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August 30, 2019

NY Medicaid EHR Incentive Program LISTSERV

Greenway Health LLC CEHRT Products Update

Greenway Health LLC has issued the following findings for certain EHR products that were identified as calculating Promoting Interoperability (Meaningful Use) measures incorrectly for 2018:

- Eligible Professionals (EPs) who utilized SuccessEHS or Prime Suite **will not** be able to attest for Payment Year (PY) 2018 Meaningful Use (MU) in MEIPASS. Greenway has determined that they will not be able to institute fixes that would allow providers to accurately report MU measures; and

- EPs who utilized a Intergy **will** be able to attest PY 2018 MU in [MEIPASS](#). Greenway has completed corrections to their certified electronic health record technology (CEHRT) Intergy product. The corrections address calculating Promoting Interoperability measures and automated measures. Greenway Health LLC shared that they anticipated the availability of the updates with Intergy Practice Analytics v11.20.00.08 on, or before, August 16, 2019.

Please contact Greenway Health at 877-932-6301 for assistance with Greenway CEHRT.

If you are eligible to, and have not already done so, please submit a [Greenway Health LLC Identification Form](#) to attestation@health.ny.gov by **September 16, 2019**. The form must be completed in its entirety to be formally considered for an attestation accommodation by the NY Medicaid EHR Incentive Program and NYS Department of Health (DOH).

Providers who have submitted the [Greenway Health LLC Identification Form](#) will receive a letter from the NY Medicaid EHR Incentive Program advising next steps.

Regional Extension Centers (RECs)

New York State has two RECs that provide FREE support services to healthcare providers as they navigate the EHR adoption process and achievement of meaningful use.

If you are within the 5 boroughs of NYC, contact:

NYC Regional Electronic Adoption Center for Health (NYC REACH)
Website: nycreach.org
Email: ncjp@health.nyc.gov
Phone: 347-396-4888

If you are outside of the 5 boroughs of NYC, contact:

New York eHealth Collaborative (NYeC)
Website: nyehealth.org/services/meaningful-use/
Email: ep2info@nyehealth.org
Phone: 646-619-6400

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