforce Committee Members | Oversight of all training strategies, including practitioner education / training described above | Input into practitioner education / training plan | | | |
| Clinical Committee Members | Governance committee on which practitioner Champions sit | Monitor levels of practitioner engagement; forum for decision making about any changes to the practitioner engagement plan | | | |
| IT Committee Members | Oversight of IT/data sharing strategies | Oversight and protocals related to HIE & data sharing to support population health | | | |
| MSO Leadership | Provide supportive services | Supportive services as needed based on site specific needs | | | |
| External Stakeholders | | | | | |
| PPS partner organizations Settlement Health - Warria Esmond, CMO Community Healthcare Network - Matthew Weissman, CMO William F. Ryan Center - Jonathan Swartz, CMO Brooklyn Hospital Center - Joshua Rosenberg | Provide expertise and guidance with their successful engagement training program | Input into practitioner education / training plan | | | |
| Payers | Provide expertise and guidance with their successful engagement training program | Input into practitioner education / training plan | | | |



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IPQR Module 7.7 - IT Expectations

Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream.

The proposed deployment of a shared IT infrastructure will support PPS Practitioner Engagement, particularly through implementation of the MS PPS User Portal. This tool is a web-based portal that will allow access to the MS PPS data warehouse, including analytic functionality, dashboards, care management tools, Learning Management System modules and DSRIP performance reporting support. The goal of the portal is to improve communication between providers and patients and allow for timely access to health information to support chronic disease self-management and population health management while minimally impacting existing provider workflows by ideally provisioning a single point of access.

In addition, the MS PPS proposed IT infrastructure will deliver efficiency, interoperability and high value solutions to participating providers, facilitating practitioner engagement through provision of tools that support better time management and overall provider satisfaction.

IPQR Module 7.8 - Progress Reporting

Instructions :

Please describe how you will measure the success of this organizational workstream.

Practitioners will be given multiple opportunities to contribute to the leadership structure of the PPS. The continuation of town halls combined with smaller meetings at provider locations will ensure practitioner concerns are taken seriously by PPS leadership and that communication can flow both to and from practitioners. Formal roles should be created to ensure providers have an opportunity to grow within the PPS as their contributions increase. The PPS will create dashboards enabling comparison between both similar geographic locations and sized organizations in the PPS. Quality control surveys will help assess the quality of education, define success of education and training plan, and inform any changes needed in how the PPS is interacting with practitioners.

IPQR Module 7.9 - IA Monitoring

Instructions :



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Section 08 – Population Health Management

IPQR Module 8.1 - Prescribed Milestones

Instructions :

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| Milestone #1 Develop population health management roadmap. | In Progress | Population health roadmap, signed off by PPS Board, including: The IT infrastructure required to support a population health management approach Your overarching plans for achieving PCMH 2014 Level 3 certification in relevant provider organizations Defined priority target populations and define plans for addressing their health disparities. | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 | NO |
| Task Step 1. PMO will be established to support and report progress on the development of clinical programming, network provider and patient engagement, financial and risk management, and IT infrastructure to support an IDS. | Completed | PMO table of organization and meetings | 09/01/2015 | 09/30/2015 | 09/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 2. PMO, with MSHP support, will use data from CNA, attribution list, available payer claims, and internal PPS data to identify PPS patient population, characterizing subgroups of need by region, practice, preventable utilization, and/or service needs. | In Progress | Results of data analysis of patient population | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 3. From results of data analyses in Step 2, the Clinical Committee and PMO will determine highest-priority diagnoses, practice sites, and geographic areas in PPS to prioritize selection and timing of applicable projects for | In Progress | Results of prioritization and process on milestones and health outcomes | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



DSRIP Implementation Plan Project

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| implementation, provide feedback to projects on progress of milestones and strategies with positive impact on health outcomes. | | | | | | | | | |
| TaskStep 4: Define priority target populations by using community needs assessment and available data to develop disease specific profiles that identifies co-morbidities and social determinants of health. | In Progress | | 10/30/2015 | 06/30/2016 | 10/30/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 5: Working with clinical committee andproject work groups, define plans for addressingtarget population health disparities. | In Progress | | 10/30/2015 | 06/30/2016 | 10/30/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 6. Acquire, aggregate and leverage datafor analysis in support of population healthmanagement of identified target populations. | In Progress | | 10/30/2015 | 06/30/2016 | 10/30/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 7: Engage stakeholders including patients,partners/providers and CBOs to create acollaborative partnership to develop populationhealth road map. | In Progress | | 10/30/2015 | 09/30/2016 | 10/30/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 8: Present to leadership for approval of population health road map. | In Progress | | 10/30/2015 | 12/31/2016 | 10/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |
| TaskStep 9: Work with IT to identify the necessary ITinfrastructure to support a population healthapproach. | In Progress | | 10/30/2015 | 03/31/2017 | 10/30/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 | |
| Task Step 10: IT Committee, with MSHP support, will leverage state and existing PPS partner resources to plan phased adoption of a common IT platform for secure clinical data and care plan sharing within and between PPSs (Milestone 6). | In Progress | Preliminary report of IT infrastructure and platform, includes plan for phased adoption; Resource assessment that includes existing resources and identified gaps; Quarterly report of progress towards adoption of common IT platform | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 11: PMO, with MSHP support and | In Progress | Board approved PCMH practice assessment plan for PPS; Quarterly report on progress towards PCMH level 3 | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| experienced PPS partners will develop plan for assessing practices and begin providing technical assistance for 2014 PCMH Level 3 certification (Milestone 5). This includes identifying PCMH Level 3 requirements by provider type and developing a strategy on how the PPS works with those providers to meet these requirements. | | certification | | | | | | | |
| Milestone #2 Finalize PPS-wide bed reduction plan. | In Progress | PPS Bed Reduction plan, signed off by PPS Board. This should set out your plan for bed reductions across your network, including behavioral health units/facilities, in line with planned reductions in avoidable admissions and the shift of activity from inpatient to outpatient settings. | 06/01/2015 | 03/31/2017 | 06/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 | NO |
| Task Step 1. Establish Bed Complement and Utilization Workgroup. This workgroup will consist of partners/stakeholders who are impacted by bed reduction . The group will be responsible for creating a model and methodology for determining the number of beds that can be reduced. Additionally, this group will oversee monitoring and reporting on reductions in avoidable hospital use, as well as modeling the impact of all DSRIP projects on bed utilization. | Completed | 1. Identify workgroup members, meeting schedule, concrete goals with more refined timelines of completion of goals | 06/01/2015 | 12/31/2015 | 06/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| Task Step 2. Assessment Phase: 1. Inventory number of beds by type, location and occupancy rate to develop both site-based and overall PPS bed count and occupancy rates by bed type 2. Obtain patient days and LOS data by MSDRGs for baseline bed occupancy type by diagnosis, to determine both site-based and overall PPS occupancy rates by MSDRG 3. Determine the baseline/starting point for where all partners who are affected. | In Progress | Complete report of all described data elements for each site for entire PPS High level summary report of data collection and reporting requirements across the PPS Preliminary report of data analysis | 06/01/2015 | 03/31/2016 | 06/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|----|
| 4. Determine data collection and reporting requirements necessary across the PPS to be able to analyze and review on defined frequency bed utilization data 5. Review Community Needs Assessment and other community health related data for any geographic variability in health conditions that may impact bed utilization | | | | | | | | | |
| Task Step 3. Preliminary Data Analysis Phase 1. Analyze data from assessment phase and identify any additional data needs and/or planning steps to consider in formulating bed plan | In Progress | Complete report of all described data elements for each site for entire PPS High level summary report of data collection and reporting requirements across the PPS Preliminary report of data analysis | 06/01/2015 | 03/31/2016 | 06/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 4. Forecasting Phase: Develop a model and methodology to forecast impacts of all DSRIP projects on avoidable hospital use and utilization based on targeted reduction of avoidable hospitalizations by DSRIP years.Model/Methodology may include contributing variables such as:1. DRGs most impacted by DSRIP projects; 2. Bed types most likely affected by DSRIP projects;3. Conditions driving potentially preventable hospitalizations and re-admissions; 4. Specific community health needs/conditions that may affect bed complement and bed utilization both related to and independent of DSRIP projects 5. Contingency planning for unexpected mass health crises | In Progress | Draft written model and methodology | 06/01/2015 | 03/31/2016 | 06/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 5. Workforce Impact: Assess employeesimpacted by bed reduction with workforce andtype of training that will need to occur | In Progress | Report of workforce impact | 09/01/2015 | 06/30/2016 | 09/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task | In Progress | Preliminary report of IT infrastructure and platform | 09/01/2015 | 06/30/2016 | 09/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| Step 6. Data Collection and Analysis IT Platform- | | | | | | | | | |
| Phase 1: Identify IT tools, data collection, and | | | | | | | | | |
| data reporting framework to obtain regular and | | | | | | | | | |
| accurate service utilization data across the PPS | | | | | | | | | |
| Task Step 7. Vetting of Draft Model and Methodolologies: Share model and methodologies with partners via PPS Governance Structure regarding approach to bed reduction for feedback, revision, to further inform forecasting | In Progress | Governance Structure Minutes | 09/01/2015 | 06/30/2016 | 09/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 8. Establish high-level forecasts of the following (this forecast capacity model will be updated on a regular basis throughout the 5 years)a. Reduced avoidable hospital use over time by bed type (and diagnoses if possible)b. Changes in inpatient capacity, by bed type c. Resulting changes in required community / outpatient capacity | In Progress | Draft forecasts with data elements as described | 09/01/2015 | 09/30/2016 | 09/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 9. Draft Bed Capacity Change Plan: 1. Providers impacted by forecast capacity change to determine their own 'first draft' capacity change plan, to be consolidate into a PPS-wde capacity change plan. 2. Bed Complement and Utilization Workgroup to develop first draft capacity change plans and vet through PPS Governance Structure. | In Progress | Draft written Bed Capacity Change Plan | 09/01/2015 | 09/30/2016 | 09/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 10. Data Collection and Analysis IT PlatformPhase 2: Finalize IT tools and infrastructure necessary for seamless updates and reporting of forecasts | In Progress | Final summary re: IT platform | 09/01/2015 | 12/31/2016 | 09/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |
| TaskStep 11. Final Bed Capacity Plan: Finalize andpublish final capacity change / bed reduction | In Progress | Final written plan | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|----|
| plan, establish and schedule of annual updates | | | | | | | | | |
| on capacity changes across the network | | | | | | | | | |

IA Instructions / Quarterly Update

| Milestone Name IA Instructions | Quarterly Update Description |
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| Milestone Name | Narrative Text |
|---|----------------|
| Develop population health management roadmap. | |
| Finalize PPS-wide bed reduction plan. | |

Milestone Review Status

| Mil | ilestone # | Review Status | IA Formal Comments |
|-----|------------|----------------|--------------------|
| Mil | lestone #1 | Pass & Ongoing | |
| Mil | lestone #2 | Pass & Ongoing | |



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IPQR Module 8.2 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Stat | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
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IPQR Module 8.3 - Major Risks to Implementation & Risk Mitigation Strategies

Instructions :

Please describe the key challenges or risks that you foresee in implementing these cross-cutting organizational strategies, including potential impacts on specific projects and, crucially, any risks that will undermine your ability to achieve outcome measure targets.

Risk 1: Inadequate patient and community engagement.

Mitigation: MSPPS will hold introductory and recurring community-based forums starting early in DY1 to educate and gather feedback from stakeholders about local DSRIP project implementation and the goal of an IDS. The PPS PMO will create a patient advisory board which will meet regularly to inform PPS governance of reactions and response to project and IDS implementation.

Risk 2: Inadequate PPS Provider engagement may result in continued disjointed care.

Mitigation: Our PPS will create regional "hubs" to tailor and implement PPS projects relevant to specific communities' and populations' clinical and social service needs, engaging local providers and service organizations to provide core project services. We are implementing a PPS Stakeholder Engagement Committee to proactively gather feedback on operational planning and future decisions across PPS domains. Workforce and Clinical technical committees are collaborating on a centralized training program for all provider types to deliver culturally sensitive and competent service that promote health literacy and address social determinants of health specific to our projects' target populations. Through MSHP, we will provide support for performance tracking and management, IT implementation, PCMH certification, and care management training or staff recruitment so partners with less infrastructure can achieve required DSRIP goals while also meeting other internal priorities.

Risk 3: Challenges in workforce recruitment, training, and collaboration with labor groups to adequately meet demand. Mitigation: We will leverage and establish relationships with labor groups (e.g. SEIU, NYSNA) and training/advocacy organizations (e.g. PHI) to communicate DSRIP project plans, identify training needs and develop re/training programs that optimize workforce knowledge and skills in the successful delivery of DSRIP program services. We will work with recruitment agencies, health worker training programs and professional schools of social work, nursing, behavioral and health sciences to educate trainees about career opportunities in an integrated delivery system, and hold regular recruitment events.

Risk 4: Inability to secure adequate resources to support population health infrastructure for all partners. Mitigation: We will leverage existing IT, clinical and care management resources, including PPS partners and Mount Sinai's population health infrastructure, MSHP, to provide the IDS's foundation. The IT, Clinical and Finance committees are meeting to ensure responsible decision-making regarding (1) adequate flow of funds to carry out initiatives at every site; (2) selection of the appropriate applications for a common IT platform that can accommodate existing HIE, EMRs and other application; (3) planning for ultimate financial sustainability of individual projects; and (4) engaging with MCOs to gradually but aggressively shift contracts from fee for service to fully risk-based as groups within the PPS are able.

IPQR Module 8.4 - Major Dependencies on Organizational Workstreams

Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)



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The success of the clinical projects relies on the ability to establish a shared IT platform to communicate and share clinical and care management data across PPS providers, and between PPSs. Likewise, engagement, training, performance feedback and incentivization of workforce to operate as a clinically integrated system will be integral to the effective implementation of clinical projects. Ongoing, timely analysis of patient-level data will facilitate identification of subgroups that require intervention, in order to achieve the goal of optimizing population health management and reducing disparities. Transparent and adequate financial models that support the IDS as well as the PPS projects, and successful development of relationships that result in risk-based contracts with payers, will determine long-term sustainability of the IDS and its providers.



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☑ IPQR Module 8.5 - Roles and Responsibilities

Instructions :

Please list and elaborate upon the key people/organizations responsible for this organizational work stream and describe what their responsibilities involve.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|--|--|--|
| PMO Director | Jill Huck | Administrative oversight of PPS |
| PMO Medical Director | Edwidge Thomas | Clinical oversight of PPS projects |
| PMO Associate Directors | Nina Bastian | Assist PMO Director in oversight of PPS activities |
| Leadership Committee | PPS members | Provide guidance and feedback on population health management system implementation |
| Clinical Committee | PPS members | Develop, implement and modify PPS clinical projects |
| Finance Committee | PPS members | Oversee and manage PPS financial operations; guiding processes towards value-based payer contracts and provider compensation models |
| Workforce Committee | PPS members | Lead PPS workforce assessment and needs for each project; design and implementation of training programs for PPS; collaborate on value-based compensation and benefits model |
| IT Committee | PPS members | Lead PPS IT systems assessment, design and implementation |
| Mount Sinai Health Partners (Population Health Managed Services Organization) | N/A | Provide data, IT, clinical integration, care management, and contracting support for PPS and/or partners |



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IPQR Module 8.6 - Key Stakeholders

Instructions :

Please identify the key stakeholders involved, both within and outside the PPS.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities | | |
|---|---|---|--|--|
| Internal Stakeholders | | | | |
| Mount Sinai Health System | Lead applicant | Lead all PPS partners in clinical integration efforts to adequately deliver population-based health services | | |
| Mount Sinai Health Partners (Population Health MSO) | Support role as above | Provide data, IT, clinical integration, care management, and contracting support for PPS and/or partners | | |
| External Stakeholders | | | | |
| PPS partners | Service providers | Collaborate within PPS to implement clinical projects and redesign organizations to deliver care as an IDS | | |
| FQHC partners | Service providers | Collaborate within PPS to implement clinical projects and redesign organizations to deliver care as an IDS | | |
| Hospital partners | Service providers | Collaborate within PPS to implement clinical projects and redesign organizations to deliver care as an IDS | | |
| LTC/SNF partners | Service providers | Collaborate within PPS to implement clinical projects and redesign organizations to deliver care as an IDS | | |
| CHHA partners | Service providers | Collaborate within PPS to implement clinical projects and redesign organizations to deliver care as an IDS | | |
| Other PPSs | Serving overlapping populations/geograpies | Collaborate with each other in learning sessions; align clinical projects and/or infrastructural processes | | |
| NYCDOHMH | Local collaborator | Convene HIV providers in common clinical project (4.c.ii) | | |
| Managed Care Organizations | Long-term sustainability of PPSs as provider entities | Work with PPSs to engage in value-based contracts which incorporate both clinical and non-clinical services | | |



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IPQR Module 8.7 - IT Expectations

Instructions :

Please describe the current Population Health Management IT capabilities in place throughout your PPS network and what your plans are at this stage for leveraging these capabilities and/or developing new IT infrastructure.

There are a number of population health management solutions implemented by The Mount Sinai Health System (MSHS) that will be leveraged for the MS PPS, under DSRIP, including a robust care management program for individuals living with HIV, an advanced multidisciplinary adolescent health program and a home-based primary and palliative care program, all of which rely on an existing IT infrastructure.

MS PPS will leverage and grow these capabilities through the deployment of a centralized data warehouse and associated analytic platforms that will include critical functions, such as clinical decision support, population health metrics, predictive analytics, reporting and registries for care management, and utilization management. Together with the HIE for all providers and programs, these tools will be used to measure population health status and to prioritize the deployment of high value interventions to improve outcomes.

IPQR Module 8.8 - Progress Reporting

Instructions :

Please describe how you will measure the success of this organizational workstream.

The PMO will be responsible for overseeing and tracking progress of the various Committees' responsibilities and deliverables towards development of a Population Health Management infrastructure. The PMO will track and report process and clinical outcomes on a monthly basis for high-priority projects, and meet at least monthly to update and receive updates from Clinical, IT, Finance, Workforce and Leadership Committees to ensure specific goals are being met within the proper timeline.

IPQR Module 8.9 - IA Monitoring

Instructions :



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Section 09 – Clinical Integration

IPQR Module 9.1 - Prescribed Milestones

Instructions :

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| Milestone #1 Perform a clinical integration 'needs assessment'. | In Progress | Clinical integration 'needs assessment' document, signed off by the Clinical Quality Committee, including: Mapping the providers in the network and their requirements for clinical integration (including clinical providers, care management and other providers impacting on social determinants of health) Identifying key data points for shared access and the key interfaces that will have an impact on clinical integration Identify other potential mechanisms to be used for driving clinical integration | 06/01/2015 | 12/31/2016 | 06/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | NO |
| Task STEP 1: Develop/Draft a plan for how we will conduct a clinical integration needs assessment including components not limited to: carrying out, measuring and reporting common evidence- based protocols and quality metrics, communication between providers across care settings, facilitation of care coordination by employing information technology solutions, and implementation of high-quality clinical programs for targeted populations. | In Progress | Draft written work plan detailing action items for development of clinical integration needs assessment | 06/01/2015 | 06/30/2016 | 06/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task STEP 2: Develop/Draft process metrics to track progress and success of plan. | In Progress | Documentation of process metrics and process of tracking success | 06/01/2015 | 06/30/2016 | 06/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task STEP 3: Have draft reviewed by appropriate committees for input and submit to Leadership | In Progress | Documentation of review, meeting review minutes | 06/01/2015 | 06/30/2016 | 06/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|----|
| for approval | | | | | | | | | |
| Task STEP 4: Map the providers in the MSPPS network and their requirements for clinical integration | In Progress | Completed needs assessment document, including documentation of potential barriers/challenges and mitigation steps; Provider directory, task lists detailing provider requirements | 06/01/2015 | 09/30/2016 | 06/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task STEP 5: Perform assessment of partner facilities, such as patient centered medical homes | In Progress | Completed facility review instrurment | 06/01/2015 | 09/30/2016 | 06/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskSTEP 6: Identify key data points for sharedaccess and identify challenges partners mightface in accessing data sharing platform | In Progress | Meeting Minutes, list of shared key data points, list of anticipated challenges in accessing data sharing platform | 06/01/2015 | 09/30/2016 | 06/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task "STEP 7: Identify key activities that are necessary for clinical integration between providers such as development of shared evidence-based clinical pathways, including care transitions protocols, common IT platforms for care coordination and data reporting. " | In Progress | Meeting minutes, list of key interfaces that will impact clinical integration during care transitions and management | 06/01/2015 | 09/30/2016 | 06/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task STEP 8: Finalize needs assessment of provider, establish uniform evidenced based practice guidelinesand establish current process for communicatiton. Present to Clinical and other appropriate committees for approval | In Progress | Final and board-approved needs assessment document and plan; record of ongoing needs assessment analysis methodology, committee meeting minutes | 06/01/2015 | 12/31/2016 | 06/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |
| Milestone #2 Develop a Clinical Integration strategy. | In Progress | Clinical Integration Strategy, signed off by Clinical Quality Committee, including: Clinical and other info for sharing Data sharing systems and interoperability A specific Care Transitions Strategy, including: hospital admission and discharge coordination; and care transitions and coordination and communication among primary care, mental health and substance use providers Training for providers across settings (inc. ED, inpatient, outpatient) regarding clinical integration, tools and communication for coordination Training for operations staff on care coordination and | 06/01/2015 | 06/30/2017 | 06/01/2015 | 06/30/2017 | 06/30/2017 | DY3 Q1 | NO |



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| Milestone/Task Name | Milestone/Task Name Status Description | | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|--|--|------------------------|----------------------|------------|------------|---------------------|---|----|
| | | communication tools | | | | | | | |
| Task STEP 1: Develop a strategy for clinical and other info sharing | Completed | STEP 1: Develop a strategy for clinical and other info sharing | 06/01/2015 | 09/30/2015 | 06/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 | |
| TaskSTEP 2: Develop and conduct a riskassessment of the attributed lives within theMSPPS | In Progress | STEP 2: Develop and conduct a risk assessment of the attributed lives within the MSPPS | 06/01/2015 | 03/31/2017 | 06/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 | |
| Task STEP 3: Task clinical committee with creating a specific transitions strategy. Also design an optimized admission and discharge process across the MSPPS with some flexibility for tailoring to local and borough specific needs, with approval from the MSPPS | In Progress | STEP 3: Task clinical committee with creating a specific transitions strategy. Also design an optimized admission and discharge process across the MSPPS with some flexibility for tailoring to local and borough specific needs, with approval from the MSPPS | 06/01/2015 | 03/31/2017 | 06/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 | |
| Task STEP 4: Develop a strategy with IT and Clinical regarding data sharing and interoperability | Completed | STEP 4: Develop a strategy with IT and Clinical regarding data sharing and interoperability | 06/01/2015 | 03/31/2016 | 06/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| Task STEP 5: Ensure that the specific transitions strategy include a consistent measurement strategy to determine risk levels of patients within the PPS and communicate that strategy across the MSPPS. Present to Leadership for adoption. | In Progress | STEP 5: Ensure that the specific transitions strategy include a consistent measurement strategy to determine risk levels of patients within the PPS and communicate that strategy across the MSPPS. Present to Leadership for adoption. | 06/01/2015 | 03/31/2017 | 06/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 | |
| Task STEP 6: Develop and conduct an assessment of what tools providers currently have and will need in the future for coordinated communication | Completed | STEP 6: Develop and conduct an assessment of what tools providers currently have and will need in the future for coordinated communication | 06/01/2015 | 03/31/2016 | 06/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| TaskSTEP 7: Develop a training strategy forproviders across all settings within the MSPPSregarding clinical integration, tools andcommunication for coordination | In Progress | STEP 7: Develop a training strategy for providers across all settings within the MSPPS regarding clinical integration, tools and communication for coordination | 06/01/2015 | 12/31/2016 | 06/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 | |
| TaskSTEP 8: Working with the workforce committee,create a training protocol for providers and theiroperations staff regarding coordination tools | In Progress | STEP 8: Working with the workforce committee, create a training protocol for providers and their operations staff regarding coordination tools | 06/01/2015 | 03/31/2017 | 06/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|----|
| Task SYEP 9: Finalize and deploy PPS-wide clinical integration strategy | In Progress | SYEP 9: Finalize and deploy PPS-wide clinical integration strategy | 06/01/2015 | 06/30/2017 | 06/01/2015 | 06/30/2017 | 06/30/2017 | DY3 Q1 | |

IA Instructions / Quarterly Update

| Milestone Name | IA Instructions | Quarterly Update Description |
|----------------|-----------------|------------------------------|
|----------------|-----------------|------------------------------|

No Records Found

Prescribed Milestones Current File Uploads

| Milestone Name User ID File Type | File Name | Description | Upload Date |
|----------------------------------|-----------|-------------|-------------|
|----------------------------------|-----------|-------------|-------------|

No Records Found

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|---|
| Perform a clinical integration 'needs assessment'. | |
| | Step 4: Completed: IT's HIE strategy in using Healthix as the RHIO satisfies this deliverable. Healthix is currently identifying the data elements for interoperability. |
| Develop a Clinical Integration strategy. | Step 6: Completed: Deliverable met through the IT platform assessments that were completed. The IT strategy contains within it a plan for communication based on assessment of needs and current state. We are also implementing human workflows within 2ai and projects to reflect needs for current and future state. |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |



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IPQR Module 9.2 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|----------------------------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|----------------------------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date | | |
|-------------------------------|---------|-----------|---------------------------------|-------------|-------------|--|--|
| No Records Found | | | | | | | |
| | | PPS De | fined Milestones Narrative Text | | | | |
| Milestone Name Narrative Text | | | | | | | |

No Records Found



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Solution 2 IPQR Module 9.3 - Major Risks to Implementation & Risk Mitigation Strategies

Instructions :

Please describe the key challenges or risks that you foresee in improving the level of clinical integration throughout your network and achieving the milestones described above. Describe potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

Risk 1: PPS partners not fully comprehending the IT requirements Mitigation Strategy: Engage in comprehensive community-based partner education through workshops, web-based learning tools and 1:1 interaction at partner sites; development of education materials by provider type to clearly state expectations and requirements. Risk 2: Partners inability to achieve meaningful adoption of IT capabilities to connect to centralized IT services and engage in data sharing Mitigation Strategy: PPS has planned for provision of technical assistance with relation to EHR adoption and PCMH certification. PPS will establish incremental IT adoption milestones and site visits to ensure progress towards defined requirements and performance objectives. Financial incentives will be put into place to encourage IT adoption by partners with DSRIP dollars. Risk 3: Breadth of EHRs and electronic platforms currently in use may pose significant barrier and/or cost for development of interfaces by vendors for HIE connectivity Mitigation Strategy: PPS IT committee will conduct a deeper assessment to better understand vendors within PPS, work to negotiate interfaces for top volume platforms first; as well as work with partners without IT platforms to adopt software from a select set of vendors. Risk 4: Consent process may inhibit ability to access and share pertinent patient data Mitigation Strategy: Continue to coordinate with GNYHA, other PPSs, RHIOs and stakeholders to drive policy change and consent education for patients through providers to continually improve level of consent and mitigate policy barriers. Risk 5: As with any collaborative, stakeholders may not reach consensus on strategic, business or governance decisions in a timely manner Mitigation Strategy: Implementation plan will carefully map out deliverable/decision points and risks of indecision will be raised immediately to PPS leadership for arbitration; PPS will leverage State guidance on key business and technical decisions where appropriate. Risk 6: Funding challenge to attain resources to help realize IT strategy and investments Mitigation Strategy: MS PPS has already submitted a capital request to help fund the IT needs for the PPS. Partners have also been encouraged to apply for a capital request, which many have done. Additionally, the PPS is providing information for alternative funding sources, such as PCIP, for partners to connect with. Risk 7: Partners fail to respond to the needs assessment Mitigation Strategy: MSPPS will reach out to each provider individually to ensure a response Risk 8: Partners do not commit to the new trainings for clinical integration and coordination. Mitigation Strategy: MSPPS will conduct extensive outreach to all partners to determine if the universal MSPPS training process is application or if modifications would serve the partner and community better.

IPQR Module 9.4 - Major Dependencies on Organizational Workstreams

Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)



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Clinical integration will require regular collaboration between all committees within the PPS as well as the other work groups created to address implementation planning. IT systems will need to collaborate with Clinical to ensure that universal consent is recognized through the PPS, provider engagement will be critical to ensure that all providers are able to communicate seamlessly when integrating health care delivery. Cultural competency will need to work with Workforce as well as Clinical to ensure that the right training are being provided by and provided to the right individuals.



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☑ IPQR Module 9.5 - Roles and Responsibilities

Instructions :

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|------------------------------|--|-------------------------------------|
| Clinical Committee Co-Chair | Dr. Theresa Soriano | Clinical Committee Co-Chair |
| Leadership Committee | Ed Lucy | Leadership Committee |
| MSO | Theresa Dolan | MSO |
| IT Committee Co-Chair | Kumar Chatani | IT Committee Co-Chair |
| Workforce Committee Co-Chair | Jane Maksoud | Workforce Committee Co-Chair |
| Clinical Director of PMO | Edwidge Thomas | Clinical Director of PMO |



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IPQR Module 9.6 - Key Stakeholders

Instructions :

Please identify the key stakeholders involved, both within and outside the PPS.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|---|---|---|
| Internal Stakeholders | | |
| Clinical Committee Members | Data providers and assessments | Provide feedback for the needs assessment and implement strategy |
| Finance Committee | Data providers and assessments | Provide feedback for the needs assessment and implement strategy |
| IT Committee | Data providers and assessments | Provide feedback for the needs assessment and implement strategy |
| External Stakeholders | • | · |
| PAYERS Healthfirst - Dr. Susan Beane, Medical Director | Partner in creating an integrated health care delivery system | Provide feedback for the needs assessment and implement strategy |
| CBO's ArchCare - Mitze Amoroso, CIO Housing Works - Miguel Mendez, CTO VIP Community Services - Deborah With, Chief Program Officer | Partner in creating an integrated health care delivery system | Responsible for participating in the needs assessment and implementing the clinical implementation strategy |
| Clinics Settlement Health - Warria Esmond, CMO Institute of Family Health - Kathy Cresswell, CIO William F. Ryan Community Health Center - Barbara Hood, CIO Community Healthcare Network - Jason Pomaski, CIO Callen-Lorde Community Health Center - Richard Clarkson, CIO | Partner in creating an integrated health care delivery system | Seeing MSPPS attributed lives before they are admitted through the ER |
| RHIOS | Facilitating data connectivity | facilitating data connectivity |
| Patient Advocates | Representation of patients | Participate in the needs assessment of providers and potential training protocols |
| IT Departments are represented by the CIO/CTOs from our partnering organizations | Support the assessment and strategy | actually implement the needs assessment and strategy, conduct surveys |
| Clinical and Non Clinical Providers Isabella Nursing Home - Greg Fortin, CIO | Treat patients | implement the strategy |



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| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|---|--|-------------------------------------|
| City Health Works - Aaron Baum, Director of | | |
| Technology | | |

NYS Confidentiality – High



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IPQR Module 9.7 - IT Expectations

Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream.

Clinical integration is the ultimate goal of the MS PPS IT infrastructure, particularly through the widespread achievement of data exchange and interoperability. The PPS Health Information Exchange (HIE), as defined under the proposed architectural model, will build upon the PPS's robust network of Electronic Health Records systems and allow for the bidirectional sharing of information of clinical, behavioral and social determinants of health data across systems, providers and partners. This information will facilitate widespread integration, including data-supported care management and transitions of care. In addition, the MS PPS will deploy specific interfaces and enhancements that support clinical integration including: (1) RHIO interfaces that that allows partners to access a longitudinal patient record through RHIO-supported "subscription" services and to engage in direct messaging across systems; (2) CBO data conversion tools that allow community-based partners to exchange data and track outcomes as well as to produce standardized health data elements; and (3) Closed-loop referral management and tracking tools which will better enable consultation between PCP and Specialty providers. Interfaces to the PPS' RHIO partners will additionally allow for data contained and collected within the PPS, such as data from CBOs, to be accessible to the RHIOs, expanding their role as community clinical integrators.

IPQR Module 9.8 - Progress Reporting

Instructions :

Please describe how you will measure the success of this organizational workstream.

Initially, the Clinical Committee will develop the metrics that define success of clinical integration specific to this PPS. Then, progress reporting will be a collaborative process between IT and Clinical committee. Both committees will work together to develop a work plan and a set of metrics to define success. The PPS will accurately and timely submit quarterly reports which will detail the progress the MS PPS has accomplished over each time period. Once the state issues initial benchmarks, the MS PPS will ensure that the needs assessment and the clinical integration strategy are tailored to measure those benchmarks moving forward. To that end, IT will provide a measurement tool to track patient outcomes and present in a dashboard. The IT work stream leadership will develop a comprehensive implementation plan, supplemented by GANTT chart outlining quarterly milestones based on performance requirements (DSRIP) and implementation milestones for the PPS IT strategy. The implementation plan will provide a measurable guide for progress that will be regularly shared with Leadership and collaborating committees to ensure provision of deliverables, services and functionality in line with PPS scale and speed, and overall PPS IT requirements. In addition to IT implementation progress tracking and management, the committee will engage in PPS partner feedback requests through surveys and discussion forums to ensure solutions and services continually meet partner needs, expectations and deliver value.



Instructions :

New York State Department Of Health Delivery System Reform Incentive Payment Project

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Section 10 – General Project Reporting

IPQR Module 10.1 - Overall approach to implementation

Instructions :

Please summarize your intended approach to the implementation of your chosen DSRIP projects, including considerations around how this approach will allow for the successful development of concurrently implementing DSRIP projects.

MSPPS approach to implementation of its ten DSRIP projects is a delegated governance structure forming an LLC. All partners have a responsibility to the PPS. The PPS lead will facilitate decision making in conjunction with all partners. Also, establishment up of MSPPS Project Management Office will be critical to completing the milestones/metrics of DSRIP.

The PPS will have a strong focus on meaningful education, training of best practices and communication throughout the process. As expected of the clinical quality committee, standardization of clinical and operating processes and methodology will be a goal of the overall PPS with MS PMO support.

Using a delegated model, transitioning from Leadership committee to the Board of Managers of

Mount Sinai PPS, LLC, 29 voting members have been selected reflective of the continuum of care and are geographically representative of the PPS. To ensure the Mount Sinai PPS provider network becomes increasingly integrated, it will be necessary for providers and clinicians to be educated on: (a) what these DSRIP-driven changes mean for their practice and how they will be affected at each step of implementation; and (b) what their role, expectations, and obligations are. Education and provider inclusion will be one of the key roles of our Clinical Quality Committee and its sub-committees for each project. Provider education is also a two-way process and MSPPS intends to work with the State to be involved in both the project breakthrough series and the annual learning collaborative conferences to maximize the impact of our DSRIP.

MSPPS invested in training, education and consistent bidirectional communication that is transparent across the PPS. Mount Sinai has been strong in its' stakeholder engagement and community outreach. The approach taken has been inclusive of all partners using weekly meetings, newsletters, webinars, strong notifications and communications to partners, town halls and ongoing opportunities for collaboration from our partners. PPS wide deliverables such as bed reductions have pulled in stakeholders who will be affected by the decrease in the number of staffed bed units. In planning for the bed reduction we included partners from the Brooklyn Hospital Center, Mount Sinai hospitals, SNFs and Board of Managers in helping with the overall plan of the bed reduction deliverable.

Mount Sinai PPS is also working towards adapting project plans, evaluating and improving the plan through a continuous quality improvement cycle. This approach was meant to ensure the PMO is constantly tracking the best practices and methodologies that will work in keeping partners accountable. In addition, the MSPPS is working to develop a CRM inclusive of its' network partners contacts and information for feasible and easy to reach of partners within a centralized area. The process of standardizing clinical and operational protocols is likely to be the most difficult task facing the Mount Sinai PMO. It is not just about aligning systems, but also achieving a common language between providers, a common method of performance measurement for the PPS, and a common culture focused on patient outcomes – all of which will underpin the transition to VBP. The following initiatives are central to our drive for increasing standardization across our network:

- Development of shared IT infrastructure and data sharing, ensuring that patient information is seamlessly and securely transferred.

NYS Confidentiality – High



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- Care transitions strategy and the buy-in to this strategy from practitioners throughout the network.

- The sharing of best practice and performance information, through the network of project clinical committees

- Hiring, training, and redeployment of staff that will happen as part of our workforce transition strategy

IPQR Module 10.2 - Major dependencies between work streams and coordination of projects

Instructions :

Please describe how your approach will handle interdependencies between complementary projects, as well as between projects and cross-cutting PPS initiatives - for example, an IT infrastructure upgrade, or the establishment of data sharing protocols.

The Mount Sinai PPS is one of the largest PPS provider network in the DSRIP program. With 10 Projects, interdependencies between projects and between cross-cutting PPS-development initiatives will be inevitable requiring synergy between all projects. Because partners may be in multiple projects, implementation of the 10 DSRIP projects will require surveying to compliment the deliverables that are overlapping and interdependent of each other. Development of current and future state gap analysis, use of tools to find overlapping milestones and metrics, in addition development of a metrics manual to understand the similarities and differences of each project will be imperative in our approach of complementary projects. Additionally, for different projects with similar goals and project requirements, a framework will be developed to capture the overlap of the providers. This framework will entail geomapping and a network analysis of our partners to determine which providers share which projects, their locations and their levels of overlap.

For example, managing transitions of care more effectively will be a central part of multiple projects and without a proactive approach to our Care Transitions Strategy there is a risk that different protocols will be developed at different sites or in different projects. Many projects also share same or similar project requirements. Taking that into account, we have taken a robust approach to predicting, planning for, and managing the overlap between project requirements. For those project requirements that are most pervasive, we have set up cross-functional work groups tasked with driving consistent, coordinated implementation. For example, achieving PCMH 2014 Level 3 certification will be a priority for many providers and will be an important success factor in many projects. We have therefore set up a dedicated PCMH Certification Team that will be responsible for all relevant providers meeting this project requirement according to the timetable set out in our project speed of implementation forecasts. We will set up task teams for the following most overlapping requirements to track:

- Use of EHRs to track all patients engaged in projects;

- Ensure that all PPS safety net providers are actively sharing EHR systems with local HIE/RHIO/SHIN-NY and sharing health information among clinical partners by the end of Demonstration Year (DY) 3;

- Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards by the end of DY 3; and - Establish agreements with the Medicaid MCOs serving the affected population to provide coverage for the service array under a specific project.

We believe this is a starting point for identifying the clinical, financial, administrative, or technological initiatives that will be most important for the successful delivery of our DSRIP projects. Most likely our approach will change accordingly as we determine what works best for our network and how to assess it accordingly. All projects will be managed and directed by the Mount Sinai PPS PMO.



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IPQR Module 10.3 - Project Roles and Responsibilities

Instructions :

Please outline the key individuals & organizations that play a role in the delivery of your PPS's DSRIP projects, as well as what their responsibilities are regarding governance, implementation, monitoring and reporting on your DSRIP projects.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|--|--|--|
| MS PPS PMO | Overarching project management office | PMO will be responsible for delivering quarterly reports to DOH Project leadership teams will report into PMO PMO will manage any major risks that are escalated from Project leadership teams PMO will be responsible for driving the implementation of those projects requirements identified as the most pervasive PMO will monitor the implementation of cross-PPS organizational development initiatives, such as IT infrastructure development and workforce transformation PMO will be the link between the Project leadership teams and the Mount Sinai Finance Committee, the Mount Sinai Workforce Committee, the Mount Sinai IT Committee and the Mount Sinai Compliance Committee |
| Project working groups | Project Management | Day-to-Day management of progress against Project requirements Reporting on progress against Project requirements to Forestland PPS PMO Managing clinical integration at A Project level and Compliance with PPS initiatives such as Care Transitions Strategy Implementation of Project-specific workforce initiatives – i.e. the retraining, hiring, redeployment required by each specific Project |
| Mount Sinai PPS Clinical Quality Committee | Oversight of the clinical quality committees for individual projects and project work groups | "MS Clinical Quality committee will ensure project-specific clinical quality committees are effectively driving improvements in clinical outcomes and improved clinical integration; Project-specific clinical quality committees will escalate any major quality issues / risks to the MS PPS MS Clinical Quality committee will ensure any overlap between project-specific clinical quality committees is managed (for example, where there is considerable overlap between two of our projects, we may consider merging the two clinical quality committees) |



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| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|------|--|---|
| | | MS Clinical quality committee will oversee and sign off the performance metrics for each of the DSRIP projects MS Clinical quality commitee will be educatiing and sharing with network providers on the details of project implementations " |



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☑ IPQR Module 10.4 - Overview of key stakeholders and how influenced by your DSRIP projects

Instructions :

In the below table, please set out who the key stakeholders are that play a major role across multiple DSRIP projects. Please give an indication of the role they play and how they impact your approach to delivering your DSRIP projects.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|---|--|--|
| Internal Stakeholders | | |
| Mount Sinai Health Partners (Population Health MSO) | Population Health MSO | Provide data, IT, clinical integration, care management, and contracting support for PPS and partners |
| MS PPS PMO | Overarching project management office | PMO will be responsible for delivering quarterly reports to DOH project leadership teams will report into PMO PMO will manage any major risks that are escalated from Project leadership teams PMO will be responsible for driving the implementation of those projects requirements identified as the most pervasive PMO will monitor the implementation of cross-PPS organizational development initiatives, such as IT infrastructure development and workforce transformation PMO will be the link between the Project leadership teams and the Mount Sinai Finance Committee, the Mount Sinai Workforce Committee, the Mount Sinai IT Committee and the Mount Sinai Compliance Committee" |
| Mount Sinai PPS Clinical Quality Committee | Oversight of the clinical quality committees for individual projects and project work groups | "MS Clinical Quality committee will ensure project-specific clinical quality committees are effectively driving improvements in clinical outcomes and improved clinical integration; Project-specific clinical quality committees will escalate any major quality issues / risks to the MS PPS MS Clinical Quality committee will ensure any overlap between project-specific clinical quality committees is managed (for example, where there is considerable overlap between two of our projects, we may consider merging the two clinical quality committees) MS Clinical quality committee will oversee and sign off the performance metrics for each of the DSRIP projects MS Clinical quality committee will be educating and sharing with network providers on the details of project implementations |



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| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities |
|----------------------------|--|--|
| PPS partners | Participants in clinical projects | Implement integration initiatives and clinical project(s) at respective sites |
| SEIU/1199 | Union representation for certain workforce | Participate in determining training needs, hiring and recruitment processing, outcomes-based compensation plans for workforce |
| NYSNA | Union representation for certain workforce | Participate in determining training needs, hiring and recruitment processing, outcomes-based compensation plans for workforce |
| Managed Care Organizations | Payers | Engage in meaningful relationships with PPS to provide and share data, develop value-based contracts with PPS entity, and/or eventual contracting body |
| Other PPSs | Potential collaborators on projects | Align common projects and/or clinical integration processes to optimize project and provider reach and effectiveness, and patient experience |



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IPQR Module 10.5 - IT Requirements

Instructions :

Information technology will play a crucial role in the development of an effective, integrated performing provider system. It is likely that most projects will require some level of supporting IT infrastructure. Please describe the key elements of IT infrastructure development that will play a role in multiple projects.

Two central themes that carry through the MS PPS DSRIP project selection are improved transitions of care between settings and improved disease management. The proposed IT infrastructure will support these objectives in a number of ways. First, a central component of the MS PPS IT infrastructure is the significant expansion of the organizations HIE capabilities. Once fully realized, HIE will allow for the real-time sharing of information on clinical, behavioral and social determinants of health across all participating providers and CBOs -- ensuring that all relevant information is available at the site of care, and that data follows care transitions. A second feature of the MS PPS IT infrastructure that will be imperative for successful project implementation is the development of a data warehouse. This and the associated analytic platforms will drive PPS capabilities to leverage clinical and claims data to drive projects associated with population health improvement as well as care coordination and management activities. Additional tools that will be centrally implemented to specifically target improved care coordination and management will allow for the deployment of disease management platforms, patient monitoring techniques, care alerts, automated data transmission triggers, sharing of and collaboration around patient care plans, referral management and tracking, and development of robust and dynamic patient registries. Additional key IT infrastructure improvements that will be important to overall project success include implementation of a flat file/CBO data conversion process, which more fully links community-based interventions to the PPS, to be integrated, monitored and evaluated by the health system, and a Learning Management System (LMS) which will support the widespread deployment of project-related protocols and procedures.

To meet the requirements for population health analytics and sophisticated care management in an integrated network, MS PPS will develop a data warehouse populated with data from the RHIO, PPS partners and other relevant sources. Population health, risk monitoring, and care management applications deployed as a part of the central MS PPS infrastructure will utilize the data in this warehouse. These services will be accessed through a user portal in one consolidated location to minimize disruption for PPS partners in their workflows as they work to enhance care coordination, and actively participate and realize value from these central PPS components. Finally, in order to monitor overall program performance, MS PPSwill develop business intelligence tools including a participant data management system, performance dashboards and measures tracking, and a robust DSRIP reporting system, which include a centralized customer relationship management (CRM) service to track partners' progress and drive partner engagement.

IPQR Module 10.6 - Performance Monitoring

Instructions :

Please explain how your DSRIP projects will fit into your development of a quality performance reporting system and culture.

The Mount Sinai PPS will be using the outcome measures and actively engaged patient definitions provided by the state as a benchmark of achievement to meet the quality performance that it has set each DSRIP Quarter. A system will be created to monitor the quality performance of each project by partner to meet metrics within the committed time frame and total set number of patients. This system will require a robust Health



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informations exchange technology that pulls the data from all of our partners and RHIOs. Additionally, ongoing data reports will be provided to the MS PPS to get an idea of where the PPS is regarding the specific projects and any outstanding deliverables that need to be met. We will also ensure to track our patient population's improved health and review how this effects hospitalizations with regards to where this will fit. The PPS will also work on incentivizing to partners when meeting the milestones and metrics through bonus payments. Performance reporting and monitoring will be expected by all partners to complete and be successful. With the MS PPS PMO, each project manager as assigned from the MS PPS Project Management Office will oversee the projects and the deliverables where they will maintain the relationship with our partners to ensure quality measurements and maintenance of an ongoing reporting system. System informatics and data analytic tools will be used by the DSRIP MS PMO office to secure seamless information transfer. Additonally, a stakeholder engagement group will assist in securing partner buy in for projects and understanding the reporting of information to the PMO office.



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IPQR Module 10.7 - Community Engagement

Instructions :

Please describe your PPS's planned approach for driving community involvement in the DSRIP projects, how you will contract with CBOs for these projects, how community engagement will contribute to the success of the projects, and any risks associated with this.

For CBOs in our PPS, we will be entering into the same partner agreement as our other partners and we will evaluate if we need additional CBO engagement throughout DSRIP. We will make a concerted effort to reach out to CBOs, making sure to engage a diverse array of CBOs including Legal Services and God's Love We Deliver. As DSRIP rolls along, we will continue to engage the CBOs in our PPS network by providing opporutnities to participate in the governance structure, and to build upon the services they provide to ensure our PPS meets all milestones and metrics. Additionally, as part of our Stakeholder engagement cross functional workgroup, we will be working on engaging the CBOs more by having a partner CBO lead these efforts. Our Project Advisory Committee will also consist of community board members and some Medicaid beneficiaries to guide the DSRIP projects and contribute to the success.

The risks we see associated with our aforementioned approach is how we will get buy-in from our CBOs and community board. We also are concerned in the level of understanding each partner CBO and community board will have regarding DSRIP. We anticipate a significant amount of partner engagement and stakeholder engagement will be needed to make this successful.

IPQR Module 10.8 - IA Monitoring

Instructions :



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Section 11 – Workforce

IPQR Module 11.1 - Workforce Strategy Spending (Baseline)

Instructions :

Please include details on expected workforce spending on a semi-annual basis. Funds may be shifted from one funding type category to another within the workforce strategy spending table, as long as the PPS adheres to their overall spend commitments. However, the PPS may apply a 25% discount factor to the DY1 Workforce Strategy Spend target. If the PPS applies this discount in DY1, the PPS will be expected to reallocate those funds appropriately in DY2-4 to fully meet their DY1-4 total commitment.

| | | Year/Quarter | | | | | | | | | | | |
|--------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------|-----------------------|--|--|
| Funding Type | DY1(Q1/Q2)(\$) | DY1(Q3/Q4)(\$) | DY2(Q1/Q2)(\$) | DY2(Q3/Q4)(\$) | DY3(Q1/Q2)(\$) | DY3(Q3/Q4)(\$) | DY4(Q1/Q2)(\$) | DY4(Q3/Q4)(\$) | DY5(Q1/Q2)(\$) | DY5(Q3/Q4(\$) | Total Spending(\$) | | |
| Retraining | 131,250.00 | 131,250.00 | 612,500.00 | 612,500.00 | 612,500.00 | 612,500.00 | 359,375.00 | 359,375.00 | 87,500.00 | 87,500.00 | 3,606,250.00 | | |
| Redeployment | 37,500.00 | 37,500.00 | 350,000.00 | 350,000.00 | 350,000.00 | 350,000.00 | 150,000.00 | 150,000.00 | 100,000.00 | 100,000.00 | 1,975,000.00 | | |
| New Hires | 65,625.00 | 65,625.00 | 175,000.00 | 175,000.00 | 612,500.00 | 612,500.00 | 437,500.00 | 437,500.00 | 437,500.00 | 437,500.00 | 3,456,250.00 | | |
| Other | 56,250.00 | 56,250.00 | 100,000.00 | 100,000.00 | 125,000.00 | 125,000.00 | 100,000.00 | 100,000.00 | 100,000.00 | 100,000.00 | 962,500.00 | | |
| Total Expenditures | 290,625.00 | 290,625.00 | 1,237,500.00 | 1,237,500.00 | 1,700,000.00 | 1,700,000.00 | 1,046,875.00 | 1,046,875.00 | 725,000.00 | 725,000.00 | 10,000,000.00 | | |

Current File Uploads

| User ID File Type File Name | File Description | Upload Date |
|-----------------------------|------------------|-------------|
|-----------------------------|------------------|-------------|

No Records Found

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

Module Review Status

| Review Status | IA Formal Comments |
|-----------------|--------------------|
| Pass & Complete | |



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Mount Sinai PPS, LLC (PPS ID:34)

☑ IPQR Module 11.2 - Prescribed Milestones

Instructions :

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement. Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Please note some milestones include minimum expected completion dates.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|----|
| Milestone #1 Define target workforce state (in line with DSRIP program's goals). | In Progress | Finalized PPS target workforce state, signed off by PPS workforce governance body. | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | NO |
| Task Step 1. Formalize and redefine the scope of the Workforce Committee (with representation from diverse PPS partners and other stakeholders, as needed to ensure appropriate expertise) to execute the research and analysis activities laid out in the Implementation Plan. Additional sub- committees and cross-functional groups will be created on an as needed basis to acomodate the need for more global collaboration. | Completed | Formalize and redefine the scope of the Workforce Committee (with representation from diverse PPS partners and other stakeholders, as needed to ensure appropriate expertise) to execute the research and analysis activities laid out in the Implementation Plan. Additional sub-committees and cross-functional groups will be created on an as needed basis to acomodate the need for more global collaboration. | 07/01/2015 | 07/01/2015 | 07/01/2015 | 07/01/2015 | 09/30/2015 | DY1 Q2 | |
| TaskStep 2. Develop and customize assessment toolsto conduct an Organizational and Partner NeedsImpact Assessment. | Completed | Develop and customize assessment tools to conduct an Organizational and Partner Needs Impact Assessment. | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 | |
| TaskStep 3. Conduct Organizational and PartnerNeeds Impact Assessment.i. Work with Clinical Committee and clinicalproject teams to build an overarching staffingframework for clinical delivery. Together,identify/reassess/confirm key workforce impacts,including:- New and redesigned jobs/roles and associatedqualifications (i.e., education, licensure,competencies, skills, experience)- Associated training, recruitment, redeployment,and workforce support needs | In Progress | Conduct Organizational and Partner Needs Impact Assessment. i. Work with Clinical Committee and clinical project teams to build an overarching staffing framework for clinical delivery. Together, identify/reassess/confirm key workforce impacts, including: - New and redesigned jobs/roles and associated qualifications (i.e., education, licensure, competencies, skills, experience) - Associated training, recruitment, redeployment, and workforce support needs ii. Collaboration will be undertaken by having clinical representation attend Workforce Committee meetings, | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| ii. Collaboration will be undertaken by having clinical representation attend Workforce Committee meetings, having the Clinical Committee present to the Workforce Committee, and holding joint targeted committee meetings or focus groups to discuss issues. Clinical and Workforce Committee leadership will determine if a vendor facilitated process is needed to acomplish this goal, and if so, will follow Mount Sinai's established formal RFP process. Any formal assessment of partners realted to financial or compensation data will be reviewed by Finance, Legal, and Governance leadership to ensure proper measures are taken to maintain confidentiality. | | having the Clinical Committee present to the Workforce Committee, and holding joint targeted committee meetings or focus groups to discuss issues. Clinical and Workforce Committee leadership will determine if a vendor facilitated process is needed to acomplish this goal, and if so, will follow Mount Sinai's established formal RFP process. Any formal assessment of partners realted to financial or compensation data will be reviewed by Finance, Legal, and Governance leadership to ensure proper measures are taken to maintain confidentiality. | | | | | | | |
| Task Step 4. Define target workforce state (e.g. what roles will be significantly impacted, what changes to the workforce will be needed). | In Progress | Define target workforce state (e.g. what roles will be significantly impacted, what changes to the workforce will be needed). | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 5. Review and sign off on target workforce state by Workforce Committee, and Clinical Committee leadership. | In Progress | Review and sign off on target workforce state by Workforce Committee, and Clinical Committee leadership. | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Milestone #2 Create a workforce transition roadmap for achieving defined target workforce state. | In Progress | Completed workforce transition roadmap, signed off by PPS workforce governance body. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | NO |
| TaskStep 1. Formalize Workforce Committeegovernance model in acordance with PPS-widegovernance model | Completed | Step 1. Formalize Workforce Committee governance model in acordance with PPS-wide governance model | 07/01/2015 | 07/01/2015 | 07/01/2015 | 07/01/2015 | 09/30/2015 | DY1 Q2 | |
| Task Step 2. Based on the gap analysis detailed in Milestone 3, create a consolidated roadmap of actions, processes, and timelines needed to accomplish MSPPS workforce goals. This will include issues of recruitment, retraining, redeployment, and potential reduction. | In Progress | Step 2. Based on the gap analysis detailed in Milestone 3, create a consolidated roadmap of actions, processes, and timelines needed to accomplish MSPPS workforce goals. This will include issues of recruitment, retraining, redeployment, and potential reduction. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|-----|
| TaskStep 3. Review and sign off on workforcetransition roadmap by Workforce Committee. | In Progress | Step 3. Review and sign off on workforce transition roadmap by Workforce Committee. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Milestone #3 Perform detailed gap analysis between current state assessment of workforce and projected future state. | In Progress | Current state assessment report & gap analysis, signed off by PPS workforce governance body. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | NO |
| Task Step 1. Identify tools available for a Current State Assessment. Evaluate reliable and validity of tools; customize and further develop them, as needed; and ensure that any modifications do not negate their validity. | Completed | Step 1. Identify tools available for a Current State Assessment. Evaluate reliable and validity of tools; customize and further develop them, as needed; and ensure that any modifications do not negate their validity. | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 | |
| Task Step 2. Conduct a current state assessment of the MSPPS workforce based on the delivery framework and impacted jobs identified in Step 3 of Milestone 1. i. Assess competencies, qualifications, and certifications in current MSPPS workforce. ii. Assess current market conditions for impacted roles, and expected trends. | In Progress | Step 2. Conduct a current state assessment of the MSPPS workforce based on the delivery framework and impacted jobs identified in Step 3 of Milestone 1. i. Assess competencies, qualifications, and certifications in current MSPPS workforce. ii. Assess current market conditions for impacted roles, and expected trends. | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 3. Combine current and future stateassessments with workforce transition numbersin Milestone 4 step 1 to develop a complete gapanalysis of workforce needs. | In Progress | Step 3. Combine current and future state assessments with workforce transition numbers in Milestone 4 step 1 to develop a complete gap analysis of workforce needs. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 4. Refine workforce budget needs givenoutcomes from the gap analysis. | In Progress | Step 4. Refine workforce budget needs given outcomes from the gap analysis. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 5. Review and sign off on gap analysis and workforce budget by Workforce Committee, as well as Clinical and Finance Committee leadership. | In Progress | Step 5. Review and sign off on gap analysis and workforce budget by Workforce Committee, as well as Clinical and Finance Committee leadership. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Milestone #4 Produce a compensation and benefit analysis, covering impacts on both retrained and | Not Started | Compensation and benefit analysis report, signed off by PPS workforce governance body. | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | YES |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|----|
| redeployed staff, as well as new hires, particularly focusing on full and partial placements. | | | | | | | | | |
| TaskStep 1. Determine expected volume of new hires,retrained, and redeployed staff by job type. | Not Started | Step 1. Determine expected volume of new hires, retrained, and redeployed staff by job type. | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 2. Confirm, develop, and/or modify job descriptions of needed jobs. | Not Started | Step 2. Confirm, develop, and/or modify job descriptions of needed jobs. | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 3. Research market data for needed jobs. | Not Started | Step 3. Research market data for needed jobs. | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 4. Survey MSPPS to determine varyingcompensation and benefits structure acrosspartners for needed jobs. | Not Started | Step 4. Survey MSPPS to determine varying compensation and benefits structure across partners for needed jobs. | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task Step 5. Complete compensation and benefits analysis. | Not Started | Step 5. Complete compensation and benefits analysis. | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 6. Review and sign off on compensationand benefits analysis by Workforce Committee. | Not Started | Step 6. Review and sign off on compensation and benefits analysis by Workforce Committee. | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Milestone #5 Develop training strategy. | In Progress | Finalized training strategy, signed off by PPS workforce governance body. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | NO |
| TaskStep 1. Identify key learning and training needs(e.g. for new hires, expanded responsibilities ofexisting staff, redeployed existing staff) | In Progress | Step 1. Identify key learning and training needs (e.g. for new hires, expanded responsibilities of existing staff, redeployed existing staff) | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 2. Identify the modality needed of certaintrainings to ensure success, as well as who willbe responsible for delivering that training. | In Progress | Step 2. Identify the modality needed of certain trainings to ensure success, as well as who will be responsible for delivering that training. | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 3. Determine how success will be definedfor each training initiative. | In Progress | Step 3. Determine how success will be defined for each training initiative. | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| TaskStep 4. Assess the need for strategies andmethodologies for sustained learning. | In Progress | Step 4. Assess the need for strategies and methodologies for sustained learning. | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 | |
| Task | In Progress | Step 5. Determine the timelines for rolling out each training | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |



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Mount Sinai PPS, LLC (PPS ID:34)

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter | AV |
|---|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|----|
| Step 5. Determine the timelines for rolling out each training initiative. | | initiative. | | | | | | | |
| Task Step 6. Identify key stakeholders for training. | In Progress | Step 6. Identify key stakeholders for training. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| Task Step 7. Analyze budgetary needs for training initiatives. | In Progress | Step 7. Analyze budgetary needs for training initiatives. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |
| TaskStep 8. Review and sign off on training strategyby Workforce Committee. | In Progress | Step 8. Review and sign off on training strategy by Workforce Committee. | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 | |

IA Instructions / Quarterly Update

| Milestone Name | IA Instructions | Quarterly Update Description |
|----------------|-----------------|------------------------------|
| | | |

No Records Found

Prescribed Milestones Current File Uploads

| Milestone Name User ID File Type | File Name | Description | Upload Date |
|----------------------------------|-----------|-------------|-------------|
|----------------------------------|-----------|-------------|-------------|

No Records Found

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|----------------|
| Define target workforce state (in line with DSRIP program's | |
| goals). | |
| Create a workforce transition roadmap for achieving defined | |
| target workforce state. | |
| Perform detailed gap analysis between current state | |
| assessment of workforce and projected future state. | |
| Produce a compensation and benefit analysis, covering impacts | |
| on both retrained and redeployed staff, as well as new hires, | |
| particularly focusing on full and partial placements. | |
| Develop training strategy. | |



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Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |



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☑ IPQR Module 11.3 - PPS Defined Milestones

Instructions :

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

| Milestone/Task Name Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|----------------------------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|----------------------------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date | | | |
|---------------------------------------|---------|-----------|-----------|-------------|-------------|--|--|--|
| No Records Found | | | | | | | | |
| PPS Defined Milestones Narrative Text | | | | | | | | |
| Milestone Name Narrative Text | | | | | | | | |

No Records Found



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IPQR Module 11.4 - Major Risks to Implementation & Risk Mitigation Strategies

Instructions :

Please describe the key challenges and risks that you foresee in achieving the milestones set out above, including potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

• There is a strong co-dependency between the Clinical Committee and the Workforce Committee. The work task that the Clinical Committee creates must dictate the work structure the Workforce Committee supports in order for implementation to be successful. It is a potential risk, that with such a large undertaking, the work may become siloed within functional groups. To mitigate this risk, the MSPPS will coordinate cross-functional workgroups to ensure collaboration. This will also serve to make estimates more realistic, as workforce will not examine each clinical project in isolation, but rather as part of a larger system change.

• The future state analysis of the workforce is similarly dependent on the outcomes of the Clinical Committee work. Workforce and Clinical leadership will work together to ensure necessary information is provided to the committees in order to achieve milestones.

• The MSPPS anticipates significant competition for talent in certain roles with other PPSs as the DSRIP initiative moves forward. The MSPPS plans on collaborating with other PPSs as well as key stakeholders and educational institutions to reduce potential difficulties.

An additional concern is that the MSPPS clinical work will need to scale faster than the training initiatives can support. Once training needs have been identified, curriculum may need to be developed, and the training itself may take time to be done effectively. The MSPPS will work with training providers to ensure we can scale appropriately, as well as collaborate internally to address clinical needs with the resources available.
Each partner and employees at each partner will join the PPS at differing levels of education, experience, and baseline knowledge. The training

strategy will take into account these different levels in designing training initiatives and timelines.

• Preliminary discussions with some of our community-based providers suggest that there may be regulatory issues impact staffing, roles, and capacity of their workforces. The PPS will work with its partners and NYS to identify and implement solutions to such issues.

• The MSPPS may also face a risk of exposing confidential information as a result of sharing data across the various partners. There will be strict controls put in place as part of the assessment steps of implementation plan so as to minimize this risk.

IPQR Module 11.5 - Major Dependencies on Organizational Workstreams

Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

The success of the MSPPS Workforce Committee hinges on several key interdependencies. The analysis and actualization of the changes in workforce due to DSRIP depend heavily on the work of the Clinical Committee. The transformation of the delivery system and the work tasks that will be done must determine the structure of the workforce deployed in order to ensure success. Similarly, this delivery system change will require financial resources to adequately staff the transformational effort, and support recruitment, redeploying, and retraining costs. The Workforce Committee will also contribute information to inform the decisions of that transformation, and jointly the two committees will inform budgetary

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decisions made at the Finance and Leadership Committee levels. The Workforce Committee is also dependent on the IT Committee and IT initiatives to support the deployment of assessment and training tools, which is further described in the IT Expectations section below.



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☑ IPQR Module 11.6 - Roles and Responsibilities

Instructions :

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

| Role | Name of person / organization (if known at this stage) | Key deliverables / responsibilities |
|------------------------------|---|---|
| Workforce Committee Co-Chair | Jane Maksoud, Mount Sinai Health System | Approve policies and procedures; lead and maintain oversight of committee activities and projects |
| Workforce Committee Co-Chair | Linda Reid, VNSNY | Approve policies and procedures; lead and maintain oversight of committee activities and projects |
| Workforce Committee | PPS Members, including partner and union representation | Complete implementation plan steps; Assess and define the current and future states of the workforce; conduct a gap and benefits/compensation analysis; create a transition roadmap and training strategy |
| Workforce Project Management | Daniel Liss, Mount Sinai Health System; MSPPS PMO Members | Drive completion of Implementation Plan deliverables; manage community and stakeholder engagement. |
| Consultants | Undetermined | Help prepare workforce and training analyses and materials. |



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IPQR Module 11.7 - Key Stakeholders

Instructions :

Please identify the key stakeholders involved in your workforce transformation plans, both within and outside the PPS.

| Key stakeholders | Role in relation to this organizational workstream | Key deliverables / responsibilities | | | |
|---|--|--|--|--|--|
| Internal Stakeholders | | · | | | |
| Mount Sinai Health System | Lead Applicant | Leadership; operation of centralized functions | | | |
| Clinical, Finance, and IT Committees Key partners in developing workforce goals | | Collaborate with Workforce Committee to determine needs, funding, and reporting mechanisms | | | |
| External Stakeholders | | | | | |
| VNSNY | Workforce Committee Co-chair Partner | Leadership | | | |
| Other MSPPS Partners | Partners in PPS | Participate in Workforce Committee | | | |
| 1199 SEIU | Partners in PPS | Participate in Workforce Committee; will play prominent role in the coordination of training and other workforce efforts | | | |
| NYSNA | Partners in PPS | Participate in Workforce Committee | | | |
| Other, non-MSPPS, organizations and PPSs | External Stakeholder | Potentially collaborate with Workforce Committee and MSPPS on joint activities | | | |



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IPQR Module 11.8 - IT Expectations

Instructions :

Please describe how the development of shared IT infrastructure across the PPS will support your plans for workforce transformation.

The IT infrastructure proposed by MS PPS will be an important tool as the PPS drives workforce transformation. First and foremost, included within the MS PPS IT infrastructure is a Learning Management System (LMS) which will allow the PPS to deploy and track workforce training initiatives, including PPS-developed project-driven protocols. As key priority of the MS PPS, this system will be used to support the advancement of front line staff and team-based care. Furthermore, under the auspice of Rapid Cycle Evaluation, the LMS will allow the PPS to facilitate the learning of processes and competencies in a consistent and standardized manner, particularly as performance improvement opportunities are identified.

An additional piece of the IT infrastructure that will support workforce transformation is the MS PPS User Portal. This web-based tool will provide a one-stop-shop for all PPS-related health information and analytic support, including a PPS level performance management and monitoring function, which will be linked to a Customer Relationship Management (CRM) database for provider and performance queries. This tool will support PPS workforce transformation by ensuring high levels of transparency and relevant benchmarking to analyze the impact of workforce-related interventions and guide provider and partner improvement, all accessible in a consolidated fashion in order to improve efficiency and reduce workflow impacts.

IPQR Module 11.9 - Progress Reporting

Instructions :

Please describe how you will measure the success of this organizational workstream.

The Workforce Committee and Workforce Project Group, as a governance structure, will drive to the completion of each step listed above to ensure the successful completion of each Workforce Milestone. As a general overview, the committee will first develop its structure and assess the tools it will use during DY1, Q1. The committee will then deploy those tools, aggregate results, and report back on the completion of each milestone in DY1, Q1 and Q2. In addition to the individual milestones, the outcome of the DY1 effort will include basline workforce transition process measures and numerical commitments. There will be a Project Management function that will be responsible for coordinating milestone outcomes, pulling together supporting documentation, and submitting them back to the state for review.



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IPQR Module 11.10 - Staff Impact

Instructions :

Please include details on workforce staffing impacts on an annual basis. For each DSRIP year, please indicate the number of individuals in each of the categories below that will be impacted. 'Impacted' is defined as those individuals that are retrained, redeployed, recruited, or whose employment is otherwise affected.

| Staff Turna | Workforce Staffing Impact Analysis | | | | | | | |
|---|------------------------------------|-----|-----|-----|-----|--------------|--|--|
| Staff Type | DY1 | DY2 | DY3 | DY4 | DY5 | Total Impact | | |
| Physicians | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Primary Care | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Other Specialties (Except Psychiatrists) | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Physician Assistants | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Primary Care | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Other Specialties | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Nurse Practitioners | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Primary Care | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Other Specialties (Except Psychiatric NPs) | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Midwives | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Midwives | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Nursing | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Nurse Managers/Supervisors | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Staff Registered Nurses | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Other Registered Nurses (Utilization Review, Staff Development, etc.) | 0 | 0 | 0 | 0 | 0 | 0 | | |
| LPNs | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Clinical Support | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Medical Assistants | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Nurse Aides/Assistants | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Patient Care Techs | 0 | 0 | 0 | 0 | 0 | 0 | | |



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| Staff Turna | Workforce Staffing Impact Analysis | | | | | | | | | |
|---|------------------------------------|-----|-----|-----|-----|--------------|--|--|--|--|
| Staff Type | DY1 | DY2 | DY3 | DY4 | DY5 | Total Impact | | | | |
| Clinical Laboratory Technologists and Technicians | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Behavioral Health (Except Social Workers providing Case/Care Management, etc.) | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Psychiatrists | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Psychologists | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Psychiatric Nurse Practitioners | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Licensed Clinical Social Workers | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Substance Abuse and Behavioral Disorder Counselors | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other Mental Health/Substance Abuse Titles Requiring Certification | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Social and Human Service Assistants | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Psychiatric Aides/Techs | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Nursing Care Managers/Coordinators/Navigators/Coaches | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| RN Care Coordinators/Case Managers/Care Transitions | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| LPN Care Coordinators/Case Managers | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Social Worker Case Management/Care Management | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Bachelor's Social Work | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Licensed Masters Social Workers | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Social Worker Care Coordinators/Case Managers/Care Transition | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Non-licensed Care Coordination/Case Management/Care Management/Patient Navigators/Community Health Workers (Except RNs, LPNs, and Social Workers) | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Care Manager/Coordinator (Bachelor's degree required) | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Care or Patient Navigator | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Community Health Worker (All education levels and training) | 0 | 0 | 0 | 0 | 0 | 0 | | | | |



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| Staff Tyme | Workforce Staffing Impact Analysis | | | | | | | | | |
|--|------------------------------------|-----|-----|-----|-----|--------------|--|--|--|--|
| Staff Type | DY1 | DY2 | DY3 | DY4 | DY5 | Total Impact | | | | |
| Peer Support Worker (All education levels) | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other Requiring High School Diplomas | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other Requiring Associates or Certificate | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other Requiring Bachelor's Degree or Above | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other Requiring Master's Degree or Above | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Patient Education | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Certified Asthma Educators | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Certified Diabetes Educators | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Health Coach | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Health Educators | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Administrative Staff All Titles | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Executive Staff | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Financial | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Human Resources | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Administrative Support All Titles | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Office Clerks | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Secretaries and Administrative Assistants | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Coders/Billers | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Dietary/Food Service | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Financial Service Representatives | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Housekeeping | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Medical Interpreters | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Patient Service Representatives | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| Transportation | 0 | 0 | 0 | 0 | 0 | 0 | | | | |



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| Staff Type | | | Workforce Staf | fing Impact Analysis | s | |
|--|-----|-----|----------------|----------------------|-----|--------------|
| Stan Type | DY1 | DY2 | DY3 | DY4 | DY5 | Total Impact |
| Other | 0 | 0 | 0 | 0 | 0 | 0 |
| Janitors and cleaners | 0 | 0 | 0 | 0 | 0 | 0 |
| Janitors and cleaners | 0 | 0 | 0 | 0 | 0 | 0 |
| Health Information Technology | 0 | 0 | 0 | 0 | 0 | 0 |
| Health Information Technology Managers | 0 | 0 | 0 | 0 | 0 | 0 |
| Hardware Maintenance | 0 | 0 | 0 | 0 | 0 | 0 |
| Software Programmers | 0 | 0 | 0 | 0 | 0 | 0 |
| Technical Support | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 |
| Home Health Care | 0 | 0 | 0 | 0 | 0 | 0 |
| Certified Home Health Aides | 0 | 0 | 0 | 0 | 0 | 0 |
| Personal Care Aides | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Allied Health | 0 | 0 | 0 | 0 | 0 | 0 |
| Nutritionists/Dieticians | 0 | 0 | 0 | 0 | 0 | 0 |
| Occupational Therapists | 0 | 0 | 0 | 0 | 0 | 0 |
| Occupational Therapy Assistants/Aides | 0 | 0 | 0 | 0 | 0 | 0 |
| Pharmacists | 0 | 0 | 0 | 0 | 0 | 0 |
| Pharmacy Technicians | 0 | 0 | 0 | 0 | 0 | 0 |
| Physical Therapists | 0 | 0 | 0 | 0 | 0 | 0 |
| Physical Therapy Assistants/Aides | 0 | 0 | 0 | 0 | 0 | 0 |
| Respiratory Therapists | 0 | 0 | 0 | 0 | 0 | 0 |
| Speech Language Pathologists | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 |



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Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|----------------|-----------|-----------|------------------|-------------|
| No Records Fou | | | | |

Narrative Text :

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IPQR Module 11.11 - Workforce Strategy Spending (Quarterly):

Instructions :

Please include workforce spend dollar amounts for DY1. The workforce spend amounts should reflect only what was spent during the relevant quarters and is not cumulative across semi-annual periods. Funds may be shifted from one funding type category to another within the workforce strategy spending table; e.g., from Retraining to New Hires.

| Benchmarks | | | | | | | | |
|-------------------------------|------------|--|--|--|--|--|--|--|
| Year Amount(\$) | | | | | | | | |
| Total DY1 Spending Commitment | 581,250.00 | | | | | | | |

| Funding Type | Workforce Spe | ending Actuals | Total Spending(\$) | Percent of Commitments Expended |
|--------------------|----------------|----------------|--------------------|---------------------------------|
| Funding Type | DY1(Q1/Q2)(\$) | DY1(Q3/Q4)(\$) | Total Spending(\$) | Percent of Commitments Expended |
| Retraining | 0.00 | 0.00 | 0.00 | 0.00% |
| Redeployment | 0.00 | 0.00 | 0.00 | 0.00% |
| New Hires | 0.00 | 0.00 | 0.00 | 0.00% |
| Other | 0.00 | 0.00 | 0.00 | 0.00% |
| Total Expenditures | 0.00 | 0.00 | 0.00 | 0.00% |

Current File Uploads

| User ID File Type File Name | File Description | Upload Date |
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No Records Found

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.



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Module Review Status

| Review Status | IA Formal Comments |
|---------------|---|
| Fail | "According to the guidance presented at the All PPS meeting on December 11,2015, in order to earn the Workforce AV, "PPS must spend 80% of their New DY1 Spend Target." The IA has determined that your DY1 actual spending failed to meet 80% of your budgeted DY1 spending. |



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IPQR Module 11.12 - IA Monitoring:

Instructions :



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Project 2.a.i – Create Integrated Delivery Systems that are focused on Evidence-Based Medicine / Population Health Management

IPQR Module 2.a.i.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

Risk 1: Inadequate patient and community engagement about DSRIP and IDS

Mitigation: MSPPS will hold recurring community-based forums to educate and gather feedback from stakeholders about DSRIP project implementation and the IDS. The PPS PMO will create a "patient/community advisory board" which will meet regularly to inform PPS governance of reactions and response to project and IDS implementation. For high-priority communities, staff will be engaged to ensure open and tailored communication and engagement with patients and the community.

Risk 2: Inadequate PPS Provider engagement in development of IDS. Mitigation: The PPS will create regional "hubs" to outreach, tailor and implement projects relevant to specific communities' clinical and social service needs, supporting local providers and CBOs to provide services. We are implementing a PPS Stakeholder Committee to gather feedback on operational planning and future decisions across PPS domains. Workforce and Clinical committees are collaborating on a centralized training program to deliver culturally sensitive and competent services that promote health literacy and address social determinants of health specific to the target populations.

Risk 3: Difficulty establishing constructive partnerships with MCOs that may hinder timely value-based contracts. Mitigation: We will establish regular meetings between MCOs and PPS leadership, leveraging existing MCO relationships with Mount Sinai and other PPS partners (including affiliated lead Health Homes), to discuss performance metrics and move towards value-based programs among select PPS partners. To educate and engage PPS partners, we will plan training modules in collaboration with payers to understand and operationalize value-based reimbursement.

Risk 4 Challenges in workforce recruitment, training, and collaboration with labor groups to successfully implement IDS projects. Mitigation: We will leverage and create collaborative relationships with labor groups (e.g. SEIU, NYSNA) and training/advocacy organizations (e.g. PHI) to communicate DSRIP project plans, identify training needs and develop re/training programs that optimize workforce knowledge and skills in the successful delivery of DSRIP program services. We will work with recruitment agencies, health worker training programs and professional schools of social work, nursing, behavioral and health sciences to educate trainees about career opportunities and hold regular recruitment events.

Risk 5: Inability to secure adequate resources to support IDS infrastructure development . Mitigation: We will leverage existing IT, clinical and care management resources, including PPS partners and Mount Sinai's population health infrastructure, MSHP, to provide the IDS's foundation. The IT, Clinical and Finance committees are meeting to ensure responsible decision-making regarding (1) adequate flow of funds to carry out initiatives at every site; (2) selection of the appropriate applications for a common IT platform that can accommodate existing HIE, EMRs and other application; (3) planning for ultimate financial sustainability of individual projects; and (4) engaging with MCOs to gradually but aggressively shift contracts from fee for service to fully risk-based as groups within the PPS are able.



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Risk 6: Inability to achieve successful collaboration and coordination with other PPSs. Mitigation: We have begun to establish relationships with other PPSs (e.g. Bronx Lebanon Hospital Center, Bronx Partners PPS) and plan outreach to other PPSs with overlapping service areas (e.g. HHC) to share best practices, and collaborate on interoperability plans. We will participate in regional and state-wide learning collaborative, using lessons learned from these activities to modify and improve our PPS.



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IPQR Module 2.a.i.2 - Prescribed Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #1 All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post- acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy. | DY4 Q2 | Project | N/A | In Progress | 04/01/2015 | 09/30/2018 | 04/01/2015 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task PPS includes continuum of providers in IDS, including medical, behavioral health, post-acute, long-term care, and community- based providers. | | Project | | In Progress | 04/01/2016 | 09/30/2018 | 04/01/2016 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task Step 1. Create PPS operational infrastructure (PMO) that includes central and regional Stakeholder Engagement teams to promote partner education and engagement in IDSD | | Project | | In Progress | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2. Inventory all providers and social service agencies in PPS by provider type, services delivered, geography served and distribute across regional teams to identify and address gaps | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 3. Identify all managed Medicaid payers in PPS footprint,and establish regular working meetings and learning forumsbetween MCOs and PPS partners | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 4. Set up regular sessions to convene regional providers,social service agencies and payers for PPS update and feedbackTown Halls and Networking events | | Project | | In Progress | 10/01/2015 | 12/31/2016 | 10/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 5. Establish regular reporting and updating of partner participation, supporting current partners and/or onboarding of new partners as deemed necessary by PPS governance or project needs. | | Project | | In Progress | 10/01/2015 | 06/30/2017 | 10/01/2015 | 06/30/2017 | 06/30/2017 | DY3 Q1 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 6: PPS includes continuum of providers in IDS, including medical, behavioral health, post-acute, long-term care, and community-based providers. | | Project | | Not Started | 04/02/2016 | 09/30/2018 | 04/02/2016 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Milestone #2 Utilize partnering HH and ACO population health management systems and capabilities to implement the PPS' strategy towards evolving into an IDS. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS produces a list of participating HHs and ACOs. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Participating HHs and ACOs demonstrate real service integration which incorporates a population management strategy towards evolving into an IDS. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices and integrated service delivery. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 1. Engage Mount Sinai Health Partners (MSHP) to provideIT, clinical, care management, and MCO contracting support toestablish foundational IDS | | Project | | Completed | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 |
| TaskStep 2. PPS PMO will inventory active population health IT,clinical and care management initiatives throughout PPS | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 3. Through the inventory, PPS partners will convene to establish baseline core competencies, identify gaps, and achieve initial best practice guidelines for implementation of IDS. | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. PPS will identify specific providers and CBO's in which to pilot best practices relating to IT, clinical and care management initiatives. | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5. PPS workgroup will monitor best practice implementation, modify practices as needed, identify successful initiatives to be implemented across the PPS and those best implemented in selected sites. | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 6. PMO will conduct a staged implementation of a common IT platform for communication of PHI within and between PPSs, leveraging existing EMR, HIE resources as much as possible | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| | | | | | | | | | | |
| Task Step 7. PMO will develop common PPS clinical and care management training modules for all provider types, a universal patient assessment, and universal care plan | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 8: PPS produces a list of participating HHs and ACOs. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 9. Participating HHs and ACOs demonstrate real service integration which incorporates a population management strategy towards evolving into an IDS. | | Project | | Not Started | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 10. Set up a schedule to regularly convene all Health Homes participating in PPS to share best practices and modify operations, providing support as necessary, to align HH activities with IDS priorities | | Project | | Not Started | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 11. Regularly scheduled formal meetings are held to develop collaborative care practices and integrated service delivery. | | Project | | Not Started | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #3 Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Clinically Interoperable System is in place for all participating providers. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has protocols in place for care coordination and has identified process flow changes required to successfully implement IDS. | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has process for tracking care outside of hospitals to ensure that all critical follow-up services and appointment reminders are followed. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS trains staff on IDS protocols and processes. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. Create geographic/community teams for PPS project implementation which will be comprised of local medical, behavioral health, acute, post-acute, long-term care, public health | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| and social service providers | | | | | | | | | | |
| Task Step 2. Leverage MSHP (MSO) and partner data analytics to identify baseline performance gaps for key clinical process and outcome measures across PPS, prioritizing clinical and care management support to areas of highest need | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Establish universal patient assessment and care plan across PPS for standardized assessment of and goal-setting for medical, behavioral, public health and community support needs | | Project | | In Progress | 04/01/2015 | 09/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 4. Establish specific clinical protocols and outcome benchmarks for each PPS project and determine workforce/care team member(s) responsible for carrying out each measure | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5. For each PPS project, educate all clinical and care management providers across PPS re: provision of services using standardized clinical protocols and care pathways | | Project | | In Progress | 04/01/2016 | 09/30/2016 | 04/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 6. Set up a schedule to track and report on a quarterly basis clinical performance metrics at each project site, including patient satisfaction and fulfillment of care plan, providing support and remediation to low-performing practices and spreading best practices from high-achieving sites | | Project | | In Progress | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 7: Clinically Interoperable System is in place for allparticipating providers. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Step 8: PPS has protocols in place for care coordination and has identified process flow changes required to successfully implement IDS. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Step 9: PPS trains staff on IDS protocols and processes. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskStep 10:PPS has process for tracking care outside of hospitalsto ensure that all critical follow-up services and appointmentreminders are followed. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Milestone #4 Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including | DY3 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3. | | | | | | | | | | |
| Task EHR meets connectivity to RHIO's HIE and SHIN-NY requirements. | | Provider | Safety Net Practitioner - Primary Care Provider (PCP) | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets connectivity to RHIO's HIE and SHIN-NY requirements. | | Provider | Safety Net Practitioner - Non-Primary Care Provider (PCP) | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskEHR meets connectivity to RHIO's HIE and SHIN-NYrequirements. | | Provider | Safety Net Hospital | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets connectivity to RHIO's HIE and SHIN-NY requirements. | | Provider | Safety Net Mental Health | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets connectivity to RHIO's HIE and SHIN-NY requirements. | | Provider | Safety Net Nursing Home | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS uses alerts and secure messaging functionality. | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1. Assess partner EMRs and identify bi-directional data interface capability / gaps to EHRs and other data source systems | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 2. Develop and agree on the future state and a plan to close any gaps identified in step 1 | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Provision MSPPS HIE eMPI for use with PPS data interfaces | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 4. Develop, implement, and deploy CBO data entry portaland associated flat-file data collection and normalization process | | Project | | In Progress | 01/01/2016 | 06/30/2017 | 01/01/2016 | 06/30/2017 | 06/30/2017 | DY3 Q1 |
| Task Step 5. Implement interfaces from EHRs and other data sources topartnering RHIOs, or directly to MS PPS system | | Project | | In Progress | 01/01/2016 | 12/31/2017 | 01/01/2016 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| TaskStep 6. Develop, implement, and deploy Direct messaging andreferrals management tools | | Project | | In Progress | 07/01/2016 | 03/31/2018 | 07/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #5 Ensure that EHR systems used by participating safety net | DY3 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3. | | | | | | | | | | |
| Task EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria). | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM. | | Provider | Safety Net Practitioner - Primary Care Provider (PCP) | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1. Identify baseline and gaps in adoption of ONC-certified EHR technology among PPS participants as part of the current state assessment and gap-analysis process | | Project | | Completed | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskStep 2. Develop plan, detail around technical assistanceservices, and timeline for implementation of technical assistanceprogram | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 3. Provide technical assistance, including purchasing decision support, dissemination of EHR implementation best practices via the PPS Learning Management System (LMS), and other modes of implementation support to be determined through the current state assessment and gap-analysis processes to providers that need to adopt a new EHR or upgrade their existing EHR - in time for achievement of PCMH III and adoption of MU eligible EHRs in DY3 | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #6 Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers. | DY4 Q2 | Project | N/A | In Progress | 07/01/2015 | 09/30/2018 | 07/01/2015 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task PPS identifies targeted patients through patient registries and is able to track actively engaged patients for project milestone reporting. | | Project | | In Progress | 07/01/2015 | 09/30/2018 | 07/01/2015 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task Step 1. Develop plan for population health analytics and care management platform | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2. Define target populations to develop patient cohorts/registries | | Project | | In Progress | 07/01/2016 | 03/31/2017 | 07/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task | | Project | | In Progress | 04/01/2016 | 09/30/2017 | 04/01/2016 | 09/30/2017 | 09/30/2017 | DY3 Q2 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Step 3. Develop plan for population health interventions for specific patient cohorts | | | | | | | | | | |
| Task Step 4. Implement population health analytics platform | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 5. Implement care management / care coordination platform | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 6. Develop reports for outcome tracking and audit process to ensure accuracy | | Project | | In Progress | 10/01/2016 | 03/31/2017 | 10/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7. Implement population health interventions for specific patient cohorts | | Project | | In Progress | 10/01/2017 | 09/30/2018 | 10/01/2017 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task Step 8. Incorporate appropriate risk stratified population Health Metrics benchmarks for MS PPS partners from NY DOH (MY2 metrics) and set up quarterly assessment schedule | | Project | | In Progress | 04/01/2017 | 09/30/2018 | 04/01/2017 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Milestone #7 Achieve 2014 Level 3 PCMH primary care certification and/or meet state-determined criteria for Advanced Primary Care Models for all participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by the end of DY 3. | DY3 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskPrimary care capacity increases improved access for patientsseeking services - particularly in high-need areas. | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task All practices meet 2014 NCQA Level 3 PCMH and/or APCM standards. | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria.) | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1. Develop methodology for tracking PCMH and MU status of all participating PCPs | | Project | | In Progress | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2. Begin tracking PCMH and MU status of all participating PCPs | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | |
| Task | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Step 3.Develop initial reporting mechanism for participating PCPs that meet L3 PCMH and MU | | | | | | | | | | |
| Task Step 4. Develop technical assistance (TA) program to support participating PCPs, to include EHR system purchasing decision support, dissemination of EHR implementation best practices via the PPS Learning Management System, and specific PCMH training programs and resources to be disseminated via the PPS Learning Management System (LMS). | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5. Implement technical assistance (TA) program to support participating PCPs | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 6. Final report on participating PCPs that meet L4 PCMH and MU | | Project | | In Progress | 01/01/2018 | 03/31/2018 | 01/01/2018 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #8 Contract with Medicaid Managed Care Organizations and other payers, as appropriate, as an integrated system and establish value-based payment arrangements. | DY4 Q2 | Project | N/A | In Progress | 07/01/2015 | 09/30/2018 | 07/01/2015 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task Medicaid Managed Care contract(s) are in place that include value-based payments. | | Project | | In Progress | 07/01/2015 | 09/30/2018 | 07/01/2015 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task Step 1. Identify all Managed Medicaid payers and other payers within the geographic footprint of the PPS | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2. Establish Communication and training models (Town Halls, Webinars, Face to Face meetings) with Payers and PPS providers to understand and operationalize value based reimbursement. | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 3. Begin executing managed care risk contracts for select projects which have exhibited strong performance over previous performance year(s) . PPS leadership will initially identify participants from the PPS with strong performance as well as risk contract experience to serve as first participants in risk arrangements with payers, ultimately involving all PPS providers as the PPS providers collectively transition to more complex value based reimbursement arrangements. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 4. Develop a value based performance pilot model with select payers and with select PPS partners who represent the broad spectrum of the PPS. The select payers for the pilot would be Managed Medicaid payers with significant assigned populations assigned to MSPPS, and decided upon by the finance committee. The select PPS providers would be identified by these payers, with whom the payer has a strong and existing successful risk based relationship. The Finance committee would also approve the PPS provider selection. | | Project | | In Progress | 04/01/2017 | 03/31/2018 | 04/01/2017 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskStep 5. Finalize value based contracts between ManagedMedicaid Organization payers and select PPS providers | | Project | | In Progress | 04/01/2018 | 09/30/2018 | 04/01/2018 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| TaskStep 6. Transition PPS providers into separate contracting entity(akin to an IPA) with Managed MCD plans for risk-basedarrangements | | Project | | In Progress | 04/01/2018 | 09/30/2018 | 04/01/2018 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Milestone #9 Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform. | DY2 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS holds monthly meetings with Medicaid Managed Care plansto evaluate utilization trends and performance issues and ensurepayment reforms are instituted. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. Identify Managed Medicaid payers and schedule monthly meetings to discuss dashboard items such as utilization trends, performance/outcome issues, associated costs and resulting overall efficiencies and improvements in care delivery, including the provision of services within the IDS by non-traditional organizations (e.g. social services, CBOs) | | Project | | In Progress | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2. Share performance data amongst entire PPS and establish more granular PPS provider report card. Compare performance data with other PPS's | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Establish monthly reporting to PPS leadership and the State | | Project | | In Progress | 07/02/2015 | 03/31/2017 | 07/02/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 4. Identify PPS partners who show strong performancebased outcomes and elicit their educational assistance with those | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| PPS providers whose performance and outcomes are not as strong | | | | | | | | | | |
| Task Step 5. Utilize established PPS learning collaborative to meet collectively with the MCO plan to optimize rates, measures and processes and avoid redundancy or inconsistencies among plans and/or PPSs | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 6. Utilize strong PPS partners for participation in pilot value- based contracts with payers | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 7. Transition PPS providers into separate contracting entity(akin to an IPA) with Managed MCD plans for risk-basedarrangements | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #10 Re-enforce the transition towards value-based payment reform by aligning provider compensation to patient outcomes. | DY4 Q2 | Project | N/A | In Progress | 07/01/2015 | 09/30/2018 | 07/01/2015 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task PPS submitted a growth plan outlining the strategy to evolve provider compensation model to incentive-based compensation | | Project | | In Progress | 01/01/2018 | 09/30/2018 | 01/01/2018 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| TaskProviders receive incentive-based compensation consistent withDSRIP goals and objectives. | | Project | | In Progress | 01/01/2018 | 09/30/2018 | 01/01/2018 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| TaskStep 1. Explore methods and models of payment by identifyingpartners experienced in performance-based reimbursement,develop payment reform models with the payers | | Project | | In Progress | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2. PPS governance will inventory any established value- based compensation models among PPS providers (e.g. Mount Sinai Primary Care Institute) to develop benchmark metrics and pilot compensation models for each type of workforce | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Through the collaboration of managed care payers and the finance committee, establish concrete definitions and whenever possible, standardization of value based outcomes for payment purposes, for all disciplines of PPS providers. | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Finance committee along with the IT committee, and in collaboration with payers, will define performance measures and outcomes and then equate dollar values to those defined | | Project | | In Progress | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |



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|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| outcomes and performance measures. The outcomes especially would need to be precisely qualified and measurable. This will result in pilot compensation models for the PPS | | | | | | | | | | |
| Task Step 5. Engage and train PPS providers on definitions and agree to standardizations across PPS providers. | | Project | | In Progress | 01/01/2016 | 09/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 6. Pilot and evaluate performance-based compensation models among select providers/organizations, representing all provider types in PPS | | Project | | In Progress | 01/01/2017 | 12/31/2017 | 01/01/2017 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| TaskStep 7. Finalize adoption of compensation models thatincentivizes and compensates each type of PPS provider basedon performance and outcomes | | Project | | In Progress | 01/01/2018 | 09/30/2018 | 01/01/2018 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Milestone #11 Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate. | DY4 Q2 | Project | N/A | In Progress | 04/01/2015 | 09/30/2018 | 04/01/2015 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task Community health workers and community-based organizations utilized in IDS for outreach and navigation activities. | | Project | | In Progress | 04/01/2016 | 09/30/2018 | 04/01/2016 | 09/30/2018 | 09/30/2018 | DY4 Q2 |
| Task Step 1.Hold introductory and recurring PPS-led patient- engagement and educational events in which PPS leadership and local clinical and service providers educate community about the PPS programs, population health and DSRIP goals to develop an IDS. During and following these events, the PPS will gather baseline and follow-up attendance, attendee knowledge about current patient/community understanding of clinical integration, participation in projects. | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2. Establish patient advisory board whose role in PPS governance will be to monitor and advise on outreach, navigation activities and the progress that the PPS makes in engaging patients in IDS. | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Launch online and/or print resources for patients to educate about DSRIP as well as specific clinical and care management programs, including the local organizations which | | Project | | In Progress | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| will be providing services. Track utilization of online site, as well as incoming telephone or written correspondence from patients. | | | | | | | | | | |
| TaskStep 4. Leverage and train local peers, CHWs, and CBOs to provide culturally sensitive education, outreach and care management to immediate patient community, tying in efforts to larger goals of DSRIP and IDS | | Project | | In Progress | 07/01/2015 | 12/31/2016 | 07/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 5. PPS clinical quality committee will utilize established and PPS-specific patient satisfaction assessments to assess monthly outcomes, continually modifying and tailoring programs and communications to meet patients' needs. | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 6. With input from patient advisory board, and PPS IT support, PMO will establish a protocol to promotes use of patient portal for self-management and communication of patients with their providers, including ongoing tracking of portal use and communication. | | Project | | In Progress | 04/01/2016 | 06/30/2018 | 04/01/2016 | 06/30/2018 | 06/30/2018 | DY4 Q1 |
| Task Step 7. Monitoring of integrated delivery system tracked by number of activities, number of participating community health workers, peers and culturally competent community based organizations. | | Project | | In Progress | 07/01/2015 | 06/30/2018 | 07/01/2015 | 06/30/2018 | 06/30/2018 | DY4 Q1 |
| Task Step 8. Stakeholder Engagement cross functional work group will participate and serve as a clearing house of sharing best practices for provider types including CBOs to engage patients in the IDS. | | Project | | In Progress | 07/01/2015 | 06/30/2018 | 07/01/2015 | 06/30/2018 | 06/30/2018 | DY4 Q1 |

Prescribed Milestones Current File Uploads

| | Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|--|----------------|---------|-----------|-----------|-------------|-------------|
|--|----------------|---------|-----------|-----------|-------------|-------------|

No Records Found



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Prescribed Milestones Narrative Text

Milestone Name Narrative Text All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy. Utilize partnering HH and ACO population health management systems and capabilities to implement the PPS' strategy towards evolving into an IDS. Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services. Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3. Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3. Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers. Achieve 2014 Level 3 PCMH primary care certification and/or meet statedetermined criteria for Advanced Primary Care Models for all participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by the end of DY 3. Contract with Medicaid Managed Care Organizations and other payers, as appropriate, as an integrated system and establish value-based payment arrangements. Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform. Re-enforce the transition towards value-based payment reform by aligning provider compensation to patient outcomes. Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate.



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Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|---------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |
| Milestone #6 | Pass & Ongoing | |
| Milestone #7 | Pass & Ongoing | |
| Milestone #8 | Pass & Ongoing | |
| Milestone #9 | Pass & Ongoing | |
| Milestone #10 | Pass & Ongoing | |
| Milestone #11 | Pass & Ongoing | |



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IPQR Module 2.a.i.3 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|------------------|---------|-----------|-----------|-------------|-------------|
| No Records Found | | | | | |

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PPS Defined Milestones Narrative Text

| Milestone Name Narrative Text |
|-------------------------------|
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No Records Found



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IPQR Module 2.a.i.4 - IA Monitoring

Instructions :



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Project 2.b.iv – Care transitions intervention model to reduce 30 day readmissions for chronic health conditions

IPQR Module 2.b.iv.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

1. One risk to implementation is inappropriate identification and engagement of the target population. To mitigate risk, we will: (a) Base patient identification off the PACT model, whose data validates using patient utilization history of 1 in 30 days or 2 in 6 months. (b) Leverage PACT model: recruit staff, train and empower them to interact with patients and their caregivers to establish trust using previously implemented curricula and role modeling (c) Update and use PACT screening tool to identify high risk populations and key causes of readmission (housing, income instability, lack of transportation), (d) Encourage FACE TO FACE interaction between patients and care coordinators, (e) Assure all patients have PCP and follow-up appointment with PCP and subspecialist (if needed), (f) Recruit staff from local neighborhoods who can be matched with patients both culturally and by language (g) Assure that patients with behavioral health or substance abuse needs are reconnected to behavioral health providers and/or referred to the appropriate providers (h) Analyze data to predict who will be best served with these interventions and which engagement strategy may work best, (i) Inform relevant doctor at time of admission (as opposed to time of discharge) if patient is currently undergoing treatment with a PCP. 2. Patients might not accept post acute intervention if they are not approached in a sensitive, patient-focused manner to assure engagement. To mitigate risk, we will: (a) Recruit staff from within communities, being mindful of economic, ethnic, linguistic, and cultural identities (b) Train staff on appropriate patient engagement to reduce likelihood of unintentional alienation of patients and enhance staff's capacity for implementing empathic work (c) Train staff on a suite of tools for effective clinical assessment and intervention (d) Train staff to identify social determinants of readmission (e) Use Motivational Interviewing tactics, assessment of readiness and confidence rulers as indicators and social problem solving styles to inform approach (f) Educate/Empower family/caregivers on how to assist/support patient. 3. Possible risk that we will not be able to ensure access to medical and social services appropriately for patients upon discharge. To mitigate risk, we will: (a) Train staff to educate patients and identify challenges to achieving appropriate post-discharge follow-up (b) Establish early contact with PCP to arrange timely follow-up of post discharge needs, medication reconciliation and other clinical needs during this vulnerable time (c) Establish linkage to appropriate primary care (if without PCP), correct care coordination site and/or behavioral health/substance abuse services. (d) Establish linkage to proper social and legal services depending on patient's needs. (e) Create streamlined communication protocols between PACT SWs and outpatient providers 4. Partners involved in the project may fail to properly communicate in the time following discharge. To mitigate risk, we will: (a) Create standardized process to communicate between organizations regarding patients engaged in the project for days/weeks following discharge. (b) Engage our partner organizations early in the development of project staff training. (c) Develop a mechanism to provide feedback to PPS regarding challenges (d) Develop an interim plan prior to IT solution/supporting infrastructure and a back-up plan for communication exchange of this interim plan (e) Develop monitoring/evaluation process for interim and long-term solutions re: standardized process 5. PPS does not properly address patient coverage issues, which are important to getting patients services necessary to avoid readmission. To mitigate risk, we will: (a) Develop a pre-discharge assessment for any missing entitlement and include it in patient's care plan

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IPQR Module 2.b.iv.2 - Patient Engagement Speed

Instructions :

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for DY1 Q4 should include patients previously reported in DY1 Q3 plus new patients engaged in DY1 Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

| Benchmarks | | | | | | | | |
|---|--------|--|--|--|--|--|--|--|
| Actively Engaged Speed Actively Engaged Scale | | | | | | | | |
| DY4,Q4 | 13,750 | | | | | | | |

| | Year,Quarter | DY1,Q1 | DY1,Q2 | DY1,Q3 | DY1,Q4 |
|--------------|--------------------------|--------|---------|---------|---------|
| | Baseline Commitment | 0 | 1,375 | 2,406 | 3,438 |
| PPS Reported | Quarterly Update | 6,423 | 7,406 | 8,368 | 14,127 |
| | Percent(%) of Commitment | | 538.62% | 347.80% | 410.91% |
| | Quarterly Update | 0 | 7,343 | 8,305 | 14,064 |
| IA Approved | Percent(%) of Commitment | | 534.04% | 345.18% | 409.08% |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|-------------------------|--|---|----------------------|
| tomfitz | Baseline or Performance | 34_PMDL2815_1_4_20160422174850_PatientRegistry_MountSinai_2biv_DY1Q4_04.22.1 | Registry of patients actively engaged in DY1 Q4 for project 2biv. | 04/22/2016 05:54 PM |
| tomitz | Documentation | 6.xlsx | Registry of patients actively engaged in DTT Q4 for project 2017. | 04/22/2010 05.54 FIM |

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

The quarterly update figure above adds patients engaged in DY1 Q4 to previous PPS reported total in DY1 Q3.

| Module Review Status | | | | | | | | |
|----------------------------------|--|--|--|--|--|--|--|--|
| Review Status IA Formal Comments | | | | | | | | |
| Pass & Ongoing | | | | | | | | |



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IPQR Module 2.b.iv.3 - Prescribed Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #1 Develop standardized protocols for a Care Transitions Intervention Model with all participating hospitals, partnering with a home care service or other appropriate community agency. | DY2 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStandardized protocols are in place to manage overall populationhealth and perform as an integrated clinical team are in place. | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1: Inventory assessments and identify critical elements for all assessments | | Project | | Completed | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2: Inventory care plans and identify critical elements for all care plans | | Project | | Completed | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 3: Develop care transitions workflow | | Project | | Completed | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 4: Develop a universal patient assessment (2.a.i, Milestone 3, Step 3) | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5: Develop a universal care plan (2.a.i, Milestone 3, Step 3) | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Milestone #2 Engage with the Medicaid Managed Care Organizations and Health Homes to develop transition of care protocols that will ensure appropriate post-discharge protocols are followed. | DY3 Q2 | Project | N/A | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task A payment strategy for the transition of care services is developed in concert with Medicaid Managed Care Plans and Health Homes. | | Project | | In Progress | 12/31/2015 | 09/30/2017 | 12/31/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Coordination of care strategies focused on care transition are in place, in concert with Medicaid Managed Care groups and Health Homes. | | Project | | In Progress | 12/31/2015 | 09/30/2017 | 12/31/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task | | Project | | In Progress | 12/31/2015 | 09/30/2017 | 12/31/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |



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|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| PPS has protocol and process in place to identify Health-Home eligible patients and link them to services as required under ACA. | | | | | | | | | | |
| Task Step 1: Determine MCOs in PPS and engage for participation in project (2.a.i, Milestone 8, Step 1) | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 2: Identify if MCOs provide transitional care services. If MCO does not provide transitional care services, work with MCOs to delineate their roles and responsibilities | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 3: Leverage Care Coordination Cross Functional Workgroup's Managed Care Organizations relationships to collaborate and leverage existing resources | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 4: Cross-map care management and disease management protocols across MCOs | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 5: Develop patient discharge criteria in partnership with managed care organizations | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 6: Review and approval of discharge criteria by PPSleadership | | Project | | In Progress | 10/01/2016 | 12/31/2016 | 10/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 7: Implement approved discharge criteria | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 8: Develop protocol for service eligibility with MCOs | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 9: Review and approval of protocol for service eligibility by PPS leadership | | Project | | In Progress | 10/01/2016 | 12/31/2016 | 10/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 10: Implement approved protocol for service eligibility | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 11: Develop patient consent protocols for referrals to health homes, MCOs and other community providers | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 12: Review and approval of consent protocols for referrals by PPS leadership | | Project | | In Progress | 10/01/2016 | 12/31/2016 | 10/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 13: Implement approved consent protocols criteria | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 14: Create a protocol for required transitions of care steps | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| and documentation requirements | | | | | | | | | | |
| TaskStep 15: Develop mechanism for Health Home and ManagedCare Organization to access/cross reference payor and providerstypes in PPS | | Project | | In Progress | 07/01/2016 | 09/30/2016 | 07/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 16: Establish communication protocols to share information with patients PCP of record. | | Project | | In Progress | 10/01/2016 | 12/31/2016 | 10/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 17: Develop consistent tracking and quality improvement over time | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #3 Ensure required social services participate in the project. | DY3 Q2 | Project | N/A | In Progress | 07/01/2015 | 09/30/2017 | 07/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Required network social services, including medically tailored home food services, are provided in care transitions. | | Project | | In Progress | 07/01/2015 | 09/30/2017 | 07/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Identify the various types of social services by segment a. Care Management and Care Coordination to Manage Conditions and Connect Patients to Needed Services and Resources b. Primary and Specialty Care Providers to Address Physical Health and Manage Chronic Conditions c. Supportive Housing and Community-Based Social Services to Support and Stabilize Patients | | Project | | Completed | 07/01/2015 | 09/30/2015 | 07/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 |
| Task Step 2: Identify the PPS partners, stratify their needs, interests, strengths (work w. stakeholder engagement cross functional group) (2.a.i, Milestone 1, Step 2) | | Project | | In Progress | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3: Identify specific expectations and responsibilities of social service agencies for 2.b.iv project | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 4: Leverage ongoing stakeholder engagement webinars and/or Town Hall meetings to educate social services in areas of involvement | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5: Create a platform wherein patient navigators/social workers can access information about each social service agency in order to make appropriate referrals working inconjunction with IT | | Project | | In Progress | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #4 Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services. | DY2 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Policies and procedures are in place for early notification of planned discharges. | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Policies and procedures are in place for early notification of planned discharges. | | Provider | Practitioner - Non-Primary Care Provider (PCP) | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Policies and procedures are in place for early notification of planned discharges. | | Provider | Hospital | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has program in place that allows care managers access to visit patients in the hospital and provide care transition services and advisement. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 1: Identify hospital staff who facilitate discharges toparticipate in project work group to help plan with CareCoordination Work group | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2: Work with IT to develop protocol for community primary care provider to receive notification when patient enters the hospital | | Project | | In Progress | 01/01/2016 | 09/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 3: Train hospital staff in notification protocol for patient care providers | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4: Conduct pre- and post-testing to monitor continuous quality improvement | | Project | | In Progress | 07/01/2016 | 09/30/2016 | 07/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 5: Assess current discharge planning protocols acrossPhase 1 PPS hospitals | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 6: Collaborate with CCCFW to develop CCCFW processes, workflows, and protocols as they relate to the CCCFW Charter with regards to discharge planning and case management in the hospital. CCCFW's charter and deliverables to be found in Clinical Integration Section 09- MAPP Module 9.1 | | Project | | In Progress | 01/01/2016 | 12/31/2016 | 01/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |



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|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 7: Identify provider types that will need early notification of planned discharges and patient admitted to hospital | | Project | | Completed | 01/01/2016 | 03/31/2016 | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 8: Modify current discharge protocols and create new protocols working with IT to integrate notifications for care managers to work with providers to visit patient in hospital before discharge | | Project | | In Progress | 04/01/2016 | 12/31/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 9: Develop training tools to train hospital staff in collaboration with Workforce including care managers, identified discharge hospital staff and partners on discharge planning protocols | | Project | | In Progress | 07/01/2016 | 09/30/2016 | 07/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 10: Develop policies/procedures that allow care managers and provider representation on-site at hospitals to meet with patients advise on care transition services | | Project | | In Progress | 10/01/2016 | 12/31/2016 | 10/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 11: Develop policies/procedures that allow PPS providers access to hospitals outside of the PPS to develop care plan and arrange for transitional care services. | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #5 Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider. | DY2 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Policies and procedures are in place for including care transition plans in patient medical record and ensuring medical record is updated in interoperable EHR or updated in primary care provider record. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 1: Engage IT to identify solution/platform that will be usedfor documenting and sharing discharge and care plan | | Project | | Completed | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2: Discuss with IT how care plan will be integrated into electronic medical record | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskStep 3: Actively participate in Care Coordination Cross FunctionalWorkgroup sessions to ensure care transition plans areincorporated into patient medical records | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | |
| Milestone #6 | DY2 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Ensure that a 30-day transition of care period is established. | | | | | | | | | | |
| Task Policies and procedures reflect the requirement that 30 day transition of care period is implemented and utilized. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1: Recruit new staff from the communities where our target patients live and work to best meet cultural and/or linguistic needs | | Project | | In Progress | 07/01/2016 | 09/30/2016 | 07/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 2: Have case managers setup in person and face-to-face interactions with patients to build relationships | | Project | | In Progress | 07/01/2016 | 09/30/2016 | 07/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 3: Establish availability of 24 hour hotline (part of call/command center) | | Project | | In Progress | 07/01/2016 | 03/31/2017 | 07/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #7 Use EHRs and other technical platforms to track all patients engaged in the project. | DY2 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1: Work with IT Committee to identify and track patients | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2: Create a disease specific dashboard that can be shared across client care stakeholders | | Project | | In Progress | 04/01/2016 | 09/30/2016 | 04/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |

Prescribed Milestones Current File Uploads

| Milestone Name User ID File Type | File Name | Description | Upload Date |
|----------------------------------|-----------|-------------|-------------|
|----------------------------------|-----------|-------------|-------------|

No Records Found

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|---|
| Develop standardized protocols for a Care Transitions Intervention Model | |
| with all participating hospitals, partnering with a home care service or | |
| other appropriate community agency. | |
| Engage with the Medicaid Managed Care Organizations and Health | M2, Steps 1-5: Pushed due date out to DY2 Q2 from DY1 Q3. Aligned with project 2ai's schedule for engaging MCOs in workgroup. |
| Homes to develop transition of care protocols that will ensure appropriate | |



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Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|---|
| post-discharge protocols are followed. | M2, Step 8: Pushed due date out to DY2 Q2 from DY1 Q3. Aligned with project 2ai's schedule for engaging MCOs in workgroup. M2, Step 11: Pushed due date out to DY2 Q2 from DY1 Q3. Aligned with project 2ai's schedule for engaging MCOs in workgroup. |
| Ensure required social services participate in the project. | |
| Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services. Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider. | M4, Step 7: Complete. Primary Care, Behavioral Health and Substance Abuse, Home Health Care provider, and care coordinator identified as provider types. |
| Ensure that a 30-day transition of care period is established. | |
| Use EHRs and other technical platforms to track all patients engaged in the project. | |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |
| Milestone #6 | Pass & Ongoing | |
| Milestone #7 | Pass & Ongoing | |



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IPQR Module 2.b.iv.4 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|------------------|---------|-----------|-----------|-------------|-------------|
| No Records Found | | | | | |

No Records Found

PPS Defined Milestones Narrative Text

| Milestone Name | Narrative Text |
|----------------|----------------|
|----------------|----------------|

No Records Found



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IPQR Module 2.b.iv.5 - IA Monitoring

Instructions :



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Project 2.b.viii – Hospital-Home Care Collaboration Solutions

IPQR Module 2.b.viii.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

1. Caregiver unavailable or unidentified at the time of patient discharge. To mitigate risk, will (a) Assess level of caregiver support per patient upon admission (b) Link caregivers to supportive services (c) Employ language concordant care coordination staff and recruit staff from neighborhoods we serve to optimize community engagement. 2. Without a shared EHR system, there is risk of ineffective communication between hospital and home-care services, leading to disruption in care coordination. To mitigate this risk, will (a) Integrate HIT/EHRs to facilitate health information exchange between hospitals and SNFs/home care agencies. 3. If we do not address and document advance directives goals of care and patient/caregiver preferences at each transition, we risk fragmenting care. To mitigate risk, will (a) Leverage existing RN home services and care coordination, primary care and/or sub-specialty care services to increase goals of care training (b) Increase home and office-based palliative care consultations for chronically ill (c) Educate staff about Medical Orders for Life Sustaining Treatment (MOLST) (d) Work to communicate these wishes throughout patients' care pathways, within and outside our PPS 4. Collaboration with multiple experts and disciplines can lead to disagreements and delay completion of evidence-based care pathways. To mitigate risk, will (a) Establish clear protocols and evidence-based guidelines for co-morbid patients (b) Develop a learning collaborative, training guides, and opportunities for providers from various settings to meet face-to face (c) Identify and appoint a "Lead" and create an escalation process; the escalation pathways are stratified on actual/potential domains (clinical, medical, psycho-social, behavioral, finance) 5. Patients may not have strong links to health care sites, particularly when patients leave facility AMA, "early dismissal". To mitigate risk, will (a) Trigger a process for activation of Rapid Response Team (RRT) for such conditions; targeted skill set, explore possibility of Mobile RRT in community 6. Lack of integrated health IT infrastructure, need for expanded telemedicine services, and parsimony resource allocation and sharing. To mitigate risk, (a) Significant investments to be made in shared HIT infrastructure, functioning HIE, and telemedicine services, requiring innovative payment models (b) Early and continued engagement with MCOs and policy/regulatory changes will facilitate integration and collaboration among competitive parties (c) Stratification method will be needed based on established criteria for assigned resources up to and including diffusion of care and intervention mapping 7. Regulations impacting provider-to-provider hospital-home care. To mitigate risk, will (a) Work with DOH to seek regulatory relief if regulatory barriers are identified 8. Patients may be faced with psycho-social strain (unstable housing, limited access to phone). To mitigate risk, (a) Rapid Response Team (RRT) will assess patients for psycho-social strain and refer to Health Home, NORC program, Senior Center or other CBO to address these. 9. May be difficult to engage CHHAs, SNFs and patients with INTERACT-like principles. To mitigate risk, will train all providers through validated methodology (motivational interviewing, patient centered assessments, etc.) to deal with culturally diverse patients with poor health literacy. Our PPS partners have experience with this and will share best practices to improve engagement and retention with INTERACT principles.

NYS Confidentiality – High



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10. Another potential risk is some Home Care agencies might become overburdened trying to meet the requirements of this project (resulting in lower performance). To mitigate risk, we will assess staffing, financial or compliance challenges on ongoing basis and support partners to improve quality



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IPQR Module 2.b.viii.2 - Patient Engagement Speed

Instructions :

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for DY1 Q4 should include patients previously reported in DY1 Q3 plus new patients engaged in DY1 Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

| Benchr | narks |
|------------------------|------------------------|
| Actively Engaged Speed | Actively Engaged Scale |
| DY4,Q4 | 19,000 |

| | Year,Quarter | DY1,Q1 | DY1,Q2 | DY1,Q3 | DY1,Q4 |
|--------------|--------------------------|--------|---------|---------|---------|
| | Baseline Commitment | 0 | 2,375 | 3,325 | 5,700 |
| PPS Reported | Quarterly Update | 568 | 5,972 | 11,341 | 15,417 |
| | Percent(%) of Commitment | | 251.45% | 341.08% | 270.47% |
| | Quarterly Update | 0 | 5,972 | 11,341 | 15,417 |
| IA Approved | Percent(%) of Commitment | | 251.45% | 341.08% | 270.47% |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|--|---|--|---------------------|
| tomfitz | Documentation/Certification | 34_PMDL3315_1_4_20160613142253_PatientRegistry_MountSinai_2bviii_DY1Q4_Remed iation_06.13.16.xlsx | Remediation revised registry of patients actively engaged in DY1 Q4 for project 2bviii. One patient removed. | 06/13/2016 02:24 PM |
| tomfitz | Other | 34_PMDL3315_1_4_20160613141950_Mt_Sinai_DY1Q4_Actively_Engaged_Duplicates.xl sx | List of members reported by other PPSs and resolution of which PPS is counting the Medicaid member. | 06/13/2016 02:22 PM |
| tomfitz | Baseline or Performance Documentation | 34_PMDL3315_1_4_20160425145056_PatientRegistry_MountSinai_2bviii_DY1Q4_04.25.1 6.xlsx | Registry of patients actively engaged in DY1 Q4 for project 2bviii | 04/25/2016 02:51 PM |

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

The quarterly update figure above adds patients engaged in DY1 Q4 to previous PPS reported total in DY1 Q3

6/13/2016: One Medicaid member was submitted by both Staten Island PPS and Mount Sinai PPS. Mount Sinai has removed the member from our



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count and list. Staten Island will report that member.

Module Review Status

| Review Status | IA Formal Comments |
|----------------|--------------------|
| Pass & Ongoing | |



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IPQR Module 2.b.viii.3 - Prescribed Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|----------------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #1 Assemble Rapid Response Teams (hospital/home care) to facilitate patient discharge to home and assure needed home care services are in place, including, if appropriate, hospice. | DY3 Q2 | Project | N/A | In Progress | 07/01/2015 | 09/30/2017 | 07/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Rapid Response Teams are facilitating hospital-home care collaboration, with procedures and protocols for: - discharge planning - discharge facilitation - confirmation of home care services | | Project | | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Step 1: Assess any current hospitalist program(s) that involve discharge planning, facilitation, or confirmation of home services | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2: Identify staff roles currently involved in facilitating discharges | | Project | | Completed | 07/01/2015 | 09/30/2015 | 07/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 |
| Task Step 3: Engage hospitalists in project workgroup | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 4: Identify roles required and responsibility of Rapid Response Team members | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Milestone #2 Ensure home care staff have knowledge and skills to identify and respond to patient risks for readmission, as well as to support evidence-based medicine and chronic care management. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Staff trained on care model, specific to: - patient risks for readmission - evidence-based preventive medicine - chronic disease management | | Provider | Home Care Facilities | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Evidence-based guidelines for chronic-condition management implemented. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| TaskStep 1: Standardize risk stratification across PPS and implementevidence-based guidelines for each risk level leveragingHierarchical Conditions Category (HCC)score, and otherappropriate measures | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2: Determine information transfer from hospital to home care to assure accurate stratifications | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 3: Develop care models for rehospitalized patients | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 4: Establish procedures to perform initial and continuing staff competency testing | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5: Establish policies/procedures to monitor patient outcomes of care and/or hospital readmissions and share with staff | | Project | | In Progress | 01/01/2016 | 09/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 6: Educate/Orient physicians and other care givers on evidence based practices | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7: Collect current evidence-based practices from partnering providers | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 8: Evaluate and determine evidence-based practices to be used PPS-wide in collaboration with disease specific project workgroups | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 9: Create implementation plan of evidence-based practices and submit to PPS (each provider completes this) | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 10: Monitor use of evidence-based practices across providers | | Project | | In Progress | 03/01/2016 | 12/31/2016 | 03/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 11: Establish continuous evaluation of new evidence-based practices for implementation | | Project | | In Progress | 06/30/2016 | 03/31/2017 | 06/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #3 Develop care pathways and other clinical tools for monitoring chronically ill patients, with the goal of early identification of potential instability and intervention to avoid hospital transfer. | DY2 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Care pathways and clinical tool(s) created to monitor chronically- | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|----------------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| ill patients. | | | | | | | | | | |
| Task PPS has developed and implemented interventions aimed at avoiding eventual hospital transfer and has trained staff on use of interventions in alignment with the PPS strategic plan to monitor critically ill patients and avoid hospital readmission. | | Provider | Safety Net Hospital | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1: Collect care pathways currently used by partnering providers | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2: Select care pathways to be used PPS-wide | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3: Engage physicians and other care givers on care pathways | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4: Determine standardized interventions for early identified instability | | Project | | In Progress | 12/31/2015 | 06/30/2016 | 12/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5: Identify obstacles for implementation | | Project | | In Progress | 12/31/2015 | 12/31/2016 | 12/31/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 6: Monitor providers' compliance with selected care pathways | | Project | | In Progress | 12/31/2015 | 03/31/2017 | 12/31/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7: Implement ongoing assessment for high risk patients | | Project | | In Progress | 12/31/2015 | 03/31/2017 | 12/31/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 8: Implement integrated care team to divert hospitalizationworking with care coordination cross functional group | | Project | | In Progress | 10/01/2016 | 03/31/2017 | 10/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 9: Conduct provider training on interventions | | Project | | In Progress | 12/31/2015 | 09/30/2016 | 12/31/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Milestone #4 Educate all staff on care pathways and INTERACT-like principles. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Training program for all home care staff established, which encompasses care pathways and INTERACT-like principles. | | Provider | Home Care Facilities | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1: Research INTERACT-like training resources and cost | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2: Identify first phase of INTERACT-like tools to implement across agencies | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 3: Determine agencies and number of staff requiring training | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 4: Develop on-going training schedule | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5: Staff attend training and track participation | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 6: Establish procedures to perform staff competency testing, before and after training, for new staff and on an ongoing basis; evaluate trainee feedback and reaction to material, method, and topic to strengthen training outcomes. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7: Perform continuous quality improvement in light of testing and training feedback to evaluate training efficacy | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #5 Develop Advance Care Planning tools to assist residents and families in expressing and documenting their wishes for near end of life and end of life care. | DY2 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskAdvance Care Planning tools incorporated into program (asevidenced by policies and procedures). | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1 - Inventory existing programs/agencies using advance care planning tools, compare/contrast, standardize | | Project | | Completed | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2- Identify which INTERACT Advanced Care Planning tools complement existing tools | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 3: Identify when in home care advanced care planning is explored | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 4: Develop way for identifying patients without advanced directives and a triage plan for identfying their needs | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 5: Identify teaching opportunities regarding advanced careplanning and potential participants | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 6: Develop training materials and schedule training | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 7: Attend training and track participation | | Project | | In Progress | 10/01/2015 | 12/31/2016 | 10/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Milestone #6 Create coaching program to facilitate and support implementation. | DY2 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|----------------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task INTERACT-like coaching program has been established for all home care and Rapid Response Team staff. | | Provider | Home Care Facilities | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1: Identify agency representatives participating in INTERACT-like trainings who will be designated as "INTERACT Champion" | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2: Establish annual continuing education program | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 3: Establish discussion groups to share best practices | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Milestone #7 Educate patient and family/caretakers, to facilitate participation in planning of care. | DY2 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Patients and families educated and involved in planning of care using INTERACT-like principles. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1: Create a hand over tool to next level of care which indicates the teaching initiated in hospital and what needs to be continued. | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2: Determine method for assessing patient/CG knowledge base and health literacy | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3: Develop a variation of teaching methods | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 4: Create patient/CG educational & training materials that is patient-centered and includes patient's goals of care | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 5: Decide on critical learning needs prior to discharge | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 6: Detemine method for integrating Patient/CG education into the patient health record | | Project | | In Progress | 03/31/2016 | 09/30/2016 | 03/31/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Milestone #8 Integrate primary care, behavioral health, pharmacy, and other services into the model in order to enhance coordination of care and medication management. | DY3 Q2 | Project | N/A | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task All relevant services (physical, behavioral, pharmacological) integrated into care and medication management model. | | Project | | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 1: Actively participate in Care Coordination Cross Functional Workgroup sessions | | Project | | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Step 2: Leverage Care Coordination Cross Functional Workgroup's resources | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 3: Collaborate with CCCFW to develop CCCFW processes, workflows, and protocols as they relate to the CCCFW Charter. CCCFW's charter and deliverables to be found in Clinical Integration Section 09- MAPP Module 9.1 | | Project | | In Progress | 10/01/2015 | 12/31/2016 | 10/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskStep 4: Implement a pharmacy review of medications including antibiotics, ensure antibiotics are used appropriately and discontinued when no longer needed | | Project | | In Progress | 10/01/2015 | 12/31/2016 | 10/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Milestone #9 Utilize telehealth/telemedicine to enhance hospital-home care collaborations. | DY3 Q2 | Project | N/A | In Progress | 07/01/2015 | 09/30/2017 | 07/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Telehealth/telemedicine program established to provide care transition services, prevent avoidable hospital use, and increase specialty expertise of PCPs and staff. | | Project | | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Step 1: Develop criteria of telehealth solutions | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 2: Research telehealth solutions demo to project workgroup | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 3: Demonstrate existing solutions to project workgroup | | Project | | In Progress | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 4: Work with IT Committee to plan, test, implement selected solution | | Project | | In Progress | 10/01/2015 | 12/31/2016 | 10/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 5: Train family/caregivers to use selected technology | | Project | | In Progress | 06/01/2016 | 03/31/2017 | 06/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 6: Obtain feedback for optimization | | Project | | In Progress | 06/01/2016 | 06/30/2017 | 06/01/2016 | 06/30/2017 | 06/30/2017 | DY3 Q1 |
| Milestone #10 Utilize interoperable EHR to enhance communication and avoid medication errors and/or duplicative services. | DY3 Q2 | Project | N/A | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Clinical Interoperability System in place for all participating providers. Usage documented by the identified care coordinators. | | Project | | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 1: Work with IT/partners to assess interoperability systems are in plan for implementation | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 2: Work with IT/partners to identify specific medication error alerts/fields to monitor | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 3: Track that care coordinators are accessing EHR to check for services provided to patients | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #11 Measure outcomes (including quality assessment/root cause analysis of transfer) in order to identify additional interventions. | DY3 Q2 | Project | N/A | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Membership of quality committee is representative of PPS staff involved in quality improvement processes and other stakeholders. | | Project | | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Quality committee identifies opportunities for quality improvement and use of rapid cycle improvement methodologies, develops implementation plans, and evaluates results of quality improvement initiatives. | | Project | | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task PPS evaluates and creates action plans based on key quality metrics, to include applicable metrics in Attachment J. | | Project | | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Service and quality outcome measures are reported to all stakeholders. | | Project | | In Progress | 10/01/2015 | 09/30/2017 | 10/01/2015 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task Step 1: Develop champions within lead and partner organizations | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 2: Develop monthly meeting schedule to assess root causeanalyses of home-care to hospital transfers | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 3: Work with the state/MCOs to obtain real-time data on readmissions to inform training plan and improve quality | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4: Schedule webinars to inform workgroup of performance measures/baseline data | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5: Evaluate and review avoidable readmissions; discuss | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| high cost of care patients | | | | | | | | | | |
| Task Step 6: Engage w/ MCO or MLTC to collect HEDIS measures and identify gaps in these measures | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 7: Use HCAHPS reports to monitor patient satisfaction scores across providers and identify areas of improvement | | Project | | In Progress | 01/01/2016 | 09/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 8: Establish process to systematically and on a schedule share outcome measures | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 9: Develop root cause analysis reports and review monthly | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 10: Determine rapid cycle methodologies to use for quality improvement initiatives | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 11: Determine quality improvement measures | | Project | | In Progress | 01/01/2016 | 09/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Milestone #12 Use EHRs and other technical platforms to track all patients engaged in the project. | DY2 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1: Generate reports that are submitted quarterly to the PPS by home care agencies including number of staff trained, patients/caregivers trained and affected by staff trainings. | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |

Prescribed Milestones Current File Uploads

No Records Found

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|--|
| Assemble Rapid Response Teams (hospital/home care) to facilitate | |
| patient discharge to home and assure needed home care services are in | M1, Step 4: Pushed back to DY2 Q1 because no EMS aspect so far, which is critical for development of Rapid Response Team |
| place, including, if appropriate, hospice. | |

NYS Confidentiality – High



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|--|
| Ensure home care staff have knowledge and skills to identify and respond | |
| to patient risks for readmission, as well as to support evidence-based | |
| medicine and chronic care management. | |
| Develop care pathways and other clinical tools for monitoring chronically | |
| ill patients, with the goal of early identification of potential instability and | |
| intervention to avoid hospital transfer. | |
| Educate all staff on care pathways and INTERACT-like principles. | M4, Step 3: Complete. Gathered list of organizations who require training, and the staff they wish to train as trainers |
| Develop Advance Care Planning tools to assist residents and families in | M5, Step 2: Complete. Identified ACP tools being used by partners, such as advanced directives with healthcare proxy, EMOLST/MOLST |
| expressing and documenting their wishes for near end of life and end of | |
| life care. | M5, Step 3: Complete. Explored when patient is received by home care, and when there is a change in patient condition |
| Create coaching program to facilitate and support implementation. | |
| | M7, Step 3: Pushed back to DY2 Q2 in order to allow time to work with Cultural Competency Cross-functional Workgroup, and to permit time to develop teaching methods |
| Educate patient and family/caretakers, to facilitate participation in | variation |
| planning of care. | |
| | M7, Step 4: Pushed back to DY2 Q2 in order to allow time to work with Cultural Competency Cross-functional Workgroup, and to permit time to develop teaching methods |
| Integrate primary care, behavioral health, pharmacy, and other services | |
| into the model in order to enhance coordination of care and medication | |
| management. | |
| Utilize telehealth/telemedicine to enhance hospital-home care | |
| collaborations. | |
| Utilize interoperable EHR to enhance communication and avoid | M 10, Step 1: Pushed back to DY2 Q3 - IT requires more time, working on assessing feasability and platform for interoperability |
| medication errors and/or duplicative services. | |
| Measure outcomes (including quality assessment/root cause analysis of transfer) in order to identify additional interventions. | M11, Step 1: Pushed due date back to DY2Q1 from DY1 Q3. To be done post-INTERACT training, which has yet to be completed fully |
| | |
| Use EHRs and other technical platforms to track all patients engaged in | |
| the project. | |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |
| Milestone #6 | Pass & Ongoing | |



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Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|---------------|----------------|--------------------|
| Milestone #7 | Pass & Ongoing | |
| Milestone #8 | Pass & Ongoing | |
| Milestone #9 | Pass & Ongoing | |
| Milestone #10 | Pass & Ongoing | |
| Milestone #11 | Pass & Ongoing | |
| Milestone #12 | Pass & Ongoing | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 2.b.viii.4 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date | |
|------------------|---------|-----------|-----------|-------------|-------------|--|
| No Records Found | | | | | | |

No Records Found

PPS Defined Milestones Narrative Text

|--|

No Records Found



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 2.b.viii.5 - IA Monitoring

Instructions :



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Mount Sinai PPS, LLC (PPS ID:34)

Project 2.c.i – Development of community-based health navigation services

IPQR Module 2.c.i.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

Associated Risk: Workforce Development

Part of the diminished capacity is the difficulty in hiring staff into a program without a standardized means of timely reimbursement.

Risk Mitigation: The financial and workforce investment in this project will be clearly defined. Our path to achieving more clarity involves close collaboration with the financial and workforce development entities to understand any potential burdens that fall outside of the scope of our expectations and strategize avenues for successfully managing those burdens.

Associated Risk: Minimal supervisory structure

Risk Mitigation: Through this project, part of the staff will include licensed clinical SWs and RNs to provide support in a standardized manner to the community navigation staff. The hub of resources will also be helpful for consultations.

Associated Risk: Lack of IT infrastructure

Risk Mitigation: Use of the MAPP portal will allow for some of the tracking mentioned. Partners in this project will need to be well versed in MAPP through various roll out phases. Additionally, infrastructure will be created through collaboration with IT development entities for the project and current HH dashboards and partner care coordination platforms will be leveraged.

Associated Risk: Potential duplication of services

Risk Mitigation: Policies and best practices will be developed to facilitate warm handoffs to various members of a patient's care team. These policies and and best practices will be created through collaboration with other DSRIP projects and current programs (i.e. Health Homes, transitional care).

Associated Risk: Low Patient Compliance

Risk Mitigation: Investment in collaboration with workforce development to ensure that patient navigators are adequately trained and equipped to ameliorate patient ambivalence and compliance barriers.

Associated Risk: Inadequate Supply of Resources, i.e. Housing and Transportation

NYS Confidentiality – High



DSRIP Implementation Plan Project

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Risk Mitigation: The PPS will employ experts in each area of need to assist patients in navigating and accessing the resources. The resource hub and resource guide will include details re: wait times, languages spoken, and services provided to help patients better access appropriate resources that are not limited. Associated Risk: Difficulty determining the need for longitudinal vs. short-term services, caseload sizes, and patient graduation

Risk Mitigation: Needs assessments, clinical pathways, and associated policies and workflows for patients will be created so that the patient is matched with the right level of care needed.

Associated Risk: The assumptions for community navigators number

"Table #1 - This number reflects the individual community-based navigators that we have committed to this project. This number reflects community-based navigators specific to this particular project only..."

Risk Mitigation: The initial assumption is not accurate. We're also sharing resources with lead HHs and community based organizations providing HH services. We will integrate Care coordination models to include community navigators as a shared resource and will be able to include those who provide services in other projects ie 2ai etc. This will enable us to reach the 250 goal by DY4.



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 2.c.i.2 - Patient Engagement Speed

Instructions :

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for DY1 Q4 should include patients previously reported in DY1 Q3 plus new patients engaged in DY1 Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

| Benchmarks | | | |
|------------------------|------------------------|--|--|
| Actively Engaged Speed | Actively Engaged Scale | | |
| DY4,Q4 | 53,125 | | |

| | Year,Quarter | DY1,Q1 | DY1,Q2 | DY1,Q3 | DY1,Q4 |
|--------------|--------------------------|--------|---------|---------|---------|
| | Baseline Commitment | 0 | 5,313 | 8,585 | 13,281 |
| PPS Reported | Quarterly Update | 7,240 | 9,091 | 15,437 | 16,575 |
| | Percent(%) of Commitment | | 171.11% | 179.81% | 124.80% |
| | Quarterly Update | 0 | 9,091 | 15,437 | 16,575 |
| IA Approved | Percent(%) of Commitment | | 171.11% | 179.81% | 124.80% |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|-------------------------|---|---|---------------------|
| tomfitz | Baseline or Performance | 34_PMDL3415_1_4_20160422175937_PatientRegistry_MountSinai_2ci_DY1Q4_04.22.16. | Pagietry of patients activaly angraad in DV1 O4 for project 2gi | 04/22/2016 06:00 PM |
| tomfitz | Documentation | xlsx | Registry of patients actively engaged in DY1 Q4 for project 2ci | 04/22/2010 00.00 PW |

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

The quarterly update figure above adds patients engaged in DY1 Q4 to previous PPS reported total in DY1 Q3.

| Module Review Status | | | |
|----------------------------------|--|--|--|
| Review Status IA Formal Comments | | | |
| Pass & Ongoing | | | |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 2.c.i.3 - Prescribed Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #1 Create community-based health navigation services, with the goal of assisting patients in accessing healthcare services efficiently. | DY3 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Community-based health navigation services established. | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1. Finalize a plan to hire additional staff to assist in execution. | | Project | | On Hold | 07/31/2015 | 03/31/2016 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Step 2. Identify key elements of community-based health navigation | | Project | | Completed | 06/12/2015 | 12/31/2015 | 06/12/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 3. Outline/ Diagram PPS care coordination. Actively participate in Care Coordination Cross Functional Workgroup sessions | | Project | | In Progress | 06/12/2015 | 03/31/2018 | 06/12/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 4. Leverage Care Coordination Cross Functional Workgroup's resources | | Project | | In Progress | 06/12/2015 | 03/31/2018 | 06/12/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 5. Collaborate with CCCFW to develop CCCFW processes, workflows, and protocols as they relate to the CCCFW Charter (Care Coordination documents have been uploaded to the Clinical Integration Section 09-> MAPP Module 9.1 • Prescribed Milestones #2-" Develop a Clinical Integration strategy."; In order to achieve milestones for this project project 2ci will collaborate and has been involved in CCCFW. Page 2 of CCCFW charter, deliverables 1-9 will help project team to meet this milestone) | | Project | | In Progress | 06/12/2015 | 03/31/2018 | 06/12/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 6. Identify services needed using CNA | | Project | | In Progress | 06/12/2015 | 03/31/2018 | 06/12/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 7. Identify sites and agencies and Health Homes already | | Project | | In Progress | 06/30/2015 | 03/31/2018 | 06/30/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| doing community-based health navigation | | | | | | | | | | |
| Task Step 8. Create Patient Work Flow chart | | Project | | In Progress | 06/12/2015 | 03/31/2018 | 06/12/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 9. Create subgroups to work on developing community based services (data, workforce, patient engagement) | | Project | | Completed | 06/30/2015 | 03/31/2018 | 06/30/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 10. Determine how community based health navigation services will collaborate with other clinical call centers to ease access and connect patients to resources and further community navigation services. | | Project | | In Progress | 06/12/2015 | 03/31/2017 | 06/12/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #2 Develop a community care resource guide to assist the community resources and ensure compliance with protocols, under direction from a collaborating program oversight group of medical/behavioral health, community nursing, and social support services providers. | DY2 Q4 | Project | N/A | In Progress | 06/12/2015 | 03/31/2017 | 06/12/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Resource guide completed, detailing medical/behavioral/social community resources and care protocols developed by program oversight committee. | | Project | | In Progress | 06/12/2015 | 03/31/2017 | 06/12/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1.Finalize a staffing plan to execute project (do research, create written content, compile materials) | | Project | | On Hold | 09/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Step 2.Develop a collaborating program oversight group of med/beh health, community nursing, and social support services providers | | Project | | Completed | 09/01/2015 | 03/31/2016 | 09/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 3.Identify key contributors within the workgroup and resources from within partner organizations. | | Project | | Completed | 09/01/2015 | 03/31/2016 | 09/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 4.Identify and compile contents of resource guide | | Project | | In Progress | 09/01/2015 | 06/30/2016 | 09/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 5.Collaborate with other PPS projects to ensure that the content of guide will support their needs | | Project | | In Progress | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 6.Identify / finalize resource guide mediums - web and phone-based | | Project | | In Progress | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 7. Determine workflow to effectively use the resource guide, | | Project | | In Progress | 09/01/2015 | 06/30/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| and how it can be leveraged for other clinical call centers. | | | | | | | | | | |
| Task Step 8. Distribute and track use of written resource guide,employing marketing resources through PMO and through each PPS partner agency | | Project | | In Progress | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Milestone #3 Recruit for community navigators, ideally spearheaded by residents in the targeted area to ensure community familiarity. | DY2 Q4 | Project | N/A | In Progress | 09/30/2015 | 03/31/2017 | 09/30/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Navigators recruited by residents in the targeted area, where possible. | | Project | | In Progress | 09/30/2015 | 12/31/2016 | 09/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 1.Compile current job descriptions in collaboration with Workforce Committee | | Project | | In Progress | 09/30/2015 | 12/31/2016 | 09/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 2. With workforce guidance, standardize job titles (external to PPS), job descriptions, qualifications / credentials, and salary ranges | | Project | | In Progress | 09/30/2015 | 12/31/2016 | 09/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 3. Identify new hiring needs jointly with the Workforce Committee | | Project | | In Progress | 09/30/2015 | 12/31/2016 | 09/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 4. Work with Workforce to identify local recruitment resources (community job training, community newspapers / websites, libraries, job fairs) | | Project | | In Progress | 09/30/2015 | 12/31/2016 | 09/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 5.Communicate needs to PPS Workforce Committee | | Project | | In Progress | 09/30/2015 | 12/31/2016 | 09/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskStep 6.Schedule and track community navigation recruitmentactivities (collaboration with Workforce and IT) | | Project | | In Progress | 09/30/2015 | 12/31/2016 | 09/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 7. Track all community navigation hires (collaboration with Workforce and IT) | | Project | | In Progress | 09/30/2015 | 12/31/2016 | 09/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskStep 8.Assess need for temp agencies specializing in HealthCare to assist in recruiting. (collaboration with Workforce) | | Project | | In Progress | 09/30/2015 | 12/31/2016 | 09/30/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Milestone #4 Resource appropriately for the community navigators, evaluating placement and service type. | DY3 Q4 | Project | N/A | In Progress | 06/12/2015 | 03/31/2018 | 06/12/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Navigator placement implemented based upon opportunity | | Project | | In Progress | 08/15/2016 | 03/31/2018 | 08/15/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| assessment. | | | | | | | | | | |
| Task Telephonic and web-based health navigator services implemented by type. | | Project | | In Progress | 08/15/2016 | 03/31/2018 | 08/15/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskStep 1.Review community needs assessment document toidentify geographies of need | | Project | | In Progress | 08/15/2016 | 09/30/2016 | 08/15/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 2.Identify CBOs and HC organizations in those areas | | Project | | In Progress | 08/15/2016 | 09/30/2016 | 08/15/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 3.Identify opportunities for co-location with other projects and generally across PPS areas of need (EDs, clinics, shelters, public housing units). (2biv, 2bviii collaboration) | | Project | | In Progress | 06/12/2015 | 12/31/2017 | 06/12/2015 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| Task Step 4.Create co-location protocols and partnerships with other projects and generally across PPS areas of need (EDs, clinics, shelters, public housing units). (2biv, 2bviii collaboration) | | Project | | In Progress | 08/15/2016 | 12/31/2017 | 08/15/2016 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| Task Step 5.Identify a strategic plan template or best practices for expansion | | Project | | In Progress | 08/15/2016 | 12/31/2017 | 08/15/2016 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| Task Step 6.Draft strategic plan, get partner feedback and sign off | | Project | | In Progress | 08/15/2016 | 03/31/2018 | 08/15/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task With 2ai, plan phased implementation of telephonic and web- accessible Command Center / Resource Hub , leveraging existing resources within PPS lead and participating partner infrastructure | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Plan for telephonic and web-based health navigation services within "Phase 1" contact center | | Project | | In Progress | 07/31/2015 | 03/31/2018 | 07/31/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #5 Provide community navigators with access to non-clinical resources, such as transportation and housing services. | DY3 Q4 | Project | N/A | In Progress | 08/15/2015 | 03/31/2018 | 08/15/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskNavigators have partnerships with transportation, housing, and other social services benefitting target population. | | Project | | In Progress | 08/15/2015 | 03/31/2018 | 08/15/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1.Identify non-clinical partners within PPS | | Project | | In Progress | 08/15/2015 | 12/31/2017 | 08/15/2015 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| TaskStep 2.Partner with non-clinical constituents to deliver onresources required to meet milestone #5 | | Project | | In Progress | 08/15/2015 | 12/31/2017 | 08/15/2015 | 12/31/2017 | 12/31/2017 | DY3 Q3 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 3.Create a list of partnerships for community navigators | | Project | | In Progress | 08/15/2015 | 12/31/2017 | 08/15/2015 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| TaskStep 4. Develop and implement referral workflows and trackingprotocols via telephonic and web-based navigation services. | | Project | | In Progress | 08/15/2015 | 12/31/2017 | 08/15/2015 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| Milestone #6 Establish case loads and discharge processes to ensure efficiency in the system for community navigators who are following patients longitudinally. | DY2 Q4 | Project | N/A | In Progress | 08/15/2015 | 03/31/2017 | 08/15/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Case loads and discharge processes established for health navigators following patients longitudinally. | | Project | | In Progress | 08/15/2015 | 03/31/2017 | 08/15/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. Actively participate in Care Coordination Cross Functional Workgroup sessions | | Project | | In Progress | 08/15/2015 | 12/31/2016 | 08/15/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 2. Leverage Care Coordination Cross Functional Workgroup's resources | | Project | | In Progress | 08/15/2015 | 12/31/2016 | 08/15/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 3. Refer to CCFW's processes, workflows, and protocols | | Project | | In Progress | 08/15/2015 | 12/31/2016 | 08/15/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 4. Collect current case load size/mix and discharge processes from partners | | Project | | In Progress | 08/15/2015 | 12/31/2016 | 08/15/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 5.Synthesize for key elements | | Project | | In Progress | 08/15/2015 | 12/31/2016 | 08/15/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 6.Create PPS case load and discharge process | | Project | | In Progress | 08/15/2015 | 03/31/2017 | 08/15/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7.Ensure that partners all have key elements of caseload and discharge process in agency specific protocols | | Project | | In Progress | 08/15/2015 | 03/31/2017 | 08/15/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 8.Develop PPS materials for partner agency use, and ensure that training is completed for all staff dedicated to the community navigation project. | | Project | | In Progress | 08/15/2015 | 03/31/2017 | 08/15/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 9.Establish a quality assurance plan for the determined PPS protocol. | | Project | | In Progress | 08/15/2015 | 03/31/2017 | 08/15/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #7 Market the availability of community-based navigation services. | DY2 Q4 | Project | N/A | In Progress | 08/15/2016 | 03/31/2017 | 08/15/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskHealth navigator personnel and services marketed withindesignated communities. | | Project | | In Progress | 08/15/2016 | 03/31/2017 | 08/15/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 1. Create materials for resource guide, market and advertise resource hub, and market resources through PPS leads at each agency. | | Project | | In Progress | 08/15/2016 | 03/31/2017 | 08/15/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 2.Define Target Audience | | Project | | In Progress | 08/15/2016 | 03/31/2017 | 08/15/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 3. Collaborate with Workforce to finalize a marketing plan and workflow | | Project | | In Progress | 08/15/2016 | 03/31/2017 | 08/15/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 4. Share availability of community-based navigation services with PPS providers. | | Project | | In Progress | 08/15/2016 | 03/31/2017 | 08/15/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #8 Use EHRs and other technical platforms to track all patients engaged in the project. | DY2 Q4 | Project | N/A | In Progress | 09/30/2015 | 03/31/2017 | 09/30/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting. | | Project | | In Progress | 09/30/2015 | 03/31/2017 | 09/30/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1.In collaboration with PMO and IT Committee, Identify patients who would benefit from receipt of community navigation services via 2ci using fields within current EHRs and other platforms. | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 2.Identify key components of quarterly report template | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 3.Identify patients receiving navigation services via specific programs | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 4.Develop a system to collect required data for the tracking system | | Project | | In Progress | 08/15/2016 | 09/30/2016 | 08/15/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 5.Work with IT to create tracking and reporting system that is accessible to community navigators in the field and in the resource hub, and determine the linkages with other systems. | | Project | | In Progress | 08/15/2016 | 12/31/2016 | 08/15/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 6.Work with lead HHs to include projects in their dashboards for lead HH level reporting. | | Project | | In Progress | 08/15/2016 | 12/31/2016 | 08/15/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Prescribed Milestones Current File Uploads

| | Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|--|----------------|---------|-----------|-----------|-------------|-------------|
|--|----------------|---------|-----------|-----------|-------------|-------------|

No Records Found

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|----------------|
| Create community-based health navigation services, with the goal of | |
| assisting patients in accessing healthcare services efficiently. | |
| Develop a community care resource guide to assist the community | |
| resources and ensure compliance with protocols, under direction from a | |
| collaborating program oversight group of medical/behavioral health, | |
| community nursing, and social support services providers. | |
| Recruit for community navigators, ideally spearheaded by residents in the | |
| targeted area to ensure community familiarity. | |
| Resource appropriately for the community navigators, evaluating | |
| placement and service type. | |
| Provide community navigators with access to non-clinical resources, such | |
| as transportation and housing services. | |
| Establish case loads and discharge processes to ensure efficiency in the | |
| system for community navigators who are following patients | |
| longitudinally. | |
| Market the availability of community-based navigation services. | |
| Use EHRs and other technical platforms to track all patients engaged in | |
| the project. | |

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |
| Milestone #6 | Pass & Ongoing | |
| Milestone #7 | Pass & Ongoing | |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #8 | Pass & Ongoing | |

NYS Confidentiality – High



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

☑ IPQR Module 2.c.i.4 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|
| Milestone Collaborate with Care Coordination Cross Functional Workgroup to meet Prescribed Milestones in module 4 (Req #'s 1-8) | In Progress | Actively participate in Care Coordination Cross Functional Workgroup sessions | 07/16/2015 | 03/31/2018 | 07/16/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone Collaborate with Care Coordination Cross Functional Workgroup to meet Prescribed Milestones in module 4 (Req #'s 1-8) | In Progress | Leverage Care Coordination Cross Functional Workgroup's resources | 07/16/2015 | 03/31/2018 | 07/16/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone Collaborate with Care Coordination Cross Functional Workgroup to meet Prescribed Milestones in module 4 (Req #'s 1-8) | In Progress | Refer to CCFW's processes, workflows, and protocols | 07/16/2015 | 03/31/2018 | 07/16/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone Develop resource guide training to meet State prescribed Req#2 in module 4 | In Progress | Needed to develop comprehensive web based resource guide | 07/02/2015 | 03/31/2017 | 07/02/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone Work with IT to create web based resource guide to meet State prescribed Req#2 in module 4 | In Progress | Needed to develop comprehensive web based resource guide | 08/15/2015 | 12/31/2016 | 08/15/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Milestone Work with Clinical QA process to vet and verify resources to meet State prescribed Req#2 in module 4 | In Progress | Needed to develop comprehensive web based resource guide | 08/15/2015 | 12/31/2016 | 08/15/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Milestone Obtain list of current community navigators to meet State prescribed Req#3 in module 4 | In Progress | Needed to develop comprehensive community navigator resource | 08/15/2015 | 09/30/2016 | 08/15/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Milestone Create PPS database of community navigators to meet State prescribed Req#3 in module 4 | In Progress | Needed to develop comprehensive community navigator resource | 08/15/2015 | 12/31/2016 | 08/15/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Milestone Increase Health Home Enrollment to meet State prescribed Req#7 in module 4 | In Progress | Concurrent goal with marketing efforts and comprehensive marketing plan | 08/15/2015 | 03/31/2017 | 08/15/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone Identify start-up sites and roll out timelines to meet | In Progress | Need for process mapping of current state to develop future state | 08/15/2015 | 06/30/2016 | 08/15/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |

NYS Confidentiality – High



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|------------------------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
| State prescribed Req#8 in module 4 | | | | | | | | |

PPS Defined Milestones Current File Uploads

| Milestone Name User ID File Type File Name | Description | Upload Date |
|--|-------------|-------------|
|--|-------------|-------------|

No Records Found

PPS Defined Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|----------------|
| Collaborate with Care Coordination Cross Functional Workgroup to | |
| meet Prescribed Milestones in module 4 (Req #'s 1-8) | |
| Collaborate with Care Coordination Cross Functional Workgroup to | |
| meet Prescribed Milestones in module 4 (Req #'s 1-8) | |
| Collaborate with Care Coordination Cross Functional Workgroup to | |
| meet Prescribed Milestones in module 4 (Req #'s 1-8) | |
| Develop resource guide training to meet State prescribed Req#2 in | |
| module 4 | |
| Work with IT to create web based resource guide to meet State | |
| prescribed Req#2 in module 4 | |
| Work with Clinical QA process to vet and verify resources to meet | |
| State prescribed Req#2 in module 4 | |
| Obtain list of current community navigators to meet State prescribed | |
| Req#3 in module 4 | |
| Create PPS database of community navigators to meet State | |
| prescribed Req#3 in module 4 | |
| Increase Health Home Enrollment to meet State prescribed Req#7 in | |
| module 4 | |
| Identify start-up sites and roll out timelines to meet State prescribed | |
| Req#8 in module 4 | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 2.c.i.5 - IA Monitoring

Instructions :



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Project 3.a.i – Integration of primary care and behavioral health services

IPQR Module 3.a.i.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

A key challenge will be developing competent clinical workforce for this project. The primary risk is direct negative impact to patient engagement and care. We will address this by a multi-pronged approach: 1) In-depth and diverse methods of training which will draw from internal PPS expertise, external organizations, and utilizing "train the trainer" techniques. Focused curricula will include basic concepts of integrated and collaborative care; various roles in integrated care settings (i.e., collaborative supervising psychiatrist for IMPACT; Depression Care Managers); core clinical trainings (i.e., motivational interviewing; screening questionnaires); working with patients with behavioral health conditions (for Model B physical health practitioners). We will also work with the selected primary PPS workforce training vendor, local educational institutions, as well as nationally available training (i.e., the AIMS Center) to create comprehensive training modules for all disciplines in all three models. Trainings will occur via multiple venues, including formal in-services, hands-on workshops, grand rounds, staff meetings, web-based training modules, as well as individual supervision. 2) Ensure potential future workforce members receive training and clinical exposure to integrated care settings. We hope to include trainees from multiple clinical disciplines at sites across the PPS, and they will be included in trainings as appropriate. This will also help develop a pool of trained potential workforce members in later years of DSRIP, and ensure the foundations for this new clinical field of integrated care.

A second major challenge is creating standardized operational models and workflows at each site to minimize practice variation. Risks with not implementing standardized models include significant impact on outcomes, risk of inefficiencies, and lower quality of care. We are developing standardized models and protocols of care for each clinical model, with detailed clinical and administrative workflows and implementation checklists. We will also work closely with the PPS IT to maximize automation and standardization of clinical documentation, handoffs, and notifications. The standardization will be based on available evidence and best practices, as well as allow for some flexibility due to the variety of different sites and phases of operational readiness for integrated care across sites. In addition, as one of the four PPS's involved in the KPMG Target Operating Model development for 3ai, we are using this platform to further refine models and workflows for our PPS, as well as contribute to the standardization of this level of care for other PPS's.

Another related challenge is the variation in sites of not only EHR availability, but the readiness of their EHRs to incorporate both physical health and behavioral health clinical documentation. IT clinical documentation integration will be key to minimize the risks of separate or "opaque" documentation systems between physical and behavioral health, which can have significant safety and quality impact. Some CBOs have limited EHRs which may not easily be able to incorporate physical health documentation modules. We will work closely with the PPS IT to evaluate all partner IT capabilities, and implement any and all solutions with minimal workarounds.

A final challenge will be adequate and appropriate clinical space for integrated care. Inadequate space and patient care room conditions may cause long wait times for appointments and patients dissatisfied with the care setting, leading to missed appointments and disengagement from treatment. Creative scheduling, room shares, modest expansions, and other innovative solutions will be employed. Privacy and confidentiality safeguards will be in place at the patient, provider, facility, and EHR levels.



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.a.i.2 - Patient Engagement Speed

Instructions :

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for DY1 Q4 should include patients previously reported in DY1 Q3 plus new patients engaged in DY1 Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

| Benchmarks | | | | | | | | |
|------------------------|------------------------|--|--|--|--|--|--|--|
| Actively Engaged Speed | Actively Engaged Scale | | | | | | | |
| DY4,Q4 | 55,000 | | | | | | | |

| | Year,Quarter | DY1,Q1 | DY1,Q2 | DY1,Q3 | DY1,Q4 |
|--------------|--------------------------|--------|---------|---------|---------|
| | Baseline Commitment | 0 | 2,750 | 4,400 | 7,150 |
| PPS Reported | Quarterly Update | 11,715 | 20,826 | 28,974 | 37,188 |
| | Percent(%) of Commitment | | 757.31% | 658.50% | 520.11% |
| IA Approved | Quarterly Update | 0 | 21,252 | 29,400 | 37,614 |
| | Percent(%) of Commitment | | 772.80% | 668.18% | 526.07% |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|--|--|---|---------------------|
| tomfitz | Documentation/Certification | 34_PMDL3715_1_4_20160613150547_PatientRegistry_MountSinai_3ai_DY1Q4_Remediat ion_06.13.16.xlsx | Remediation revised registry of patients actively engaged in DY1 Q4 for project 3bi. Fifty-four patients removed from previous DY1 Q4 registry. | 06/13/2016 03:06 PM |
| tomfitz | Other | 34_PMDL3715_1_4_20160613150444_Mt_Sinai_DY1Q4_Actively_Engaged_Duplicates.xl sx | List of members reported by other PPSs and resolution of which PPS is counting the Medicaid member. | 06/13/2016 03:05 PM |
| tomfitz | Baseline or Performance Documentation | 34_PMDL3715_1_4_20160425152736_PatientRegistry_MountSinai_3ai_DY1Q4_04.22.16. xlsx | Registry of patients actively engaged in DY1 Q4 for project 3ai | 04/25/2016 03:28 PM |

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

The quarterly update figure above adds patients engaged in DY1 Q4 to previous PPS reported total in DY1 Q3.



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

6/13/2016: 105 Medicaid members were submitted for project 3.b.i by both Mount Sinai PPS and other PPSs. Mount Sinai will keep and report 51 of those Medicaid members while the other PPSs will keep and report the remaining 54 members. See uploaded list of overlapping members and resolutions for more detail. A revised patient registry for DY1, Q4, with the 54 overlapping members removed, has also been uploaded.

The total count for Mount Sinai's actively engaged is reduced from 37,242 to 37,188. The number of Mount Sinai's actively engaged for DY1, Q4 is reduced from 8,268 to 8,214.

Module Review Status

| Review Status | IA Formal Comments |
|----------------|--------------------|
| Pass & Ongoing | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.a.i.3 - Prescribed Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|-----------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Milestone #1 Co-locate behavioral health services at primary care practice sites. All participating primary care practices must meet 2014 NCQA level 3 PCMH or Advance Primary Care Model standards by DY 3. | DY3 Q4 | Model 1 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards by the end of DY3. | | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskBehavioral health services are co-located withinPCMH/APC practices and are available. | | | Provider | Mental Health | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards Step 1: Collaborate with 2ai to begin tracking PCMH/ and or APCM status. | | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards Step 2: Collaborate with 2ai PCMH Technical Assistance Program to support participating PCPs. | | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards Step 3: Collaborate with 2ai PCMH Technical Assistance Program to submit NCQA / APCM applications. | | | Project | | In Progress | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskBehavioral health services are co-located withinPCMH/APC practices and are available Step 1:Identify pilot sites and staffing models. | | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| TaskBehavioral health services are co-located withinPCMH/APC practices and are available Step 2: | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Develop standardized models/workflows for integrated behavioral health care in primary care settings across sites | | | | | | | | | | | |
| Task Behavioral health services are co-located within PCMH/APC practices and are available Step 3: Create job descriptions and work with workforce committee to recruit and hire staff. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Behavioral health services are co-located within PCMH/APC practices and are available Step 4: Document licensure /certification and practice schedule and provide to PPS. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskBehavioral health services are co-located withinPCMH/APC practices and are available Step 5:Working with compliance, perform ongoing review ofneed for and submission of regulatory waivers andsubmissions of integrated service applications. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #2 Develop collaborative evidence-based standards of care including medication management and care engagement process. | DY2 Q4 | Model 1 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskRegularly scheduled formal meetings are held todevelop collaborative care practices. | | | Project | | Completed | 04/01/2015 | 10/31/2015 | 04/01/2015 | 10/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskCoordinated evidence-based care protocols are inplace, including medication management and careengagement processes. | | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskRegularly scheduled formal meetings are held to develop collaborative care practices. Step 1: Review existing evidence-based standards of care for integrated primary care/BH services, medication management, and care engagement process. | | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskRegularly scheduled formal meetings are held todevelop collaborative care practices. Step 2: Developbasic standards and protocols for medication | | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| management and care engagement for all sites. | | | | | | | | | | | |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices. Step 3: Draft preliminary PPS-wide high level standardized models/workflows/best practices. | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices. Step 4: Draft site specific collaborative care protocol and implementation plan for Model 1. | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices. Step 5: Create multidisciplinary team at each site. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskRegularly scheduled formal meetings are held todevelop collaborative care practices. Step 6: Schedulemeetings to develop triage, integrated teamconferences, medication management andengagement process. | | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices. Step 7: Ongoing consultation of PPS 3ai core committee for workflows, protocols and evidence based practices. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Coordinated evidence-based care protocols are in place, including medication management and care engagement processes. Step 1: Finalize initial site specific protocols for workflow, patient engagement and med management. | | | Project | | In Progress | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Coordinated evidence-based care protocols are in place, including medication management and care engagement processes. Step 2: Train all new clinics and staff on collaborative care protocol. | | | Project | | In Progress | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Coordinated evidence-based care protocols are in place, including medication management and care | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| engagement processes. Step 3: Create policies and procedures document for review and updates to care protocol. | | | | | | | | | | | |
| Task Coordinated evidence-based care protocols are in place, including medication management and care engagement processes. Step 4: Pilot care protocol and implementation plan, review and update. | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Coordinated evidence-based care protocols are in place, including medication management and care engagement processes. Step 5: Review new behavioral health standards of care guidelines and revise quarterly (or as needed) with 3ai core committee. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Coordinated evidence-based care protocols are in place, including medication management and care engagement processes. Step 6: Ongoing refinement of protocols based on continuous consultation with 3ai core committee. | | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Coordinated evidence-based care protocols are in place, including medication management and care engagement processes. Step 7: Sites to conduct quarterly QI cycles on their programs to improve practices. | | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #3 Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs. | DY3 Q4 | Model 1 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Policies and procedures are in place to facilitate and document completion of screenings. | | | Project | | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Screenings are documented in Electronic Health Record. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task At least 90% of patients receive screenings at the | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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|--|------------------------|-----------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT). | | | | | | | | | | | |
| TaskPositive screenings result in "warm transfer" tobehavioral health provider as measured bydocumentation in Electronic Health Record. | | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskPolicies and procedures are in place to facilitate and document completion of screenings. Step 1: Review existing child, adolescent, and adult screening tools. | | | Project | | Completed | 04/01/2015 | 09/30/2015 | 04/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 |
| Task Policies and procedures are in place to facilitate and document completion of screenings. Step 2: Choose minimum set screening tools for sites (child, adolescent, and adult). | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Policies and procedures are in place to facilitate and document completion of screenings. Step 3: Sites to develop individual screening policies and procedures based on recommendations from 3ai core committee. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Policies and procedures are in place to facilitate and document completion of screenings. Step 4: Quarterly review of screening activities, update policies and procedures as necessary. | | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Screenings are documented in Electronic Health Record Step 1: Identify current partner EHRs. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskScreenings are documented in Electronic HealthRecord Step 2: Draft guide for recommended alertsand screening templates into collaborative careprotocol. | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Screenings are documented in Electronic Health Record Step 3: Partners integrate alerts and screening templates into EHRs. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Screenings are documented in Electronic Health | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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|--|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Record Step 4: Provide screenshots of screening | | | | | | | | | | | |
| alerts to project team. | | | | | | | | | | | |
| At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT) Step 1: Identify discrete screening variable in EHRs. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT) Step 2: Work with site based or Sinai IT to create screening report. | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT) Step 3: Identify denominator of eligible patients (medicaid patients who receive primary care at that site) at each site and calculate screening rates. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT) Step 4: Provide quarterly roster of eligible patients screened vs the total eligible to project team. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic Health Record Step1: Review existing protocols and develop "warm transfer" protocol, including documentation in EHRs (part of overall care protocol). | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic Health Record Step 2: | | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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|---|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Train staff at sites in protocols and documentation. | | | | | | | | | | | |
| Milestone #4 | | | | | | | | | | | |
| Use EHRs or other technical platforms to track all | DY2 Q4 | Model 1 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| patients engaged in this project. | | | - | | | | | | | | |
| Task | | | | | | | | | | | |
| EHR demonstrates integration of medical and | | | | | | 07/04/0045 | 00/04/0047 | 07/04/0045 | 00/04/0047 | 00/04/0047 | DVO O 4 |
| behavioral health record within individual patient | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| records. | | | | | | | | | | | |
| Task | | | | | | | | | | | |
| PPS identifies targeted patients and is able to track | | | | | | | | | | | |
| actively engaged patients for project milestone | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| reporting. | | | | | | | | | | | |
| Task | | | | | | | | | | | |
| EHR demonstrates integration of medical and | | | | | | | | | | | |
| behavioral health record within individual patient | | | | | | | | | | | |
| records Step 1: Survey partners to determine current | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| EHR use, other technical platform use, or need for | | | | | | | | | | | |
| implementation. | | | | | | | | | | | |
| Task | | | | | | | | | | | |
| EHR demonstrates integration of medical and | | | | | | | | | | | |
| behavioral health record within individual patient | | | During | | In December | 40/04/0045 | 00/04/0047 | 40/04/0045 | 00/04/0047 | 00/04/0047 | |
| | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| records Step 2: Provide Technical Assistance to | | | | | | | | | | | |
| partners to integrate BH and EHR. | | | | | | | | | | | |
| Task | | | | | | | | | | | |
| EHR demonstrates integration of medical and | | | | | | | | | | | |
| behavioral health record within individual patient | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| records Step 3: Document that both medical and | | | ., | | - 5 | | | | | | |
| behavioral health follow-up care are available in one | | | | | | | | | | | |
| EHR. | | | | | | | | | | | |
| Task | | | | | | | | | | | |
| PPS identifies targeted patients and is able to track | | | | | | | | | | | |
| actively engaged patients for project milestone | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| reporting Step 1: Create annual alerts in EHRs to | | | | | | | | | | | |
| identify eligible patients for screening | | | | | | | | | | | |
| Task | | | | | | | | | | | |
| PPS identifies targeted patients and is able to track | | | | | | | | | | | |
| actively engaged patients for project milestone | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| reporting Step 2: Identify discrete screening variable in | | | | | | | | | | | |
| EHRs. | | | | | | | | | | | |
| Task | | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |



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|--|------------------------|-----------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting Step 3: Work with site based and / or Sinai IT to create screening report. | | | | | | | | | | | |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting Step 4: Sites provide quarterly roster of patients to project team. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting Step 5: Sites Identify patients who screen positive and are then diagnosed with depression, substance use or other mental illness. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting Step 6: Sites track referrals and follow ups of these patients. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #5 Co-locate primary care services at behavioral health sites. | DY3 Q4 | Model 2 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has achieved NCQA 2014 Level 3 PCMH or Advanced Primary Care Model Practices by the end of DY3. | | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskPrimary care services are co-located within behavioralHealth practices and are available. | | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskPrimary care services are co-located within behavioralHealth practices and are available. | | | Provider | Mental Health | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has achieved NCQA 2014 Level 3 PCMH or Advanced Primary Care Model Practices by the end of DY3. Step 1: Collaborate with 2ai to begin tracking PCMH/ and or APCM status. | | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task PPS has achieved NCQA 2014 Level 3 PCMH or | | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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|---|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Advanced Primary Care Model Practices by the end of | | | | | | | | | | | |
| DY3. Step 2: Collaborate with 2ai PCMH Technical | | | | | | | | | | | |
| Assistance Program to support participating PCPs. | | | | | | | | | | | |
| PPS has achieved NCQA 2014 Level 3 PCMH or Advanced Primary Care Model Practices by the end of DY3. Step 3: Collaborate with 2ai PCMH Technical Assistance Program to submit NCQA / APCM applications. | | | Project | | In Progress | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskPrimary care services are co-located within behavioralHealth practices and are available. Step 1: Identifypilot sites and staffing models. | | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| TaskPrimary care services are co-located within behavioralHealth practices and are available. Step 2: Developstandardized models/workflows for primary care inBehavioral Health settings across sites. | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Primary care services are co-located within behavioral Health practices and are available. Step 3: Create job descriptions and work with workforce committee to recruit and hire staff. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskPrimary care services are co-located within behavioralHealth practices and are available. Step 4: Documentlicensure / certification and provide to PPS. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Primary care services are co-located within behavioral Health practices and are available. Step 5: Working with compliance, perform ongoing review of need for and submission of regulatory waivers, submissions of integrated service applications, and assessment and planning for physical space renovations. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #6 Develop collaborative evidence-based standards of care including medication management and care engagement process. | DY2 Q4 | Model 2 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Regularly scheduled formal meetings are held to | | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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|--|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| develop collaborative care practices. | | | | | | | | | | | |
| Task | | | | | | | | | | | |
| Coordinated evidence-based care protocols are in place, including a medication management and care engagement process. | | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices Step 1: Review existing evidence-based standards of care for integrated primary care/BH services, medication | | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| management, and care engagement process. | | | | | | | | | | | |
| TaskRegularly scheduled formal meetings are held todevelop collaborative care practices Step 2: Developbasic standards and protocols for medicationmanagement and care engagement for all sites. | | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices Step 3: Draft preliminary PPS-wide high level standardized models/workflows/best practices. | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| TaskRegularly scheduled formal meetings are held todevelop collaborative care practices Step 4: Draft sitespecific collaborative care protocol and implementationplan for Model 2. | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices Step 5: Create multidisciplinary team at each site. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices Step 6: Schedule meetings to develop triage, integrated team conferences, medication management and engagement process. | | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Regularly scheduled formal meetings are held to develop collaborative care practices Step 7: Ongoing consultation of PPS 3a1 core committee for workflows, | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| protocols and evidence based practices. | | | | | | | | | | | |
| Task Coordinated evidence-based care protocols are in place, including a medication management and care engagement process. Step 1: Finalize initial site specific protocols for workflow, patient engagement and med management. | | | Project | | In Progress | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Coordinated evidence-based care protocols are in place, including a medication management and care engagement process. Step 2: Train all new clinics and staff on collaborative care protocol. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Coordinated evidence-based care protocols are in place, including a medication management and care engagement process. Step 3: Create policies and procedures document for review and updates to care protocol. | | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Coordinated evidence-based care protocols are in place, including a medication management and care engagement process. Step 4: Pilot care protocol and implementation plan, review and update. | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Coordinated evidence-based care protocols are in place, including a medication management and care engagement process. Step 5: Review new behavioral health standards of care guidelines and revise quarterly (or as needed) with 3ai core committee. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Coordinated evidence-based care protocols are in place, including a medication management and care engagement process. Step 6: Ongoing refinement of protocols based on continuous consultation with 3ai core committee. | | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Coordinated evidence-based care protocols are in place, including a medication management and care engagement process. Step 7: Sites to conduct quarterly QI cycles on their programs to improve | | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|-----------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| practices. | | | | | | | | | | | |
| Milestone #7 Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs. | DY3 Q4 | Model 2 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskScreenings are conducted for all patients. Processworkflows and operational protocols are in place toimplement and document screenings. | | | Project | | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Screenings are documented in Electronic Health Record. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT). | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic Health Record. | | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Screenings are conducted for all patients Step 1: Review existing child, adolescent, and adult screening tools and choose minimum set. | | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| TaskScreenings are conducted for all patients Step 2:Develop screening policies, workflows and operationalprocedures based on recommendations from 3ai corecommittee to adapt for implementation at sites. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Screenings are conducted for all patients Step 3: Quarterly review of screening activities, update policies and procedures as necessary. | | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskScreenings are documented in Electronic HealthRecord Step 1: Identify current partner EHRs. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Screenings are documented in Electronic Health | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Record Step 2: Draft guide for recommended alerts and screening templates into collaborative care protocol. | | | | | | | | | | | |
| TaskScreenings are documented in Electronic HealthRecord Step 3: Partners integrate alerts and screeningtemplates into EHRs. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Screenings are documented in Electronic Health Record Step 4: Provide screenshots of screening alerts to project team. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskAt least 90% of patients receive screenings at the established project sites Step 1: Identify discrete screening variable in EHRs. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task At least 90% of patients receive screenings at the established project sites Step 2: Work with site based or Sinai IT to create screening report. | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task At least 90% of patients receive screenings at the established project sites Step 3: Identify denominator of eligible patients (medicaid patients who receive primary care at that site) at each site and calculate screening rates. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task At least 90% of patients receive screenings at the established project sites Step 4: Provide quarterly roster of eligible patients screened vs the total eligible to project team. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Positive screenings result in "warm transfer" to behavioral health provider Step 1: Review existing protocols and develop "warm transfer" protocol, including documentation in EHRs (part of overall care protocol). | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Positive screenings result in "warm transfer" to behavioral health provider Step 2: Train staff at sites in protocols and documentation. | | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Milestone #8 Use EHRs or other technical platforms to track all patients engaged in this project. | DY2 Q4 | Model 2 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task EHR demonstrates integration of medical and behavioral health record within individual patient records. | | | Project | | In Progress | 11/01/2015 | 03/31/2016 | 11/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS identifies targeted patients and is able to trackactively engaged patients for project milestonereporting. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskEHR demonstrates integration of medical andbehavioral health record within individual patientrecords. Step 1: Survey partners to determine currentEHR use, other technical platform use, or need forimplementation. | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| TaskEHR demonstrates integration of medical andbehavioral health record within individual patientrecords.Step 2: Provide Technical Assistance topartners to integrate BH and EHR. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskEHR demonstrates integration of medical andbehavioral health record within individual patientrecords.Step 3: Document that both medical andbehavioral health follow-up care are available in oneEHR. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS identifies targeted patients and is able to trackactively engaged patients for project milestonereporting. Step 1: Create screening questions toidentify eligible patients. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS identifies targeted patients and is able to trackactively engaged patients for project milestonereporting. Step 2: Identify CPT codes variables inEHRs to query and track engaged patients. | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task PPS identifies targeted patients and is able to track | | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |



DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|-----------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| actively engaged patients for project milestone reporting. Step 3: Work with site based or Sinai IT to create screening report. | | | | | | | | | | | |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting. Step 4: Provide quarterly roster of patients to project team. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS identifies targeted patients and is able to trackactively engaged patients for project milestonereporting. Step 5: Sites track referrals and follow ups ofthese patients. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #9 Implement IMPACT Model at Primary Care Sites. | DY3 Q4 | Model 3 | Project | N/A | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has implemented IMPACT Model at Primary Care Sites. | | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has implemented IMPACT Model at Primary Care Sites. Step 1: Draft customizable protocol template of Best Practices for IMPACT model. | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task PPS has implemented IMPACT Model at Primary Care Sites. Step 2: Identify sites with capacity to implement or currently using IMPACT. | | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task PPS has implemented IMPACT Model at Primary Care Sites. Step 3: Recruit and hire staff for new sites. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has implemented IMPACT Model at Primary Care Sites. Step 4: Develop IMPACT model training. | | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskPPS has implemented IMPACT Model at Primary CareSites. Step 5: Train Depression Care Managers,PCPs, Psychiatrists on IMPACT model. | | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has implemented IMPACT Model at Primary Care Sites. Step 6: Customize patient flow and protocol at site. | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Milestone #10 Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement. | DY2 Q4 | Model 3 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Coordinated evidence-based care protocols are in place, including a medication management and care engagement process to facilitate collaboration between primary care physician and care manager. | | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Policies and procedures include process for consulting with Psychiatrist. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskCoordinated evidence-based care protocols are in place Step 1: Utilize basic protocols from 3ai workgroup to develop site specific protocols for workflow, patient engagement and med management.Pilot care protocol and implementation plan, review and update. | | | Project | | In Progress | 04/01/2015 | 03/31/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskCoordinated evidence-based care protocols are inplace Step 2: Create policies and proceduresdocument for review and updates to care protocol. | | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskCoordinated evidence-based care protocols are in place Step 3: Train all new clinics and staff on collaborative care protocol. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Coordinated evidence-based care protocols are in place Step 4: Review new behavioral health standards of care guidelines and revise quarterly (or as needed) with workgroup. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Coordinated evidence-based care protocols are in place Step 5: Sites to conduct quarterly QI cycles on their programs to improve practices. | | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPolicies and procedures include process for consultingwith Psychiatrist Step 1: Review existing evidence | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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|---|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| based policies and procedures for psychiatry consults. | | | | | | | | | | | |
| Task | | | | | | | | | | | |
| Policies and procedures include process for consulting with Psychiatrist Step 2: Create customizable procedure for sites (which would include weekly meetings- telephonic or in person and documentation procedures). | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task | | | | | | | | | | | |
| Policies and procedures include process for consulting with Psychiatrist Step 3: Sites customize and incorporate into collaborative care protocols. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task | | | | | | | | | | | |
| Policies and procedures include process for consulting with Psychiatrist Step 4: Review quarterly and revise | | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| as necessary. Milestone #11 | | | | | | | | | | | |
| Employ a trained Depression Care Manager meeting requirements of the IMPACT model. | DY2 Q4 | Model 3 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS identifies qualified Depression Care Manager(can be a nurse, social worker, or psychologist) asidentified in Electronic Health Records. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Depression care manager meets requirements of IMPACT model, including coaching patients in behavioral activation, offering course in counseling, monitoring depression symptoms for treatment response, and completing a relapse prevention plan. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies qualified Depression Care Manager Step 1: PPS identifies sites with exisiting DCMs and sites needing to hire DCMs. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS identifies qualified Depression Care ManagerStep 2: Develop DCM job descriptions andqualifications for new DCMs. | | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task PPS identifies qualified Depression Care Manager Step 3: Collaborate with Workforce Committee to recruit and hire Depression Care Managers. | | | Project | | In Progress | 11/01/2015 | 03/31/2017 | 11/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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|--|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| TaskPPS identifies qualified Depression Care ManagerStep 4: DCM documents patient care in EMR. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Depression care manager meets requirements of IMPACT model Step 1: Create protocol for minimum training requirements and annual updates. | | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Depression care manager meets requirements of IMPACT model Step 2: Develop or identify training resources for DCM: depression care and monitoring, coaching patients in behavioral activation, consulting, and completing a relapse prevention plan. | | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskDepression care manager meets requirements ofIMPACT model Step 3: Develop supervision structurefor training period for new DCM. | | | Project | | In Progress | 11/01/2015 | 03/31/2016 | 11/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Depression care manager meets requirements of IMPACT model Step 4: Create or modify existing templates for behavioral activation, Motivational interviewing, relapse prevention. | | | Project | | In Progress | 11/01/2015 | 03/31/2016 | 11/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Depression care manager meets requirements of IMPACT model Step 5: Chart audit to see if DCM had completed certain relevant templates for patients. | | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Depression care manager meets requirements of IMPACT model Step 6: Designate and provide ongoing consultative support in the PPS via the 3ai core committee. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #12 Designate a Psychiatrist meeting requirements of the IMPACT Model. | DY2 Q4 | Model 3 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task All IMPACT participants in PPS have a designated Psychiatrist. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task All IMPACT participants in PPS have a designated Psychiatrist Step 1: Develop Psychiatrist job | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |



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|--|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| descriptions specific to IMPACT model. | | | | | | | | | | | |
| Task All IMPACT participants in PPS have a designated Psychiatrist Step 2: Identify existing psychiatrists when possible and / or collaborate with Workforce Committee to recruit and hire psychiatrists. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskAll IMPACT participants in PPS have a designatedPsychiatrist Step 3: Train pscyhiatrists in caseconsultation for IMPACT model. | | | Project | | In Progress | 11/01/2015 | 03/31/2017 | 11/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task All IMPACT participants in PPS have a designated Psychiatrist Step 4: Develop triage and referral protocols at new sites. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task All IMPACT participants in PPS have a designated Psychiatrist Step 5: Develop collaborative care case review customizable template specific to psychiatrist. | | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task All IMPACT participants in PPS have a designated Psychiatrist Step 6: PCP or DCM identifies collaborating psychiatrist in IMPACT model patient EMR. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #13 Measure outcomes as required in the IMPACT Model. | DY3 Q4 | Model 3 | Project | N/A | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT). | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskAt least 90% of patients receive screenings at theestablished project sites Step 1: Identify discretescreening variable in participating site EHRs to identifypatients screened and not screened. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task At least 90% of patients receive screenings at the established project sites Step 2: Identify denominator of eligible patients (medicaid patients receiving PC) at participating sites and calculate screening rates. | | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Task At least 90% of patients receive screenings at the established project sites Step 3: Work with site based (partners', including MSH) IT departments to create screening reports to be duplicated at future sites. | | | Project | | In Progress | 01/01/2016 | 09/30/2017 | 01/01/2016 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| Task At least 90% of patients receive screenings at the established project sites Step 4: Provide quarterly roster of eligible patients screened vs the total eligible to project team. | | | Project | | In Progress | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task At least 90% of patients receive screenings at the established project sites Step 5: Analyze screening rates and methods to bring overall PPS screening rates in participating projects to 90%. | | | Project | | In Progress | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskAt least 90% of patients receive screenings at the established project sites Step 6: Collaborate with IT Committee to perform analysis of opportunities for screening needs to be met by the PPS's IT infrastucture to create or streamline screening and depression registries and outcomes, including how changes will be synchronized with the PPS's IT needs for interoperability and clinical data sharing overall. | | | Project | | In Progress | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task At least 90% of patients receive screenings at the established project sites Step 7: Collaborate with IT committee to determine how to plan for and implement any changes from above analysis. | | | Project | | In Progress | 07/01/2016 | 03/31/2018 | 07/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #14 Provide "stepped care" as required by the IMPACT Model. | DY3 Q4 | Model 3 | Project | N/A | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task In alignment with the IMPACT model, treatment is adjusted based on evidence-based algorithm that includes evaluation of patient after 10-12 weeks after start of treatment plan. | | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task In alignment with the IMPACT model, treatment is | | | Project | | Completed | 07/01/2015 | 09/30/2015 | 07/01/2015 | 09/30/2015 | 09/30/2015 | DY1 Q2 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| adjusted based on evidence-based algorithm Step 1: Review evidence-based IMPACT care model guidelines from AIMS Center. | | | | | | | | | | | |
| Task In alignment with the IMPACT model, treatment is adjusted based on evidence-based algorithm Step 2: Create standard algorithm for treatment for depression/anxiety/substance use (and/or disorders as determined by the 3ai core committee). | | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task In alignment with the IMPACT model, treatment is adjusted based on evidence-based algorithm Step 3: Individual new sites adjust standard algorithm to fit their specific site, which must meet the basic requirements of the stepped care model | | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task In alignment with the IMPACT model, treatment is adjusted based on evidence-based algorithm Step 4: Reassess and adjust algorithm as needed after 1-2 cycles. | | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #15 Use EHRs or other technical platforms to track all patients engaged in this project. | DY2 Q4 | Model 3 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task EHR demonstrates integration of medical and behavioral health record within individual patient records. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskEHR demonstrates integration of medical andbehavioral health Step 1: Survey partners to determinecurrent EHR use, other technical platform use, or needfor implementation. | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskEHR demonstrates integration of medical andbehavioral health Step 2: Provide TechnicalAssistance to partners to integrate BH and EHR. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Project Model Name | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|-----------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|---|
| Task EHR demonstrates integration of medical and behavioral health Step 3: Document that both medical and behavioral health follow-up care are available in one EHR. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS identifies targeted patients and is able to trackactively engaged patients Step 1: Create annual alertsin EHRs to identify eligible patients for screening. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients Step 2: Identify discrete engagement variable in EHRs (ex: appointment with PC kept or medical assessment). | | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task PPS identifies targeted patients and is able to track actively engaged patients Step 3: Work with site based or Sinai IT to create screening report. | | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| TaskPPS identifies targeted patients and is able to trackactively engaged patients Step 4: Provide quarterlyroster of patients to project team. | | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients Step 5: Sites track referrals and follow ups of these patients. | | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |

Prescribed Milestones Current File Uploads

No Records Found

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|----------------|
| Co-locate behavioral health services at primary care practice sites. All | |
| participating primary care practices must meet 2014 NCQA level 3 PCMH | |
| or Advance Primary Care Model standards by DY 3. | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|--|
| | Task 1, Step 4: Pushed back from DY1 Q4 to DY2 Q1 |
| | Table 2. Shan 4. Rivehad hask from DV4.04 to DV2.04 |
| | Task 2, Step 1: Pushed back from DY1 Q4 to DY2 Q1 |
| Develop collaborative evidence-based standards of care including medication management and care engagement process. | Task 2, Step 2: Pushed back from DY2 Q1 to DY2 Q2 |
| | Task 2, Step 3: Pushed back from DY1 Q4 to DY2 Q1 |
| | Task 2, Step 4: Pushed back from DY1 Q4 to DY2 Q1 |
| Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) | Task 2, Step 2: Pushed back from DY1 Q4 to DY2 Q1 |
| implemented for all patients to identify unmet needs. | Task 4, Step 1: Pushed back from DY1 Q4 to DY2 Q1 |
| Use EHRs or other technical platforms to track all patients engaged in | |
| this project. | |
| Co-locate primary care services at behavioral health sites. | Table 4. Oliver, 4: Divelopt heads from DV4. OA to DV0. OA |
| | Task 1, Step 4: Pushed back from DY1 Q4 to DY2 Q1 |
| Develop collaborative evidence-based standards of care including | Task 2, Step 1: Pushed back from DY1 Q4 to DY2 Q1 |
| medication management and care engagement process. | Task 2, Step 3: Pushed back from DY1 Q4 to DY2 Q1 |
| | Task 2, Step 4: Pushed back from DY1 Q4 to DY2 Q1 |
| Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs. | Task 4, Step 1: Pushed back from DY1 Q4 to DY2 Q1 |
| Use EHRs or other technical platforms to track all patients engaged in this project. | Task 1: Due date doesn't appear to be correct, pushed back one year to 3/31/17. Steps under this task did not align with prior due date. |
| Implement IMPACT Model at Primary Care Sites. | Task 1, Step 3: Pushed back from DY1 Q4 to DY2 Q2 |
| | Task 1, Step 1: Pushed back from DY1 Q4 to DY2 Q2 |
| Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement. | Task 1, Step 2: Pushed back from DY1 Q4 to DY2 Q2 |
| | Task 2, Step 2: Pushed back from DY1 Q4 to DY2 Q2 |
| | Task 2, Step 1: Pushed back from DY1 Q4 to DY2 Q2 |
| Employ a trained Depression Care Manager meeting requirements of the IMPACT model. | Task 2, Step 2: Pushed back from DY1 Q4 to DY2 Q2 |
| | Task 2, Step 3: Pushed back from DY1 Q4 to DY2 Q2 |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|---|
| | Task 2, Step 4: Pushed back from DY1 Q4 to DY2 Q2 |
| Designate a Psychiatrist meeting requirements of the IMPACT Model. | Task 1, Step 1: Pushed back from DY1 Q4 to DY2 Q2 |
| | Task 1, Step 5: Pushed back from DY1 Q4 to DY2 Q2 |
| Measure outcomes as required in the IMPACT Model. | |
| Provide "stepped care" as required by the IMPACT Model. | Task 1, Step 2: Pushed back from DY1 Q4 to DY2 Q2 |
| Use EHRs or other technical platforms to track all patients engaged in this project. | Task 1, Step 1: Pushed back from DY1 Q4 to DY2 Q2 |
| | Task 2, Step 2: Pushed back from DY1 Q4 to DY2 Q2 |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|---------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |
| Milestone #6 | Pass & Ongoing | |
| Milestone #7 | Pass & Ongoing | |
| Milestone #8 | Pass & Ongoing | |
| Milestone #9 | Pass & Ongoing | |
| Milestone #10 | Pass & Ongoing | |
| Milestone #11 | Pass & Ongoing | |
| Milestone #12 | Pass & Ongoing | |
| Milestone #13 | Pass & Ongoing | |
| Milestone #14 | Pass & Ongoing | |
| Milestone #15 | Pass & Ongoing | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.a.i.4 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|------------------|---------|-----------|-----------|-------------|-------------|
| No Records Found | | | | | |

No Records Found

PPS Defined Milestones Narrative Text

| Milestone Name Narrative Text |
|-------------------------------|
|-------------------------------|

No Records Found



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.a.i.5 - IA Monitoring

Instructions :



DSRIP Implementation Plan Project

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Mount Sinai PPS, LLC (PPS ID:34)

Project 3.a.iii – Implementation of evidence-based medication adherence programs (MAP) in community based sites for behavioral health medication compliance

IPQR Module 3.a.iii.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The foremost project risk pertains to the identified vulnerabilities and needs of the target population itself. Adherence to medication treatment specifically and both behavioral and physical health treatment generally comprise final common pathway problems and primary targets for project intervention.

Challenge 1: Development of a scalable evidence-based adherence intervention targeting both behavioral health and physical health medications and related clinical encounters aligned with provider mandates. Strategy: Expand/adapt existing evidence based strategies for the behavioral health population, including both behavioral and physical health medications and related clinical engagement supported by tailored technologies, including a mobile platform to support extra-mural engagement and deployment, integrated into established workflows.

Challenge 2: Implement a scalable standardized adherence intervention across Manhattan, Brooklyn and Queens and diverse professional and non-professional staff. Strategy: Interventions and related training will be piloted with discrete staff and patient cohorts then replicated with project partners supported by standardized training protocols. Each site will develop self-sustaining autonomy and network integration.

Challenge 3: Complex impediments to the progressive engagement and activation of a culturally diverse, vulnerable population with prevalent multiple morbidities, social, financial, and housing problems, and family stressors. Engaging this population requires a highly committed culturally fluent staff familiar with population challenges. Strategy: A robust, established PPS apparatus for workforce recruitment, training and supervision, employing an assembled workforce of care coordinators, care navigators and peers will be oriented to population needs and 3aiii project interventions supported by a mobile technology platform. A major focus will be consumer education and health literacy in which peers may play an

exceptional role. Education and treatment materials will be provided in multiple languages.

Challenge 4: Assuring staff competency and adherence to prescribed interventions, related reporting, including measures of intervention efficacy. Strategy: Across the PPS, each practice setting and node will report ongoing assessment of staff adherence to the prescribed interventions and discrete performance metrics and outcomes using an integrated/mobile technology platform.

Challenge 5: Other IT integration including data capture from pharmacy and other resource utilization both within and outside the PPS, including emergency services and hospitalization. Strategy: The project specific technology platform will integrate other data resources including regional and health information exchanges, and PSYCKES. Work related to the primary pilot, currently underway, is expected to produce viable scalable solutions to such integration then available to project partners.

Challenge 6: Duplication of PPS services, which could complicate and impede the delivery of organized, efficient services. Strategy: Coordination at both the PPS and project level, through use of the MRT Innovation eXchange (MIX) idea bank as well as other direct collaborative initiatives, including sharing standardized approaches and protocols, experience and data, and collaborate on project development when possible.

Challenge 7: Ensuring access to mobile technologies. Strategy: Access to mobile technologies and multiple points of access is a key project component of this project. When direct consumer access is not possible, case managers/care coordinators and peers may utilize other project funded mobile technologies (laptop/pad devices) to implement the adherence model.



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.a.iii.2 - Patient Engagement Speed

Instructions :

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for DY1 Q4 should include patients previously reported in DY1 Q3 plus new patients engaged in DY1 Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

| Benchmarks | | | | | | | | |
|------------------------|------------------------|--|--|--|--|--|--|--|
| Actively Engaged Speed | Actively Engaged Scale | | | | | | | |
| DY4,Q4 | 45,000 | | | | | | | |

| | Year,Quarter | DY1,Q1 | DY1,Q2 | DY1,Q3 | DY1,Q4 |
|--------------|-------------------------------|--------|--------|--------|--------|
| | Baseline Commitment | 0 | 1,000 | 1,500 | 2,000 |
| PPS Reported | PPS Reported Quarterly Update | | 982 | 1,445 | 1,744 |
| | Percent(%) of Commitment | | 98.20% | 96.33% | 87.20% |
| | Quarterly Update | 0 | 982 | 1,445 | 1,744 |
| IA Approved | Percent(%) of Commitment | | 98.20% | 96.33% | 87.20% |

Warning: PPS Reported - Please note that your patients engaged to date (1,744) does not meet your committed amount (2,000) for 'DY1,Q4'

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|-------------------------|---|---|---------------------|
| tomfitz | Baseline or Performance | 34_PMDL3915_1_4_20160422180611_PatientRegistry_MountSinai_3aiii_DY1Q4_04.22.1 | Registry of patients actively engaged in DY1 Q4 for project 3aiii | 04/22/2016 06:06 PM |
| tomfitz | Documentation | 6.xlsx | | 04/22/2010 00.00 PW |

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

The quarterly update figure above adds patients engaged in DY1 Q4 to previous PPS reported total in DY1 Q3.

Module Review Status

| Review Status | IA Formal Comments |
|----------------|--------------------|
| Pass & Ongoing | |

NYS Confidentiality – High



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.a.iii.3 - Prescribed Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #1 Develop a medication adherence program to improve behavioral health medication adherence through culturally-competent health literacy initiatives including methods based on the Fund for Public Health NY's Medication Adherence Project (MAP). | DY3 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has an active medication adherence program which includes initiatives reflecting the Fund for Public Health NY's MAP. | | Project | | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Project staff and participants receive training on PPS medication adherence program initiatives, either utilizing MAP materials or similar materials developed by the PPS. | | Project | | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskPPS has an active medication adherence program Step 1:Review existing literature and DOHMH MAP program bestpractices. | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskPPS has an active medication adherence program Step 2:Develop and refine PPS self management goal interventioncontent and template to engage patients. | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task PPS has an active medication adherence program Step 3: Develop mobile Care4Today Mental Health Solutions (C4TMHS) intervention platform. | | Project | | In Progress | 04/01/2015 | 09/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task PPS has an active medication adherence program Step 4: Pilot and refine interventions. | | Project | | In Progress | 08/01/2015 | 07/31/2016 | 08/01/2015 | 07/31/2016 | 09/30/2016 | DY2 Q2 |
| TaskPPS has an active medication adherence program Step 5: Createimplementation protocol and module inclusive of IT integration fordissemination. | | Project | | In Progress | 08/01/2015 | 07/31/2016 | 08/01/2015 | 07/31/2016 | 09/30/2016 | DY2 Q2 |
| Task | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Project staff and participants receive training on PPS medication adherence program initiatives Step 1: Review literature, including: DOHMH MAP and CDC SIMPLE Protocols, Motivational Interviewing, Health Literacy, Shared Decision Making, and Wellness Self Management principles. | | | | | | | | | | |
| Task Project staff and participants receive training on PPS medication adherence program initiatives Step 2: Create draft training curriculum including introduction of self-management templates. | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Project staff and participants receive training on PPS medication adherence program initiatives Step 3: Pilot and refine training curriculum including use of C4TMHS. | | Project | | In Progress | 08/01/2015 | 07/31/2016 | 08/01/2015 | 07/31/2016 | 09/30/2016 | DY2 Q2 |
| Task Project staff and participants receive training on PPS medication adherence program initiatives Step 4: Identify target training participants and initial and follow-up training schedules. | | Project | | In Progress | 08/01/2015 | 07/31/2017 | 08/01/2015 | 07/31/2017 | 09/30/2017 | DY3 Q2 |
| Task Project staff and participants receive training on PPS medication adherence program initiatives Step 5: Maintain training rosters and submit for quarterly reports. | | Project | | In Progress | 08/01/2015 | 03/31/2018 | 08/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Project staff and participants receive training on PPS medication adherence program initiatives Step 6: Ongoing assessment of training program and monitoring of incorporation into practice. | | Project | | In Progress | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #2 Form care teams including practitioners, care managers including Health Home care managers, social workers and pharmacists who are engaged with the behavioral health population. | DY2 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has assembled care teams focused on evidence-based medication adherence, including primary care and behavioral health practitioners as well as supporting practitioners, care managers, and others. | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Regularly scheduled formal meetings are held to develop and update operational protocols based on evidence-based medication adherence standards. | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 08/01/2015 | 03/31/2017 | 08/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskRegularly scheduled formal meetings are held to develop andupdate operational protocols based on evidence-based | | Provider | Mental Health | In Progress | 08/01/2015 | 03/31/2017 | 08/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| medication adherence standards. | | | | | | | | | | |
| Task PPS conducts follow-up evaluations to determine patient outcomes and progress towards therapy goals, including evaluation of appropriateness, effectiveness, safety and drug interactions, and adherence where applicable. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has assembled care teams focused on evidence-based medication adherence Step 1: Actively participate in Care Coordination Cross Functional Workgroup sessions to design a plan for engaging behavioral health population. | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has assembled care teams focused on evidence-based medication adherence Step 2: Leverage Care Coordination Cross Functional Workgroup's resources. | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has assembled care teams focused on evidence-based medication adherence Step 3: Collaborate with CCCFW to develop CCCFW processes, workflows, and protocols as they relate to the CCCFW Charter (uploaded in Clinical Integration, 9.1, Milestone 2). | | Project | | In Progress | 08/01/2015 | 03/31/2017 | 08/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has assembled care teams focused on evidence-based medication adherence Step 4: Review best practices for care teams focused on medication adherence. | | Project | | In Progress | 08/01/2015 | 03/31/2017 | 08/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has assembled care teams focused on evidence-based medication adherence Step 5: Create care teams at sites and submit site care team roster and updates to PPS project team. | | Project | | In Progress | 08/01/2015 | 03/31/2017 | 08/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has assembled care teams focused on evidence-based medication adherence Step 6: Ongoing training of care teams and administrators in evidence based care team functions and project requirements. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Regularly scheduled formal meetings are held to develop and update operational protocols Step 1: Implement regular care team meetings, sites submit meeting schedule to PPS project team. | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Regularly scheduled formal meetings are held to develop and | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| update operational protocols Step 2: Project Workgroup creates customizable operational protocols for individual sites to adapt. | | | | | | | | | | |
| Task Regularly scheduled formal meetings are held to develop and update operational protocols Step 3: Participating care teams review and adapt protocols. | | Project | | In Progress | 07/01/2016 | 12/31/2016 | 07/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Regularly scheduled formal meetings are held to develop and update operational protocols Step 4: Review and update operational protocol quarterly. | | Project | | In Progress | 07/01/2016 | 03/31/2017 | 07/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS conducts follow-up evaluations Step 1: Determine evaluation tools, including intervention template. | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task PPS conducts follow-up evaluations Step 2: Create reports progress towards therapy goal. | | Project | | In Progress | 01/01/2016 | 03/31/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task PPS conducts follow-up evaluations Step 3: Review representative sample of charts and / or electronic reports. | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS conducts follow-up evaluations Step 4: Review prescriptive practices when applicable. | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS conducts follow-up evaluations Step 5: Review issues with care teams and initiate corrective action plans. | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #3 Use EHRs or other technical platforms to track all patients engaged in this project. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS identifies targeted patients and is able to track activelyengaged patients for project milestone reporting. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskEHR for individual patients includes medication information, drughistory, allergies and problems, and treatment plans withexpected duration. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients Step 1: Finalize patient inclusion criteria and identification. | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task PPS identifies targeted patients and is able to track actively | | Project | | In Progress | 08/01/2015 | 03/31/2017 | 08/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| engaged patients Step 2: Build discrete variables into EHR/Template to identify engaged patients. | | | | | | | | | | |
| Task PPS identifies targeted patients and is able to track actively engaged patients Step 3: Create tracking and reporting system with IT/ Mobile Care4Today platform. | | Project | | In Progress | 10/01/2015 | 12/31/2016 | 10/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task PPS identifies targeted patients and is able to track actively engaged patients Step 4: Maintain ongoing monitoring of staff adherence and patient engagement reporting. | | Project | | In Progress | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task EHR for individual patients includes medication information, drug history, allergies and problems, and treatment plans Step 1: Build EHR checklist review tool. | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskEHR for individual patients includes medication information, drughistory, allergies and problems, and treatment plans Step 2:Review EHRs for all participating partners. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task EHR for individual patients includes medication information, drug history, allergies and problems, and treatment plans Step 3: Build templates into EHRs missing key elements. | | Project | | In Progress | 07/01/2016 | 03/31/2017 | 07/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskEHR for individual patients includes medication information, drughistory, allergies and problems, and treatment plans Step 4:Document compliance with goal with EHR screenshots. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #4 Coordinate with Medicaid Managed Care Plans to improve medication adherence. | DY3 Q4 | Project | N/A | In Progress | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has engaged MCO to develop protocols for coordination of services under this project. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task PPS has engaged MCO Step 1: Identify key elements of service coordination. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task PPS has engaged MCO Step 2: Create draft protocols for coordination of services. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task PPS has engaged MCO Step 3: Identify MCOs and contacts. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|--------|------------------------|----------------------|------------|----------|---------------------|--|
| PPS has engaged MCO Step 4: Work with Finance Committee and PPS Board of Managers to negotiate service contracts. | | | | | | | | | | |

Prescribed Milestones Current File Uploads

| Milestone Name User ID File Type File Name Description | Upload Date |
|--|-------------|
|--|-------------|

No Records Found

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|---|
| Develop a medication adherence program to improve behavioral health | |
| medication adherence through culturally-competent health literacy | |
| initiatives including methods based on the Fund for Public Health NY's | |
| Medication Adherence Project (MAP). | |
| Form care teams including practitioners, care managers including Health | |
| Home care managers, social workers and pharmacists who are engaged | Task 3, Steps 1-2: Pushed due date back from 3/31/16 to 9/30/16 |
| with the behavioral health population. | |
| Use EHRs or other technical platforms to track all patients engaged in | Task 2, Step 1: Pushed due date back from 3/31/16 to 9/30/16 |
| this project. | 1 ask 2, step 1. Fusheu due date back noth 3/31/10 to 3/30/10 |
| Coordinate with Medicaid Managed Care Plans to improve medication | |
| adherence. | |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |



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IPQR Module 3.a.iii.4 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name Status | Description Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|----------------------------|---------------------------------|----------------------|------------|----------|---------------------|---|
|----------------------------|---------------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|------------------|---------|-----------|-----------|-------------|-------------|
| No Records Found | | | | | |

No Records Found

PPS Defined Milestones Narrative Text

| Milestone Name | Narrative Text |
|----------------|----------------|
|----------------|----------------|

No Records Found



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Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.a.iii.5 - IA Monitoring

Instructions :



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Project 3.b.i – Evidence-based strategies for disease management in high risk/affected populations (adult only)

IPQR Module 3.b.i.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

Many of the major risks within 3.b.i stem from a few underpinning topics: The difficulty of clinical workflow adjustments, patient engagement, and IT Integration dependencies

Due to the number and complexity of Clinical workflow adjustments, we need to pay particular attention when implementing changes to the workflow. For example, in order to be successful when implementing workflow changes, the CVD working group, and in coordination with the diabetes working group, we will develop practical CV disease screening and management protocols which can be implemented across the PPS. In another example, when the PPS implements the 5 A's for Tobacco control, the CVD workgroup will work with care teams to train office staff to initiate the 5 A's during the initial work-up of the patient, with completion of the 5 A's to be left up to the provider. With this change, the burden of completing the 5 A's will no longer exclusively fall on the provider. This is a practical workflow adjustment

There are several risks surrounding patient engagement and IT Integration. Typically, patients with elevated blood pressure but no formal diagnosis of hypertension will go undetected and untreated. To address this risk, the CVD Workgroup will work with IT to develop site reports of patients with elevated office blood pressure both with and without a formal diagnosis of hypertension. This strategy of leveraging IT to flag patients will be used across the project to mitigate risk. In another risk, the PPS may be unable to engage all participating providers in the 5 A's tobacco control program. To mitigate this sick, the CVD workgroup will work with IT to develop a hard-stop in EHR's to ensure the 5 A's are addressed prior to signing and locking a note.

Risk: Low patient compliance with lifestyle recommendations is a real and potential risk related to the implementation of this project.

Mitigation Strategy: To address these concerns, the PPS will ensure that its treatment protocols and lifestyle interventions are simple, efficacious and cost-effective. Furthermore, through the use of health coaches and care management teams, the PPS will ensure that engaged patients are actively participating and following up on recommendations for lifestyle modification.

Risk: Due to the varying levels of readiness of PPS members for PCMH Level 3 recognition, there is a risk that not all providers will meet this deliverable.

Mitigation Strategy: Through regular PPS meetings and monthly reports, providers not achieving PCMH level 3 will be identified and targeted for additional support to ensure adherence with DSRIP implementation plans. Additionally, the Clinical Committee is creating a task force/focus group specific to bringing providers to PCMH Level 3. These initiatives will mitigate the implementation risk.

Risk: Due to the nature of organizational change, there is a risk that providers will fail to adopt new clinical protocols and guidelines that the PPS adopts.

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Mitigation Strategy: If participating providers are struggling to adopt new clinical guidelines, need assistance with implementing clinical guidelines, or simply fail to comply with clinical guidelines, the PPS will identify these providers as outliers, and ensure that adequate resources are allocated for additional support, guidance and/or oversight. Additionally, the PPS will develop templates that can be adopted to varying levels of organizational maturity. This will allow for flexible adoption.



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IPQR Module 3.b.i.2 - Patient Engagement Speed

Instructions :

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for DY1 Q4 should include patients previously reported in DY1 Q3 plus new patients engaged in DY1 Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

| Benchmarks | | | | |
|------------------------|------------------------|--|--|--|
| Actively Engaged Speed | Actively Engaged Scale | | | |
| DY4,Q4 | 23,080 | | | |

| | | Year,Quarter | DY1,Q1 | DY1,Q2 | DY1,Q3 | DY1,Q4 |
|--------------|--------------------------|--------------------------|---------|---------|---------|---------|
| | | Baseline Commitment | 0 | 2,308 | 3,300 | 4,616 |
| PPS Reported | Quarterly Update | 1,759 | 3,435 | 5,329 | 5,954 | |
| | Percent(%) of Commitment | | 148.83% | 161.48% | 128.99% | |
| | Quarterly Update | 0 | 3,435 | 5,329 | 5,954 | |
| IA Approved | | Percent(%) of Commitment | | 148.83% | 161.48% | 128.99% |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|--|--|---|---------------------|
| tomfitz | Other | 34_PMDL4215_1_4_20160613143124_Mt_Sinai_DY1Q4_Actively_Engaged_Duplicates.xl sx | List of members reported by other PPSs and resolution of which PPS is counting the Medicaid member. | 06/13/2016 02:31 PM |
| tomfitz | Baseline or Performance Documentation | 34_PMDL4215_1_4_20160422180842_PatientRegistry_MountSinai_3bi_DY1Q4_04.22.16. xlsx | Registry of patients actively engaged in DY1 Q4 for project 3bi | 04/22/2016 06:09 PM |

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

The quarterly update figure above adds patients engaged in DY1 Q4 to previous PPS reported total in DY1 Q3.

6/13/2016: One Medicaid member was submitted by both NY-Presbyterian/Queens PPS and Mount Sinai PPS. Four Medicaid members were submitted by both SBH Health System PPS and Mount Sinai PPS.



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NY-Presbyterian/Queens PPS and SBH Health System PPS will remove the members from their lists and Mount Sinai will report these five members. The total count for Mount Sinai's actively engaged remains 5,954.

See uploaded list of overlapping members and resolutions for more detail.

Module Review Status

| Review Status | IA Formal Comments |
|----------------|--------------------|
| Pass & Ongoing | |



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IPQR Module 3.b.i.3 - Prescribed Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #1 Implement program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting. | DY3 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has implemented program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting. | | Project | | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskStep 1. Identify evidence based best practices to improvemanagement of cardiovascular disease in the ambulatory andcommunity care setting. | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2. Create an evidence-based screening and management program to improve the health of patients with known (or high risk for) cardiovascular disease in the ambulatory care and community care setting. | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 3. Receive approval from Clinical Committee on the use of the management program and protocols . | | Project | | In Progress | 01/01/2016 | 03/31/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Identify and inventory all ambulatory care practitioners and community care settings by provider type, services delivered, and geography served to identify locations to implement evidence-based strategies that improve management of cardiovascular disease. | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskStep 5. Set up monthly meetings with ambulatory carepractitioners to design best practices for informationmanagement, and coordination across multiple settings toaddress patients with cardiovascular disease. | | Project | | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 6. Work with IT to develop quality measurements using new | | Project | | In Progress | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| and existing HIT systems to facilitate screening at risk individuals and promote the identification of patients not meeting pre- specified targets for Cardiovascular disease risk reduction. (Cardiovascular disease screening and risk management protocols are based on the Million Hearts initiative.) | | | | | | | | | | |
| TaskStep 7. Develop training program for improving management of cardiovascular disease. | | Project | | In Progress | 10/31/2015 | 03/31/2016 | 10/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 8. Identify ambulatory care practitioners for participation in training program. | | Project | | Completed | 10/31/2015 | 03/31/2016 | 10/31/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 9. Work with workforce to train and educate providers and other allied health professionals throughout the PPS on information management. | | Project | | In Progress | 12/01/2015 | 03/31/2018 | 12/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 10. Pilot program within the PPS prior to widespread dissemination throughout the PPS using rapid cycle evaluation to revise model. | | Project | | In Progress | 12/01/2015 | 12/31/2016 | 12/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 11. Continuous Quality Review results of pilot implementation sites against the baseline results from the PPS. | | Project | | In Progress | 12/01/2015 | 03/31/2018 | 12/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 12. Implement PPS-wide established program. | | Project | | In Progress | 12/31/2015 | 03/31/2018 | 12/31/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #2 Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3. | DY3 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets connectivity to RHIO's HIE and SHIN-NY requirements. | | Provider | Safety Net Practitioner - Primary Care Provider (PCP) | In Progress | 12/01/2015 | 03/31/2018 | 12/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets connectivity to RHIO's HIE and SHIN-NY requirements. | | Provider | Safety Net Practitioner - Non-Primary Care Provider (PCP) | In Progress | 12/01/2015 | 03/31/2018 | 12/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets connectivity to RHIO's HIE and SHIN-NY requirements. | | Provider | Safety Net Mental Health | In Progress | 12/01/2015 | 03/31/2018 | 12/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS uses alerts and secure messaging functionality. | | Project | | In Progress | 12/01/2015 | 03/31/2018 | 12/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |

NYS Confidentiality – High



DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 1. Assess partner EMRs and identify bi-directional data interface capability / gaps to EHRs and other data source systems | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskStep 2. Develop and agree on the future state and a plan to closeany gaps identified in step 1 | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Provision MSPPS HIE eMPI for use with PPS data interfaces | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 4. Develop, implement, and deploy CBO data entry portal and associated flat-file data collection and normalization process. | | Project | | In Progress | 01/01/2016 | 06/30/2017 | 01/01/2016 | 06/30/2017 | 06/30/2017 | DY3 Q1 |
| TaskStep 5. Implement interfaces from EHRs including caremanagement protocols and other data sources to partneringRHIOs, or directly to MS PPS system | | Project | | In Progress | 01/01/2016 | 12/31/2017 | 01/01/2016 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| Task Step 6. Develop, implement, and deploy direct messaging and referrals management tools | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #3 Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3. | DY3 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria). | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM. | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskStep 1. Identify baseline and gaps in adoption of ONC-certifiedEHR technology among PPS participants as part of the currentstate assessment and gap analysis process | | Project | | Completed | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskStep 2. Develop plan, detail around technical assistanceservices, and timeline for implementation of technical assistanceprogram | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Provide technical assistance, including purchasing | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| decision support, dissemination of EHR implementation best practices via the PPS Learning Management System (LMS), and other modes of implementation support to be determined through the current state assessment and gap-analysis processes to providers that need to adopt a new EHR or upgrade their existing EHR - in time for achievement of PCMH III and adoption of MU eligible EHRs in DY3 | | | | | | | | | | |
| Milestone #4 Use EHRs or other technical platforms to track all patients engaged in this project. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting. | | Project | | In Progress | 04/01/2015 | 09/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 1. Finalize patient inclusion criteria and identification perNYS and PPS criteria including risk stratification criteria | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 2. Select an IT platform(s) to use for the PPS | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| TaskStep 3. Build discrete variables to track patients intoEHR/Template to identify engaged patients. | | Project | | In Progress | 08/01/2015 | 03/31/2016 | 08/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 4. Create tracking and reporting system with IT platform with the support of the IT Committee. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 5. Train providers on how to input patient information and track patients in the IT Platform | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 6. Develop ongoing webinars and trainings for providers to learn how to access, analyze and read the data inputted into the IT platform | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7. Maintain ongoing monitoring of staff adherence and patient engagement reporting by organization. When organizations actively engaged patient trends downward, the PPS will follow-up | | Project | | In Progress | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #5 Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange). | DY2 Q4 | Project | N/A | In Progress | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has implemented an automated scheduling system to | | Project | | In Progress | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| facilitate tobacco control protocols. | | | | | | | | | | |
| Task PPS provides periodic training to staff to incorporate the use of EHR to prompt the use of 5 A's of tobacco control. | | Project | | In Progress | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. Develop plan with IT to integrate prompt of 5 A's of tobacco control within EHR for patients identified as being active tobacco users. The prompts will direct providers to use the 5 A's of tobacco control to counsel, provide support and assist patients with smoking cessation. | | Project | | In Progress | 09/01/2015 | 03/31/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 2. Create education plan teaching providers on how to use5A's of tobacco control and NY Quits for at-risk patients. | | Project | | In Progress | 09/01/2015 | 03/31/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Work with workforce to incorporate 5 A's of tobacco control into Learning Management as a PPS wide training. | | Project | | In Progress | 11/01/2015 | 09/30/2016 | 11/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 4. Implement training in learning management for providers on how to use EHR prompt of 5 A's of tobacco control. | | Project | | In Progress | 11/01/2015 | 03/31/2017 | 11/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 5. Assess using continuous quality review of providerscompleting 5 A's of tobacco. | | Project | | In Progress | 03/31/2016 | 03/31/2017 | 03/31/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 6. Provide quarterly training to providers on how to useprompt of 5 A's of tobacco control. | | Project | | In Progress | 03/31/2016 | 03/31/2017 | 03/31/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #6 Adopt and follow standardized treatment protocols for hypertension and elevated cholesterol. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Practice has adopted treatment protocols aligned with national guidelines, such as the National Cholesterol Education Program (NCEP) or US Preventive Services Task Force (USPSTF). | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. Identify team of providers who have treatment protocols aligned with national guidelines such as National Cholesterol Education Program (NCEP) or US Preventive Services Task Force (USPSTF). | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskStep 2. Work with designated team to create plan to integratestandardized treatment protocols for hypertension and elevatedcholesterol using screening and management guidelines set forth | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| in the NCEP/ATP-III update. For hypertension, the PPS will follow the screening and management guidelines set forth by JNC-8. | | | | | | | | | | |
| Task Step 3. Collaborate with IT to integrate standardize screening and treatment protocols into EHRs for the PPS. | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Create education and training plan for providers working with the Stakeholder Engagement team and Clinical committee. | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5. Work with workforce and IT to train providers on standardized treatment protocols for hypertension and elevated cholesterol. | | Project | | In Progress | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 6. Present to PPS leadership for approval of standardized treatment protocols. | | Project | | In Progress | 09/01/2015 | 03/31/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 7. Train providers on treatment protocols and proceduresPPS wide. | | Project | | In Progress | 03/31/2016 | 03/31/2017 | 03/31/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 8. Implement hypertension and elevated cholesterolscreening and management protocols to participating PPSorganizations. | | Project | | In Progress | 03/31/2016 | 03/31/2017 | 03/31/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 9. Perform continuous quality improvement of process and improve accordingly. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #7 Develop care coordination teams including use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management. | DY2 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Clinically Interoperable System is in place for all participating providers. | | Project | | In Progress | 03/01/2016 | 03/31/2017 | 03/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskCare coordination teams are in place and include nursing staff,pharmacists, dieticians, community health workers, and HealthHome care managers where applicable. | | Project | | In Progress | 03/01/2016 | 03/31/2017 | 03/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Care coordination processes are in place. | | Project | | In Progress | 03/01/2016 | 03/31/2017 | 03/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task | | Project | | Completed | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |



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|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Step 1. Perform a network analysis of provider types according to geographic area, type of service and project participation. | | | | | | | | | | |
| Task Step 2. Work with care coordination workgroup to develop care coordination teams (consisting of physicians, nurse care managers, health home care managers, registered dietitians and health coaches) to screen and manage eligible patients with known (or high risk for developing) CVD. | | Project | | In Progress | 12/31/2015 | 03/31/2016 | 12/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Working with care coordination workgroup to identify best practices on how to address life style changes, medication adherence, health literacy issues and patient self-efficacy and confidence in self management be standardized across the PPS | | Project | | In Progress | 12/31/2015 | 03/31/2016 | 12/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 4. Work with IT/partners and care coordination work groupto assess interoperability systems are in place forimplementation. | | Project | | In Progress | 12/31/2015 | 06/30/2016 | 12/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5. Work with IT/partners to identify providers for engagement of existing care coordination teams as well as development of new care coordination teams to deliver appropriate services. | | Project | | In Progress | 12/31/2015 | 06/30/2016 | 12/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 6. Perform assessment of care coordination teams who are following protocol of assessing EHR to check for services to provide to patients. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 7. Create care coordination teams (Include nursing staff,pharmacists, dieticians, community health workers, and healthhome care managers) to meet the needs of patients. | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 8. Work with workforce and care coordination work group to develop training materials, policies and procedures. | | Project | | In Progress | 06/30/2016 | 03/31/2017 | 06/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 9. Present to PPS leadership for approval of standardizedtreatment protocols and training program. | | Project | | In Progress | 06/30/2016 | 03/31/2017 | 06/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 10. With workforce and care coordination work group totrain care coordination teams. | | Project | | In Progress | 09/30/2016 | 03/31/2017 | 09/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 11. Measure training program for effectiveness. | | Project | | In Progress | 09/30/2016 | 03/31/2017 | 09/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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|--|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 12. Pilot care coordination teams at participating sites. | | Project | | In Progress | 09/30/2016 | 03/31/2017 | 09/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 13. Performing Continuous Quality Improvement to identifyeffectiveness and areas of improvement for care coordination. | | Project | | In Progress | 09/30/2016 | 03/31/2017 | 09/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 14. Implement to PPS wide participating partners. | | Project | | In Progress | 09/30/2016 | 03/31/2017 | 09/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #8 Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment. | DY3 Q4 | Project | N/A | In Progress | 09/01/2015 | 03/31/2018 | 09/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskAll primary care practices in the PPS provide follow-up bloodpressure checks without copayment or advanced appointments. | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 09/01/2015 | 03/31/2018 | 09/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1. Work with workforce to develop protocol for PCPs in PPS to provide follow up blood pressure checks without copayment or advanced appointments. | | Project | | Completed | 09/01/2015 | 03/31/2016 | 09/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| TaskStep 2. Develop plan to train and educate primary care providersto follow-up on blood pressure checks. | | Project | | In Progress | 09/01/2015 | 03/31/2016 | 09/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Work with workforce to design training of PCPs and supporting staff across the PPS on follow up blood pressure checks. | | Project | | In Progress | 10/31/2015 | 03/31/2016 | 10/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Integrate training into Learning Management for all PCPs in PPS. | | Project | | In Progress | 10/31/2015 | 06/30/2016 | 10/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5. Work with Stakeholder engagement team to socialize protocol to all primary care practices in the PPS on follow-up blood pressure checks without copayment or advanced appointments. | | Project | | In Progress | 10/31/2015 | 09/30/2016 | 10/31/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 6. Implement Learning Management tool for all PCPs to access. | | Project | | In Progress | 10/31/2015 | 03/31/2018 | 10/31/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 7. Analyze data of number of PCPs completed Learning management on blood pressure checks. | | Project | | In Progress | 10/31/2015 | 03/31/2018 | 10/31/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskStep 8. Perform quality improvement to review design andimplementation of process and correct accordingly. | | Project | | In Progress | 10/31/2015 | 03/31/2018 | 10/31/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #9 Ensure that all staff involved in measuring and recording blood pressure are using correct measurement techniques and equipment. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has protocols in place to ensure blood pressure measurements are taken correctly with the correct equipment. | | Project | | In Progress | 11/01/2015 | 03/31/2017 | 11/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 1. Design standard protocol for measuring and recordingblood pressure using correct measurement techniques andequipment. | | Project | | Completed | 11/01/2015 | 03/31/2016 | 11/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 2. Review protocol with clinical committee for approval. | | Project | | In Progress | 12/31/2015 | 06/30/2016 | 12/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Work with workforce to creating training program. | | Project | | In Progress | 12/31/2015 | 06/30/2016 | 12/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Execute training and education of designate staff of standardized blood pressure screening and management protocols | | Project | | In Progress | 12/31/2015 | 06/30/2016 | 12/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5. Hire new designate staff and train current staff throughout the PPS to continue to educate and monitor sites on the proper use of the BP equipment, as well as the screening and management protocols at the partner level. | | Project | | In Progress | 04/01/2015 | 12/31/2016 | 04/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 6. Collaborate with stakeholder engagement workgroup to develop communication materials and medium to inform partners of the standard protocols PPS wide. | | Project | | In Progress | 04/01/2015 | 12/31/2016 | 04/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 7. Deliver communication to partners of standard protocol. | | Project | | In Progress | 04/01/2015 | 12/31/2016 | 04/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 8. Provide ongoing trainings through workforce, particularly for new staff that join the PPS. | | Project | | In Progress | 03/31/2016 | 03/31/2017 | 03/31/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 9. Perform continuous quality Improvement to identify effectiveness of training. | | Project | | In Progress | 03/31/2016 | 03/31/2017 | 03/31/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #10 Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit. | DY3 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | |
| Task | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| PPS uses a patient stratification system to identify patients who have repeated elevated blood pressure but no diagnosis of hypertension. | | | | | | | | | | |
| TaskPPS has implemented an automated scheduling system tofacilitate scheduling of targeted hypertension patients. | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS provides periodic training to staff to ensure effective patient identification and hypertension visit scheduling. | | Project | | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskStep 1. Develop plan on identifying patients with repeatedelevated blood pressure reading but no diagnosis ofhypertension. | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| TaskStep 2. Identify criteria for patient stratification for Cardiovascularpatients (High, medium, low risk, confirmed diagnosis, etc.) | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 3. Work with IT to create EMR alerts for patients with elevated blood pressure readings without the diagnosis of hypertension. | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Work with IT to create aggregate list of patients who fall in the inclusion criteria. | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 5. Create training program for staff to learn to generate listsof patients who fall in inclusion criteria . | | Project | | In Progress | 03/31/2016 | 06/30/2016 | 03/31/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 6. Work with IT to create automated scheduling system that will generate frequent lists of patients with elevated blood pressure without a diagnosis of hypertension and send out e- alerts and/or phone calls to these patients to scheduled follow-up visits and/or blood pressure checks. | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7. Collaborate with workforce to execute trainings as staff are onboarded. | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 8. Work with IT to generate Compliance reports for monitoring compliance to protocols. | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 9. Work with workforce to train and educate staff on policies and protocols of identifying patients who meet inclusion criteria. | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| TaskStep 10. Perform continuous quality improvement of process andimprove accordingly. | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #11 Prescribe once-daily regimens or fixed-dose combination pills when appropriate. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has protocols in place for determining preferential drugs based on ease of medication adherence where there are no other significant non-differentiating factors. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. Create plan using evidence-based screening and management guidelines set forth by JNC-8. | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskStep 2. Identify current PPS protocols for determining preferentialdrugs based on ease of medication adherence. | | Project | | In Progress | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Incorporate protocol and policy for providers through EHR reminder. | | Project | | In Progress | 12/31/2015 | 09/30/2016 | 12/31/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 4. Work with IT to generate reports to ensure these regimens are followed. | | Project | | In Progress | 12/31/2015 | 09/30/2016 | 12/31/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 5. Collaborate with workforce committee to train staff on protocols. | | Project | | In Progress | 12/31/2015 | 09/30/2016 | 12/31/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 6. Quality improve process and monitor participating organizations for improvement. | | Project | | In Progress | 09/30/2016 | 03/31/2017 | 09/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #12 Document patient driven self-management goals in the medical record and review with patients at each visit. | DY3 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Self-management goals are documented in the clinical record. | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS provides periodic training to staff on person-centered methods that include documentation of self-management goals. | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1. Develop plan to determine the structure of self- management goals (i.e. free text or structured data), identify the workflow, and strategy on self-management goals | | Project | | Completed | 07/01/2015 | 03/31/2016 | 07/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 2. Collaborate with project work groups and PCMH | | Project | | In Progress | 10/31/2015 | 03/31/2016 | 10/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| workgroup(s) to ensure both the PCMH and DSRIP workflows on Self-management goals align. | | | | | | | | | | |
| Task Step 3. Engage IT to build self-management goal templates into EMR. Explore hard stops, alerts, and flags to ask the clinician to complete the self-management goal. IT will also create reports to identify organizations with low rates of self-management goals | | Project | | In Progress | 10/31/2015 | 06/30/2016 | 10/31/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Create documentation for self-management goals such as a self-management checklist, which patients can complete in the waiting room. | | Project | | In Progress | 03/31/2016 | 06/30/2016 | 03/31/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 5. Education and train clinicians to review the patient's self management goal throughout the care of the patient. This will ensure compliance with the self-management goal. | | Project | | In Progress | 03/31/2016 | 12/31/2016 | 03/31/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskStep 6. Engage Workforce to train on self-management goaldocumenting. This may include online trainings and leveragingPCMH trainings to incorporate the self management goal into thetraining. The training will also educate the providers on theimportance of patient engagement in their care. | | Project | | In Progress | 03/31/2016 | 03/31/2017 | 03/31/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7. Train providers on self management goal documenting. | | Project | | In Progress | 03/31/2016 | 03/31/2018 | 03/31/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 8. Assess training efficacy through surveys. | | Project | | In Progress | 03/31/2016 | 03/31/2018 | 03/31/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskStep 9. Perform continuous quality improvement of process by using the IT data and improve accordingly. | | Project | | In Progress | 03/31/2016 | 03/31/2018 | 03/31/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #13 Follow up with referrals to community based programs to document participation and behavioral and health status changes. | DY3 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has developed referral and follow-up process and adheres to process. | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS provides periodic training to staff on warm referral and follow-up process. | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskAgreements are in place with community-based organizationsand process is in place to facilitate feedback to and from | | Project | | In Progress | 11/01/2015 | 03/31/2018 | 11/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| community organizations. | | | | | | | | | | |
| Task Step 1. Identify community based programs in the PPS to participate in design of referral program. | | Project | | In Progress | 11/01/2015 | 03/31/2016 | 11/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 2. Collaborate with care coordination cross functionalworkgroup to develop referral and follow up process with selectwith community based programs. | | Project | | In Progress | 11/01/2015 | 03/31/2016 | 11/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Design a model to enable closed loop referrals with community based programs. | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Work with Finance and Legal to secure contracts agreements with participating CBOs | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 5. Work with workforce in creating training program for referrals and follow up protocol | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 6. Present at Clinical for approval of process. | | Project | | In Progress | 12/01/2015 | 03/31/2016 | 12/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 7. Educate and train CBOs on documenting participation and behavioral and health status changes. | | Project | | In Progress | 03/31/2016 | 09/30/2016 | 03/31/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 8. Work with CBO's to ensure the referral process includes non-clinical services. When patients are identified at a CBO, the CBO can refer patients seamlessly into the PPS. | | Project | | In Progress | 03/31/2016 | 09/30/2016 | 03/31/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 9. Work with stakeholder engagement group to communicate to providers to ensure the Care Coordination Strategy is communicated to all levels of the partner organizations | | Project | | In Progress | 03/31/2016 | 09/30/2016 | 03/31/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 10. Establish ongoing trainings through workforce to trainnew and existing staff on Care Coordination processes withcommunity organizations. | | Project | | In Progress | 03/31/2016 | 03/31/2018 | 03/31/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 11. Work with IT to build in system with community organizations for interoperability. | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| TaskStep 12. Perform continuous quality improvement for processeswhere applicable. | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #14 Develop and implement protocols for home blood pressure monitoring with follow up support. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has developed and implemented protocols for home blood pressure monitoring. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS provides follow up to support to patients with ongoing blood pressure monitoring, including equipment evaluation and follow- up if blood pressure results are abnormal. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS provides periodic training to staff on warm referral and follow-up process. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. Develop specific protocols for home as well as ambulatory blood pressure monitoring. | | Project | | Completed | 04/01/2015 | 12/31/2015 | 04/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2. Train Nurse educators within the PPS of protocols. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 3. Nurse educators within the PPS will disseminate these protocols throughout the PPS to ensure a systematic approach to blood pressure screening and management is used. Offices within the PPS will assist patients with blood pressure monitoring, feedback, equipment checks, medication adjustments, as well as follow routine follow-up blood pressure checks without a formal appointment or copayment. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 4. IT will build fields in the EMR to collect data on Home Blood pressure monitoring | | Project | | In Progress | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 5. Leverage community resources, such as the pharmacies,to offer Blood Pressure Monitoring | | Project | | In Progress | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 6. Train staff involved in referral process on the developed protocols | | Project | | In Progress | 06/30/2016 | 03/31/2017 | 06/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7. IT will create a report, which will monitor the use of home blood pressure monitoring. | | Project | | In Progress | 07/01/2015 | 09/30/2016 | 07/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 8. Educate providers of the benefits of ongoing/home blood pressure monitoring | | Project | | In Progress | 03/01/2016 | 03/31/2017 | 03/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 9. Collect data on patients who received ongoing blood pressure monitoring and follow up. | | Project | | In Progress | 03/01/2016 | 03/31/2017 | 03/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 10. Perform continuous quality improvement for processes where applicable. | | Project | | In Progress | 03/01/2016 | 03/31/2017 | 03/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #15 Generate lists of patients with hypertension who have not had a recent visit and schedule a follow up visit. | DY2 Q4 | Project | N/A | In Progress | 08/01/2015 | 03/31/2017 | 08/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS has implemented an automated scheduling system tofacilitate scheduling of targeted hypertension patients. | | Project | | In Progress | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 1. Define report criteria and automated alert criteria with riskstratification (outlined in above milestones) for lists of patientswith hypertension who have not had a recent visit. | | Project | | Completed | 08/01/2015 | 03/31/2016 | 08/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 2. IT develops report and automated alert within EMR to aid schedulers within practices with identifying hypertensive patients. | | Project | | In Progress | 08/01/2015 | 06/30/2016 | 08/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 3. Developing education materials to train staff on how touse list of patients with hypertension. | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 4. Provide training to ensure the lists and tools IT has developed are adopted and scheduling system is adopted. | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 5. Evaluate log of patients to ensure these patients are scheduled for follow-up. | | Project | | In Progress | 03/01/2016 | 03/31/2017 | 03/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #16 Facilitate referrals to NYS Smoker's Quitline. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS has developed referral and follow-up process and adheresto process. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 1. Design referral and follow up process for NYS SmokersQuit Line for the PPS. | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 2. Train providers and care coordinators on protocol to useNYS Smoker's Quit line. | | Project | | In Progress | 03/31/2016 | 09/30/2016 | 03/31/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 3. Work with workforce to provide ongoing trainings to newhires into learning management tool. | | Project | | In Progress | 03/31/2016 | 09/30/2016 | 03/31/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 4. Develop communications material to share about NY Quits to patients. | | Project | | In Progress | 06/30/2016 | 12/31/2016 | 06/30/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 5. Develop a referral network by working with care coordination work group. | | Project | | In Progress | 03/31/2016 | 12/31/2016 | 03/31/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 6. Deploy training to providers in the PPS to complete an online smoking cessation counseling and treatment training module. | | Project | | In Progress | 09/30/2016 | 03/31/2017 | 09/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7. Work with IT to build materials into EMR to include an after visit summary, which may be printed for patients with information on the NYS Smokers Quit Line. | | Project | | In Progress | 09/30/2016 | 03/31/2017 | 09/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 8. Perform Continuous Quality Improvement to identify effectiveness and areas of improvement for care coordination. | | Project | | In Progress | 03/30/2016 | 03/31/2017 | 03/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #17 Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases. | DY3 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2018 | 07/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task If applicable, PPS has Implemented collection of valid and reliable REAL (Race, Ethnicity, and Language) data and uses the data to target high risk populations, develop improvement plans, and address top health disparities. | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task If applicable, PPS has established linkages to health homes for targeted patient populations. | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task If applicable, PPS has implemented Stanford Model through partnerships with community-based organizations. | | Project | | In Progress | 10/01/2015 | 03/31/2018 | 10/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1. Collaborate with Care Coordination Cross Functional Workgroup design model for hot spotting strategy of identifying high risk neighborhoods, linkages in health homes for highest risk patients, linkages to Health Homes for the highest risk population, and group visits. | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2. Develop plan and identifying the Stanford Model (if | | Project | | In Progress | 08/01/2015 | 03/31/2016 | 08/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| applicable), including self-management approaches. These will be documented in the EMR, so the providers/care coordinators can discuss the progress with the patient on an ongoing basis. | | | | | | | | | | |
| Task Step 3. Work with IT to establish REAL data collection of high risk populations. | | Project | | In Progress | 08/01/2015 | 03/31/2016 | 08/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 4. Create plan for group visits and programs, where a centralized PPS members can perform group visits. This may include events at churches, food pantries, etc. This will occur in conjunction with 3.c.i. | | Project | | In Progress | 12/31/2015 | 03/31/2016 | 12/31/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 5. Design education materials to train providers on StanfordModel. | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 6. Work with workforce to design education materials to train providers on how to engage high risk populations around CV disease. | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 7. Engage health homes that work with targeted patient populations. | | Project | | In Progress | 01/01/2016 | 09/30/2016 | 01/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 8. Work with workforce to train providers in using Stanford Model. | | Project | | In Progress | 01/01/2016 | 12/31/2016 | 01/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 9. Deploy Stanford Model to the PPS. | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 10. Quality improve based on IT reports to aid in understanding impact in identifying highest risk regions and areas throughout the PPS. | | Project | | In Progress | 08/01/2016 | 03/31/2018 | 08/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #18 Adopt strategies from the Million Hearts Campaign. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskProvider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign. | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign. | | Provider | Practitioner - Non-Primary Care Provider (PCP) | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task | | Provider | Mental Health | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign. | | | | | | | | | | |
| Task Step 1. Develop screening and management protocols for CVD risk reduction which are consistent with the Million Hearts initiative. | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 2. Implement Million Hearts initiative model throughout thePPS, leveraging the workforce committee and Stakeholderengagement workgroups. | | Project | | In Progress | 12/01/2015 | 03/31/2017 | 12/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 3. Work with IT to build policies and procedures reflective of Millions Hearts Campaign | | Project | | In Progress | 12/01/2015 | 12/31/2016 | 12/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskStep 4. Train and educate providers on Million Hearts Campaignpolicies and procedures. | | Project | | In Progress | 12/01/2015 | 12/31/2016 | 12/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 5. Evaluate provider education to ensure consistency and efficacy throughout the PPS. | | Project | | In Progress | 06/30/2016 | 03/31/2017 | 06/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 6. Monitor performance outcomes of providers throughout the PPS. | | Project | | In Progress | 06/30/2016 | 03/31/2017 | 06/30/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #19 Form agreements with the Medicaid Managed Care organizations serving the affected population to coordinate services under this project. | DY3 Q4 | Project | N/A | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task PPS has agreement in place with MCO related to coordination of services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services relevant to this project. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Step 1. Identify all Managed Medicaid payers and other payers within the providers serving the affected population under this project. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskStep 2. Establish communication and training models (Townhalls, webinars, in person meetings) with payers and PPSproviders to understand and form agreements. | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Step 3. Collect feedback on current agreements in place in PPS with MCOs throughout the PPS | | | | | | | | | | |
| Task Step 4. Perform analysis on current agreements as well as opportunities for collaboration with the MCO (specifically for services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services) | | Project | | On Hold | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Step 5. PPS leadership will identify participants from the PPS with strong performance as well as risk contract experience to participate in risk arrangements. | | Project | | On Hold | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 6. Meet with MCOs to discuss collaboration. | | Project | | On Hold | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 7. Execute agreements with MCOs based on leadership discussions | | Project | | On Hold | 04/01/2016 | 03/31/2018 | 04/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #20 Engage a majority (at least 80%) of primary care providers in this project. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has engaged at least 80% of their PCPs in this activity. | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. Document project workgroups Key decisions(i.e. a master document containing models of care the PPS is pursuing, protocols, etc.), outlining PCP's responsibilities, roles, and description of the project | | Project | | Completed | 04/01/2015 | 11/01/2015 | 04/01/2015 | 11/01/2015 | 12/31/2015 | DY1 Q3 |
| Task Step 2. Work with PCMH workgroup to identify Primary Care providers in the network. | | Project | | In Progress | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Engage primary care providers in project through outreach and communications by working with Stakeholder Engagement work group. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 4. Create training materials for providers interested in the project | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 5. Hire key positions to act as liaisons between the project and PCP's (i.e. Traveling Lab tech, Physician Champion Liaison) | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Step 6. Negotiate and install financial incentives that connect pps goals with remuneration | | | | | | | | | | |
| Task Step 7. Create basic and advanced-type training materials for interested providers | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 8. Apply for CME credits with Office of Medical Education for selected pieces of provider education covered within the project | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 9. Work with IT to install dashboard to supervise implementation across PPS, which will highlight organizations metrics | | Project | | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 10. Collect data on % of PCPs participating in project | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 11. Work in collaboration with Stakeholder engagement group to engage PCPs to participate in project | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 12. Work with network development team to continue to identify PCPs for engagement | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |

Prescribed Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|----------------|---------|-----------|-----------|-------------|-------------|
|----------------|---------|-----------|-----------|-------------|-------------|

No Records Found

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|----------------|
| Implement program to improve management of cardiovascular disease | |
| using evidence-based strategies in the ambulatory and community care | |
| setting. | |
| Ensure that all PPS safety net providers are actively connected to EHR | |
| systems with local health information exchange/RHIO/SHIN-NY and | |
| share health information among clinical partners, including direct | |
| exchange (secure messaging), alerts and patient record look up, by the | |
| end of DY 3. | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|----------------|
| Ensure that EHR systems used by participating safety net providers meet | |
| Meaningful Use and PCMH Level 3 standards and/or APCM by the end of | |
| Demonstration Year 3. | |
| Use EHRs or other technical platforms to track all patients engaged in | |
| this project. | |
| Use the EHR to prompt providers to complete the 5 A's of tobacco control | |
| (Ask, Assess, Advise, Assist, and Arrange). | |
| Adopt and follow standardized treatment protocols for hypertension and | |
| elevated cholesterol. | |
| Develop care coordination teams including use of nursing staff, | |
| pharmacists, dieticians and community health workers to address lifestyle | |
| changes, medication adherence, health literacy issues, and patient self- | |
| efficacy and confidence in self-management. | |
| Provide opportunities for follow-up blood pressure checks without a | |
| copayment or advanced appointment. | |
| Ensure that all staff involved in measuring and recording blood pressure | |
| are using correct measurement techniques and equipment. | |
| Identify patients who have repeated elevated blood pressure readings in | |
| the medical record but do not have a diagnosis of hypertension and | |
| schedule them for a hypertension visit. | |
| Prescribe once-daily regimens or fixed-dose combination pills when | |
| appropriate. | |
| Document patient driven self-management goals in the medical record | |
| and review with patients at each visit. | |
| Follow up with referrals to community based programs to document | |
| participation and behavioral and health status changes. | |
| Develop and implement protocols for home blood pressure monitoring | |
| with follow up support. | |
| Generate lists of patients with hypertension who have not had a recent | |
| visit and schedule a follow up visit. | |
| Facilitate referrals to NYS Smoker's Quitline. | |
| Perform additional actions including "hot spotting" strategies in high risk | |
| neighborhoods, linkages to Health Homes for the highest risk population, | |
| group visits, and implementation of the Stanford Model for chronic | |
| diseases. | |
| Adopt strategies from the Million Hearts Campaign. | |
| Form agreements with the Medicaid Managed Care organizations serving | |
| the affected population to coordinate services under this project. | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|----------------|
| Engage a majority (at least 80%) of primary care providers in this project. | |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|---------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |
| Milestone #6 | Pass & Ongoing | |
| Milestone #7 | Pass & Ongoing | |
| Milestone #8 | Pass & Ongoing | |
| Milestone #9 | Pass & Ongoing | |
| Milestone #10 | Pass & Ongoing | |
| Milestone #11 | Pass & Ongoing | |
| Milestone #12 | Pass & Ongoing | |
| Milestone #13 | Pass & Ongoing | |
| Milestone #14 | Pass & Ongoing | |
| Milestone #15 | Pass & Ongoing | |
| Milestone #16 | Pass & Ongoing | |
| Milestone #17 | Pass & Ongoing | |
| Milestone #18 | Pass & Ongoing | |
| Milestone #19 | Pass & Ongoing | |
| Milestone #20 | Pass & Ongoing | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.b.i.4 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|------------------|---------|-----------|-----------|-------------|-------------|
| No Records Found | | | | | |

No Records Found

PPS Defined Milestones Narrative Text

| Milestone Name Narrative Text |
|-------------------------------|
|-------------------------------|

No Records Found



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.b.i.5 - IA Monitoring

Instructions :



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Project 3.c.i – Evidence-based strategies for disease management in high risk/affected populations (adults only)

IPQR Module 3.c.i.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The Diabetes Management project has a number of risks documented below with an associated mitigation plan:

Risk: Linguistic, cultural diversity, as well as variation in learning and literacy levels: Vulnerable populations face greater barriers in selfmanagement of health and navigating services due to low/no literacy, language barriers, poverty and other factors. In some clinical environments, patients do not have a consistent point of contact with a clinician educator to support better self-management, answer questions and help coordinate with external services. This is disruptive to the patient experience and thus challenges the likelihood that the patient will make and maintain behavior changes.

Mitigation strategy:

1. Locally hired Health Coaches will follow patients longitudinally across settings while keeping the full care team abreast of developments in the individual's self-management, self-monitoring, urgent medical needs, and psycho-social challenges. The Health Coach can serve as a central, trusted point of contact to the health system, community resources / health homes, etc. to develop greater trust between patient and caregivers in larger care team.

2. Because the Coaches are hired from the neighborhood they serve, they serve as ambassadors to clinics to help with translation during clinic visits, culturally appropriate education and social support.

3) Large number of staff that needs to be trained: will be mitigated by HR processes in place to recruit adequate number of suitable trainers

Risk: Resource Utilization: Using too many resources (particularly through the time of providers) on patients; overlapping use of resources.

Mitigation: Create tiered risk profiling tool to provide varying levels of intensity of support to patients with varying levels of medical, social, behavioral and economic risk profiles.

Risk: Quality monitoring and Flexible adaptation: Coordinating across sectors while maintaining quality: Expanding these specific programs in a standardized way while maintaining quality of care will require a strong data collection and a continuous quality improvement component aiming at coordination between the various layers/components of the overall program.

Mitigation strategies:

1. Conduct assessments at each primary care site to determine existing care team structures, staffing roles, and approaches used to provide disease prevention and management coaching and care coordination.

2. Create blueprint for Care Coordination Teams and care processes that should apply across sites, with a framework to enable flexible adaptation of features to small and large sites. Include steps to ensure the blueprint is culturally appropriate for the context / neighborhood that each clinic serves.

NYS Confidentiality – High



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.c.i.2 - Patient Engagement Speed

Instructions :

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for DY1 Q4 should include patients previously reported in DY1 Q3 plus new patients engaged in DY1 Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

| Benchmarks | | | | | | | | |
|------------------------|------------------------|--|--|--|--|--|--|--|
| Actively Engaged Speed | Actively Engaged Scale | | | | | | | |
| DY3,Q4 | 15,950 | | | | | | | |

| | Year,Quarter | DY1,Q1 | DY1,Q2 | DY1,Q3 | DY1,Q4 |
|--------------|--------------------------|--------|---------|---------|---------|
| | Baseline Commitment | 0 | 4,950 | 7,150 | 9,929 |
| PPS Reported | Quarterly Update | 7,836 | 22,520 | 43,703 | 46,154 |
| | Percent(%) of Commitment | | 454.95% | 611.23% | 464.84% |
| | Quarterly Update | 0 | 9,754 | 30,937 | 33,388 |
| IA Approved | Percent(%) of Commitment | | 197.05% | 432.69% | 336.27% |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date |
|---------|-------------------------|---|---|---------------------|
| tomfitz | Baseline or Performance | 34_PMDL4415_1_4_20160422181613_PatientRegistry_MountSinai_3ci_DY1Q4_04.22.16. | Registry of patients actively engaged in DY1 Q4 for project 3ci | 04/22/2016 06:16 PM |
| tomitz | Documentation | xlsx | Registry of patients actively engaged in DTT Q4 for project Sci | 04/22/2010 00:10 FW |

Narrative Text :

For PPS to provide additional context regarding progress and/or updates to IA.

The quarterly update figure above adds patients engaged in DY1 Q4 to previous PPS reported total in DY1 Q3.

| Module Review Status | | | | | | | | |
|----------------------|--------------------|--|--|--|--|--|--|--|
| Review Status | IA Formal Comments | | | | | | | |
| Pass & Ongoing | | | | | | | | |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.c.i.3 - Prescribed Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Milestone #1 Implement evidence-based best practices for disease management, specific to diabetes, in community and ambulatory care settings. | DY3 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Evidence-based strategies for the management and control of diabetes in the PPS designated area are developed and implemented for all participating providers. Protocols for disease management are developed and training of staff is completed. | | Project | | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1. Develop an evidence-based screening and management program to improve the health of patients with high risk, known, and out of control Diabetes (DM) in the ambulatory care and community setting. | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 2. Receive approval from Clinical Committee on the use of the DM screening and management program protocols | | Project | | Completed | 01/01/2016 | 03/31/2016 | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 3. Work with Workforce Committee to train all necessary staff for both ambulatory care and community sites on the use of the DM screening and management tools | | Project | | In Progress | 04/01/2016 | 12/31/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskStep 4. Develop policies and procedures for clinical committeeapproval on patient flow through the DM program | | Project | | In Progress | 04/01/2016 | 12/31/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 5. Train program staff and all hires on the policies and procedures for patient flow | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 6. Work with IT committee to develop new systems as well as to enhance existing IT systems to facilitate screening at risk individuals and promote the identification of patients not meeting pre-specified targets for DM. | | Project | | In Progress | 01/01/2016 | 12/31/2016 | 01/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Task Step 7. Implement training of program staff on the new IT systems to identify DM patients | | Project | | In Progress | 01/01/2017 | 06/30/2017 | 01/01/2017 | 06/30/2017 | 06/30/2017 | DY3 Q1 |
| TaskStep 8. Develop and implement a quiz to test the effectiveness ofthe training program to be administered immediately following thetraining to all staff who received the training | | Project | | In Progress | 01/01/2017 | 06/30/2017 | 01/01/2017 | 06/30/2017 | 06/30/2017 | DY3 Q1 |
| Task Step 9. Conduct educational sessions for providers and other allied health professionals on the best practices working through the Workforce Committee and Stakeholder Engagement Workgroup. | | Project | | In Progress | 04/01/2016 | 06/30/2017 | 04/01/2016 | 06/30/2017 | 06/30/2017 | DY3 Q1 |
| Task Step 10. Identify appropriate ambulatory care and community sites in the PPS to pilot the DM program | | Project | | Completed | 01/01/2016 | 03/31/2016 | 01/01/2016 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 11. Pilot the model at the identified PPS sites | | Project | | In Progress | 04/01/2016 | 12/31/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 12. Evaluate the results of the DM pilot against the baseline to determine if changes should be made to the model | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 13. Review PPS provider list to determine appropriate other community partners to be included in the project for each site and invite an appropriate community partners to participate | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 14. Implement the revised model in all ambulatory and community sites in the PPS | | Project | | In Progress | 04/01/2017 | 03/31/2018 | 04/01/2017 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Milestone #2 Engage at least 80% of primary care providers within the PPS in the implementation of disease management evidence-based best practices. | DY2 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS has engaged at least 80% of their PCPs in this activity. | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. With Stakeholder Engagement, identify the PCPs that are ready to pilot the project | | Project | | Completed | 10/01/2015 | 03/31/2016 | 10/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 2. Conduct outreach to engage additional PCPs in the PPS's network with the support of the Stakeholder Engagement Workgroup through community forums, town halls and outreach activities | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| TaskStep 3. Develop with Stakeholder Engagement and WorkforceCommittee the training materials needed for providersparticipating in the project | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 4. Implement with Workforce Committee the trainingsessions for providers participating in the project to learn aboutproject workflow and protocols | | Project | | In Progress | 12/01/2015 | 12/31/2016 | 12/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 5. Develop and implement a quiz to test the effectiveness of the training program to be administered immediately following the training to all staff who received the training | | Project | | In Progress | 12/01/2015 | 12/31/2016 | 12/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 6. Hire key positions to act as liaisons between the project and PCP's (i.e. Traveling Lab tech, Physician Champion Liaison, CDE to visit practices and supervise implementation) | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 7. Install POC A1c machines in at least 10 PPS practices, including at least 5 community partner practices, to help increase interest of PCP's within the PPS | | Project | | In Progress | 10/01/2015 | 09/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 8. Apply for CME credits with Office of Medical Education for selected pieces of provider education covered within the project | | Project | | In Progress | 12/01/2015 | 12/31/2016 | 12/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskStep 9. Work with IT to develop the project dashboard to be ableto track engagement and monitor use of best practices by PCPs | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 10. Work with IT to install and train on use of the dashboard to supervise implementation across PPS, which will highlight organizations metrics. | | Project | | In Progress | 12/01/2015 | 12/31/2016 | 12/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 11. Track hemoglobin A1c testing by creating a tracking template and check with partners how best to track with the support of the IT Committee | | Project | | In Progress | 12/01/2015 | 03/31/2017 | 12/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 12. Implement performance evaluations of participatingproviders and organizations including monitoring the healthoutcomes of the care coordinator teams | | Project | | In Progress | 12/01/2015 | 03/31/2017 | 12/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 13. Implement a process for making improvements to | | Project | | In Progress | 12/01/2015 | 03/31/2017 | 12/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| participating providers and organizations if health outcomes are below average | | | | | | | | | | |
| Milestone #3 | | | | | | | | | | |
| Develop care coordination teams (including diabetes educators, nursing staff, behavioral health providers, pharmacy, community health workers, and Health Home care managers) to improve health literacy, patient self-efficacy, and patient self- management. | DY2 Q4 | Project | N/A | In Progress | 07/01/2015 | 03/31/2017 | 07/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Clinically Interoperable System is in place for all participating providers. | | Project | | In Progress | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskCare coordination teams are in place and include nursing staff,pharmacists, dieticians, community health workers, and HealthHome care managers where applicable. | | Project | | In Progress | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Care coordination processes are established and implemented. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 1. Identify the appropriate teams members to help identifyand recruit care coordination teams to screen and manageeligible patients with known (or high risk for developing)Diabetes. | | Project | | In Progress | 07/01/2015 | 06/30/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 2. Identify the established protocols to be used for thisproject in conjunction with the Clinical Committee and CareCoordination Cross Functional Workgroup | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 3. Recruit team members for care coordination team toscreen and manage patients using established protocolsincluding Health home, health coaches, and Community HealthWorkers | | Project | | In Progress | 01/01/2016 | 03/31/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Collaborate with the Care Coordination Cross Functional Workgroup and Health home, health coaches, and Community Health Workers to address the needs for this project to be consistent with the PPS to ensure uniformity and to implement a clinically interoperable system for care coordination across the PPS | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 5. Train care coordination teams on patient flow andprotocols in conjunction with the Care Coordination Cross | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Functional Workgroup | | | | | | | | | | |
| TaskStep 6. Develop and implement a quiz to test the effectiveness of the training program to be administered immediately following the training to all staff who received the training | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskStep 7. Establish an annual training session to ensure that carecoordination teams are up to speed on the latest protocols andwell-versed in the workflow for this project | | Project | | In Progress | 07/01/2016 | 03/31/2017 | 07/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 8. Coordinate with IT Committee and pharmacyrepresentatives to promote medication safety and adherence, aswell as develop optimal dosing best practices to share with allparticipating sites | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 9. All identified high-risk patients will work with Registered dietitians, Health Homes, community health coaches (care coordination team) to identify health behavior change, health literacy and patient self-efficacy. | | Project | | In Progress | 07/01/2016 | 03/31/2017 | 07/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 10. Develop a report to monitor the effectiveness of the implemented care model, including linkages to care. | | Project | | In Progress | 07/01/2016 | 03/31/2017 | 07/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 11. Perform a site specific assessment of information sharing capabilities to be used to define the approach and the deployment to be taken by the Care Coordinator at that site to communicate information with the PPS and other providers | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 12. Implement performance evaluations of participatingproviders and organizations including monitoring the healthoutcomes of the care coordinator teams | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 13. Implement a process for making improvements to participating providers and organizations if health outcomes are below average | | Project | | In Progress | 04/01/2016 | 03/31/2017 | 04/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #4 Develop "hot spotting" strategies, in concert with Health Homes, to implement programs such as the Stanford Model for chronic diseases in high risk neighborhoods. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task If applicable, PPS has Implemented collection of valid and | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| reliable REAL (Race, Ethnicity, and Language) data and uses the data to target high risk populations, develop improvement plans, and address top health disparities. | | | | | | | | | | |
| Task If applicable, PPS has established linkages to health homes for targeted patient populations. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task If applicable, PPS has implemented Stanford Model through partnerships with community-based organizations. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 1. Participate in Care Coordination Cross Functional Workgroup sessions to develop a Care Coordination Model for this project. | | Project | | In Progress | 07/01/2015 | 03/31/2016 | 07/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 2. Identify criteria for data selection to identify high-risk groups. Identify reliable and valid data points to help identify high risk populations | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Implement data selection and collection to identify high risk populations | | Project | | In Progress | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 4. Analyze data to identify high risk populations | | Project | | In Progress | 01/01/2016 | 03/31/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskStep 5. Develop and implement improvement plan to addresshigh-risk population. Create strategy to implement improvementplan in high risk population | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 6. Define clinical criteria for patient referral to a model suchas Stanford | | Project | | In Progress | 01/01/2016 | 06/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 7. Select community based organization(s) group to deliverthe model by outreaching to Partners with interested CBO withsupport of Stakeholder Engagement Workgroup | | Project | | In Progress | 04/01/2016 | 06/30/2016 | 04/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskStep 8. Make partnership agreement with community basedorganization to deliver the model with support of StakeholderEngagement Workgroup | | Project | | In Progress | 07/01/2016 | 09/30/2016 | 07/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Step 9. Train staff to deliver the model in the PPS | | Project | | In Progress | 10/01/2016 | 12/31/2016 | 10/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Step 10. Develop and implement a quiz to test the effectiveness | | Project | | In Progress | 10/01/2016 | 12/31/2016 | 10/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| of the training program to be administered immediately following the training to all staff who received the training | | | | | | | | | | |
| Task Step 11. Employ strategies identified in the Stanford Model, including self-management approaches and document in the EMR so the providers/care coordinators can discuss the progress with the patient on an ongoing basis by establishing linkage with health homes in PPS. | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 12. In conjunction with 3bi, implement group visits and programs, where a centralized PPS members can perform group visits. | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 13. IT committee to assist in the delivery of IT/EHR "prompts" for referrals to the model | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 14. Instruct PCP's core managers in use of QTAC electronic patient referral portal to Stanford classes. | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 15. Community group/ peer outreach to patients living in hot spots | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 16. Provide the Stanford course or other such courses to designated populations such as patients in high risk neighborhoods | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 17. Work with IT to create dashboards highlighting engagement and goal achievement by geography and by PPS partner | | Project | | In Progress | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #5 Ensure coordination with the Medicaid Managed Care organizations serving the target population. | DY3 Q4 | Project | N/A | In Progress | 10/01/2015 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has agreement in place with MCO related to coordination of services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services relevant to this project. | | Project | | On Hold | 10/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Step 1. Collect feedback on current agreements in place in PPS with MCOs throughout the PPS | | Project | | On Hold | 11/01/2015 | 06/30/2016 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task | | Project | | On Hold | 07/01/2016 | 03/31/2017 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |



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| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Step 2. Perform analysis on current agreements as well as opportunities for collaboration with the MCO (specifically for services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services) | | | | | | | | | | |
| Task Step 3. Identify organizations interested in obtaining PPS agreements | | Project | | On Hold | 04/01/2017 | 06/30/2017 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Step 4. Meet with MCOs to discuss possible areas of collaboration. If an MCO does not like any of the proposed areas of collaboration, the PPS will request other options from the MCO. This will be done in conjunction with 3.c.i | | Project | | On Hold | 07/01/2017 | 09/30/2017 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Step 5. Execute agreements with MCOs based on above discussions | | Project | | On Hold | 10/01/2017 | 03/31/2018 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Milestone #6 Use EHRs or other technical platforms to track all patients engaged in this project. | DY2 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskPPS uses a recall system that allows staff to report whichpatients are overdue for which preventive services and to trackwhen and how patients were notified of needed services. | | Project | | In Progress | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskStep 1. Finalize patient inclusion criteria and identification perNYS and PPS criteria including risk stratification criteria | | Project | | Completed | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 2. Select an IT platform to use for the PPS | | Project | | Completed | 04/01/2015 | 12/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Step 3. Build discrete variables to track patients into EHR/Template to identify engaged patients. | | Project | | In Progress | 08/01/2015 | 03/31/2017 | 08/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 4. Create tracking and reporting system with IT platform with the support of the IT Committee. | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 5. Train providers on how to input patient information and track patients in the IT Platform | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



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DSRIP Implementation Plan Project

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| Step 6. Develop and implement a quiz to test the effectiveness of the training program to be administered immediately following the training to all staff who received the training | | | | | | | | | | |
| Task Step 7. Develop ongoing webinars and trainings for providers to learn how to access, analyze and read the data inputted into the IT platform | | Project | | In Progress | 01/01/2016 | 03/31/2017 | 01/01/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 8. Maintain ongoing monitoring of staff adherence and patient engagement reporting by organization. When organizations actively engaged patient trends downward, the PPS will follow-up | | Project | | In Progress | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone #7 Meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3 for EHR systems used by participating safety net providers. | DY3 Q4 | Project | N/A | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria). | | Project | | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM. | | Provider | Practitioner - Primary Care Provider (PCP) | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets connectivity to RHIO/SHIN-NY requirements. | | Provider | Safety Net Practitioner - Primary Care Provider (PCP) | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets connectivity to RHIO/SHIN-NY requirements. | | Provider | Safety Net Practitioner - Non-Primary Care Provider (PCP) | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task EHR meets connectivity to RHIO/SHIN-NY requirements. | | Provider | Safety Net Mental Health | In Progress | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Step 1. Identify baseline and gaps in adoption of ONC-certified EHR technology among PPS participants as part of the current state assessment and gap analysis process | | Project | | Completed | 07/01/2015 | 12/31/2015 | 07/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskStep 2. Develop plan, detail around technical assistanceservices, and timeline for implementation of technical assistanceprogram | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 3. Provide technical assistance, including purchasing | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| Project Requirements (Milestone/Task Name) | Prescribed Due Date | Reporting Level | Provider Type | Status | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|------------------------|--------------------|---------------|-------------|------------------------|----------------------|------------|------------|---------------------|--|
| decision support, dissemination of EHR implementation best practices via the PPS Learning Management System (LMS), and other modes of implementation support to be determined through the current state assessment and gap-analysis processes to providers that need to adopt a new EHR or upgrade their existing EHR - in time for achievement of PCMH III and adoption of MU eligible EHRs in DY3 | | | | | | | | | | |
| Task Step 4. Assess partner EMRs and identify bi-directional data interface capability / gaps to EHRs and other data source systems | | Project | | Completed | 10/01/2015 | 12/31/2015 | 10/01/2015 | 12/31/2015 | 12/31/2015 | DY1 Q3 |
| TaskStep 5. Develop and agree on the future state and a plan to closeany gaps identified in step 1 | | Project | | In Progress | 10/01/2015 | 03/31/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Step 6. Provision MSPPS HIE eMPI for use with PPS data interfaces | | Project | | In Progress | 10/01/2015 | 03/31/2017 | 10/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Step 7. Develop, implement, and deploy CBO data entry portal and associated flat-file data collection and normalization process | | Project | | In Progress | 01/01/2016 | 06/30/2017 | 01/01/2016 | 06/30/2017 | 06/30/2017 | DY3 Q1 |
| Task Task 8. Implement interfaces from EHRs and other data sources to partnering RHIOs, or directly to MS PPS system | | Project | | In Progress | 01/01/2016 | 12/31/2017 | 01/01/2016 | 12/31/2017 | 12/31/2017 | DY3 Q3 |
| Task Task 9. Develop, implement, and deploy Direct messaging and referrals management tools | | Project | | In Progress | 01/01/2016 | 03/31/2018 | 01/01/2016 | 03/31/2018 | 03/31/2018 | DY3 Q4 |

Prescribed Milestones Current File Uploads

| | Milestone Name | User ID | File Type | File Name | Description | Upload Date | |
|--|----------------|---------|-----------|-----------|-------------|-------------|--|
|--|----------------|---------|-----------|-----------|-------------|-------------|--|

No Records Found

Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|----------------|
| Implement evidence-based best practices for disease management, | |
| specific to diabetes, in community and ambulatory care settings. | |
| Engage at least 80% of primary care providers within the PPS in the | |
| implementation of disease management evidence-based best practices. | |



DSRIP Implementation Plan Project

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Prescribed Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|----------------|
| Develop care coordination teams (including diabetes educators, nursing | |
| staff, behavioral health providers, pharmacy, community health workers, | |
| and Health Home care managers) to improve health literacy, patient self- | |
| efficacy, and patient self-management. | |
| Develop "hot spotting" strategies, in concert with Health Homes, to | |
| implement programs such as the Stanford Model for chronic diseases in | |
| high risk neighborhoods. | |
| Ensure coordination with the Medicaid Managed Care organizations | |
| serving the target population. | |
| Use EHRs or other technical platforms to track all patients engaged in | |
| this project. | |
| Meet Meaningful Use and PCMH Level 3 standards and/or APCM by the | |
| end of Demonstration Year 3 for EHR systems used by participating | |
| safety net providers. | |

Milestone Review Status

| Milestone # | Review Status | IA Formal Comments |
|--------------|----------------|--------------------|
| Milestone #1 | Pass & Ongoing | |
| Milestone #2 | Pass & Ongoing | |
| Milestone #3 | Pass & Ongoing | |
| Milestone #4 | Pass & Ongoing | |
| Milestone #5 | Pass & Ongoing | |
| Milestone #6 | Pass & Ongoing | |
| Milestone #7 | Pass & Ongoing | |



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IPQR Module 3.c.i.4 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|

No Records Found

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|------------------|---------|-----------|-----------|-------------|-------------|
| No Records Found | | | | | |

No Records Found

PPS Defined Milestones Narrative Text

| Milestone Name Narrative Text |
|-------------------------------|
|-------------------------------|

No Records Found



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 3.c.i.5 - IA Monitoring

Instructions :



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Project 4.b.ii – Increase Access to High Quality Chronic Disease Preventive Care and Management in Both Clinical and Community Settings (Note: This project targets chronic diseases that are not included in domain 3, such as cancer

IPQR Module 4.b.ii.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

Risk: Important to this project are patient engagement, patient education and self-management skills which lead to compliance of services. Challenges include difficulty in navigating the system, language barriers, lack of education of preventive services, access and availability to services (see #3), and lack of culturally appropriate education materials. Mitigation: Our patient and community interventions will use culturally appropriate traditional and nontraditional media and communications to build awareness of disease prevention through seminars. We will assess and improve our trust and engagement with patients in the community through culturally appropriate training programs for staff and providers by: improving cultural competency, increasing health literacy, use of motivational interviewing and patient empowerment through shared decision making.

Risk: Our patient population lives in health professional shortage areas. Complaints include long appointment wait times, languages barriers, difficulty navigating the health delivery system, lack of transportation to services and affordable care (see #5). There is a high no show rate of this population. There is difficulty tracking referrals, diagnostic test results and confirming diagnostic test results and specialist reports sent to the primary care physicians.

Mitigation: In DY1 we will assess our current workflows on care coordination to identify gaps. For PCMH accredited practices with gaps in care coordination we will use the IHI PDSA cycle to make rapid progress including IT infrastructure and staff changes. We will assess our current workflows on access and availability, phone triage, diagnostic test tracking including receipt of completed reports, referral tracking including the receipt of completed specialist reports and referrals to community based programs.

Risk: We will increase specific preventive services in concert with the New York State Prevention Agenda. Challenges include lack of continuity of care and patient engagement, difficulty in the access and availability to services, unaffordable preventive services, provider beliefs about screening, limited physician time during office visit, lack of reminders in the EMR for preventive services, difficulty getting timely completed reports of diagnostic tests, limited workforce for outreach, lack of patient education of preventive services and lack of a registry of patients who need screening.

Mitigation: Over the past 3 years, the Mount Sinai St. Luke's/Roosevelt (MSLR) and Mount Sinai Beth Israel (MSBI) hospitals have performed in the top 10 of 30 hospitals in the Healthfirst HEDIS/QARR quality incentive programs. They built systems outside the office visit using a team of patient navigators, nurses and a data analyst. This team has been successful at improving quality improvement scores for these hospitals and will be able to provide technical support to designated or newly hired staff at other practices. In DY1, we plan to collect baseline data on our screening rates of colorectal, breast cancer, cervical/chlamydia screening and preventive visits for children aged 3-6 and adolescents. We will build a registry of patients who qualify for the various preventive screenings and visits. The teams from MSLR and MSBI will share best practices with other hospitals by providing technical support through, webinars, seminars and designating clinical leads at each site to champion the PDSA cycles needed to systematically address and improve preventive screening services and/or connection to specialized disease management programs. In DY1, we will educate primary care providers on high-risk populations to screen for Hepatitis C. We will increase community awareness of Hepatitis C transmission, screening and treatment by providing culturally appropriate educational seminars through traditional and nontraditional media.



DSRIP Implementation Plan Project

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IPQR Module 4.b.ii.2 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|
| Milestone 1. Convene a Learning Collaborative on Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia screening | In Progress | 1. Convene a Learning Collaborative on Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia screening | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskIdentify community members and providers toserve as the leadership for this project | Completed | Identify community members and providers to serve as the leadership for this project | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Invite community members and providers to participate as leadership on this project | In Progress | Invite community members and providers to participate as leadership on this project | 01/01/2016 | 06/30/2016 | 01/01/2016 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Establish regular meetings for the project leadership | In Progress | Establish regular meetings for the project leadership | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Establish a quarterly Learning Collaborative schedule | In Progress | Establish a quarterly Learning Collaborative schedule | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Develop the agendas (Topics) for the quarterly learning collaboratives to share best practices and review key workflows for each specific disease. | In Progress | Develop the agendas (Topics) for the quarterly learning collaboratives to share best practices and review key workflows for each specific disease. | 04/01/2016 | 12/31/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Identify any outside experts or experts internal to the PPS that should be included in the quarterly learning collaboratives | In Progress | Identify any outside experts or experts internal to the PPS that should be included in the quarterly learning collaboratives | 10/01/2015 | 12/31/2016 | 10/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Convene Learn Collaboratives quarterly and advertise within the PPS to attract providers | In Progress | Convene Learn Collaboratives quarterly and advertise within the PPS to attract providers | 01/01/2017 | 03/31/2020 | 01/01/2017 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Identify opportunities for quality improvement and use of rapid cycle improvement methodologies | In Progress | Identify opportunities for quality improvement and use of rapid cycle improvement methodologies | 01/01/2016 | 03/31/2020 | 01/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Milestone 2. Establish a shared work plan and timeline for project implementation | In Progress | 2. Establish a shared work plan and timeline for project implementation | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |



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| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|
| Task Identify members to serve on the project leadership committee | Completed | Identify members to serve on the project leadership committee | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Schedule and hold regular project meetings to discussion strategy and an approach to implementation | In Progress | Schedule and hold regular project meetings to discussion strategy and an approach to implementation | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Project leadership committee will draft a project work plan | In Progress | Project leadership committee will draft a project work plan | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Clinical Committee will review draft work plan and provide comments/edits | In Progress | Clinical Committee will review draft work plan and provide comments/edits | 04/01/2016 | 09/30/2016 | 04/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Finalize and deploy work plan | In Progress | Finalize and deploy work plan | 07/01/2016 | 03/31/2020 | 07/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Establish a system to review and modify work plan as necessary | In Progress | Establish a system to review and modify work plan as necessary | 07/01/2016 | 03/31/2020 | 07/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Milestone 3. Schedule a Speaker Series to inform providers on national best practices, payment and care delivery for selected diseases (Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia screening | In Progress | 3. Schedule a Speaker Series to inform providers on national best practices, payment and care delivery for selected diseases (Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia screening | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Assess interest in a Speaker Series focusing on topics identified in the CNA (Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia screening | In Progress | Assess interest in a Speaker Series focusing on topics identified in the CNA (Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia screening | 04/01/2015 | 06/30/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Identify key topics for the speaker series informed by the project participants, CNA, and project leads | In Progress | Identify key topics for the speaker series informed by the project participants, CNA, and project leads | 11/01/2015 | 09/30/2016 | 11/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Identify speakers to address topics of interest | In Progress | Identify speakers to address topics of interest | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Schedule dates for speaker series accordingly on all key topics identified above | In Progress | Schedule dates for speaker series accordingly on all key topics identified above | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskAdvertise the Speaker series on best practicesthroughout the PPS on Colorectal Cancer, Cervical | In Progress | Advertise the Speaker series on best practices throughout the PPS on Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia screening | 10/01/2016 | 03/31/2020 | 10/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |

NYS Confidentiality – High



DSRIP Implementation Plan Project

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|
| cancer, Breast Cancer and Chlamydia screening | | | | | | | | |
| Milestone 4. Increase specific Preventive services: Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia screening | In Progress | 4. Increase specific Preventive services: Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia screening | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Conduct an assessment of workforce needs in order to increase access to preventive services in the PPS | In Progress | Conduct an assessment of workforce needs in order to increase access to preventive services in the PPS | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskDevelop a standardized clinical qualityimprovement work plan based on best practiceswhich will be also be site specific | In Progress | Develop a standardized clinical quality improvement work plan based on best practices which will be also be site specific | 10/01/2015 | 06/30/2016 | 10/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| TaskDevelop and implement a strategic plan to linkhospital and community based patient navigatorsas well as Health home social workers | In Progress | Develop and implement a strategic plan to link hospital and community based patient navigators as well as Health home social workers | 10/01/2015 | 06/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskDevelop and implement a strategic plan to linkprimary care with specialty care as well asdiagnostic centers | In Progress | Develop and implement a strategic plan to link primary care with specialty care as well as diagnostic centers | 10/01/2015 | 06/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskPilot the Healthfirst Pay for Performance forMedicaid population for these measures acrosshospitals/community organizations taking part inproject | In Progress | Pilot the Healthfirst Pay for Performance for Medicaid population for these measures across hospitals/community organizations taking part in project | 03/31/2016 | 03/31/2017 | 03/31/2016 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Retrain current staff with the aid of workforce committee | In Progress | Retrain current staff with the aid of workforce committee | 10/01/2015 | 06/30/2018 | 10/01/2015 | 06/30/2018 | 06/30/2018 | DY4 Q1 |
| Task Hire and Train any additional new staff needed for the project with the aide of Workforce Committee | In Progress | Hire and Train any additional new staff needed for the project with the aide of Workforce Committee | 10/01/2015 | 06/30/2018 | 10/01/2015 | 06/30/2018 | 06/30/2018 | DY4 Q1 |
| Task Assess the clinical quality improvement work plan, strategic plans and success and barriers to success for DY 1 using Healthfirst per for performance as a benchmark | In Progress | Assess the clinical quality improvement work plan, strategic plans and success and barriers to success for DY 1 using Healthfirst per for performance as a benchmark | 10/01/2015 | 12/31/2016 | 10/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Identify additional payers (plans) in the PPS to expand the Pay for Performance workplan | In Progress | Identify additional payers (plans) in the PPS to expand the Pay for Performance workplan | 01/01/2017 | 03/31/2017 | 01/01/2017 | 03/31/2017 | 03/31/2017 | DY2 Q4 |



DSRIP Implementation Plan Project

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|
| Task Expand Healthfirst Pay for Performance strategic work plan to payers involved in the PPS | In Progress | Expand Healthfirst Pay for Performance strategic work plan to payers involved in the PPS | 04/01/2017 | 03/31/2020 | 04/01/2017 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskExpand strategic Quality improvement work plan to other Medicaid managed care plans | In Progress | Expand strategic Quality improvement work plan to other Medicaid managed care plans | 04/01/2017 | 03/31/2020 | 04/01/2017 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskReview strategic plan on an annual basis andmodify as necessary | In Progress | Review strategic plan on an annual basis and modify as necessary | 07/01/2016 | 03/31/2020 | 07/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Milestone 5. Increase Hep C screening and Management | In Progress | 5. Increase Hep C screening and Management | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Assessment of success of Hep C screening and management at the hospitals and community organizations in the PPS | In Progress | Assessment of success of Hep C screening and management at the hospitals and community organizations in the PPS | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Develop an improvement plan for implementation at hospitals and community organizations on improvements to be made to Hep C screening and management | In Progress | Develop an improvement plan for implementation at hospitals and community organizations on improvements to be made to Hep C screening and management | 10/01/2015 | 06/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskAnnual assessment of changes that could bemade to the improvement for Hep C screening andManagement | In Progress | Annual assessment of changes that could be made to the improvement for Hep C screening and Management | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskAssessment of effectiveness of linkage andreferrals to speciality care when needed | In Progress | Assessment of effectiveness of linkage and referrals to speciality care when needed | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskDevelop an improvement plan for making changesto the linkage and referrals to care in the PPS forthis population | In Progress | Develop an improvement plan for making changes to the linkage and referrals to care in the PPS for this population | 04/01/2016 | 12/31/2016 | 04/01/2016 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskWork with Stakeholder engagement to deployimprovement plan | In Progress | Work with Stakeholder engagement to deploy improvement plan | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Work with Workforce Committee to train primary care providers, PAs and NPs in hepatitis C management through monthly meetings via webinars and other activities | In Progress | Work with Workforce Committee to train primary care providers, PAs and NPs in hepatitis C management through monthly meetings via webinars and other activities | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | |
| Task | In Progress | Expand access and referral services for advance hepatitis cases in the | 10/01/2015 | 03/31/2020 | 10/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |



DSRIP Implementation Plan Project

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|
| Expand access and referral services for advance hepatitis cases in the PPS | | PPS | | | | | | |
| Task Develop a database for HCC monitoring for community and hospital sites | In Progress | Develop a database for HCC monitoring for community and hospital sites | 10/01/2015 | 06/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Milestone6. Enhance patient engagement, patient education,self-management and compliance to preventiveservices | In Progress | 6. Enhance patient engagement, patient education, self-management and compliance to preventive services | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskAssessment of current referral process/system,care coordination, hospital/community patientnavigator workforce | In Progress | Assessment of current referral process/system, care coordination, hospital/community patient navigator workforce | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Develop a strategic plan for allocation of resources for the patient engagement, education, self-management and compliance to preventive services | In Progress | Develop a strategic plan for allocation of resources for the patient engagement, education, self-management and compliance to preventive services | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskImplement the strategic plan with approval fromClinical Committee | In Progress | Implement the strategic plan with approval from Clinical Committee | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskDevelopment and implementation of educationmaterials consistent with cultural and linguisticneeds of the population detailing prevention andmanagement of chronic diseases | In Progress | Development and implementation of education materials consistent with cultural and linguistic needs of the population detailing prevention and management of chronic diseases | 10/01/2015 | 06/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Distribute education materials throughout PPS sites | In Progress | Distribute education materials throughout PPS sites | 04/01/2016 | 09/30/2017 | 04/01/2016 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| TaskWork with workforce to develop training curriculumfor staff on use of education materials | In Progress | Work with workforce to develop training curriculum for staff on use of education materials | 04/01/2016 | 09/30/2017 | 04/01/2016 | 09/30/2017 | 09/30/2017 | DY3 Q2 |
| TaskDevelop a database of training dates and includethe number of staff trained | In Progress | Develop a database of training dates and include the number of staff trained | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Develop a public list of training dates for patients/families | In Progress | Develop a public list of training dates for patients/families | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Work with IT to track patient engagement, patient | In Progress | Work with IT to track patient engagement, patient education, and compliance to preventive services | 04/01/2016 | 03/31/2020 | 04/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |



DSRIP Implementation Plan Project

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|
| education, and compliance to preventive services | | | | | | | | |
| Milestone 7. Developing best practice for coordinating with other PPS's using the MIX | In Progress | 7. Developing best practice for coordinating with other PPS's using the MIX | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Create accounts for all project workgroup members on the MIX | Completed | Create accounts for all project workgroup members on the MIX | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Create posts for key issues on MIX, as identified, for the PPS and project to post and share | In Progress | Create posts for key issues on MIX, as identified, for the PPS and project to post and share | 01/01/2016 | 03/31/2020 | 01/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Coordinate with other PPS' as appropriate for postings and responses on the MIX to share information and best practices | In Progress | Coordinate with other PPS' as appropriate for postings and responses on the MIX to share information and best practices | 01/01/2016 | 03/31/2020 | 01/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Develop and implement webinars for the project workgroup based on topics that come out the MIX around best practices | In Progress | Develop and implement webinars for the project workgroup based on topics that come out the MIX around best practices | 01/01/2016 | 03/31/2020 | 01/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Milestone 8. Establishing Quality Improvement (QI) Teams to manage implementation pieces that require technical support | In Progress | 8. Establishing Quality Improvement (QI) Teams to manage implementation pieces that require technical support | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Identify project members or leaders in the PPS to be part of the QI team | In Progress | Identify project members or leaders in the PPS to be part of the QI team | 04/01/2015 | 03/31/2016 | 04/01/2015 | 06/30/2016 | 06/30/2016 | DY2 Q1 |
| Task Convene QI Team as appropriate | In Progress | Convene QI Team as appropriate | 11/01/2015 | 03/31/2020 | 11/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Train QI team on protocols and types of technical support they are to provide | In Progress | Train QI team on protocols and types of technical support they are to provide | 01/01/2016 | 06/30/2016 | 01/01/2016 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Define deployment strategies including key baseline measures for the diseases outlined above | In Progress | Define deployment strategies including key baseline measures for the diseases outlined above | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Identify key issues that will need a technical team to address including Hard stops in the EMR, alerts, registers for patient populations (outlined above) | In Progress | Identify key issues that will need a technical team to address including Hard stops in the EMR, alerts, registers for patient populations (outlined above) | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Develop materials needed to be used by the QI team to provide support | In Progress | Develop materials needed to be used by the QI team to provide support | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |



DSRIP Implementation Plan Project

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|
| Task Work with the IT Committee to build out functionality, which will be used to monitor progress throughout deployment | In Progress | Work with the IT Committee to build out functionality, which will be used to monitor progress throughout deployment | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Milestone 9. Increasing access and availability to services | In Progress | 9. Increasing access and availability to services | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskDevelop a strategy to increase access andavailability to services in the PPS | In Progress | Develop a strategy to increase access and availability to services in the PPS | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Conduct an assessment of availability of adult/preventive/specialty services available at hospital/community organizations in the PPS | In Progress | Conduct an assessment of availability of adult/preventive/specialty services available at hospital/community organizations in the PPS | 04/01/2015 | 06/30/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Convene focus groups of patients to understand the challenges and problems with the availability of adult/preventive/specialty services available at hospital/community organizations in the PPS | In Progress | Convene focus groups of patients to understand the challenges and problems with the availability of adult/preventive/specialty services available at hospital/community organizations in the PPS | 10/01/2015 | 06/30/2016 | 10/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskDevelop a referral system or network for specialitycare with tracking and follow up of referrals inconjunction with the Care Coordination CrossFunctional Workgroup | In Progress | Develop a referral system or network for speciality care with tracking and follow up of referrals in conjunction with the Care Coordination Cross Functional Workgroup | 11/01/2015 | 09/30/2016 | 11/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskCreate and implement an electronic referralsystem that providers in the PPS can access togain information about services available to theirpatients | In Progress | Create and implement an electronic referral system that providers in the PPS can access to gain information about services available to their patients | 11/01/2015 | 09/30/2016 | 11/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| TaskDesign a care coordination team who will offercomprehensive care management, carecoordination, health coaching, psychosocialsupport | In Progress | Design a care coordination team who will offer comprehensive care management, care coordination, health coaching, psychosocial support | 11/01/2015 | 06/30/2016 | 11/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Task Recruit for members of the care coordination team | In Progress | Recruit for members of the care coordination team | 11/01/2015 | 12/31/2016 | 11/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskMonitor the effectiveness of the Care Coordinationteams through the use of surveys | In Progress | Monitor the effectiveness of the Care Coordination teams through the use of surveys | 10/01/2016 | 03/31/2020 | 10/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Adjust the Care Coordination teams and strategy | In Progress | Adjust the Care Coordination teams and strategy annually as needed | 10/01/2016 | 03/31/2020 | 10/01/2016 | 03/31/2020 | 03/31/2020 | DY5 Q4 |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| | Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|----|---------------------|--------|-------------|------------------------|----------------------|------------|----------|---------------------|---|
| an | nually as needed | | | | | | | | |

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|----------------|---------|-----------|-----------|-------------|-------------|
|----------------|---------|-----------|-----------|-------------|-------------|

No Records Found

PPS Defined Milestones Narrative Text

| Milestone Name | Narrative Text |
|---|----------------|
| 1. Convene a Learning Collaborative on Colorectal Cancer, Cervical | |
| cancer, Breast Cancer and Chlamydia screening | |
| 2. Establish a shared work plan and timeline for project | |
| implementation | |
| 3. Schedule a Speaker Series to inform providers on national best | |
| practices, payment and care delivery for selected diseases | |
| (Colorectal Cancer, Cervical cancer, Breast Cancer and Chlamydia | |
| screening | |
| 4. Increase specific Preventive services: Colorectal Cancer, Cervical | |
| cancer, Breast Cancer and Chlamydia screening | |
| 5. Increase Hep C screening and Management | |
| 6. Enhance patient engagement, patient education, self-management | |
| and compliance to preventive services | |
| 7. Developing best practice for coordinating with other PPS's using | |
| the MIX | |
| 8. Establishing Quality Improvement (QI) Teams to manage | |
| implementation pieces that require technical support | |
| 9. Increasing access and availability to services | |

Module Review Status

| Review Status | IA Formal Comments |
|----------------|--------------------|
| Pass & Ongoing | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 4.b.ii.3 - IA Monitoring

Instructions :



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Project 4.c.ii – Increase early access to, and retention in, HIV care

IPQR Module 4.c.ii.1 - Major Risks to Implementation and Mitigation Strategies

Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

1. Individuals may not feel welcomed by providers/healthcare centers. There may also be continued resistance from some providers who inappropriately perceive they have sufficient knowledge to provide quality PEP, PrEp and/or primary care. We will work with other PPS organizations that have experience with outreach, community engagement programs that attract targeted populations, and peer education models. We will increase cultural competency training for medical providers and health services staff and use the participation of members of the target populations in the development and distribution of educational and promotional materials.

2. Funds and resources must be aligned to support needed 4cii services. Resources will be aligned to support services; Funds appropriated based on need to ensure desired outcomes. Patients will be screened for insurance eligibility and enrollment into exchange or other coverage. Uninsured partners linked to enrollers and patient assistance programs. Provide Technical Assistance to implement Sexually Transmitted Injection rapid testing through stand-alone services. Training provided on increasing 3rd party billing revenues.

3. Clinical providers and CBOs work in silos, hindering collaboration and integration. Share/align information/message among CBOs, private sector, RHIOs, and HEALTHX using open forums (MRT Exchange), best practices and resources/tools. Establish relationships with training centers and other grant funded projects. Cross collaborate with city-wide PPSs and other PPS projects to increase resource and funding opportunities; as well as increase the menu of service options for providers.

4. Currently there is no standardized certification criteria and no funding stream for peer health navigators. Create and resource peer credentialing that is integrated into DSRIP care teams, providing health education; case finding; enrollment; referral follow-up; escorts to appointments; adherence support.

5. Current HIV practitioners are aging and retiring. Young physicians replacing them generally lack the knowledge necessary to treat the disease. There is also a lack of incentives to treat HIV patients. Create HIV and cultural competency trainings for providers, using a Model of assessment, training, and ongoing implementation. Use existing training resources from CBOs, NYS, and NYC DOH. Promote NYSDOH SNP standards for HIV PCP credentialing for all MCO plans. Incorporate HIV continuum of care and treatment cascades in PPS activities and provide technical assistance for utilizing data such as VL and adherence monitoring. Trainings will incorporate information on End of AIDS campaign. Require all providers to achieve standard certifications attained via state and AAHIVM.

6. Enhance IT capacity to increase the quality of HIV care: Limited IT expertise and use of tech tools across PPS. Use capital requests for user friendly, integrated system and capacity building (equipment/staff training) for all PPS partners. Develop IT training programs for patients i.e. education on accessing charts on their smartphones/computers. Staff training will provide IT skills, tech support and incentives to use new technology.

7. Create safe environment for HIV community. Move to strength based approach in one-to-one interactions, group settings and marketing. Adapt language to create positive engagement and response. Develop materials for both individual and group interventions to address prevention, empowerment, disclosure, and assertiveness in negotiating with providers, at a minimum. Train providers about communication to increase patient's comfort and security to improve visit engagement and treatment discussion. Use peer educators to teach, encourage and empower patients.

NYS Confidentiality – High



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 4.c.ii.2 - PPS Defined Milestones

Instructions :

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|-------------|--|------------------------|----------------------|------------|------------|---------------------|---|
| Milestone Participating in a cross PPS joint planning committee | In Progress | Participating in a cross PPS joint planning committee | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskMeet with Amidacare, and the NYCDOHMH todetermine course of action to create across PPSjoint planning committee | Completed | Meet with Amidacare, and the NYCDOHMH to determine course of action to create a cross PPS joint planning committee | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 |
| TaskParticipate with Joint Planning Committee in determining leadership through consensus, and in determining deliverables from each PPS participant yet all partners in collaboration will be independent and have ultimate authority over own operations. | In Progress | Participate with Joint Planning Committee in determining leadership through consensus, and in determining deliverables from each PPS participant yet all partners in collaboration will be independent and have ultimate authority over own operations. | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskCollaborate with PPS Domain 4cii projects acrossNew York City to determine best practices,advocacy needs, cost per unit of service, areasperforming under par across all PPS projects, etc | In Progress | Collaborate with PPS Domain 4cii projects across New York City to determine best practices, advocacy needs, cost per unit of service, areas performing under par across all PPS projects, etc | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Milestone Establishing a shared workplan and timeline for project implementation | In Progress | Establishing a shared workplan and timeline for project implementation | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Identify the data sources available to PPS through NYCDOHMH as well as partners in PPS itself | In Progress | Identify the data sources available to PPS through NYCDOHMH as well as partners in PPS itself | 04/01/2015 | 03/31/2016 | 04/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskIdentify how often data should be collected (i.e.quarterly, semi-annually, annually) also determineour own delivery schedule for data as required | In Progress | Identify how often data should be collected (i.e. quarterly, semi-annually, annually) also determine our own delivery schedule for data as required | 04/01/2015 | 03/31/2016 | 04/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| TaskIdentify a process for how reports will be structuredand how data will be created to allow formanipulation for various uses. | In Progress | Identify a process for how reports will be structured and how data will be created to allow for manipulation for various uses. | 04/01/2015 | 03/31/2016 | 04/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |



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DSRIP Implementation Plan Project

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|---|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|
| Task Identify a process for utilizing the data reports to make adjustments to the project/intervention for improved outcomes. | In Progress | Identify a process for utilizing the data reports to make adjustments to the project/intervention for improved outcomes. | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Formulate a process for identifying low performing partners. Definition of acceptable performance and low performance and how to track this status yet to be determined. | In Progress | Formulate a process for identifying low performing partners. Definition of acceptable performance and low performance and how to track this status yet to be determined. | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Formulate a remediation strategy to promote better performance for the low-performers; require time to collect data to determine potential impact of strategies and involvement of each participant in the PPS. Definition of acceptable performance and low performance and how to track this status yet to be determined. | In Progress | Formulate a remediation strategy to promote better performance for the low-performers; require time to collect data to determine potential impact of strategies and involvement of each participant in the PPS. Definition of acceptable performance and low performance and how to track this status yet to be determined. | 09/01/2015 | 03/31/2017 | 09/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Identify the types of staff needed for DY1 of DSRIP to implement this project; needs will be further developed for each remaining year of DSRIP project. | Completed | Identify the types of staff needed for DY1 of DSRIP to implement this project; needs will be further developed for each remaining year of DSRIP project. | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 |
| Task With Workforce Committee, Identify the existing workforce that this project can build upon | Completed | With Workforce Committee, Identify the existing workforce that this project can build upon | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 |
| TaskReview discussed interventions, approve selectedinterventions, develop subcommittees for eachproposed intervention | In Progress | Review discussed interventions, approve selected interventions, develop subcommittees for each proposed intervention | 04/01/2015 | 03/31/2016 | 04/01/2015 | 09/30/2016 | 09/30/2016 | DY2 Q2 |
| Milestone Reaching consensus on project milestones | Completed | Reaching consensus on project milestones | 04/01/2015 | 07/15/2015 | 04/01/2015 | 07/15/2015 | 09/30/2015 | DY1 Q2 |
| Task Create a subgroup to review metrics and lead the development of the metrics | Completed | Create a subgroup to review metrics and lead the development of the metrics | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 |
| TaskIdentify the set of supplemental metrics that will betracked in addition to the Attachment J & theMeasure Specification & Reporting Manual | Completed | Identify the set of supplemental metrics that will be tracked in addition to the Attachment J & the Measure Specification & Reporting Manual | | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 |
| Task Solicit buy-in from the rest of the project team on | Completed | Solicit buy-in from the rest of the project team on supplemental metrics; ultimately vote for consensus based on presentation by all partners | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|
| supplemental metrics; ultimately vote for consensus based on presentation by all partners participating in project. | | participating in project. | | | | | | |
| Milestone Reaching agreement on shared resources | In Progress | Reaching agreement on shared resources | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskIdentify party responsible for collecting the data:e.g. NYCDOHMH, NYSDOH, PPS | In Progress | Identify party responsible for collecting the data: e.g. NYCDOHMH, NYSDOH, PPS | 04/01/2015 | 03/31/2016 | 04/01/2015 | 12/31/2016 | 12/31/2016 | DY2 Q3 |
| Task Create a portfolio/inventory of current programs that have potential impact upon DSRIP goals and objectives and are now in operation by PPS partners | Completed | Create a portfolio/inventory of current programs that have potential impact upon DSRIP goals and objectives and are now in operation by PPS partners | 04/01/2015 | 06/30/2015 | 04/01/2015 | 06/30/2015 | 06/30/2015 | DY1 Q1 |
| Task Analyze the inputs to identify implications for DSRIP that can then be leveraged for training opportunities across the PPS; analysis will be ongoing over the course of the PPS but the first years agreement has been achieved. | In Progress | Analyze the inputs to identify implications for DSRIP that can then be leveraged for training opportunities across the PPS; analysis will be ongoing over the course of the PPS but the first years agreement has been achieved. | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| Task Create a training syllabus which can be distributed to all PPS partners | In Progress | Create a training syllabus which can be distributed to all PPS partners | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| Task Identify gaps in training that can be filled by new interventions | In Progress | Identify gaps in training that can be filled by new interventions | 04/01/2015 | 03/31/2017 | 04/01/2015 | 03/31/2017 | 03/31/2017 | DY2 Q4 |
| TaskIdentify gaps that may require the creation of newtraining modules beyond the current inventory | In Progress | Identify gaps that may require the creation of new training modules beyond the current inventory | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task With Workforce Committee, identify staffing resources for DY1 of DSRIP. | Completed | With Workforce Committee, identify staffing resources for DY1 of DSRIP. | 04/01/2015 | 03/31/2016 | 04/01/2015 | 03/31/2016 | 03/31/2016 | DY1 Q4 |
| Task Work toward HEI status for HRC as a preferred provider of LGBT health services. Inventory partners to determine who has the designation and who would be eligible as well as benefits to certification. | In Progress | Work toward HEI status for HRC as a preferred provider of LGBT health services. Inventory partners to determine who has the designation and who would be eligible as well as benefits to certification. | 04/01/2015 | 03/31/2018 | 04/01/2015 | 03/31/2018 | 03/31/2018 | DY3 Q4 |
| Task Actively participate in Stakeholder Engagement Cross Functional Workgroup sessions | In Progress | Actively participate in Stakeholder Engagement Cross Functional Workgroup sessions | 08/13/2015 | 03/31/2020 | 08/13/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |



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Mount Sinai PPS, LLC (PPS ID:34)

| Milestone/Task Name | Status | Description | Original Start Date | Original End Date | Start Date | End Date | Quarter End Date | DSRIP Reporting Year and Quarter |
|--|-------------|---|------------------------|----------------------|------------|------------|---------------------|---|
| TaskActively participate in Care Coordination CrossFunctional Workgroup sessions | In Progress | Actively participate in Care Coordination Cross Functional Workgroup sessions | 07/20/2015 | 03/31/2020 | 07/20/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |
| TaskAchieve PCMH level 3 for all clinical providers,aligned with 2.a.i process | On Hold | Achieve PCMH level 3 for all clinical providers, aligned with 2.a.i process | 04/01/2015 | 03/31/2020 | 04/01/2015 | 03/31/2020 | 03/31/2020 | DY5 Q4 |

PPS Defined Milestones Current File Uploads

| Milestone Name | User ID | File Type | File Name | Description | Upload Date |
|----------------|---------|-----------|-----------|-------------|-------------|
| | | | · | · | |

No Records Found

PPS Defined Milestones Narrative Text

| Milestone Name | Narrative Text |
|--|----------------|
| Participating in a cross PPS joint planning committee | |
| Establishing a shared workplan and timeline for project implementation | |
| Reaching consensus on project milestones | |
| Reaching agreement on shared resources | |

Module Review Status

| Review Status IA Formal Comments | |
|----------------------------------|--|
| Pass & Ongoing | |



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

IPQR Module 4.c.ii.3 - IA Monitoring

Instructions :



DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Attestation

The Lead Representative has been designated by the Primary Lead PPS Provider (PPS Lead Entity) as the signing officiate for the DSRIP Quarterly Report. The Lead Representative has the authority to complete this attestation on behalf of the PPS network. The Lead Representative and PPS Lead Entity are responsible for the authenticity and accuracy of the material submitted in this report.

The Lead Representative of the Performing Provider System (PPS) must complete this attestation form in order for the project application to be accepted by the NYS Department of Health. Once the attestation is complete, the Quarterly Report will be locked down from any further editing. Do not complete this section until the entire Quarterly Report is complete.

If the Quarterly Report becomes locked in error and additional changes are necessary, please use the contact information on the Home Page to request that the Quarterly Report be unlocked.

To electronically sign this Quarterly Report, please enter the required information and check the box below:

I here by attest, as the Lead Representative of the 'Mount Sinai PPS, LLC ', that all information provided on this Quarterly report is true and accurate to the best of my knowledge, and that, following initial submission in the current quarterly reporting period as defined by NY DOH, changes made to this report were pursuant only to documented instructions or documented approval of changes from DOH or DSRIP Independent Assessor.

| Primary Lead PPS Provider: | MOUNT SINAI HOSPITAL | | |
|------------------------------|----------------------|--|--|
| Secondary Lead PPS Provider: | | | |
| Lead Representative: | Jill Huck | | |
| Submission Date: | 06/14/2016 06:06 PM | | |
| | | | |
| - | | | |
| Comments: | | | |
| | | | |



DSRIP Implementation Plan Project

| | Status Log | | | |
|-------------------------|-------------|--------------------------|---------|---------------------|
| Quarterly Report (DY,Q) | Status | Lead Representative Name | User ID | Date Timestamp |
| DY1, Q4 | Adjudicated | Jill Huck | emcgill | 06/30/2016 05:13 PM |



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| Comments Log | | | |
|--------------|---|---------|---------------------|
| Status | Comments | User ID | Date Timestamp |
| Adjudicated | The IA has adjudicated the DY1 Q4 Quarterly Report. | emcgill | 06/30/2016 05:13 PM |
| Returned | The IA is returning the DY1, Q4 Quarterly Report for Remediation. | emcgill | 05/31/2016 04:34 PM |



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| Section | Module Name | Status |
|------------|--|-----------|
| | IPQR Module 1.1 - PPS Budget Report (Baseline) - READ ONLY | Completed |
| | IPQR Module 1.2 - PPS Budget Report (Quarterly) | Completed |
| | IPQR Module 1.3 - PPS Flow of Funds (Baseline) - READ ONLY | Completed |
| Section 01 | IPQR Module 1.4 - PPS Flow of Funds (Ongoing) - DEFUNCT MODULE - READ ONLY | Completed |
| | IPQR Module 1.5 - Prescribed Milestones | Completed |
| | IPQR Module 1.6 - PPS Defined Milestones | Completed |
| | IPQR Module 1.7 - IA Monitoring | |
| | IPQR Module 2.1 - Prescribed Milestones | Completed |
| | IPQR Module 2.2 - PPS Defined Milestones | Completed |
| | IPQR Module 2.3 - Major Risks to Implementation & Risk Mitigation Strategies | Completed |
| | IPQR Module 2.4 - Major Dependencies on Organizational Workstreams | Completed |
| Section 02 | IPQR Module 2.5 - Roles and Responsibilities | Completed |
| | IPQR Module 2.6 - Key Stakeholders | Completed |
| | IPQR Module 2.7 - IT Expectations | Completed |
| | IPQR Module 2.8 - Progress Reporting | Completed |
| | IPQR Module 2.9 - IA Monitoring | |
| | IPQR Module 3.1 - Prescribed Milestones | Completed |
| | IPQR Module 3.2 - PPS Defined Milestones | Completed |
| | IPQR Module 3.3 - Major Risks to Implementation & Risk Mitigation Strategies | Completed |
| | IPQR Module 3.4 - Major Dependencies on Organizational Workstreams | Completed |
| Section 03 | IPQR Module 3.5 - Roles and Responsibilities | Completed |
| | IPQR Module 3.6 - Key Stakeholders | Completed |
| | IPQR Module 3.7 - IT Expectations | Completed |
| | IPQR Module 3.8 - Progress Reporting | Completed |
| | IPQR Module 3.9 - IA Monitoring | |
| Section 04 | IPQR Module 4.1 - Prescribed Milestones | Completed |
| Section 04 | IPQR Module 4.2 - PPS Defined Milestones | Completed |



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| Section | Module Name | Status |
|------------|--|-----------|
| | IPQR Module 4.3 - Major Risks to Implementation & Risk Mitigation Strategies | Completed |
| | IPQR Module 4.4 - Major Dependencies on Organizational Workstreams | Completed |
| | IPQR Module 4.5 - Roles and Responsibilities | Completed |
| | IPQR Module 4.6 - Key Stakeholders | Completed |
| | IPQR Module 4.7 - IT Expectations | Completed |
| | IPQR Module 4.8 - Progress Reporting | Completed |
| | IPQR Module 4.9 - IA Monitoring | |
| | IPQR Module 5.1 - Prescribed Milestones | Completed |
| | IPQR Module 5.2 - PPS Defined Milestones | Completed |
| | IPQR Module 5.3 - Major Risks to Implementation & Risk Mitigation Strategies | Completed |
| action OF | IPQR Module 5.4 - Major Dependencies on Organizational Workstreams | Completed |
| Section 05 | IPQR Module 5.5 - Roles and Responsibilities | Completed |
| | IPQR Module 5.6 - Key Stakeholders | Completed |
| | IPQR Module 5.7 - Progress Reporting | Completed |
| | IPQR Module 5.8 - IA Monitoring | |
| | IPQR Module 6.1 - Prescribed Milestones | Completed |
| | IPQR Module 6.2 - PPS Defined Milestones | Completed |
| | IPQR Module 6.3 - Major Risks to Implementation & Risk Mitigation Strategies | Completed |
| | IPQR Module 6.4 - Major Dependencies on Organizational Workstreams | Completed |
| ection 06 | IPQR Module 6.5 - Roles and Responsibilities | Completed |
| | IPQR Module 6.6 - Key Stakeholders | Completed |
| | IPQR Module 6.7 - IT Expectations | Completed |
| | IPQR Module 6.8 - Progress Reporting | Completed |
| | IPQR Module 6.9 - IA Monitoring | |
| | IPQR Module 7.1 - Prescribed Milestones | Completed |
| | IPQR Module 7.2 - PPS Defined Milestones | Completed |
| ection 07 | IPQR Module 7.3 - Major Risks to Implementation & Risk Mitigation Strategies | Completed |
| | IPQR Module 7.4 - Major Dependencies on Organizational Workstreams | Completed |
| | IPQR Module 7.5 - Roles and Responsibilities | Completed |



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| Section | Module Name | Status |
|------------|---|-----------|
| | IPQR Module 7.6 - Key Stakeholders | Completed |
| | IPQR Module 7.7 - IT Expectations | Completed |
| | IPQR Module 7.8 - Progress Reporting | Completed |
| | IPQR Module 7.9 - IA Monitoring | |
| | IPQR Module 8.1 - Prescribed Milestones | Completed |
| | IPQR Module 8.2 - PPS Defined Milestones | Completed |
| | IPQR Module 8.3 - Major Risks to Implementation & Risk Mitigation Strategies | Completed |
| | IPQR Module 8.4 - Major Dependencies on Organizational Workstreams | Completed |
| ection 08 | IPQR Module 8.5 - Roles and Responsibilities | Completed |
| | IPQR Module 8.6 - Key Stakeholders | Completed |
| | IPQR Module 8.7 - IT Expectations | Completed |
| | IPQR Module 8.8 - Progress Reporting | Completed |
| | IPQR Module 8.9 - IA Monitoring | |
| | IPQR Module 9.1 - Prescribed Milestones | Completed |
| | IPQR Module 9.2 - PPS Defined Milestones | Completed |
| | IPQR Module 9.3 - Major Risks to Implementation & Risk Mitigation Strategies | Completed |
| | IPQR Module 9.4 - Major Dependencies on Organizational Workstreams | Completed |
| Section 09 | IPQR Module 9.5 - Roles and Responsibilities | Completed |
| | IPQR Module 9.6 - Key Stakeholders | Completed |
| | IPQR Module 9.7 - IT Expectations | Completed |
| | IPQR Module 9.8 - Progress Reporting | Completed |
| | IPQR Module 9.9 - IA Monitoring | |
| | IPQR Module 10.1 - Overall approach to implementation | Completed |
| | IPQR Module 10.2 - Major dependencies between work streams and coordination of projects | Completed |
| | IPQR Module 10.3 - Project Roles and Responsibilities | Completed |
| Section 10 | IPQR Module 10.4 - Overview of key stakeholders and how influenced by your DSRIP projects | Completed |
| | IPQR Module 10.5 - IT Requirements | Completed |
| | IPQR Module 10.6 - Performance Monitoring | Completed |
| | IPQR Module 10.7 - Community Engagement | Completed |



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| Section | Module Name | Status |
|-----------|---|-----------|
| | IPQR Module 10.8 - IA Monitoring | |
| | IPQR Module 11.1 - Workforce Strategy Spending (Baseline) | Completed |
| | IPQR Module 11.2 - Prescribed Milestones | Completed |
| | IPQR Module 11.3 - PPS Defined Milestones | Completed |
| | IPQR Module 11.4 - Major Risks to Implementation & Risk Mitigation Strategies | Completed |
| | IPQR Module 11.5 - Major Dependencies on Organizational Workstreams | Completed |
| action 11 | IPQR Module 11.6 - Roles and Responsibilities | Completed |
| ection 11 | IPQR Module 11.7 - Key Stakeholders | Completed |
| | IPQR Module 11.8 - IT Expectations | Completed |
| | IPQR Module 11.9 - Progress Reporting | Completed |
| | IPQR Module 11.10 - Staff Impact | Completed |
| | IPQR Module 11.11 - Workforce Strategy Spending (Quarterly) | Completed |
| | IPQR Module 11.12 - IA Monitoring | |



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| Project ID | Module Name | Status |
|------------|--|-----------|
| | IPQR Module 2.a.i.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| | IPQR Module 2.a.i.2 - Prescribed Milestones | Completed |
| 2.a.i | IPQR Module 2.a.i.3 - PPS Defined Milestones | Completed |
| | IPQR Module 2.a.i.4 - IA Monitoring | |
| | IPQR Module 2.b.iv.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| | IPQR Module 2.b.iv.2 - Patient Engagement Speed | Completed |
| 2.b.iv | IPQR Module 2.b.iv.3 - Prescribed Milestones | Completed |
| | IPQR Module 2.b.iv.4 - PPS Defined Milestones | Completed |
| | IPQR Module 2.b.iv.5 - IA Monitoring | |
| | IPQR Module 2.b.viii.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| | IPQR Module 2.b.viii.2 - Patient Engagement Speed | Completed |
| 2.b.viii | IPQR Module 2.b.viii.3 - Prescribed Milestones | Completed |
| | IPQR Module 2.b.viii.4 - PPS Defined Milestones | Completed |
| | IPQR Module 2.b.viii.5 - IA Monitoring | |
| | IPQR Module 2.c.i.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| | IPQR Module 2.c.i.2 - Patient Engagement Speed | Completed |
| 2.c.i | IPQR Module 2.c.i.3 - Prescribed Milestones | Completed |
| | IPQR Module 2.c.i.4 - PPS Defined Milestones | Completed |
| | IPQR Module 2.c.i.5 - IA Monitoring | |
| | IPQR Module 3.a.i.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| | IPQR Module 3.a.i.2 - Patient Engagement Speed | Completed |
| 3.a.i | IPQR Module 3.a.i.3 - Prescribed Milestones | Completed |
| | IPQR Module 3.a.i.4 - PPS Defined Milestones | Completed |
| | IPQR Module 3.a.i.5 - IA Monitoring | |
| | IPQR Module 3.a.iii.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| 3.a.iii | IPQR Module 3.a.iii.2 - Patient Engagement Speed | Completed |
| | IPQR Module 3.a.iii.3 - Prescribed Milestones | Completed |



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| Project ID | Module Name | Status |
|------------|--|-----------|
| | IPQR Module 3.a.iii.4 - PPS Defined Milestones | Completed |
| | IPQR Module 3.a.iii.5 - IA Monitoring | |
| | IPQR Module 3.b.i.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| | IPQR Module 3.b.i.2 - Patient Engagement Speed | Completed |
| 3.b.i | IPQR Module 3.b.i.3 - Prescribed Milestones | Completed |
| | IPQR Module 3.b.i.4 - PPS Defined Milestones | Completed |
| | IPQR Module 3.b.i.5 - IA Monitoring | |
| | IPQR Module 3.c.i.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| | IPQR Module 3.c.i.2 - Patient Engagement Speed | Completed |
| 3.c.i | IPQR Module 3.c.i.3 - Prescribed Milestones | Completed |
| | IPQR Module 3.c.i.4 - PPS Defined Milestones | Completed |
| | IPQR Module 3.c.i.5 - IA Monitoring | |
| | IPQR Module 4.b.ii.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| 4.b.ii | IPQR Module 4.b.ii.2 - PPS Defined Milestones | Completed |
| | IPQR Module 4.b.ii.3 - IA Monitoring | |
| | IPQR Module 4.c.ii.1 - Major Risks to Implementation and Mitigation Strategies | Completed |
| 4.c.ii | IPQR Module 4.c.ii.2 - PPS Defined Milestones | Completed |
| | IPQR Module 4.c.ii.3 - IA Monitoring | |



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DSRIP Implementation Plan Project

| Section | Module Name / Milestone # | Review Status |
|------------|---|-----------------|
| | Module 1.1 - PPS Budget Report (Baseline) - READ ONLY | Pass & Complete |
| | Module 1.2 - PPS Budget Report (Quarterly) | Pass & Ongoing |
| Opation 04 | Module 1.3 - PPS Flow of Funds (Baseline) - READ ONLY | Pass & Complete |
| Section 01 | Module 1.4 - PPS Flow of Funds (Ongoing) - DEFUNCT MODULE - READ ONLY | Pass & Ongoing |
| | Module 1.5 - Prescribed Milestones | |
| | Milestone #1 Complete funds flow budget and distribution plan and communicate with network | Pass & Complete |
| | Module 2.1 - Prescribed Milestones | |
| | Milestone #1 Finalize governance structure and sub-committee structure | Pass & Complete |
| | Milestone #2 Establish a clinical governance structure, including clinical quality committees for each DSRIP project | Pass & Complete |
| | Milestone #3 Finalize bylaws and policies or Committee Guidelines where applicable | Pass & Complete |
| | Milestone #4 Establish governance structure reporting and monitoring processes | Pass & Complete |
| Section 02 | Milestone #5 Finalize community engagement plan, including communications with the public and non-provider organizations (e.g. schools, churches, homeless services, housing providers, law enforcement) | Pass & Ongoing |
| | Milestone #6 Finalize partnership agreements or contracts with CBOs | Pass & Complete |
| | Milestone #7 Finalize agency coordination plan aimed at engaging appropriate public sector agencies at state and local levels (e.g. local departments of health and mental hygiene, Social Services, Corrections, etc.) | Pass & Ongoing |
| | Milestone #8 Finalize workforce communication and engagement plan | Pass & Ongoing |
| | Milestone #9 Inclusion of CBOs in PPS Implementation. | Pass & Ongoing |
| | Module 3.1 - Prescribed Milestones | |
| | Milestone #1 Finalize PPS finance structure, including reporting structure | Pass & Complete |
| Section 03 | Milestone #2 Perform network financial health current state assessment and develop financial sustainability strategy to address key issues. | Pass & Complete |
| Section 05 | Milestone #3 Finalize Compliance Plan consistent with New York State Social Services Law 363-d | Pass & Complete |
| | Milestone #4 Develop detailed baseline assessment of revenue linked to value-based payment, preferred compensation modalities for different provider-types and functions, and MCO strategy. | Pass & Ongoing |
| | Milestone #5 Finalize a plan towards achieving 90% value-based payments across network by year 5 of the waiver at the latest | Pass & Ongoing |



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| Section | Module Name / Milestone # | Review Status |
|----------------------------------|--|--------------------|
| | Milestone #6 Put in place Level 1 VBP arrangement for PCMH/APC care and one other care bundle or subpopulation | Pass & Ongoing |
| | Milestone #7 Contract 50% of care-costs through Level 1 VBPs, and >= 30% of these costs through Level 2 VBPs or higher | Pass & Ongoing |
| | Milestone #8 >=90% of total MCO-PPS payments (in terms of total dollars) captured in at least Level 1 VBPs, and >= 70% of total costs captured in VBPs has to be in Level 2 VBPs or higher | Pass & Ongoing |
| | Module 4.1 - Prescribed Milestones | |
| Section 04 | Milestone #1 Finalize cultural competency / health literacy strategy. | Pass & Complete |
| Section 05 Section 06 Section 07 | Milestone #2 Develop a training strategy focused on addressing the drivers of health disparities (beyond the availability of language-appropriate material). | Pass & Ongoing |
| | Module 5.1 - Prescribed Milestones | |
| | Milestone #1 Perform current state assessment of IT capabilities across network, identifying any critical gaps, including readiness for data sharing and the implementation of interoperable IT platform(s). | Pass & Ongoing |
| Section 05 | Milestone #2 Develop an IT Change Management Strategy. | Pass & Ongoing |
| Section 05 | Milestone #3 Develop roadmap to achieving clinical data sharing and interoperable systems across PPS network | Pass & Ongoing |
| | Milestone #4 Develop a specific plan for engaging attributed members in Qualifying Entities | Pass & Ongoing |
| | Milestone #5 Develop a data security and confidentiality plan. | Pass & Ongoing 🔋 🕒 |
| | Module 6.1 - Prescribed Milestones | |
| Section 06 | Milestone #1 Establish reporting structure for PPS-wide performance reporting and communication. | Pass & Ongoing |
| | Milestone #2 Develop training program for organizations and individuals throughout the network, focused on clinical quality and performance reporting. | Pass & Ongoing |
| | Module 7.1 - Prescribed Milestones | |
| Section 07 | Milestone #1 Develop Practitioners communication and engagement plan. | Pass & Ongoing |
| | Milestone #2 Develop training / education plan targeting practioners and other professional groups, designed to educate them about the DSRIP program and your PPS-specific quality improvement agenda. | Pass & Ongoing |
| | Module 8.1 - Prescribed Milestones | |
| Section 08 | Milestone #1 Develop population health management roadmap. | Pass & Ongoing |
| | Milestone #2 Finalize PPS-wide bed reduction plan. | Pass & Ongoing |
| | Module 9.1 - Prescribed Milestones | |
| Section 09 | Milestone #1 Perform a clinical integration 'needs assessment'. | Pass & Ongoing |
| | Milestone #2 Develop a Clinical Integration strategy. | Pass & Ongoing |



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| Section | Module Name / Milestone # | Review State | ıs |
|------------|--|-----------------|----|
| | Module 11.1 - Workforce Strategy Spending (Baseline) | Pass & Complete | |
| | Module 11.2 - Prescribed Milestones | | |
| | Milestone #1 Define target workforce state (in line with DSRIP program's goals). | Pass & Ongoing | |
| | Milestone #2 Create a workforce transition roadmap for achieving defined target workforce state. | Pass & Ongoing | |
| Section 11 | Milestone #3 Perform detailed gap analysis between current state assessment of workforce and projected future state. | Pass & Ongoing | |
| | Milestone #4 Produce a compensation and benefit analysis, covering impacts on both retrained and redeployed staff, as well as new hires, particularly focusing on full and partial placements. | Pass & Ongoing | |
| | Milestone #5 Develop training strategy. | Pass & Ongoing | |
| | Module 11.11 - Workforce Strategy Spending (Quarterly) | Fail | A |



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DSRIP Implementation Plan Project

| Project ID | Module Name / Milestone # | Review Status |
|------------|--|--------------------|
| | Module 2.a.i.2 - Prescribed Milestones | |
| | Milestone #1 All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy. | Pass & Ongoing |
| | Milestone #2 Utilize partnering HH and ACO population health management systems and capabilities to implement the PPS' strategy towards evolving into an IDS. | Pass & Ongoing |
| | Milestone #3 Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services. | Pass & Ongoing |
| | Milestone #4 Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3. | Pass & Ongoing |
| 2.a.i | Milestone #5 Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3. | Pass & Ongoing |
| | Milestone #6 Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers. | Pass & Ongoing |
| | Milestone #7 Achieve 2014 Level 3 PCMH primary care certification and/or meet state-determined criteria for Advanced Primary Care Models for all participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by the end of DY 3. | Pass & Ongoing |
| | Milestone #8 Contract with Medicaid Managed Care Organizations and other payers, as appropriate, as an integrated system and establish value-based payment arrangements. | Pass & Ongoing |
| | Milestone #9 Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform. | Pass & Ongoing |
| | Milestone #10 Re-enforce the transition towards value-based payment reform by aligning provider compensation to patient outcomes. | Pass & Ongoing |
| | Milestone #11 Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate. | Pass & Ongoing |
| | Module 2.b.iv.2 - Patient Engagement Speed | Pass & Ongoing 📃 🕒 |
| | Module 2.b.iv.3 - Prescribed Milestones | |
| 2.b.iv | Milestone #1 Develop standardized protocols for a Care Transitions Intervention Model with all participating hospitals, partnering with a home care service or other appropriate community agency. | Pass & Ongoing |
| | Milestone #2 Engage with the Medicaid Managed Care Organizations and Health Homes to develop transition of care protocols that will ensure appropriate post-discharge protocols are followed. | Pass & Ongoing |
| | Milestone #3 Ensure required social services participate in the project. | Pass & Ongoing |



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| Project ID | Module Name / Milestone # | Review State | IS |
|------------|--|----------------|-----|
| | Milestone #4 Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services. | Pass & Ongoing | P |
| | Milestone #5 Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider. | Pass & Ongoing | |
| | Milestone #6 Ensure that a 30-day transition of care period is established. | Pass & Ongoing | |
| | Milestone #7 Use EHRs and other technical platforms to track all patients engaged in the project. | Pass & Ongoing | |
| | Module 2.b.viii.2 - Patient Engagement Speed | Pass & Ongoing | e C |
| | Module 2.b.viii.3 - Prescribed Milestones | | |
| | Milestone #1 Assemble Rapid Response Teams (hospital/home care) to facilitate patient discharge to home and assure needed home care services are in place, including, if appropriate, hospice. | Pass & Ongoing | P |
| | Milestone #2 Ensure home care staff have knowledge and skills to identify and respond to patient risks for readmission, as well as to support evidence-based medicine and chronic care management. | Pass & Ongoing | |
| | Milestone #3 Develop care pathways and other clinical tools for monitoring chronically ill patients, with the goal of early identification of potential instability and intervention to avoid hospital transfer. | Pass & Ongoing | |
| | Milestone #4 Educate all staff on care pathways and INTERACT-like principles. | Pass & Ongoing | P |
| 2.b.viii | Milestone #5 Develop Advance Care Planning tools to assist residents and families in expressing and documenting their wishes for near end of life and end of life care. | Pass & Ongoing | P |
| | Milestone #6 Create coaching program to facilitate and support implementation. | Pass & Ongoing | |
| | Milestone #7 Educate patient and family/caretakers, to facilitate participation in planning of care. | Pass & Ongoing | P |
| | Milestone #8 Integrate primary care, behavioral health, pharmacy, and other services into the model in order to enhance coordination of care and medication management. | Pass & Ongoing | |
| | Milestone #9 Utilize telehealth/telemedicine to enhance hospital-home care collaborations. | Pass & Ongoing | |
| | Milestone #10 Utilize interoperable EHR to enhance communication and avoid medication errors and/or duplicative services. | Pass & Ongoing | 9 |
| | Milestone #11 Measure outcomes (including quality assessment/root cause analysis of transfer) in order to identify additional interventions. | Pass & Ongoing | P |
| | Milestone #12 Use EHRs and other technical platforms to track all patients engaged in the project. | Pass & Ongoing | |
| | Module 2.c.i.2 - Patient Engagement Speed | Pass & Ongoing | e C |
| | Module 2.c.i.3 - Prescribed Milestones | | |
| 2.c.i | Milestone #1 Create community-based health navigation services, with the goal of assisting patients in accessing healthcare services efficiently. | Pass & Ongoing | |
| | Milestone #2 Develop a community care resource guide to assist the community resources and ensure compliance with protocols, under direction from a collaborating program oversight group of medical/behavioral health, community nursing, and | Pass & Ongoing | |



DSRIP Implementation Plan Project

| Project ID | Module Name / Milestone # | Review Stat | us |
|------------|--|----------------|----|
| | social support services providers. | | |
| | Milestone #3 Recruit for community navigators, ideally spearheaded by residents in the targeted area to ensure community familiarity. | Pass & Ongoing | |
| | Milestone #4 Resource appropriately for the community navigators, evaluating placement and service type. | Pass & Ongoing | |
| | Milestone #5 Provide community navigators with access to non-clinical resources, such as transportation and housing services. | Pass & Ongoing | |
| | Milestone #6 Establish case loads and discharge processes to ensure efficiency in the system for community navigators who are following patients longitudinally. | Pass & Ongoing | |
| | Milestone #7 Market the availability of community-based navigation services. | Pass & Ongoing | |
| | Milestone #8 Use EHRs and other technical platforms to track all patients engaged in the project. | Pass & Ongoing | |
| | Module 3.a.i.2 - Patient Engagement Speed | Pass & Ongoing | P |
| | Module 3.a.i.3 - Prescribed Milestones | | |
| | Milestone #1 Co-locate behavioral health services at primary care practice sites. All participating primary care practices must meet 2014 NCQA level 3 PCMH or Advance Primary Care Model standards by DY 3. | Pass & Ongoing | |
| | Milestone #2 Develop collaborative evidence-based standards of care including medication management and care engagement process. | Pass & Ongoing | P |
| | Milestone #3 Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs. | Pass & Ongoing | P |
| | Milestone #4 Use EHRs or other technical platforms to track all patients engaged in this project. | Pass & Ongoing | |
| | Milestone #5 Co-locate primary care services at behavioral health sites. | Pass & Ongoing | |
| 3.a.i | Milestone #6 Develop collaborative evidence-based standards of care including medication management and care engagement process. | Pass & Ongoing | P |
| | Milestone #7 Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs. | Pass & Ongoing | P |
| | Milestone #8 Use EHRs or other technical platforms to track all patients engaged in this project. | Pass & Ongoing | P |
| | Milestone #9 Implement IMPACT Model at Primary Care Sites. | Pass & Ongoing | P |
| | Milestone #10 Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement. | Pass & Ongoing | P |
| | Milestone #11 Employ a trained Depression Care Manager meeting requirements of the IMPACT model. | Pass & Ongoing | P |
| | Milestone #12 Designate a Psychiatrist meeting requirements of the IMPACT Model. | Pass & Ongoing | Ģ |
| | Milestone #13 Measure outcomes as required in the IMPACT Model. | Pass & Ongoing | |



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DSRIP Implementation Plan Project

| Project ID | Module Name / Milestone # | Review Status |
|------------|--|----------------|
| | Milestone #14 Provide "stepped care" as required by the IMPACT Model. | Pass & Ongoing |
| | Milestone #15 Use EHRs or other technical platforms to track all patients engaged in this project. | Pass & Ongoing |
| | Module 3.a.iii.2 - Patient Engagement Speed | Pass & Ongoing |
| | Module 3.a.iii.3 - Prescribed Milestones | |
| 3.a.iii | Milestone #1 Develop a medication adherence program to improve behavioral health medication adherence through culturally- competent health literacy initiatives including methods based on the Fund for Public Health NY's Medication Adherence Project (MAP). | Pass & Ongoing |
| | Milestone #2 Form care teams including practitioners, care managers including Health Home care managers, social workers and pharmacists who are engaged with the behavioral health population. | Pass & Ongoing |
| | Milestone #3 Use EHRs or other technical platforms to track all patients engaged in this project. | Pass & Ongoing |
| | Milestone #4 Coordinate with Medicaid Managed Care Plans to improve medication adherence. | Pass & Ongoing |
| | Module 3.b.i.2 - Patient Engagement Speed | Pass & Ongoing |
| | Module 3.b.i.3 - Prescribed Milestones | |
| | Milestone #1 Implement program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting. | Pass & Ongoing |
| | Milestone #2 Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3. | Pass & Ongoing |
| | Milestone #3 Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3. | Pass & Ongoing |
| | Milestone #4 Use EHRs or other technical platforms to track all patients engaged in this project. | Pass & Ongoing |
| 3.b.i | Milestone #5 Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange). | Pass & Ongoing |
| | Milestone #6 Adopt and follow standardized treatment protocols for hypertension and elevated cholesterol. | Pass & Ongoing |
| | Milestone #7 Develop care coordination teams including use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management. | Pass & Ongoing |
| | Milestone #8 Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment. | Pass & Ongoing |
| | Milestone #9 Ensure that all staff involved in measuring and recording blood pressure are using correct measurement techniques and equipment. | Pass & Ongoing |
| | Milestone #10 Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit. | Pass & Ongoing |



DSRIP Implementation Plan Project

| Project ID | Module Name / Milestone # | Review Status |
|------------|--|----------------|
| | Milestone #11 Prescribe once-daily regimens or fixed-dose combination pills when appropriate. | Pass & Ongoing |
| | Milestone #12 Document patient driven self-management goals in the medical record and review with patients at each visit. | Pass & Ongoing |
| | Milestone #13 Follow up with referrals to community based programs to document participation and behavioral and health status changes. | Pass & Ongoing |
| | Milestone #14 Develop and implement protocols for home blood pressure monitoring with follow up support. | Pass & Ongoing |
| | Milestone #15 Generate lists of patients with hypertension who have not had a recent visit and schedule a follow up visit. | Pass & Ongoing |
| | Milestone #16 Facilitate referrals to NYS Smoker's Quitline. | Pass & Ongoing |
| | Milestone #17 Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases. | Pass & Ongoing |
| | Milestone #18 Adopt strategies from the Million Hearts Campaign. | Pass & Ongoing |
| | Milestone #19 Form agreements with the Medicaid Managed Care organizations serving the affected population to coordinate services under this project. | Pass & Ongoing |
| | Milestone #20 Engage a majority (at least 80%) of primary care providers in this project. | Pass & Ongoing |
| | Module 3.c.i.2 - Patient Engagement Speed | Pass & Ongoing |
| | Module 3.c.i.3 - Prescribed Milestones | |
| | Milestone #1 Implement evidence-based best practices for disease management, specific to diabetes, in community and ambulatory care settings. | Pass & Ongoing |
| | Milestone #2 Engage at least 80% of primary care providers within the PPS in the implementation of disease management evidence-based best practices. | Pass & Ongoing |
| 3.c.i | Milestone #3 Develop care coordination teams (including diabetes educators, nursing staff, behavioral health providers, pharmacy, community health workers, and Health Home care managers) to improve health literacy, patient self-efficacy, and patient self-management. | Pass & Ongoing |
| | Milestone #4 Develop "hot spotting" strategies, in concert with Health Homes, to implement programs such as the Stanford Model for chronic diseases in high risk neighborhoods. | Pass & Ongoing |
| | Milestone #5 Ensure coordination with the Medicaid Managed Care organizations serving the target population. | Pass & Ongoing |
| | Milestone #6 Use EHRs or other technical platforms to track all patients engaged in this project. | Pass & Ongoing |
| | Milestone #7 Meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3 for EHR systems used by participating safety net providers. | Pass & Ongoing |
| 4.b.ii | Module 4.b.ii.2 - PPS Defined Milestones | Pass & Ongoing |
| 4.c.ii | Module 4.c.ii.2 - PPS Defined Milestones | Pass & Ongoing |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

Providers Participating in Projects

| | | Selected Projects | | | | | | | | | | |
|----------------------------|---------------|-------------------|------------------|---------------|---------------|-----------------|---------------|---------------|----------------|----------------|---------|--|
| | Project 2.a.i | Project 2.b.iv | Project 2.b.viii | Project 2.c.i | Project 3.a.i | Project 3.a.iii | Project 3.b.i | Project 3.c.i | Project 4.b.ii | Project 4.c.ii | Project | |
| Provider Speed Commitments | DY4 Q2 | DY3 Q2 | DY3 Q2 | DY3 Q4 | DY3 Q4 | DY3 Q4 | DY3 Q4 | DY3 Q4 | | | | |

| Provider Category | | Projec Selec | | Project Selec | | Project 2.b.viii Selected / | | Projec Selec | | Projec Selec | | Projec Selec | | Projec Selec | ct 3.b.i | Projec Selec | | Projec Selec | | Projec Selec | | Proje Selec | |
|---------------------------------|------------|-----------------|-----------|------------------|-----------|--------------------------------|-----------|-----------------|--------|-----------------|-----|-----------------|-----|-----------------|----------|-----------------|-------|-----------------|---|-----------------|---|----------------|---|
| | | | Committed | | Committed | | Committed | | nitted | Committed | | Committed | | Committed | | Committed | | Committed | | Comn | | Comm | |
| Practitioner - Primary Care | Total | 0 | 1,381 | 0 | 690 | 0 | 0 | 0 | 0 | 0 | 258 | 0 | 0 | 0 | 1,243 | 0 | 1,243 | 0 | 0 | 0 | 0 | 0 | 0 |
| Provider (PCP) | Safety Net | 0 | 763 | 0 | 381 | 0 | 381 | 0 | 0 | 0 | 156 | 0 | 218 | 0 | 687 | 0 | 687 | 0 | 0 | 0 | 0 | 0 | 0 |
| Practitioner - Non-Primary Care | Total | 0 | 5,357 | 0 | 1,073 | 0 | 0 | 0 | 0 | 0 | 191 | 0 | 0 | 0 | 1,192 | 0 | 1,192 | 0 | 0 | 0 | 0 | 0 | 0 |
| Provider (PCP) | Safety Net | 0 | 2,525 | 0 | 505 | 0 | 630 | 0 | 0 | 0 | 140 | 0 | 66 | 0 | 561 | 0 | 561 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hospital | Total | 3 | 4 | 3 | 3 | 2 | 0 | 2 | 0 | 2 | 0 | 2 | 0 | 2 | 0 | 2 | 0 | 2 | 0 | 2 | 0 | 0 | 0 |
| Позрна | Safety Net | 3 | 7 | 3 | 7 | 2 | 6 | 2 | 0 | 2 | 0 | 2 | 6 | 2 | 0 | 2 | 0 | 2 | 0 | 2 | 0 | 0 | 0 |
| Clinic | Total | 33 | 37 | 17 | 0 | 13 | 0 | 15 | 0 | 25 | 8 | 13 | 0 | 17 | 7 | 16 | 7 | 15 | 0 | 17 | 0 | 0 | 0 |
| Cirric | Safety Net | 27 | 36 | 13 | 0 | 11 | 0 | 12 | 0 | 22 | 9 | 11 | 8 | 14 | 6 | 12 | 6 | 13 | 0 | 14 | 0 | 0 | 0 |
| Case Management / Health | Total | 28 | 36 | 17 | 32 | 8 | 0 | 19 | 0 | 17 | 0 | 14 | 0 | 9 | 14 | 11 | 14 | 11 | 0 | 9 | 0 | 0 | 0 |
| Home | Safety Net | 13 | 20 | 6 | 19 | 3 | 0 | 8 | 0 | 8 | 0 | 5 | 0 | 2 | 8 | 3 | 8 | 2 | 0 | 3 | 0 | 0 | 0 |
| Mental Health | Total | 36 | 336 | 15 | 0 | 6 | 0 | 16 | 0 | 26 | 24 | 15 | 0 | 10 | 95 | 10 | 166 | 10 | 0 | 9 | 0 | 0 | 0 |
| Mental Health | Safety Net | 31 | 166 | 12 | 0 | 6 | 82 | 14 | 0 | 22 | 19 | 12 | 13 | 10 | 46 | 10 | 81 | 9 | 0 | 7 | 0 | 0 | 0 |
| Substance Abuse | Total | 29 | 29 | 8 | 0 | 4 | 0 | 11 | 0 | 19 | 8 | 11 | 0 | 5 | 2 | 5 | 8 | 6 | 0 | 8 | 0 | 0 | 0 |
| Substance Abuse | Safety Net | 28 | 34 | 7 | 0 | 4 | 0 | 10 | 0 | 18 | 9 | 10 | 6 | 5 | 2 | 5 | 9 | 6 | 0 | 7 | 0 | 0 | 0 |
| Nursing Home | Total | 32 | 31 | 30 | 0 | 10 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 9 | 0 | 3 | 0 | 1 | 0 | 0 | 0 |
| Indising home | Safety Net | 32 | 33 | 30 | 0 | 10 | 8 | 6 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 9 | 0 | 3 | 0 | 1 | 0 | 0 | 0 |
| Pharmacy | Total | 6 | 26 | 3 | 0 | 3 | 0 | 2 | 0 | 1 | 0 | 5 | 0 | 2 | 9 | 5 | 14 | 2 | 0 | 1 | 0 | 0 | 0 |
| маппасу | Safety Net | 4 | 11 | 1 | 0 | 1 | 5 | 1 | 0 | 1 | 0 | 4 | 4 | 1 | 3 | 4 | 5 | 1 | 0 | 1 | 0 | 0 | 0 |
| Hospice | Total | 6 | 3 | 5 | 0 | 5 | 0 | 5 | 0 | 1 | 0 | 2 | 0 | 3 | 0 | 3 | 0 | 2 | 0 | 2 | 0 | 0 | 0 |



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DSRIP Implementation Plan Project

Mount Sinai PPS, LLC (PPS ID:34)

| Provider Category | | Projec Selec Comm | ted / | d / Selected / | | Project 2.b.viii Selected / Committed | | Project 2.c.i Selected / Committed | | Project 3.a.i Selected / Committed | | Project 3.a.iii Selected / Committed | | Project 3.b.i Selected / Committed | | Project 3.c.i Selected / Committed | | Project 4.b.ii Selected / Committed | | Project 4.c.ii Selected / Committed | | Project Selected / Committed | |
|-------------------|------------|-------------------------|-------|----------------|-----|---|-----|--|---|--|----|--|-----|--|-----|--|-----|---|---|---|---|------------------------------------|---|
| | Safety Net | 5 | 1 | 4 | 0 | 4 | 0 | 4 | 0 | 1 | 0 | 2 | 0 | 3 | 0 | 3 | 0 | 2 | 0 | 2 | 0 | 0 | 0 |
| Community Based | Total | 39 | 30 | 17 | 10 | 12 | 0 | 12 | 0 | 11 | 10 | 18 | 0 | 11 | 3 | 10 | 3 | 8 | 0 | 2 | 0 | 0 | 0 |
| Organizations | Safety Net | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| All Other | Total | 135 | 3,296 | 95 | 824 | 47 | 0 | 52 | 0 | 70 | 6 | 35 | 0 | 44 | 329 | 61 | 329 | 38 | 0 | 30 | 0 | 0 | 0 |
| All Other | Safety Net | 96 | 1,954 | 63 | 486 | 38 | 291 | 37 | 0 | 41 | 0 | 23 | 138 | 35 | 194 | 36 | 194 | 30 | 0 | 25 | 0 | 0 | 0 |
| Uncetegorized | Total | 22 | 0 | 12 | 0 | 8 | 0 | 3 | 0 | 8 | 0 | 6 | 0 | 7 | 0 | 9 | 0 | 9 | 0 | 1 | 0 | 0 | 0 |
| Uncategorized | Safety Net | 4 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 2 | 0 | 2 | 0 | 1 | 0 | 0 | 0 |
| | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | |

Current File Uploads

| User ID | File Type | File Name | File Description | Upload Date | | |
|----------|-----------|--|--|---------------------|--|--|
| dlumbao | Other | 34_1_4_20160505121953_Copy_of_IPP_Module_1_8_Ongoing_Funds_Flow_PIT_Report_ 5_5_16.xlsx | IPP Module 1.8 Ongoing Funds Flow PIT Report | 05/05/2016 12:20 PM | | |
| jh609205 | Other | 34_1_4_20160430125546_Blank_PIT_File_TemplateCompleted.xls | Blank PIT File DY1 Q4 | 04/30/2016 12:56 PM | | |

Narrative Text :

Files to address Funds Flow reporting:

- A completed PIT (Provider Import/Export Tool) uploaded in IPP, including the reporting of any Funds Flow to Uncategorized Providers
- PPS PMO Funds Flow in the Module 1.8 Report, accessible under the PPS Reports tab

PPS should also submit, as applicable:

- Supplemental PIT, as noted in the April 21, 2016 PPS Lead email