



Quick Information About Your NYS Medicaid Pharmacy Benefits

Here is what you need to know:

- NYRx, the Medicaid pharmacy plan, covers your prescriptions.
- You can use your **Medicaid ID Card** or your **Health Plan Card** to fill your prescriptions.
- Most pharmacies in New York take NYRx. Check health.ny.gov/NYRx to see if your pharmacy does.
- Most drugs and supplies, including diabetic test strips, are covered by NYRx. Check health.ny.gov/NYRx to see if your drugs and supplies are covered, or if they require approval from your doctor.

NYRx covers Medicaid members including if you are enrolled in a Medicaid Managed Care Plan.

If you have questions about your NYRx benefits, call the **NYS Medicaid Helpline:**

(800) 541-2831
or visit health.ny.gov/NYRx

You can also scan the QR code below

FAST FACTS

What is NYRx?

Through NYRx, NYS Medicaid covers your drugs and supplies by reimbursing the pharmacy directly, rather than paying your health plan.

Do I need a new health plan ID card?

No, you do not need a new ID card for NYRx. The pharmacist can use your valid health plan or Medicaid ID card.

What if my pharmacy does not take NYRx?

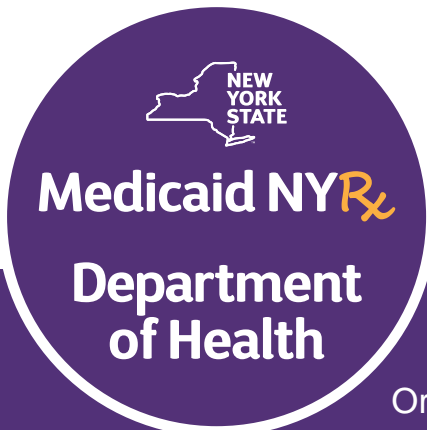
If your current pharmacy **does not** take NYRx, you may:

- Ask your pharmacist to transfer a refill to a participating pharmacy.
- Ask your doctor to send your prescriptions to a participating pharmacy.

What if my drugs and/or supplies require approval from my doctor?

If your drugs and/or supplies require approval from your doctor, you should:

- Talk to your doctor about requesting approval; or
- Talk to your doctor or pharmacist about alternate drug and/or supplies that don't require approval.



Have questions or want to learn more?

Scan the QR code to the right.

Or contact the **NYS Medicaid Helpline** at: **(800) 541-2831**

Helpline Hours: **Mon-Fri 8AM - 8PM, Sat 9AM-1PM**

